

Jake Shay

Computer Science Graduate

Motivated, adaptable recent graduate with a diverse academic background in computer science. Comfortable in a fast-paced, deadline driven environment. Consistently excelled as a team member in various settings and often as a team leader.

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📞 2063131318

🌐 jakeshay.github.io

🐙 github.com/jakeshay?tab=repositories

EDUCATION

Computer Science

University of Colorado at Boulder

Graduated 05/21

Minors

- Business and Philosophy

WORK EXPERIENCE

Internship - IT Technician

USA Hockey

08/2020 - 12/2020

Remote

Achievements/Tasks

- Provide help desk support and resolve problems to the end user's satisfaction
- Monitor help desk for tickets assigned to the queue and process
- Assist in diagnosing and fixing major problems as they arise
- Build user journeys for various online systems to aid in replacement process

Outside Staff

Lake Valley Golf Club

08/2019 - 05/2020

Niwot, CO

Achievements/Tasks

- Fulfill outside duties for private golf club
- Responsible for practice facility management and cleaning programs
- Maintain golf club assets including carts and equipment, and ad hoc service and support
- Provide excellent service to members

Intern Techops Engineer

VMware

06/2017 - 08/2017

Palo Alto, CA

Achievements/Tasks

- Rack, cable, configure, and allocate servers/network/storage hardware for developer testing
- Monitor, document, report, and plan for proper operation of server and storage equipment including adequate power, rack space, and cooling requirements
- Troubleshoot urgent technical problems and provide on site solutions

SKILLS

Java

Python

C

C++

JavaScript

MySQL

PostgreSQL

NodeJS

Git

HTML/CSS

OOD

Agile/Waterfall Methodologies

PROJECTS

Object Oriented Chess

- Team member for a semester long class project along side two other students on an object oriented chess game. I was primarily responsible for the move engine which included: chess piece movements, eliminations, and special moves such as castling.

iWash

- Team leader of a group of eight students on a web app that allowed users to manage their items of clothing and sort them according to washing instructions. I contributed to all major components of the app, but was primarily responsible for the NodeJS portion.

AWARDS/ACCOMPLISHMENTS

1st Place in Business Venture Competition

Team Leader

2nd Place in Software Dev. and Methods group project competition

Team Member

Highest chapter term GPA in chapter history as academic chair for the Delta Kappa Epsilon (DKE) fraternity

Raised over \$2000 for a local charity as philanthropy chair for DKE

INTERESTS

Reading

Golf

Hiking

Football

Basketball