



U.S. Department of Veterans Affairs COVID-19 Pandemic Response

Weekly Report: February 27– March 5, 2021



VETERAN CARE

VA has diagnosed
231,792 people
with COVID-19

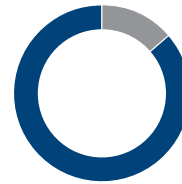


35,194 COVID-19 patients
admitted to VA facilities
(as of Mar. 2, 2021)

465 current
COVID-19 inpatients

216,052 COVID-19 patients
now in convalescence

VACCINE & TESTING



1,711,551 people vaccinated
(at least one dose)

- **1,440,441** Veterans
- **271,110** employees

2,912,290
tests completed

80,168 tests processed for states
(as of Feb. 29, 2021)

VIRTUAL CARE

219,482 weekly home or off-site
telehealth visits (Feb. 21–27, 2021)



1,861% increase in home
or off-site telehealth visits
(Mar. 1, 2020–Feb. 27, 2021)



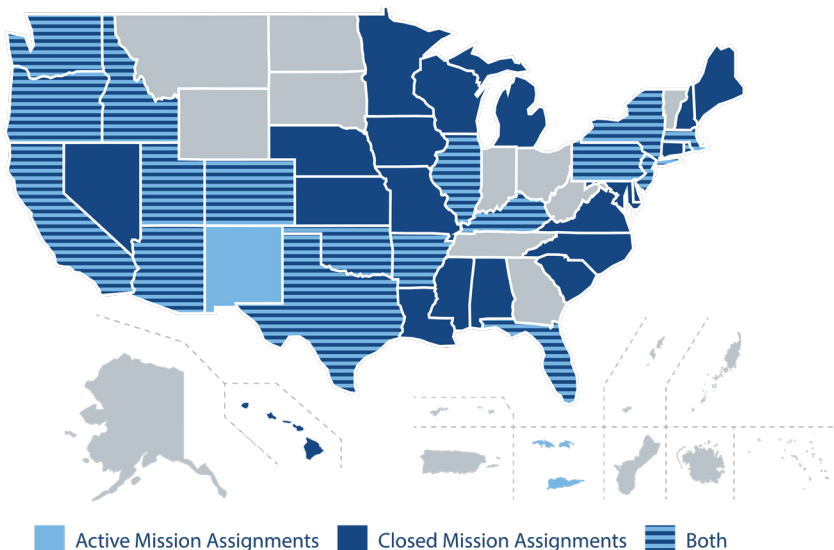
678,696 secure
messages exchanged
(from Feb. 21–27, 2021)

478,163 prescription refill requests placed
(from Feb. 21–27, 2021)

3,580,658 authenticated patients (as of Jan. 2021)

FOURTH MISSION

Supporting state & local health care systems



488 COVID-19 non-Veteran patients
in **15** states (as of Feb. 26, 2021)

1,558 Veterans admitted to
care from State Veterans Homes

Provided **923,638** total pieces of personal
protective equipment, including:
(as of Feb. 28, 2021)

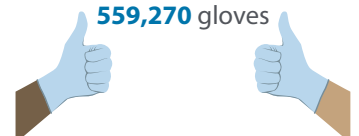
367 non-Veteran
patients discharged home
(as of Feb. 19, 2021)

2,453 VA staff support
offered to non-VA facilities
(as of Feb. 19, 2021)

221,687 masks



559,270 gloves



VETERAN OUTREACH

[VA.gov](https://www.va.gov) had **3,527,131** visitors last 7 days

[VA.gov/Coronavirus](https://www.va.gov/Coronavirus) had **5,899** visitors*

[VA.gov/Coronavirus-chatbot](https://www.va.gov/Coronavirus-chatbot) had **7,798** visitors*



VETERAN ENGAGEMENT

3,055 calls to White House VA Hotline



6,621 calls made to VA's COVID-19 Frequently Asked Questions Hotline (as of Mar. 7, 2021)

*Veteran Outreach figures are from Feb. 27–Mar. 5, 2021.

