

Jake Taylor

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📍 Phoenix, AZ

Summary

Detail-oriented front-end software developer with expertise in building robust and scalable applications. Demonstrated proficiency in creating responsive UI components, optimizing application performance, and collaborating within cross-functional teams in an Agile environment.

Experience

Software Developer

General Motors, Chandler AZ // January 2021 - Current

- ◆ Collaborated in an Agile team environment to develop an online service scheduling web application used by thousands of dealerships across twelve countries, facilitating efficient vehicle service appointments.
- ◆ Successfully migrated the web application from AngularJS to React, to adhere to best architectural standards and to modernize and simplify the user experience.
- ◆ Delivered complex UI features that utilized internal microservices and external API's, gaining extensive experience in REST API integration.
- ◆ Implemented comprehensive error handling and data validation across multiple components, reducing the number of support tickets generated in production.
- ◆ Led technical backlog refinement sessions, to prioritize new features and enhancements. Crafted detailed user stories, ensuring clear communication and alignment on product development objectives.
- ◆ Adeptly communicated with technical and business teams; participated in product demos, clarified goals with product managers, and collaborated with UX for product design.

Program Manager, Intern

Ticketmaster, Scottsdale AZ // May 2019 - December 2019

- ◆ Synthesized cross-departmental status reports, optimizing organizational communication and enhancing project visibility.
- ◆ Acted as project manager for a team of interns, ensuring milestones were met and fostering team collaboration utilizing an Agile development process.

Product Specialist

Apple, Scottsdale AZ // October 2018 - April 2019

- ◆ Diagnosed and remedied device issues, enhancing customer satisfaction and trust in Apple product reliability.

Skills

Programming Languages: JavaScript, TypeScript, SCSS, CSS, HTML, Java

Libraries & Frameworks: React, React Native, Redux, Node.js, Formik, Yup, React Testing Library, Material UI

Tools & Platforms: MySQL, Azure, Google Cloud

Design: Adobe Photoshop, Adobe XD

Education

Grand Canyon University

- ◆ Bachelor of Science in Computer Programming // Graduated July 2020
- ◆ Immersive Java Bootcamp // January 2018 - April 2018
- ◆ Bachelor of Science in Psychology // Graduated April 2017