Amazon Sales Data Analysis 2019

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Amazon

In this assignment, you will be given a dataset of <u>Amazon</u> sales of technology products placed over several months in 2019 in a select number of urban ZIP codes.

Data

sales_data.Rdata

sales_data.Rdata can be loaded in using the import() function from the **rio** package. Put the file in your working directory (generally, the same folder you've saved your .RMD file in; you can then go Session $\rightarrow \rightarrow$ Set Working Directory to be sure), and load it in:

```
library(rio)
sales <- import('sales_data.Rdata')</pre>
```

Warning: The `trust` argument of `import()` should be explicit for serialization formats as of rio 1.0.3.

- i Missing `trust` will be set to FALSE by default for RData in 2.0.0.
- i The deprecated feature was likely used in the rio package.
 Please report the issue at <https://github.com/gesistsa/rio/issues>.

Let's take a quick look:

head(sales)

```
Product Quantity PriceEach
                                                            DateTime
                                                                           Date
1
        USB-C Charging Cable
                                    2
                                           11.95 2019-04-19 08:46:00 2019-04-19
2 Bose SoundSport Headphones
                                          99.99 2019-04-07 22:30:00 2019-04-07
                                    1
3
                Google Phone
                                    1
                                            600 2019-04-12 14:38:00 2019-04-12
            Wired Headphones
                                          11.99 2019-04-12 14:38:00 2019-04-12
4
                                    1
5
            Wired Headphones
                                    1
                                          11.99 2019-04-30 09:27:00 2019-04-30
        USB-C Charging Cable
                                    1
                                          11.95 2019-04-29 13:03:00 2019-04-29
6
    ZIP State
                       City
1 75001
           TX
                     Dallas
2 02215
           MA
                     Boston
3 90001
           CA Los Angeles
4 90001
                Los Angeles
           CA
5 90001
           CA
                Los Angeles
6 94016
           CA San Francisco
```

This data set contains eight variables:

- Product, the product that has been ordered
- Quantity, how many of the product was ordered (note this is a string, you'll want to fix that!)
- PriceEach, the price of each item (note this is a string, you'll want to fix that!)
- DateTime and Date, when the order was placed. DateTime includes both day and time-of-day when the order was placed, while Date is just the date
- ZIP, the ZIP code where the order was sent to
- State and City, the city and state where the order was sent to

Let's look at some descriptive statistics:

library(vtable)

Loading required package: kableExtra

vtable(sales, lush = TRUE, factor.limit = 9, char.values = TRUE)

sales

Name	Class	Values	Missing	Summary
Product	character	'20in Monitor' '27in 4K Gaming Monitor' '27in FHD Monitor' '34in Ultrawide Monitor' 'AA Batteries (4-pack)' 'AAA Batteries (4-pack)' 'Apple Airpods Headphones' 'Bose SoundSport Headphones' 'Flatscreen TV' and 10 more	0	nuniq: 19
Quantity	character	'1' '2' '3' '4' '5' '6' '7' '8' '9'	0	nuniq: 9
PriceEach	character	'109.99' '11.95' '11.99' '14.95' '149.99' '150' '150.0' '1700' '1700.0' and 14 more	0	nuniq: 23
DateTime	POSIXct	Time: 2019-01-01 03:07:00 to 2020-01-01 05:13:00	0	median: 2019-07- 17 20:40:30, nuniq: 142395
Date	Date	Time: 2019-01-01 to 2020-01-01	0	median: 2019-07- 17, nuniq: 366
ZIP	character	'02215' '04101' '10001' '30301' '73301' '75001' '90001' '94016' '97035' and 1 more	0	nuniq: 10
State	character	'CA' 'GA' 'MA' 'ME' 'NY' 'OR' 'TX' 'WA'	0	nuniq: 8
City	character	'Atlanta' 'Austin' 'Boston' 'Dallas' 'Los Angeles' 'New York City' 'Portland' 'San Francisco' 'Seattle'	0	nuniq: 9

- We can first see that Quantity and PriceEach are both stored as character variables, we'll have to do something about that (hint: as.numeric()).
- We can also see that the data covers from January 2019 through December 2019

- We also see that a limited set of only 9 ZIP codes are covered, and all of them are in urban areas (Atlanta, Austin, etc.).
- There is only one ZIP per city, and cities generally have many ZIP codes, so we are only covering a single part of each city. For example, that Seattle ZIP code is for a part of downtown Seattle. You can put the ZIP code into Google Maps if you want to see specifically where each ZIP is
- There's a Portland in Oregon and a Portland in Maine
- If you want to work with the time element of that <code>DateTime</code> variable, note that you can pull out information like the hour and minute with <code>lubridate</code> functions like <code>hour()</code> and <code>minute()</code>. Also, as always, keep other <code>lubridate</code> functions in mind that might be handy, like <code>floor_date()</code> to "round" dates to the first day in that week/month/etc.

