



JAKE HYDE

Software Engineer

+1 (917) 743-2090

jhyde@me.com

[linkedin.com/in/jacobhyde](https://www.linkedin.com/in/jacobhyde)

github.com/jakemeout

jakemeout.github.io

TECHNICAL SKILLS

JAVASCRIPT, RUBY, RUBY ON RAILS, PYTHON, FLASK, GIT, SQL, HTML, CSS, REACT, REACT-NATIVE, REDUX, REDUX-SAGAS, NODE, EXPRESS, POSTGRES, HEROKU, BOOTSTRAP

EDUCATION

Flatiron School | Full Stack Software Engineering Immersive, October 2020

University at Albany | Electronic Music and Media Bachelor of Arts

HOBBIES

Writing and playing music, Hiking, Exploring NY, reading/ watching Sci-Fi

PROFILE

Full stack developer with a passion for innovation and problem solving. Recent experience developing full stack applications at the Flatiron school, and The Vault.

Software Engineer, Freelance — October 2020-present

The Vault - November 2020 - March 2021

- Experience as a front-end developer working with JS, React Native, Redux + Sagas, BaaS API's, iOS, and Android.
- Continuously deployed builds weekly to Test-flight and GooglePlay console.
- Consulted with Product manager to aid with minimum viable product feature scoping.

Program Manager Tech, Uber — 2018-2020

- Supported internal products such as Identity and Access Management, and Recruiting tools as intermediary between front-line technical support and engineering prioritization.
- Managed stakeholder relationships, feature intake, product communication and organized development rollouts.
- Collaborated on product enhancements, product operational processes, and QA.
- Served as technical lead for vendor integrations support.
- Acted as scrum master and implemented agile frameworks for internal product development teams.

HelpDesk Technician, Milestone Facebook & Uber — 2017-2018

- Primary escalation point for frontline support team via onsite, Jira, and chat.
- Deployed automated in-house tools to clients through endpoint management systems such as Chef, and Munki.
- Managed, supported, and provisioned business application in a cloud-based environment.
- Updated Service Desk processes, run-books, and leadership documentation in Atlassian Confluence pages.

Project Coordinator, Enjoy — 2015-2017

- Coordinated launching new products and campaigns for www.enjoy.com.
- Conducted user experience testing to optimize customer engagement with seasonal campaigns and flows.
- Collaborated across teams to capture analytics, triage bugs, and execute improvements for higher engagement.

PROJECTS

KickApp — React, Redux, Rails, Postgres, Stripe API, JWT

A platform allowing users to submit app ideas and connect with developers to bring their ideas to life.

- Implemented full user authentication and authorization flow with JWT and Bcrypt.
- Customized integration with Stripe to allow users to sponsor ideas.

Covid Travel Risk Assessment — React, Google Maps API, Rails, Postgres, JWT

Provides users the ability to search a location, get driving directions, and receive real time COVID data from New York Times to provide risk assessment of an area.

- Built a scheduled task to pull NYT data daily to update backend API, providing fast up-to-date COVID risk assessment in frontend.
- Integrated Google Maps Directions, Places, and Autocomplete API for navigation.