MEDIA OUTREACH

1,710+
good news
stories published

CBS New York (Mar. 3, 2021)

"COVID-19 vaccine: mega vaccination site opens at National Guard Armory in Yonkers"

WFTS Tampa Bay (Mar. 4, 2021)

"James A. Haley Veterans' Hospital receives doses of Janssen COVID-19 vaccine"

The Daily World (Mar. 5, 2021)

"Mobile clinics bring COVID-19 vaccines to Washington's rural Veterans"

VA has
published **91**
COVID-19 related
news releases

"VA partnership streamlines Veterans access to care, housing assistance"

All figures in the Media Outreach section are from Feb. 2020–Mar. 2021.

STAFFING

86,409 VHA new hires



16,356
registered nurses & nurse practitioners



70,053
other hires

Staffing figures are from Mar. 29, 2020–Feb. 18, 2021.

BOARD OF VETERANS' APPEALS (BVA)

Held **12,509**
virtual hearings

Issued **95,320**
decisions



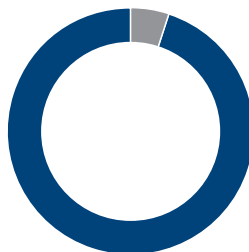
BVA figures are from Mar. 23, 2020–Mar. 8, 2021.

NATIONAL CEMETERY ADMINISTRATION

130,198 Veteran interments
(from Mar. 9, 2020–Mar. 5, 2021)

- **6,551** COVID-19 related interments
- **123,647** other interments

9,035 Veteran Legacy Memorial posts (va.gov/remember)



All figures are as of Mar. 5, 2021, unless otherwise noted.

VETERANS BENEFITS ADMINISTRATION (VBA)

150,112
VA Video
Connect
appointments
conducted for
VA benefits*



25,029
calls received at
VBA National Call
Center related to
COVID-19
(last 7 days)

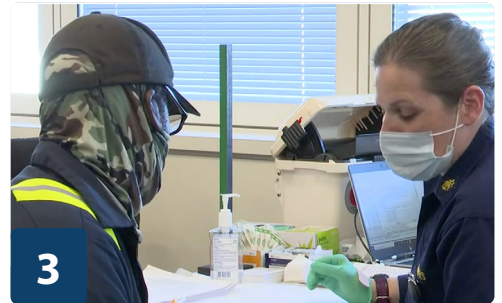
VBA figures are from Mar. 16, 2020–Mar. 4, 2021.



1



2



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4



5



6

1) VA receives Janssen COVID-19 vaccine

VA received 71,400 doses of the Janssen COVID-19 vaccine, authorized by the USDA under an Emergency Use Authorization.

[Read the full story.](#)

2) Homeless Veterans receive vaccine

Homeless Vets received the COVID-19 vaccine at VA's Veterans Outreach Center in Reno, NV.

[Read the full story.](#)

3) Augusta VA vaccinates 10,000 Veterans

Increased supply & more flexible guidelines have allowed Augusta VA to vaccinate Veterans at a much quicker pace.

[Read the full story.](#)

4) Rural Alaska Veterans get COVID-19 vaccine

Veterans on remote Kodiak Island got their first dose of COVID-19 vaccine thanks to a partnership between the Alaska VA & the Kodiak Area Native Association.

[Read the full story.](#)

5) All Miami VA patients can get COVID-19 vaccine

All area Veterans who are patients at Miami VA can now get the COVID-19 vaccine regardless of age or medical condition.

[Read the full story.](#)

6) Almost all Bedford VA home care patients vaccinated

The Bedford VA has a vaccination rate of more than 90% among the participants in its home-based primary care program.

[Read the full story.](#)

VA's COVID-19 Frequently Asked Questions Hotline: 844-698-2311
Veterans Crisis Line: 800-273-8255 & Press 1
VA 411: 844-698-2311

Call your VA medical center ([VA.gov/find-locations](#)) before visiting. This helps us protect you, other Veterans & medical staff.

VA



U.S. Department
of Veterans Affairs

[VA.gov/Coronavirus](#)

[VA Coronavirus: FAQs page](#)

Download your VA Welcome Kit: [VA.gov/welcome-kit](#)

Sign up for weekly VA email updates at: [VA.gov/VetResources](#)