Finally, we see in the **Product** variable that we are tracking 19 different products, not the entire lineup of everything Amazon sells. If you look at that list (perhaps with table() or unique()) you'll see that this covers a few different kinds of products, including monitors, laptops, smartphones, and batteries. If you want to analyze some things as a group you may need to use some of the **stringr** functions we used (or perhaps case_when()) to pull information from the product names.

zip_info.csv

zip_info.csv can be read in using the import() function. Put the file in your working directory (generally, the same folder you've saved your .QMD file in; you can then go Session $\rightarrow \rightarrow$ Set Working Directory to be sure), and load it in:

```
zip_info <- import('zip_info.csv')</pre>
```

Let's take a quick look. This file contains information on the population of the ZIP codes included in our data. Numbers come from the 2018 American Community Survey (ACS) estimates, i.e. they use five years of ACS data from 2014-2018 to estimate the 2018 numbers:

```
vtable(zip_info, lush = TRUE)
```

zip_info

Name	Class	Values	Missing	Summary
ZIP	integer	Num: 2215 to 98101	0	mean: 57407.3, sd: 40907.601, nuniq: 10
TotalPopulation	integer	Num: 12792 to 58975	0	mean: 26051.6, sd: 12885.755, nuniq: 10
MedianHHIncome	integer	Num: 46309 to 119370	0	mean: 81151, sd: 25319.33, nuniq: 10
PCIncome	integer	Num: 14814 to 100364	0	mean: 57085.4, sd: 28034.787, nuniq: 10
MedianAge	numeric	Num: 21.6 to 44.3	0	mean: 34.02, sd: 6.243, nuniq: 10
Race_White	integer	Num: 9231 to 22921	0	mean: 16140.6, sd: 5012.111, nuniq: 10
Race_Black	integer	Num: 459 to 5483	0	mean: 2179.9, sd: 1366.307, nuniq: 10
Race_American_Indian	integer	Num: 148 to 802	0	mean: 426.3, sd: 229.788, nuniq: 10

Name	Class	Values	Missing	Summary
Race_Asian	integer	Num: 173 to 10134	0	mean: 3238.9, sd: 3245.489, nuniq: 10
Race_Pacific_Islander	integer	Num: 0 to 237	0	mean: 71.3, sd: 81.024, nuniq: 9
Race_Other	integer	Num: 181 to 30491	0	mean: 5003.8, sd: 9745.687, nuniq: 10
Ethnicity_Hispanic	integer	Num: 609 to 53085	0	mean: 9223, sd: 16630.268, nuniq: 10
Citizens	integer	Num: 10432 to 24069	0	mean: 17171.8, sd: 4595.578, nuniq: 10

What we see here are:

- ZIP, which is a ZIP code we can use to join this data set with the sales data
- TotalPopulation, which is the population in that ZIP code
- MedianHHIncome, which is the median annual household income in that ZIP. Household income
 calculates the total income from everyone in a given household, and then finds the median household
 (Income statistics use 2020 ACS instead of 2018)
- PCIncome, which is the annual per-capita (i.e. per-person) income in that ZIP. Per-capita income sums up all the income earned by everyone in the ZIP, and then divides it by the number of people in that ZIP (which may include a lot of non-earners, or children) (Income statistics use 2020 ACS instead of 2018)
- MedianAge, the median age of people in the ZIP code
- Race_* variables, the number of people of each broad-category race in that ZIP code. Note that races are not mutually exclusive. Someone who is, for example, both White and Asian will be counted once as White and once as Asian
- Ethnicity_Hispanic, which is the number of people who are Hispanic in the ZIP code. Ethnicity can overlap with any race, so someone who is, for example, both Hispanic and Black will be counted once as Hispanic and once as Black
- Citizens, which is the number of US citizens living in the ZIP code

Some notes about this data:

- You can get the proportion of the ZIP code that is White/Black/Hispanic/Citizen/etc. by dividing that value by the TotalPopulation
- After you do your join with the sales data, check to make sure the join works correctly! Some of those
 ZIP codes have leading 0s which can sometimes be a problem (tip: convert everything to numeric, or
 use str_pad() in stringr to make the ZIPs five-digit-long strings, with leading 0s)
- Using this file is not required; you could do everything with the sales data alone and ignore this if you want

