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| **Requirement #:** | *Unique identifier* | **Requirement Type:** | *The type from the template* | **Event/ BUC/ PUC #:** | *List of events/ use cases that need this requirement* |
| **Description:** | *A one sentence statement of the intention of the requirement* | | | | |
| **Rationale:** | *A justification of the requirement* | | | | |
| **Originator:** | *The person who raised this requirement* | | | | |
| **Fit Criterion:** | *A measurement of the requirement such that it is possible to test if the solution matches the original requirement* | | | | |
| **Customer Satisfaction:** | | *1–5* | **Customer Dissatisfaction:** | | *1–5* |
| **Priority:** | *A rating of the customer value* | | **Conflicts:** | *Other requirements that cannot be implemented if this one is* | |
| **Supporting Materials** | | *Pointer to documents that illustrate and explain this requirement* | | | |
| **History:** | *Creations, changes, deletions, etc.* | | | | |
| **Comments:** | *Any notes* | | | | |
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| **Requirement #:** | 1 | **Requirement Type:** | functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | I want to be able to add new therapists to the system | | | | |
| **Rationale:** | So the SPA know how many staff they have | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | I must be able to add a new therapist and their details to the system.  Details include; personal info. | | | | |
| **Customer Satisfaction:** | | 5 | **Customer Dissatisfaction:** | | 5 |
| **Priority:** |  | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** | *Information on the therapist should include their unique staff number, their name, contact phone number, their personal room number* | | | | |
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| **Requirement #:** | 2 | **Requirement Type:** | functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | I want to be able to enter details about SPA qualifications. | | | | |
| **Rationale:** | To track needed qualifications. | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | I must be able to enter in the qualifications needed by a therapist. | | | | |
| **Customer Satisfaction:** | | 5 | **Customer Dissatisfaction:** | | 5 |
| **Priority:** | High | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** | *Information on the therapist’s qualifications should include their unique staff number, name of qualification, qualification level, duration qualification is valid, accreditation body and date therapist was qualified* | | | | |
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| **Requirement #:** | 3 | **Requirement Type:** | functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | I want to be able to enter details about therapies into the system. | | | | |
| **Rationale:** | So We know what therapies the SPA offers. | | | | |
| **Originator:** | Miss Pincer | | | | |
| **Fit Criterion:** | I must be able to save what therapies we offer into the system. | | | | |
| **Customer Satisfaction:** | | 5 | **Customer Dissatisfaction:** | | 5 |
| **Priority:** | High | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** | *Information on the therapies should include; name of therapy, category of therapy, type of therapy, review date, whether it is currently being offered* | | | | |
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| **Requirement #:** | 4 | **Requirement Type:** | functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | I want to be able to register SPA equipment into the system. | | | | |
| **Rationale:** | So we can link what equipment is need for which therapies. | | | | |
| **Originator:** | Miss pincher | | | | |
| **Fit Criterion:** | I want to be able to register equipment we use so we have information about it and can see what equipment is used for which therapies. | | | | |
| **Customer Satisfaction:** | | 5 | **Customer Dissatisfaction:** | | 5 |
| **Priority:** | High | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** | *Information on the equipment should include; identification number, equipment name, maintenance value, review date, therapy associated with* | | | | |
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| **Requirement #:** | 5 | **Requirement Type:** | functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | I want to register when a therapy is complete so it can be archived. | | | | |
| **Rationale:** | So we have a history of our completed therapies. | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | I want to be able to enter in details about a completed therapy. | | | | |
| **Customer Satisfaction:** | | 5 | **Customer Dissatisfaction:** | | 5 |
| **Priority:** | High | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** | *Information which should be archived for therapies includes; therapist who rang the therapy session, date, start and finish time* | | | | |
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| **Requirement #:** | 6 | **Requirement Type:** | functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | I want to be able to search and filter on archived therapy sessios. | | | | |
| **Rationale:** | So the system can quickly acces previous work we have done. | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | I want to be able to search by date, category and on equipment used. | | | | |
| **Customer Satisfaction:** | | 4 | **Customer Dissatisfaction:** | | 4 |
| **Priority:** | High | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** |  | | | | |
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| **Requirement #:** | 7 | **Requirement Type:** | functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | I want to be able to delete data from the system. | | | | |
| **Rationale:** | The SPA may want to remove information from the system. | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | I want to be able to delete a therapist, piece of equipment, or therapy. | | | | |
| **Customer Satisfaction:** | | 3 | **Customer Dissatisfaction:** | | 3 |
