INVOICE

Zendesk, Inc.
989 Market St
San Francisco, CA
94103

(888) 670-4887
ar@zendesk.com

Invoice Date: August 23, 2021
Invoice Number: INV07383709
Purchase Order Number:

Sales Representative:
Account Number: ZD00133155
Account Information: Jikkosoftware
Carrera 114b #17-120
apto 403i
Cali
Valle del Cauca
760031
Colombia

Account Currency: USD
Payment Terms: Due Upon Receipt
Due Date: **August 23, 2021**

CHARGE SUMMARY

Product	Quantity	Unit Price	UOM	Subtotal	Tax	Total
Support Team Subscription 08/23/2021-08/22/2022 Annual	1	$19.00	Per Agent	$228.00	$0.00	$228.00

INVOICE TOTALS

Subtotal:	$228.00
Tax:	$0.00
Total:	$228.00
Invoice Balance:	$0.00

DO NOT PAY – Charged to electronic payment method on file.

Sales tax may apply.

Any reference to a purchase order in this invoice or any associated Service Order is solely for your convenience in record keeping, and no such reference or any delivery of services to you following receipt of any purchase order shall be deemed an acknowledgement of or agreement to any terms or conditions associated with any such purchase order or in any way be deemed to modify, alter, supersede or supplement the Master Subscription Agreement as defined in your Service Order, or, if you are not a party to a Service Order or such term is not therein defined, consisting exclusively of your Service Order(s), if any, and either (i) the Agreement or (ii) if you and Zendesk are parties to a separate agreement governing your access to and use of a Service (as defined in the Agreement) that is evidenced in a written agreement mutually executed and delivered by you and Zendesk, the terms and conditions of such separate agreement). The terms and conditions of the Agreement are the exclusive agreement of the parties with respect to subject matter of the Agreement, and no other terms or conditions shall be binding upon Zendesk or otherwise have any force or effect.

The terms and conditions of the Agreement (as currently in effect) for any Service (as defined in the Agreement) is between you and Zendesk. Any current Service Order (as defined in the Agreement) shall exclusively govern the relationship and agreement between the parties related to your subscription to any Services and supersede any other agreement/purported terms of any type among you and Zendesk, including any purchase order attached hereto or referenced herein. No modification of this invoice by you or any terms or conditions of any purchase order or other similar document shall have any force or effect regardless of any statement to the contrary in such modification, purchase order or other document.

Payments made by credit card or debit card are billed and processed by Zendesk, Inc. if denominated in U.S. dollars and by Zendesk International Ltd (Registration No. 519184) if denominated in a currency other than the U.S. dollar. To the extent that any such entity billing or processing this transaction (the, "Zendesk Payment Agent") is not Zendesk, Inc., the billing entity is acting solely as a billing and processing agent for and on behalf of Zendesk, Inc. for the economic benefit of Zendesk, Inc. in its role as principal and the Zendesk Payment Agent has no interest in the payments. You are contracting with and the Service is provided and delivered by Zendesk, Inc. as identified in the Agreement.