1. Packages and Libraries

```
✓ dplyr
           1.1.4
                     ✓ readr
                                   2.1.5

✓ forcats 1.0.0

✓ stringr 1.5.1

✓ ggplot2 3.5.1 ✓ tibble 3.2.1
✓ lubridate 1.9.3 ✓ tidyr 1.3.1

            1.0.2
✓ purrr
— Conflicts ——
                                                      — tidyverse_conflicts() —
                    masks stats::filter()
* dplyr::filter()
* dplyr::group rows() masks kableExtra::group rows()
* dplyr::lag()
                      masks stats::lag()
i Use the conflicted package (<http://conflicted.r-lib.org/>) to force all conflicts to
become errors
         library(lubridate)
         library(scales)
Attaching package: 'scales'
The following object is masked from 'package:purrr':
    discard
The following object is masked from 'package:readr':
    col_factor
2. Load the Datasets
         # Set wd + load datasets
         zip info <- read csv("zip info.csv")</pre>
Rows: 10 Columns: 13
— Column specification -
Delimiter: ","
dbl (13): ZIP, TotalPopulation, MedianHHIncome, PCIncome, MedianAge, Race_Wh...
i Use `spec()` to retrieve the full column specification for this data.
i Specify the column types or set `show_col_types = FALSE` to quiet this message.
         sales <- read_csv("sales.csv")</pre>
Rows: 185950 Columns: 8
— Column specification —
Delimiter: ","
chr (4): Product, ZIP, State, City
dbl (2): Quantity, PriceEach
dttm (1): DateTime
date (1): Date
```

----- tidyverse 2.0.0 --

— Attaching core tidyverse packages —

- i Use `spec()` to retrieve the full column specification for this data.
- i Specify the column types or set `show_col_types = FALSE` to quiet this message.

3. Data Processing

```
# Convert ZIP columns to character type
         zip info <- zip info %>%
           mutate(ZIP = as.character(ZIP))
         sales <- sales %>%
           mutate(ZIP = as.character(ZIP))
         # Convert DateTime to date format and extract date and month-year
         sales <- sales %>%
           mutate(DateTime = ymd_hms(DateTime),
                  Date = as_date(DateTime),
                  MonthYear = floor_date(DateTime, "month"))
Warning: There was 1 warning in `mutate()`.
i In argument: `DateTime = ymd_hms(DateTime)`.
```

Caused by warning: ! 82 failed to parse.

```
# Merge sales data with zip_info
merged_data <- sales %>%
  left_join(zip_info, by = "ZIP")
```

4. Exploratory Data Analysis

- Look at summary statistics of key variables.
- Distribution of sales across different ZIP codes.
- Popular products and their sales patterns.
- Temporal analysis of sales (e.g., sales trends over time).
- Relationship between sales and demographic factors.

```
# Summary statistics for zip_info and sales
zip_info_summary <- summary(zip_info)</pre>
print(zip info summary)
```

```
ZIP
                 TotalPopulation MedianHHIncome
                                                   PCIncome
                                Min. : 46309
Length: 10
                        :12792
                                                      : 14814
                 Min.
                                                Min.
Class :character
                 1st Ou.:18670
                                1st Qu.: 59614
                                                 1st Ou.: 39644
Mode :character
                 Median :24656
                                Median : 84555
                                                Median : 53114
                 Mean
                      :26052
                                Mean : 81151
                                                Mean : 57085
                 3rd Qu.:27922
                                3rd Qu.:100026
                                                 3rd Qu.: 79410
                 Max.
                        :58975
                                Max.
                                       :119370
                                                Max.
                                                      :100364
                                Race_Black Race_American_Indian
 MedianAge
                Race_White
```

```
Min.
       :21.60
               Min.
                     : 9231
                               Min.
                                      : 459
                                              Min.
                                                     :148.0
1st 0u.:30.38
               1st Qu.:13021
                               1st Ou.:1502
                                              1st Ou.: 268.8
Median :35.25
               Median :15981
                               Median :2038
                                              Median :315.0
Mean
       :34.02
               Mean
                      :16141
                               Mean
                                      :2180
                                              Mean
                                                     :426.3
                3rd Ou.:19960
3rd Ou.:37.30
                               3rd Ou.:2571
                                              3rd Ou.:606.2
      :44.30
                       :22921
                                                     :802.0
Max.
               Max.
                               Max.
                                      :5483
                                              Max.
  Race Asian
                  Race Pacific Islander
                                         Race Other
                                                         Ethnicity Hispanic
       : 173.0
                                                                : 609
                 Min. : 0.0
                                                         Min.
Min.
                                       Min.
                                               : 181.0
1st Ou.: 744.8
                  1st Ou.: 12.0
                                        1st Ou.: 295.2
                                                         1st Ou.: 1216
Median : 2198.5
                 Median: 42.5
                                       Median : 854.0
                                                         Median: 3077
Mean : 3238.9
                 Mean : 71.3
                                       Mean : 5003.8
                                                         Mean : 9223
3rd Ou.: 5303.5
                                       3rd Qu.: 1980.8
                  3rd Ou.: 90.0
                                                         3rd Qu.: 3548
                                       Max.
Max.
       :10134.0
                 Max.
                        :237.0
                                              :30491.0
                                                         Max.
                                                                :53085
   Citizens
Min.
       :10432
1st Ou.:13910
Median: 18034
Mean
      :17172
3rd Ou.:19745
Max.
       :24069
        sales summary <- summary(sales)</pre>
```