| **Priority:** | Medium | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** |  | | | | |
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| **Requirement #:** | 8 | **Requirement Type:** | functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | I don't want to be able to enter in duplicate information into the system. | | | | |
| **Rationale:** | This will save space and is unnecessary. | | | | |
| **Originator:** | Miss Pincer | | | | |
| **Fit Criterion:** | Don't allow duplication of data entries or therapists, therapies or therapy equipment. | | | | |
| **Customer Satisfaction:** | | 3 | **Customer Dissatisfaction:** | | 3 |
| **Priority:** | Medium | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** | *Not adding duplicates will also save time, creates normalisation and makes sure data is not redundant and is always the same throughout the system* | | | | |
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| **Requirement #:** | 9 | **Requirement Type:** | functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | I would like a secure login system. | | | | |
| **Rationale:** | For indivual users to be able to login. | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | As a user I want to be able to login to the system under my own account. | | | | |
| **Customer Satisfaction:** | | 2 | **Customer Dissatisfaction:** | | 2 |
| **Priority:** | Low | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** | *Different departments need different access rights* | | | | |
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| **Requirement #:** | 10 | **Requirement Type:** | functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | The system should raise a flag/notice when a renewal date for a qualification or equipment repair is needed. | | | | |
| **Rationale:** | So we know when to update system information. | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | Alert when renewal/review date is near | | | | |
| **Customer Satisfaction:** | | 3 | **Customer Dissatisfaction:** | | 3 |
| **Priority:** | Low | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** |  | | | | |
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| **Requirement #:** | 11 | **Requirement Type:** | functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | I would like to be able to view some aggregation results derived from the system. | | | | |
| **Rationale:** | To quickly view system data in meaningfull ways. | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | I would like to be able view therapies ranked by popularity from the archives. | | | | |
| **Customer Satisfaction:** | | 4 | **Customer Dissatisfaction:** | | 3 |
| **Priority:** | Low | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** |  | | | | |
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| **Requirement #:** | 12 | **Requirement Type:** | Non-functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | Entering data into the system should have a nice user experience with appropriate feedback from the UI. | | | | |
| **Rationale:** | Enter information should be as easy as possible. | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | Entering data into the system should have a nice user experience with appropriate feedback from the UI. | | | | |
| **Customer Satisfaction:** | | 4 | **Customer Dissatisfaction:** | | 3 |
| **Priority:** | Medium | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** | *To help make the UI as easy as possible, w3.org has guidelines to help create a suitable UI for various users.* | | | | |
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| **Requirement #:** | 13 | **Requirement Type:** | Non-functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | The display of information should be displayed appropriatly with good colour considerationsand design. | | | | |
| **Rationale:** | A good viewing experience for the user. | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | The display of information should be displayed appropriatly with good colour considerations and design. | | | | |
| **Customer Satisfaction:** | | 4 | **Customer Dissatisfaction:** | | 3 |
| **Priority:** | Medium | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** | *To help make the display as easy as possible, w3.org has guidelines to help create a suitable display for various users.* | | | | |
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| **Requirement #:** | 14 | **Requirement Type:** | Non-functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | Only the correct management should be able to update the qualifications of a therapist. | | | | |
| **Rationale:** | To restrict access to appropriate data change. | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | A normal user who can only view information should not be able to update said data in the Database. | | | | |
| **Customer Satisfaction:** | | 3 | **Customer Dissatisfaction:** | | 3 |
| **Priority:** | Low | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** | *Different departments should have different access rights* | | | | |
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| **Requirement #:** | 15 | **Requirement Type:** | Non-functional | **Event/ BUC/ PUC #:** |  |
| **Description:** | The HR department should have full access to read and write access to all information in the system. | | | | |
| **Rationale:** | Certain administrators need the correct access rights. | | | | |
| **Originator:** | Miss Pincher | | | | |
| **Fit Criterion:** | As a HR employee, I need to have read and write access to all information in the system. | | | | |
| **Customer Satisfaction:** | | 5 | **Customer Dissatisfaction:** | | 3 |
| **Priority:** | Medium | | **Conflicts:** |  | |
| **Supporting Materials** | | *Miss Pincher’s briefing notes dated 14 November 2016* | | | |
| **History:** |  | | | | |
| **Comments:** | *Different departments should have different access rights* | | | | |
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