Jacob Williams

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Portfolio site: https://jakelw96.github.io/jakes-portfolio/

GitHub: https://github.com/jakelw96

SUMMARY

Highly motivated, problem solving individual seeking to further develop and apply current programming skills into a career as a software developer.

COMPUTER SKILLS

Languageshttps://github.com/jakelw96

- JavaScript
- HTML
- CSS
- NODE.js

Libraries, Dependencies, and Version Control

- Express
- React
- GraphQL
- jQuery
- Bootstrap
- Materialize
- Handlebars
- Sequelize
- Jest
- Webpack
- Git

Software

- Database: MySQL and MongoDB
- Platforms: Windows 10

EXPERIENCE

Certified Consumer Lending Underwriter   4/2016 – Present

America First Credit Union

- Analyzing credit reports with the intention of determining creditworthiness
- Review members' financial statements, salary, and employment to prepare for a decision
- Use good judgement with the support of the above information to make a decision on an application for credit
- Make decisions on line of credit, credit card, automobile, and recreational vehicle applications

Member Service Representative   11/2015 – 3/2016

USAA/ Teleperformance Inc

- Answered inbound phone calls from members of USAA

- Researched and troubleshoot issues with members' credit cards

- Serviced members' basic credit card needs

- Provided the highest level of customer service

Restaurant General Manager   5/2012 – 11/2015

KFC

- Hire, train, and maintain employees

- Regularly create schedules for upcoming work weeks

- Ensuring customers received excellent customer service

- Controlled operations cost through labor management and accurate inventories

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EDUCATION

University of Utah Professional Education   3/2021 – 8/2021

Ogden, Utah

- Full Stack Development Certificate

Ogden High School   5/2015

- High School Diploma