print(sales summary)

```
Product
                      Quantity
                                     PriceEach
Length: 185950
                   Min.
                          :1.000
                                   Min. :
                                              2.99
Class :character
                   1st Ou.:1.000
                                   1st Ou.: 11.95
Mode :character
                   Median :1.000
                                   Median : 14.95
                          :1.124
                                   Mean : 184.40
                   Mean
                   3rd Ou.:1.000
                                   3rd Ou.: 150.00
                   Max.
                          :9.000
                                   Max.
                                        :1700.00
   DateTime
                                                          ZIP
                                      Date
Min.
       :2019-01-01 03:07:00.00
                                 Min.
                                        :2019-01-01
                                                      Length: 185950
1st Ou.:2019-04-16 21:08:45.00
                                 1st Qu.:2019-04-16
                                                      Class : character
Median :2019-07-17 20:36:30.00
                                 Median :2019-07-17
                                                      Mode :character
       :2019-07-18 21:54:36.96
                                 Mean
                                        :2019-07-18
Mean
3rd Ou.:2019-10-26 08:14:00.00
                                 3rd Ou.:2019-10-26
       :2020-01-01 05:13:00.00
                                        :2020-01-01
Max.
                                 Max.
NA's
       :82
                                 NA's
                                        :82
                                        MonthYear
   State
                       City
Length: 185950
                   Length: 185950
                                      Min.
                                             :2019-01-01 00:00:00.00
Class :character
                   Class :character
                                      1st Qu.:2019-04-01 00:00:00.00
Mode :character
                   Mode :character
                                      Median :2019-07-01 00:00:00.00
                                      Mean
                                             :2019-07-03 12:45:27.72
                                      3rd Ou.:2019-10-01 00:00:00.00
                                             :2020-01-01 00:00:00.00
                                      Max.
                                      NA's
                                             :82
```

```
# Distribution of Sales by Zipcode
sales_by_zip <- sales %>%
 count(ZIP, sort = TRUE) %>%
```

```
rename(Sales = n)
# Display the sales distribution by ZIP code
```

head(merged_data)

```
# A tibble: 6 \times 21
  Product
             Quantity PriceEach DateTime
                                                     Date
                                                                 ZIP
                                                                       State City
  <chr>
                <dbl>
                          <dbl> <dttm>
                                                     <date>
                                                                 <chr> <chr> <chr>
1 USB-C Cha...
                    2
                          12.0 2019-04-19 08:46:00 2019-04-19 75001 TX
                                                                             Dall...
2 Bose Soun...
                    1
                         100. 2019-04-07 22:30:00 2019-04-07 02215 MA
                                                                             Bost...
                    1
3 Google Ph...
                          600
                                 2019-04-12 14:38:00 2019-04-12 90001 CA
                                                                             Los ...
                          12.0 2019-04-12 14:38:00 2019-04-12 90001 CA
4 Wired Hea...
                    1
                                                                             Los ...
5 Wired Hea...
                    1
                           12.0 2019-04-30 09:27:00 2019-04-30 90001 CA
                                                                             Los ...
                           12.0 2019-04-29 13:03:00 2019-04-29 94016 CA
6 USB-C Cha...
                    1
                                                                             San ...
# i 13 more variables: MonthYear <dttm>, TotalPopulation <dbl>,
    MedianHHIncome <dbl>, PCIncome <dbl>, MedianAge <dbl>, Race_White <dbl>,
#
    Race Black <dbl>, Race American Indian <dbl>, Race Asian <dbl>,
   Race Pacific Islander <dbl>, Race Other <dbl>, Ethnicity Hispanic <dbl>,
#
   Citizens <dbl>
#
```

• ZIP Info Summary: zip_info_summary

- Provides a detailed overview of the demographic data, including population, income, age, and racial composition for each ZIP code.
- Sales Summary: sales_summary
 - Offers a glimpse into the overall sales data, including the number of products sold and price details.
- Sales Distribution by ZIP Code: sales_by_zip
 - Shows the number of sales transactions for each ZIP code, which can help identify areas with higher sales activity.
- Merged Data: merged_data
 - Combines sales data with demographic information, enabling deeper analysis of how demographics might influence sales patterns.

