

# JAKOB PFEIFER

## Full Stack Web Developer

(903) 328-7681 • jakob.d.pfeifer1300@gmail.com • Sherman, TX 75090

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Aspiring Full Stack Web Developer with a solid educational background and a passion for creating innovative web solutions. Eager to transition into a development career, I bring strong communication, interpersonal, and problem-solving skills. Committed to leveraging my technical aptitude to contribute effectively and make a meaningful impact on your team.

## Skills

- Operational Efficiency
- Conflict and Complaint Resolution
- Node.js, Tailwind
- Customer Service
- Javascript, HTML, CSS
- MongoDB, Express.js, React, Node.js

## Experience

Fine Dining Server

**34 CHOP HOUSE, Sherman, TX**

*September 2022 - Present*

- Provided excellent customer service by anticipating needs, responding promptly to requests, and resolving any issues quickly.
- Successfully managed time by balancing multiple tables simultaneously while ensuring timely service for each guest.
- Demonstrated ability to work well under pressure in fast-paced environment.

Restaurant Manager

**OLD IRON POST, Sherman, TX**

*March 2017 - August 2022*

- Maintained a high level of customer service by addressing patron complaints promptly and professionally.
- Cultivated positive relationships with customers through excellent hospitality services.
- Provided leadership by setting clear expectations for team members.
- Analyzed customer feedback and implemented strategies to improve service.
- Reviewed monthly financial statements to assess performance against budget objectives.

## Education

Certification in Full Stack Web-Development (MERN) Candidate    **GPA 3.95**

**Southern Methodist University, Dallas, TX, US**

*Expected graduation December 2023*

## Certifications

- Full Stack Flex Web-Development (coding)

## References

References available upon request