



U.S. Department of Veterans Affairs COVID-19 Pandemic Response

Weekly Report: March 6–12, 2021



VETERAN CARE

VA has diagnosed
235,507 people
with COVID-19

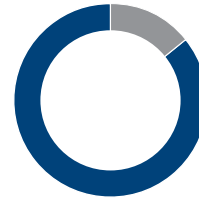
35,925 COVID-19 patients
admitted to VA facilities
(as of Mar. 9, 2021)



407 current
COVID-19 inpatients

219,954 COVID-19 patients
now in convalescence

VACCINE & TESTING



1,943,728 people vaccinated
(at least one dose)

● **1,666,876** Veterans
● **277,765** employees

2,983,836
tests completed

VIRTUAL CARE

214,998 weekly home or off-site
telehealth visits (Feb. 28–Mar. 6, 2021)



1,821% increase in home
or off-site telehealth visits
(Mar. 1, 2020–Mar. 6, 2021)



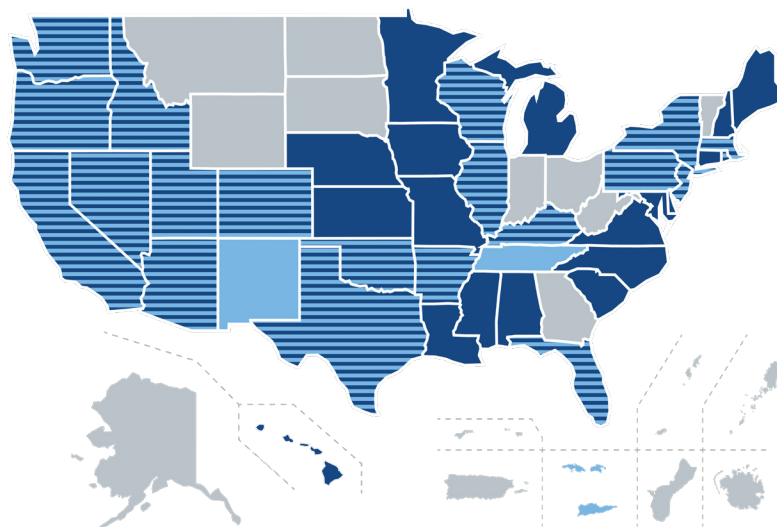
676,016 secure
messages exchanged
(from Feb. 28–Mar. 6, 2021)

480,528 prescription refill requests placed
(from Feb. 28–Mar. 6, 2021)

3,609,713 authenticated patients (as of Feb. 28, 2021)

FOURTH MISSION

Supporting state & local health care systems



■ Active Mission Assignments ■ Closed Mission Assignments ■ Both

1,571 Veterans admitted to
care from State Veterans Homes*

488 COVID-19 non-Veteran
patients in **15** states*



21 mission assignments*

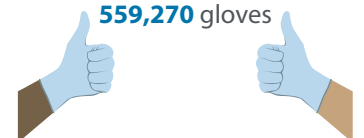
109 completed missions*

Provided **923,638** total pieces of personal
protective equipment, including*:

221,687 masks



559,270 gloves



VETERAN OUTREACH

VA.gov had **3,860,535** visitors (last 7 days)

VA.gov/Coronavirus had **8,260** visitors*

VA.gov/Coronavirus-chatbot had **294,600** visitors*



*Veteran Outreach figures are from Mar. 6–12, 2021.

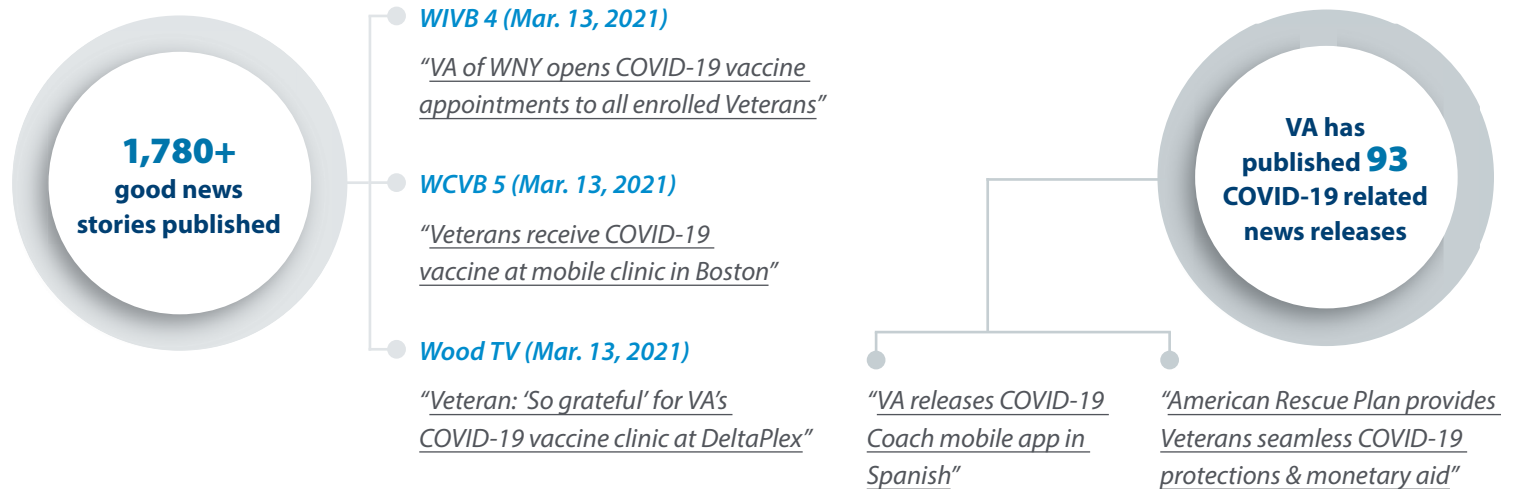
VETERAN ENGAGEMENT

2,868 calls to White House VA Hotline



4,737 calls made to VA's COVID-19 Frequently Asked Questions Hotline (as of Mar. 14, 2021)

MEDIA OUTREACH



All figures in the Media Outreach section are from Feb. 2020–Mar. 2021.