5. Visualization

- Sales Trends Over Time:
 - Analyze and visualize sales trends over different time periods (e.g., daily, monthly).
- Popular Products Analysis:
 - Identify and visualize the most popular products and their sales distribution across different ZIP codes.
- Demographic Influence:

• Explore and visualize the relationship between sales and demographic factors such as income, age, and population.

• Sales by City and State:

• Visualize sales distribution across different cities and states to identify regional trends.

• Product Sales by Time:

• Analyze how the sales of top products vary over time to identify any seasonal or periodic trends.

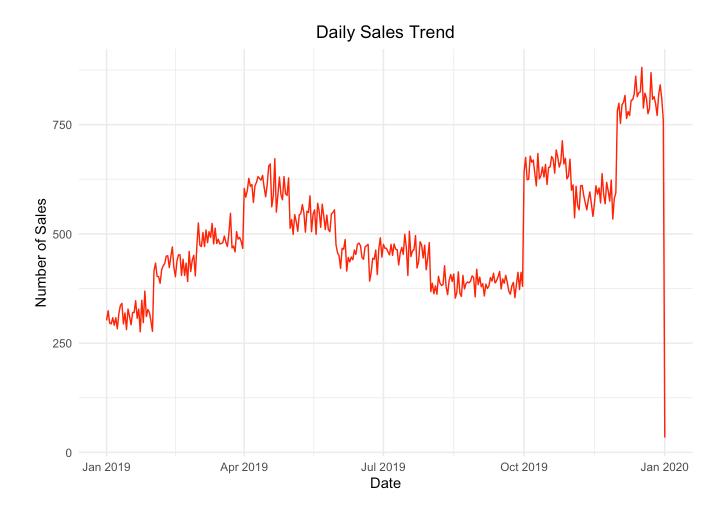
5.1 Sales Trend Over Time

Visualize sales trends over time to identify any patterns or spikes in sales activity. (Daily, Monthly)

```
# Daily sales trend
daily_sales <- sales %>%
    group_by(Date) %>%
    summarize(Sales = n())

ggplot(daily_sales, aes(x = Date, y = Sales)) +
    geom_line(color = "red") +
    labs(title = "Daily Sales Trend", x = "Date", y = "Number of Sales") +
    theme_minimal() +
    theme(plot.title = element_text(hjust = 0.5))
```

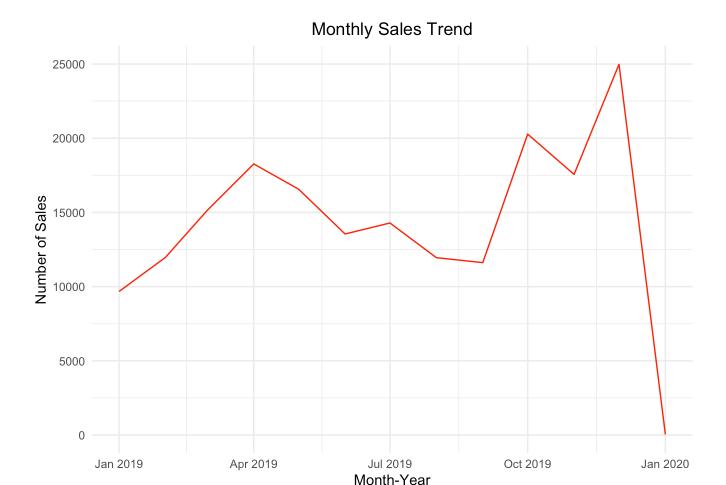
Warning: Removed 1 row containing missing values or values outside the scale range (`geom line()`).



```
# Monthly sales trend
monthly_sales <- sales %>%
    group_by(MonthYear) %>%
    summarize(Sales = n())

ggplot(monthly_sales, aes(x = MonthYear, y = Sales)) +
    geom_line(color = "red") +
    labs(title = "Monthly Sales Trend", x = "Month-Year", y = "Number of Sales") +
    theme_minimal() +
    theme(plot.title = element_text(hjust = 0.5))
```

Warning: Removed 1 row containing missing values or values outside the scale range (`geom_line()`).



Daily Sales Trend:

• The line plot shows the fluctuation of sales on a daily basis. There may be visible peaks or troughs which could correlate with specific events, holidays, or promotional periods.

Monthly Sales Trend:

- The monthly trend provides a broader view of sales activity over time, helping to identify any long-term trends or seasonal patterns.
- A noticeable increase in sales during the holiday season in December.

