

Jalesa Campbell

FRONT-END DEVELOPMENT INTERN

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EXECUTIVE SUMMARY

Summa Cum Laude graduate holding a Bachelor of Art's degree in English who has completed a front-end development course with Tech Talent South, and is a current student pursuing an Associate's Degree in Computer Technology/Programming. An achiever desiring to chart new territory in the field of technology through an internship in front-end development while employing these skills:

SOFT SKILLS

- >> Ingenuity
- >> Leadership
- >> Communication
- >> Organization
- >> Solution-Oriented
- >> Enthusiasm

TECHNICAL SKILLS

- >> HTML/CSS
- >> Bootstrap
- >> Git/Github
- >> Mockflow
- >> JavaScript

EDUCATION

York Technical College, Rock Hill, SC

A.S. Applied Science Computer Technology, Programming Specialization (August 2016)

Claflin University, Orangeburg, SC

B.A. English, Literature Concentration (May 2014)

GPA: 3.97 / 4.00

Honors: Summa Cum Laude, President's List, Dean's List, UNCF Mellon/Mays

Undergraduate Fellow, Alice Carson Tisdale Honors College, Alpha Kappa Honors Society

Activities: Debate Team, Sisters of Service, Sigma Tau Delta International English Honors Society

Informal Education

TeamTreehouse.com

Various courses on JavaScript, HTML, CSS, and Web Design (February 2015 – June 2015)

Coursera.org, The University of Michigan, Programming for Everybody (Python) Course
Verified Certificate with Distinction (February 2015 – May 2015)

Tech Talent South, Charlotte, NC

Introduction to Website Design and Creation Front-End Development Course (March 2015 - June 2015)

Skills learned: Wireframing, HTML, CSS, JavaScript, Bootstrap, Git/Github

PROFESSIONAL EXPERIENCE

Customer Services Representative

Oct. 2014 – Dec. 2014

Corestaff Services – Shutterfly, Inc., Fort Mill, SC

- **Obtain high customer satisfaction scores by providing quality support for customers**
- **Advanced to leadership position** handling Tier 2 telephone calls within three weeks of starting position
- Provide general and escalated technical support for mobile application orders and inquiries involving Android, iPad, and iPhone platforms
- **Assist customers with product, order, and production-related queries in addition to walk-throughs**

The Tatler Newsletter Editor

Jan. 2013 – Sep. 2013

The Department of English and Foreign Languages, Orangeburg, SC

- Enhance newsletter template design using Microsoft Publisher
- Organize staff meetings and digitally share minutes by e-mail
- Write and revise 10 articles with staff
- Publish newsletter for perusal of 1,800+ students and university visitors

Mellon Mays Undergraduate Fellow

Jun. 2012 – May 2014

The UNCF Mellon Mays Undergraduate Fellowship, Atlanta, GA

- Conduct academic research at Emory University in Atlanta, GA
- Analyze and improve 30+ research drafts during the Summer Institute
- Deliver micro-teaching session using Microsoft PowerPoint and SMART Classroom Technology
- Attend the 2013 Southeastern Regional Conference in Houston, TX and deliver research presentation for the 2014 Southeastern Regional Conference in Atlanta, GA
- Draft and finalize two-year research project of over 50 pages for fellowship submission

Intern

May 2011 – Jun. 2011

Long's Legal Services, PLLC, Charlotte, NC

- Improve efficiency of retrieving client case files by establishing and maintaining a physical filing system
- Provide daily assistance through keeping track of office and court calendars
- Update client directory using Microsoft Excel
- Draft correspondence letters and edit court documents

Plans To Prosper Team Captain

Mar. 2011

Market Day on the Plaza, Orangeburg, SC

- Spearhead a team that contributed over \$100 in sales to the Department of Institutional Advancement
- Plan expenses by developing budget for the Honors College Director's approval
- Increase product visibility prior to event by posting flyers on campus

REFERENCES

Dr. Mitali Wong

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