STAFFING

BOARD OF VETERANS' APPEALS (BVA)

86,409 VHA new hires



Staffing figures are from Mar. 29, 2020–Feb. 18, 2021.

Held **13,064**
virtual hearings

Issued **97,497**
decisions



BVA figures are from Mar. 23, 2020–Mar. 15, 2021.

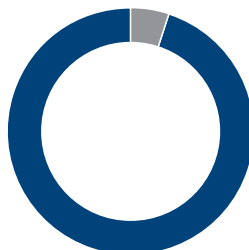
NATIONAL CEMETERY ADMINISTRATION

VETERANS BENEFITS ADMINISTRATION (VBA)

131,764 Veteran interments
(from Mar. 9, 2020–Mar. 12, 2021)

- 6,679 COVID-19 related interments
- 125,085 other interments

9,250 Veteran Legacy Memorial posts (va.gov/remember)



153,656
VA Video Connect appointments conducted for VA benefits*



25,293
calls received at VBA National Call Center related to COVID-19 (last 7 days)

All figures are as of Mar. 12, 2021, unless otherwise noted.

VBA figures are from Mar. 16, 2020–Mar. 12, 2021.



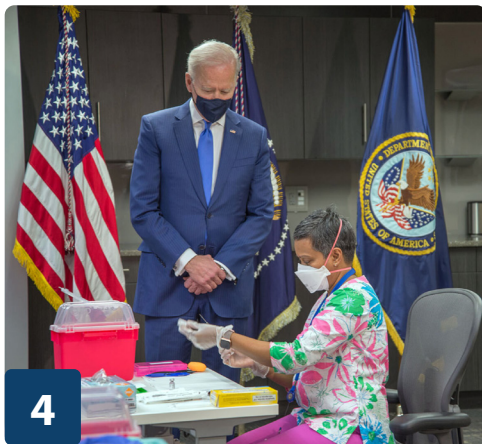
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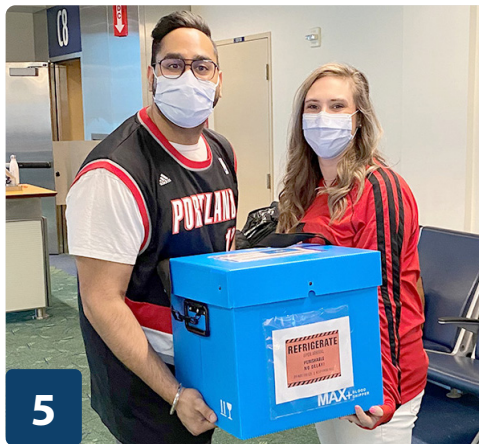
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6

1) Older Black Veterans getting vaccinated

Black Veterans 75 years & older are opting to receive the COVID-19 vaccine at a higher rate than White & Hispanic Veterans in the same age group.

[Read the full story.](#)

2) El Paso VA vaccinating Home-Based Primary Care Veterans

Veterans enrolled in the El Paso VA Health Care System's Home-Based Primary Care program have received their first Moderna COVID-19 vaccination.

[Read the full story.](#)

3) Salisbury VA vaccinates thousands of Veterans

The race to vaccinate continues across North Carolina. More than 1,000 Veterans recently went to the Salisbury VA, which has been hosting vaccine clinics since the start of 2021.

[Read the full story.](#)

4) President Biden visits as D.C. VA administers first J&J dose

President Biden watched as VA vaccinated Army veteran & front line health care worker Marvin Cornish with the one-shot Johnson & Johnson vaccine.

[Read the full story.](#)

5) Flight through winter storm to get Veterans vaccinated

During a winter storm, VA Portland Health Care System flew 144 doses of the COVID-19 vaccine from Portland to Redmond, Oregon.

[Read the full story.](#)

6) Arizona VA clinic addresses Veteran vaccine concerns

When Tuscon VA provider Dr. Bianca Gray talks with Veterans at the Sierra Vista Primary Care clinic about their COVID-19 vaccine concerns, most decide to get vaccinated.

[Read the full story.](#)

VA's COVID-19 Frequently Asked Questions Hotline: 844-698-2311

Veterans Crisis Line: 800-273-8255 & Press 1

VA 411: 844-698-2311

Call your VA medical center ([VA.gov/find-locations](https://www.va.gov/find-locations)) before visiting. This helps us protect you, other Veterans & medical staff.

VA



U.S. Department
of Veterans Affairs

[VA.gov/Coronavirus](https://www.va.gov/Coronavirus)

[VA Coronavirus: FAQs page](#)

Download your VA Welcome Kit: [VA.gov/welcome-kit](https://www.va.gov/welcome-kit)

Sign up for weekly VA email updates at: [VA.gov/VetResources](https://www.va.gov/VetResources)