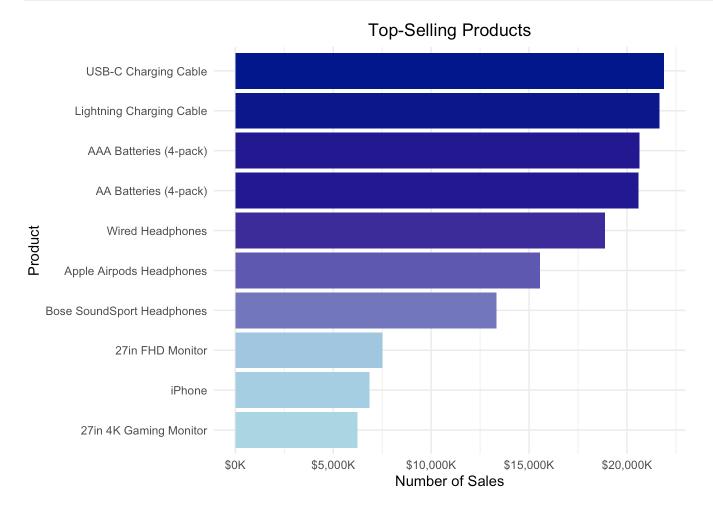
5.2 Popular Product Analysis

Identify the top-selling products and visualize their sales distribution.

```
# Top-selling products
top_products <- sales %>%
    count(Product, sort = TRUE) %>%
    top_n(10, n)

ggplot(top_products, aes(x = reorder(Product, n), y = n, fill = n)) +
    geom_bar(stat = "identity") +
    coord_flip() +
    scale_y_continuous(labels = dollar_format(scale = 1, suffix = "K")) +
    scale_fill_gradient(low = "lightblue", high = "darkblue") +
```

```
labs(title = "Top-Selling Products", x = "Product", y = "Number of Sales") +
theme_minimal() +
theme(plot.title = element_text(hjust = 0.5)) +
guides(fill = "none")
```



Top-Selling Products:

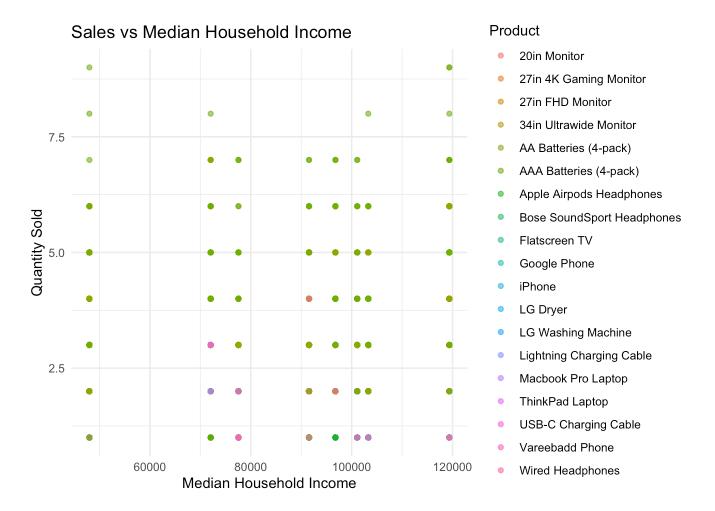
- The bar chart highlights the most popular products based on the number of sales from darkest to lightest color emphasizing sales. This can help identify key products driving revenue. (Focus on high-demand items)
- The top products by sales volume are identified, e.g., "USB-C Charging Cable" and "Bose SoundSport Headphones".

5.3 Demographic Influence

Explore and visualize the relationship between sales and demographic factors such as median household income and total population.

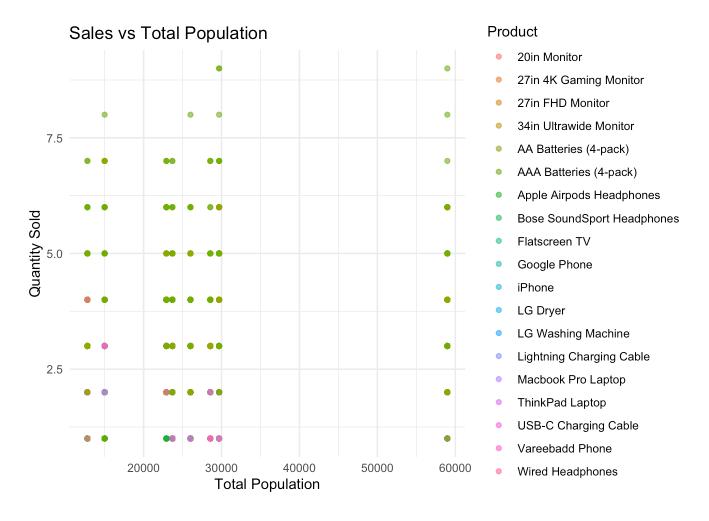
```
# Sales vs Median Household Income
ggplot(merged_data, aes(x = MedianHHIncome, y = Quantity, color = Product)) +
    geom_point(alpha = 0.6) +
    labs(title = "Sales vs Median Household Income", x = "Median Household Income", y =
    theme_minimal()
```

Warning: Removed 22389 rows containing missing values or values outside the scale range (`geom_point()`).



```
# Sales vs Total Population
ggplot(merged_data, aes(x = TotalPopulation, y = Quantity, color = Product)) +
    geom_point(alpha = 0.6) +
    labs(title = "Sales vs Total Population", x = "Total Population", y = "Quantity Sol
    theme_minimal()
```

Warning: Removed 22389 rows containing missing values or values outside the scale range (`geom_point()`).



