

# JAKI WIDBY

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## PERSONAL SUMMARY

Dedicated and efficient worker with excellent customer service. Over eight years of experience in leadership and management positions. Four years of experience working at licensed Starbucks locations. Quick learner with a drive to excel in all roles.

## SKILLS OVERVIEW

- Inventory, ordering, and supply management.
- Drawer counting, and cash handling.
- Experience training and leading groups of 8+.
- Ability to multi-task efficiently in busy environments.
- Excellent customer service.

## EXPERIENCE

### **Manager/Shift Leader, Barnes and Noble Café, Tucson AZ/Portland, OR – October 2014 – Present**

- Maintaining an organized and welcoming environment that adheres to all company and state standards.
- Coaching, training, and leading baristas on a daily and long-term basis.
- Effectively communicating with and meeting the needs of customers and employees.
- Hiring and scheduling.
- Inventory, ordering, and managing daily supply levels.
- Communicating and collaborating with other managers to complete projects.