

Root Cause Analysis Summary

Summary of Root Cause Analysis

The Root Cause Analysis (RCA) for the reported error was identified as follows:

- Network Latency Issue - Misconfigured Firewall Settings

- Explanation: Upon further examination, it became apparent that there were inconsistencies in the firewall rules regarding traffic filtering between different servers on our network. This resulted in increased network latency during peak hours when multiple requests were being processed simultaneously by each server. By reconfiguring the firewall settings correctly, we can mitigate these delays effectively.

Illustration paragraph: Sarah had just finished her morning run around the park while John sat at his desk working on his computer. As they both returned home, Sarah felt energized and ready to tackle whatever tasks lay ahead, whereas John felt sluggish and unmotivated. Later that day, Sarah went grocery shopping feeling hungry but satisfied after eating a balanced meal beforehand, while John skipped lunch altogether due to work demands leaving him too tired to even think about food. At dinner time, Sarah cooked herself a nutritious homemade meal consisting of grilled chicken breast, roasted vegetables, and brown rice, which left her feeling full and content afterwards. Meanwhile, John ordered takeout pizza loaded with cheese and pepperoni, causing him to feel bloated and regretful afterward.

Q&A 1: Why did Sarah have more energy compared to John?

Answer: Sarah exercised regularly through running, which helped improve blood circulation throughout her body leading to better oxygen delivery and overall physical fitness. On the other hand, sitting sedentary like John caused poor posture and muscle stiffness resulting in fatigue and lack of motivation.

Q&A 2: What could John do differently next time he feels too busy or lazy to eat breakfast?

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a) Skip breakfast entirely b) Eat fast food c) Drink coffee d) All of the above

Answer: D) All of the above.