• Sales versus Median Household Income:

- The scatter plot shows the relationship between the quantity of products sold and the median household income in different ZIP codes. Different colors represent different products. (This can reveal purchasing power and target markets)
- Higher sales in ZIP codes with higher median household income.

• Sales versus Total Population:

- This scatter plot illustrates how the quantity of products sold correlates with the total population in various ZIP codes which helps us understand market size and potential.
- Densely populated areas showing higher sales volumes.5.4 Sales Distribution by ZIP Code and City

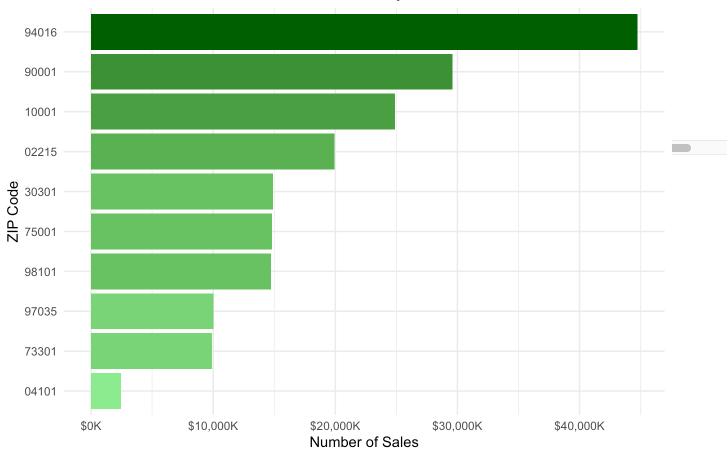
Visualize how sales are distributed across different ZIP codes and cities.

```
# Sales distribution by ZIP code
sales_by_zip <- sales %>%
    count(ZIP, sort = TRUE)

ggplot(sales_by_zip, aes(x = reorder(ZIP, n), y = n, fill = n)) +
    geom_bar(stat = "identity") +
    coord_flip() +
    scale_y_continuous(labels = dollar_format(scale = 1, suffix = "K")) +
    scale_fill_gradient(low = "lightgreen", high = "darkgreen") +
```

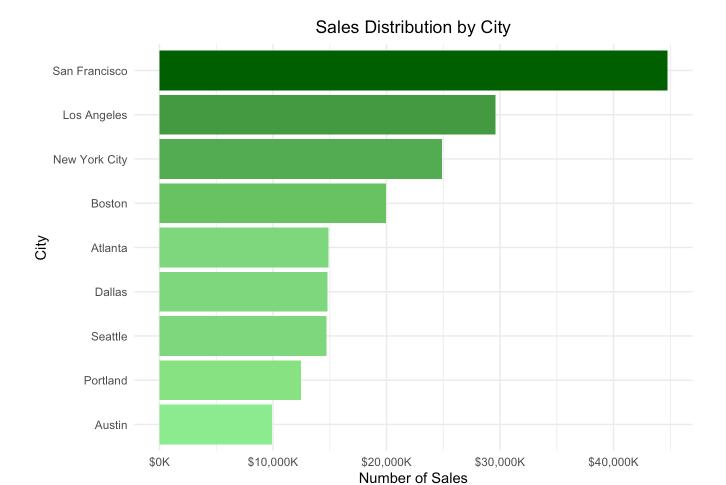
```
labs(title = "Sales Distribution by ZIP Code", x = "ZIP Code", y = "Number of Sales
theme_minimal() +
theme(plot.title = element_text(hjust = 0.5)) +
guides(fill = "none")
```

Sales Distribution by ZIP Code



```
# Sales distribution by city
sales_by_city <- sales %>%
    count(City, sort = TRUE)

ggplot(sales_by_city, aes(x = reorder(City, n), y = n, fill = n)) +
    geom_bar(stat = "identity") +
    coord_flip() +
    scale_y_continuous(labels = dollar_format(scale = 1, suffix = "K")) +
    scale_fill_gradient(low = "lightgreen", high = "darkgreen") +
    labs(title = "Sales Distribution by City", x = "City", y = "Number of Sales") +
    theme_minimal() +
    theme(plot.title = element_text(hjust = 0.5)) +
    guides(fill = "none")
```



• Sales Distribution by ZIP Code:

- The count plot shows how sales are distributed across different ZIP codes, highlighting areas with higher or lower sales activity.
- You can see that ZIP Code like 94016 and 90001 shows significant sales activity.

