



U.S. Department of Veterans Affairs COVID-19 Pandemic Response

Weekly Report: February 20–26, 2021



VETERAN CARE

VACCINE & TESTING

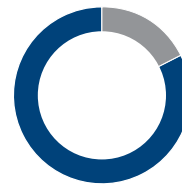
VA has diagnosed
227,109 people
with COVID-19



34,601 COVID-19 patients
admitted to VA facilities
(as of Feb. 23, 2021)

542 current
COVID-19 inpatients

210,816 COVID-19 patients
now in convalescence
(as of Feb. 25, 2021)



1,505,496 people vaccinated
(at least one dose)

● **1,228,064** Veterans
● **265,467** employees

2,839,120
tests completed

80,168 tests processed for states
(as of Feb. 29, 2021)

VIRTUAL CARE

163,012 weekly home or off-site
telehealth visits (Feb. 14–20, 2021)



1,357% increase in home
or off-site telehealth visits
(Mar. 1, 2020–Feb. 20, 2021)



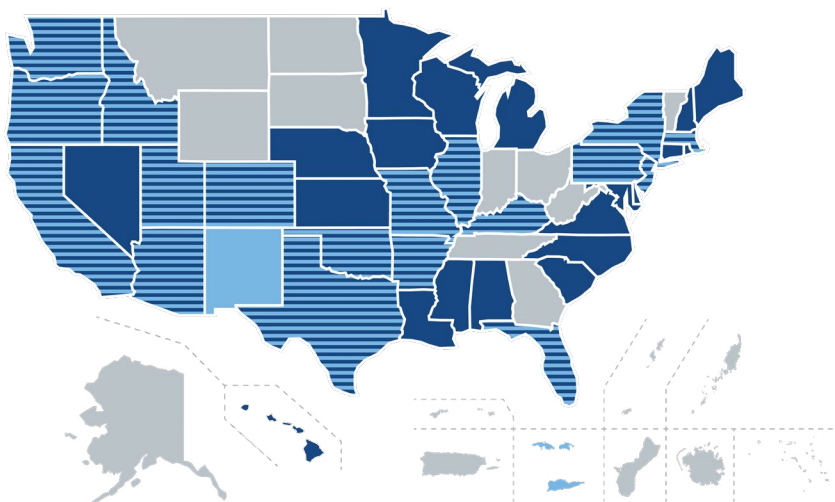
588,913 secure
messages exchanged
(from Feb. 14–20, 2021)

455,876 prescription refill requests placed
(from Feb. 14–20, 2021)

3,580,658 authenticated patients (as of Jan. 2021)

FOURTH MISSION

Supporting state & local health care systems



■ Active Mission Assignments ■ Closed Mission Assignments ■ Both

367 non-Veteran
patients discharged home
(as of Feb. 19, 2021)

2,453 VA staff support
offered to non-VA facilities
(as of Feb. 19, 2021)

488 COVID-19 non-Veteran
patients in **15** states

1,544 Veterans admitted to care from
State Veterans Homes (as of Feb. 25, 2021)

Provided **923,638** total pieces of personal
protective equipment, including:
(as of Feb. 28, 2021)

221,687 masks



559,270 gloves



All figures are as of Feb. 26, 2021, unless otherwise noted.

VETERAN OUTREACH

[VA.gov](https://www.va.gov) had **3,554,029** visitors last 7 days

[VA.gov/Coronavirus](https://www.va.gov/Coronavirus) had **5,735** visitors*

[VA.gov/Coronavirus-chatbot](https://www.va.gov/Coronavirus-chatbot) had **280,160** visitors*



VETERAN ENGAGEMENT

3,117 calls to White House VA Hotline



7,231 calls made to VA's COVID-19 Frequently Asked Questions Hotline (as of Feb. 28, 2021)

*Veteran Outreach figures are from Feb. 20–26, 2021.

MEDIA OUTREACH

1,620+
good news
stories published

Montana Public Radio (Feb. 26, 2021)

"VA working overtime to vaccinate at-risk Vets for COVID-19"

Missourian (Feb. 28, 2021)

"World War II Veteran beats COVID-19, celebrates 96th birthday"

Honolulu Civil Beat (Feb. 27, 2021)

"Hundreds of military Vets get COVID-19 vaccines in Hawaii"

VA has
published **88**
COVID-19 related
news releases

All figures in the Media Outreach section are from Feb. 2020–Feb. 2021.

