

Experience

UX Designer *Whova*

San Diego, CA | July 2020 - Present

Led the designs for small, medium, and large sized projects in which I was responsible for user research, user stories, wireframes, prototypes, and user testing. The projects were unique to the virtual event industry and improved event experiences for attendees.

Worked on projects for all three platforms which included mobile, web app, and website.

Led the UI project of redesigning the web app in which I was responsible for updating the interface and fixing previous usability issues.

UX Designer *Verity, A HealthStream Company*

San Diego, CA | Jan 2018 - Present

Led the design portion for multiple projects involving product definition, concept designs, wireframes, and interactive prototypes. Implemented a design system by creating a pattern manager and advocating design principles into production process. Decreased number of customer support calls related to core product. Designed the user experience for a mobile app for providers to sign off or update expired documents.

UX Designer *b.One Design*

San Diego, CA | Sept 2017 - Jan 2018

Worked closely with lead designer to create user flows and wireframes for the dashboard, sample runs, and settings screens for BioFire product.

UX Design Intern *U.S. General Services Administration*

Remote | Jan 2017 - Jun 2017

Redesigned a high visibility White House website, performance.gov, by redefining the navigation, information architecture, visual design, and usability while following US government web design standards.

Analyzed 20+ interview data to identify user needs and pain points.

Developed 2 personas and created a customer journey map.

Education

University of California, San Diego

B.S. Cognitive Science, Specialization
in Human Computer Interaction
Minor in Computer Science
Sept 2013 - June 2018

UC San Diego Extension

Professional Certification in User
Experience Design
Sept 2016 - June 2017

Bloc.io, UX/UI Design Apprenticeship

May 2019 - Jan 2020

Skills

Research

User Research, Contextual
Inquiry

User Interviews, User Testing,
Persona Development, Affinity
Diagram, Storyboarding

Design

Design Strategy, Interaction
Design, Visual Design, Web
Design, System Design,
Wireframing, Rapid
Prototyping, Design Exploration

Tools

Sketch, Adobe XD, Figma,
InVision, Illustrator

Development

HTML/CSS, JavaScript,
Angular, SQL