Sales Distribution by City:

- The count plot illustrates the distribution of sales across different cities, providing insights into regional sales performance.
- Cities like SF and LA shows as being major sales hubs.

5.5 Product Sales by Time

Trends in the sales of top products over time highlight any seasonal patterns, aiding in inventory and marketing planning.

```
# Extract top products for detailed analysis
top_product_list <- top_products$Product
top_product_sales <- sales %>%
    filter(Product %in% top_product_list)

# Group sales by month-year and product
product_monthly_sales <- top_product_sales %>%
```

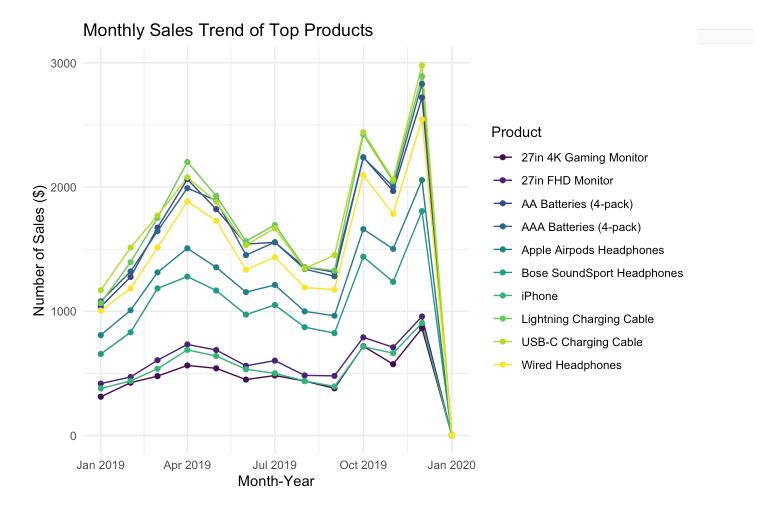
```
group_by(MonthYear, Product) %>%
summarize(Sales = n(), .groups = 'drop') %>%
spread(Product, Sales, fill = 0)

# Convert from wide to long format for ggplot
product_monthly_sales_long <- product_monthly_sales %>%
gather(Product, Sales, -MonthYear)

# Plot sales of top products over time
ggplot(product_monthly_sales_long, aes(x = MonthYear, y = Sales, color = Product)) +
geom_line() +
geom_point() +
labs(title = "Monthly Sales Trend of Top Products", x = "Month-Year", y = "Number of scale_color_viridis_d() +
theme_minimal()
```

Warning: Removed 10 rows containing missing values or values outside the scale range (`geom_line()`).

Warning: Removed 10 rows containing missing values or values outside the scale range (`geom_point()`).



Monthly Sales Trend of Top Products:

- The line plot shows how the sales of the top products vary over time, highlighting any seasonal patterns or trends for specific products.
- Monthly sales trends of top products highlight seasonal preferences.
- Increased sales of "Bose SoundSport Headphones" during summer months, possibly due to outdoor activities.

Conclusion

In this analysis, we explore the sales trends and patterns of Amazon's technology products across various urban ZIP codes in 2019. Our dataset includes product names, quantities sold, prices, dates, and locations of the sales, as well as demographic information for the ZIP codes. Our goal is to uncover key insights about consumer behavior and market dynamics in different urban areas.

After cleaning and processing the data, we begin with a high-level overview and proceed with analyzing daily and monthly sales trends. We observe fluctuations in daily sales with noticeable peaks during certain periods, likely corresponding to events, holidays, or promotions. Monthly trends show a significant spike during the holiday season in December, indicating increased consumer spending during that time.

Next, we identify the top-selling products, such as "USB-C Charging Cable" and "Bose SoundSport Headphones," which are key drivers of revenue. We then explore the relationship between sales and demographic factors, finding that higher sales volumes are associated with ZIP codes that have higher median household incomes and larger populations. This suggests that income levels and population density play significant roles in purchasing behavior.

We also visualize sales distribution across different ZIP codes and cities, highlighting areas with higher sales activity. Notably, San Francisco and Los Angeles emerge as major sales hubs. Finally, we analyze the sales trends of top products over time, uncovering seasonal preferences such as increased sales of "Bose SoundSport Headphones" during the summer months, likely due to outdoor activities.

In conclusion, our analysis reveals that sales patterns are influenced by income levels, population density, and seasonal trends. These insights can help Amazon optimize inventory management and tailor marketing strategies to different urban areas, ultimately enhancing sales performance and customer satisfaction.