STAFFING

BOARD OF VETERANS' APPEALS (BVA)

86,409 VHA new hires



16,356
registered nurses & nurse practitioners



70,053
other hires

Held **11,940**
virtual hearings

Issued **92,924**
decisions



Staffing figures are from Mar. 29, 2020–Feb. 18, 2021.

BVA figures are from Mar. 23, 2020–Feb. 26, 2021.

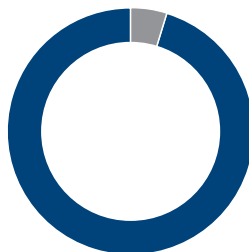
NATIONAL CEMETERY ADMINISTRATION

VETERANS BENEFITS ADMINISTRATION (VBA)

129,120 Veteran interments
(from Mar. 9, 2020–Feb. 26, 2021)

- **6,449** COVID-19 related interments
- **122,671** other interments

9,050 Veteran Legacy Memorial posts (va.gov/remember)



146,671
VA Video
Connect
appointments
conducted for
VA benefits



24,613
calls received at
VBA National Call
Center related to
COVID-19

All figures are as of Feb. 26, 2021, unless otherwise noted.

VBA figures are from Mar. 16, 2020–Feb. 26, 2021.



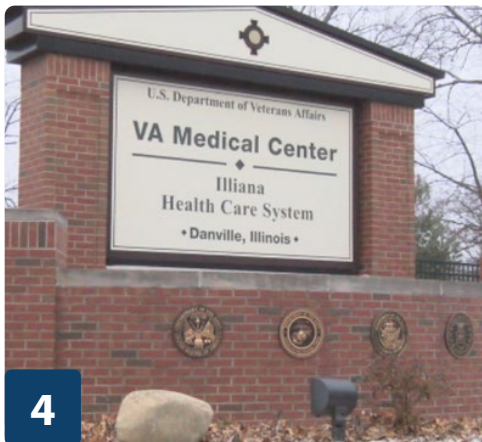
1



2



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5



6

1) Truman VA vaccinates 10,000th Veteran against COVID-19

Army Veterans Laureen Crews & her husband Jonathan Crews were numbers 10,000 & 10,001.

[Read the full story.](#)

2) Coronavirus cases among VA patients reach 4-month low

Active coronavirus cases among VA patients reached a 4-month low this week as officials announced another large influx of virus vaccine doses headed to hospitals across the country.

[Read the full story.](#)

3) Homebound Pittsburgh Veterans receive COVID-19 vaccine at home

Veterans enrolled in VA Pittsburgh's Home-Based Primary Care program are receiving COVID-19 vaccines in their homes.

[Read the full story.](#)

4) VA Illiana offers COVID-19 vaccines to Veterans of all ages

Enrolled Veterans of all ages in Illinois can now receive the COVID-19 vaccine through VA Illiana.

[Read the full story.](#)

5) VA collaborates to help vaccinate Veterans in St. Augustine

The North Florida/South Georgia VHA is collaborating with local partners to offer COVID-19 vaccinations to eligible Veterans in the St. Augustine area.

[Read the full story.](#)

6) VA Medical Center in Jackson reaches COVID-19 vaccine milestone

The G.V. (Sonny) Montgomery VAMC has administered 10,000 doses of COVID-19 vaccine to Veterans & staff.

[Read the full story.](#)

VA's COVID-19 Frequently Asked Questions Hotline: 844-698-2311
Veterans Crisis Line: 800-273-8255 & Press 1
VA 411: 844-698-2311

Call your VA medical center ([VA.gov/find-locations](#)) before visiting. This helps us protect you, other Veterans & medical staff.

VA



U.S. Department of Veterans Affairs

[VA.gov/Coronavirus](#)

[VA Coronavirus: FAQs page](#)

Download your VA Welcome Kit: [VA.gov/welcome-kit](#)

Sign up for weekly VA email updates at: [VA.gov/VetResources](#)