

# Jacques Oneil J. Gonzalez

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## PROFILE OVERVIEW

Interested in Software Engineering, DevOps, Cloud and Cybersecurity with 5 months of hands-on experience with Linux and 4 months on Software Testing. Proficient in diverse technologies which includes SQL, and Azure.

## EDUCATION

**Mapúa University** – Weighted Average: **2.03** February 2025 – Present  
**Bachelor of Science in Information Technology major on App Development** August 2021 – February 2025

## THESIS

**Development of 3D Web-Based Virtual Laboratory for Mechanical Engineering Machine Shop Training**  
Created a Web CMS using React and Tailwind along with virtual laboratory simulations using C# and Unity.

## WORK EXPERIENCE

**Willis Towers Watson | Cloud Operations Junior Associate** | May 2025 – Present  
Delivered 24/7 rotation support to stakeholders by monitoring systems, responding to alerts, and managing cloud-related requests using **Microsoft Azure** and **Datadog**.

- Designed the user dashboard, helped create built-in scripts, and contributed to database structuring for an RTO Tracker application built with PowerApps, enabling real-time visibility into employee attendance.

**McDonald's Philippines | Digital Technology Intern** | September 2024 – December 2024  
Integrated 20 test cases using **Katalon Studio** to streamline testing process for a web application.

- Assisted with web automation testing of McDo apps using Java ensuring updated along with CI/CD delivery
- Worked closely with developers on web & mobile manual testing addressing 10 critical issues prior launch

**Globe Telecom | Security Researcher Intern** | April 2024 – August 2024  
Developed a PoC using a Wazuh SIEM, achieving **potential cost reduction of \$50,000 annually** after configuring using Linux, saving implementation time through detailed error documentation.

- Executed Linux commands upon configuring indexer and agent deployment for Windows and Linux
- Aligned requirements with numerous teams to gain understanding of infrastructure to deploy the SIEM.

## IT PROJECTS

**Kira:** Developed a RTO Tracked using Powerapps, enabling real-time visibility into employee attendance.  
**BGV Labs:** Developed a Web CMS using **React** and **Tailwind**, integrating labs with Unity for interactivity.  
**GVendor:** Developed a centralized vendor system using **React**, **Tailwind**, and **Springboot** for vendor tracking.  
**SANA Shelter Pet Adoption Website:** Built web app using **PHP** and **JS**. enabling users to adopt pets online.  
**OPMusic Player Desktop Application** Designed **Java**-based MP3 player using Swing, to display and play music.  
**Slimodoro:** Developed and deployed for production a Pomodoro Android app using Flutter and Google Play Console, integrating a timer and task management features, resulting in enhanced focus and task completion.

## SKILLS

**Technologies:** Java | Python | MySQL | Springboot | React | Flutter | Tailwind  
**Tools:** AWS | Linux | Google Play Console | Github | Git  
**Soft Skills:** Collaboration | Adaptability | Active Listening | Documentation | Presentation | Critical Thinking

## ORGANIZATIONS AND VOLUNTEER EXPERIENCE

**K8sUG Philippines** February 2025 – Present  
Volunteered at meetups, designing and photographing LinkedIn posts using **Figma** and helping with logistics.  
**Webmasters Guild (WMG), Mapúa University** August 2021 - September 2022  
**Senior Red Cross Youth Society, San Beda University – Rizal** June 2019 - May 2021  
Served as first responders at school events and received a comprehensive training for emergency situations.

## CERTIFICATIONS AND TRAININGS

Azure Fundamentals (AZ-900), Microsoft June 2025  
IBM Front-End Developer Professional Certificate, IBM July 2024  
TOEIC Certificate for Reading and Writing, TOEIC March 2024  
AWS Academy Cloud Foundations, AWS January 2024  
Version Control with Git, Atlassian July 2023  
Essential Tools for App Development, LearnQuest April 2023

## EXTRACURRICULARS ATTENDED

IC4E 2025 April 2025  
Presented a published research paper about created virtual labs at a 4-day international conference in Tokyo.  
Globe Hackathon January 2025  
Pitched an **AI chatbot prototype** with Python and Google Cloud VM to enhance customer experience.  
KMC Hackathon 2024 – **Top 10 Finalist** October 2024  
Pitched an **AI-Powered Interview Analytics Figma Prototype** after making it to top 10 out of 21 teams.