700 W Adams St, Rm 1001
Macomb IL 61455

JAKEN L. HICKS

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EMPLOYMENT

uTech Student Worker	**Western Illinois University**	**February 2021 – Present**

- Responsible for several duties including managing computer labs and resolving various technical issues.
- Tech support includes tasks such as password resets, software updates, and various hardware problems.
- Actively enhancing skills such as communication and observation, as well as knowledge of various software.

Peer Mentor	**Western Illinois University**	**August 2020 – December 2020**

- Served as a mentor for freshman in their first semester at Western.
- Helped new students adjust to college life by answering questions, giving advice, and checking in on morale.
- Strengthened my skills in leadership, mentorship, and communication.

Softball Field Maintenance	**City of Ottawa, IL**	**October 2014 – August 2019**

- Worked to prepare softball fields four days a week with seasons starting in spring and ending in fall.
- Duties included picking up trash, cleaning bathrooms, hosing fields, chalking field lines, and such.
- Developed early understanding of timeliness, organization, and precision.

EDUCATION

Macomb, IL	**Western Illinois University**	**August 2019 – May 2023**

- B.S. in Computer Science with Minor in Mathematics
- 3.56 GPA
- Currently a Sophomore
- Member of the WIU Honors College
- Relevant Coursework: CS114 Python Programming, CS214 Java Programming, CS250 Data Structures, CS371 Linux / Unix, MATH 255 Discrete Math, MATH 311 Linear Algebra, MATH 133/134 Calculus I / II

TECHNICAL EXPERIENCE

Projects

- **Personal Website:** Learned some basic HTML and CSS online and was able to create my own website. Site contains links to my LinkedIn, resume, GitHub, and email. It is hosted at jakenhicks.com
- **Simple Calculator Tool:** Created a simple calculator program using Python's built in Tkinter package. Has a simple GUI interface with basic calculator functions of addition, subtraction, multiplication, and division.

Certifications

- **MySQL:** Currently working on Coursera MySQL course online. The course teaches about SQL with a variety of learning methods, including videos, readings, and hands-on projects.

LEADERSHIP

- **Peer Mentor:** Aforementioned position of acting as a mentor for freshman students.
- **UUB Member:** Member of the University Union Board, which is responsible for planning campus-wide events.
- **GH 299 Presidential Leadership:** Currently taking an honors course which aims to develop leadership habits.
- **SHA Senator:** Served as senator to student government for the student honors association last year.

LANGUAGES AND TECHNOLOGIES

- Skills with many basic programs such as Microsoft Word, Excel, PowerPoint, etc.
- Python
- Java
- Basic HTML and CSS
- MySQL