JALINDER JAGTAP

Email: Jalind3r@gmail.com
Mobile: 9773797147

A dynamic individual with over 5 years of progressive IT experience in Technology Operations, Information Technology and IT Security, Managing IT across the Enterprise with vast experience ranging from Systems, Servers and Network Infrastructures, on Linux/OpenSource, IT Security, Network Devices, MS Windows. Can offer a diverse and eclectic background in System Administration, Consulting, HelpDesk support and Vendor Management.

Tech Skills

- **MS Windows / RedHat / Ubuntu**

  Installation, configuration and hardening of OS. Server tuning with various tools, debugging and troubleshooting with SysStat, HTOP, Log Analysis, ELK stack. Repo/Update server's configs.

- **Info Security**

  PfSence, SOPHOS, Cyberoam firewall with central logging ELK Stack, hands on experience with Snort IDS/IPS. OWSASP, Protocol Security, worked with NESSUS, NMAP, WIRESHARK, LYNIS, TCPDUMP.

- **Networking/DevOps**

  Cyberoam UTM & Firewall, VPN, Ample Experience with WiFi AP's, Shell scripting, virtualization - VMware Workstation/EXSI, Web-CMS- Jekyll, Drupal, Github, PhotoShop

Academics & Certifications

- **Info Security**

  CISSP® - Certified Information Systems Security Professional (Preparing for certification)
  CISC - Certified Information Security Consultant from IIS Security.

- **Linux & Networking**

  RHCSS RH423 Directory Services and Authentication, RH413 Server Hardening from Vibrant Computers.
  RHCE from CMS computers, Networking N+.

- **Bachelor's Degree**

  MGM COE | Mumbai University
  B.E. in Computer Engineering with 66.33%.
  MPMFP | MSBTE Board
  Diploma in Computer Engineering with 63.67%.

Personal Profile:

DOB: 08-11-1986.
Address: 203/4B, Shubham Complex, Sec: 8, Plot: 23, Kamothe, Navi Mumbai - 410209.

PGP Keys: keybase.io/jalindr
Weblog: Jalindr.github.io

Experience Details:

OSLabs Technology (Indus OS), *Sakinka Andheri, System Administrator | Aug 2016.*
OSLabs Technology develops a regional language Android OS for mobile platform. It offers Indus OS, an application that is designed for local language smart phone users.
In charge of all IT Operations, Managed Wireless/Wired Network infrastructure, Firewall, ProxyServer, FreePBX, Sophos/EnGenius wireless controllers & Access Points, handled all IT billing, support, maintenance-contracts, license subscriptions and Vendor relations.

- Re-engineered and administrated Network infrastructure – Wireless Network, Network devices, Cyberoam UTM Firewall. Involved in complete LAN, WAN development (including IP address planning, designing, load balancing, Installation, configuration, testing and maintenance etc.).
- Collaborated with the management and department heads to guarantee the efficiency and availability of IT Resources and Technology for each defined process.
- Designed and Deployed IT Asset Management Portal, used to manage Mobile TestDevices and IT Assets, thus simplifying device tracking, management, procurement.
- Increased productivity by establishing FAQ, documentation, and IT procedures on Network, Software and Systems.
- Assisted CTO to craft IT/Security Policies, Network firewall filters and policies, Managed IT operations and infrastructure budgets, Responsible for contracts, vendor management.
- Defined requirements for a new help-desk ticketing program that improved overall reporting and visibility of operational performance metrics.

SCIT Consultrainers, *Nerul - Navi Mumbai, Tech coordinator / System Administrator | Dec 2014.*
SCIT Consultrainers is a Pune based open source solutions provider. Clientele includes ISP, R&DLabs, TechStartups. I worked with different roles, system administrator, Tech Coordinator and Developer.

- Configured and administrated PFsense firewalls, deployed with ELK Stack to log incidence and network usage with an ability to correlate system events from multiple servers, network devices.
- Handled responsibilities of regular maintenance of wireless network like periodic testing and Software/Firmware upgrades,
- Designed centralized log server with ELK Stack (Elasticsearch, Logstash, Kibana) with an ability to correlate system events from multiple servers, network equipment's and IDS.
- Hands on experience with Snort IDS, implemented rules and configured using PulledFork.
- Administered and managed all aspect of technical training and strategy activities. Skilled in coordinating, planning and supporting administrative functions.

Compix Systems & Solutions, *Mumbai, Senior Engineer | Nov 2012 – Aug 2014*

- Installation and Administration of RHEL and CentOS Servers. Including client setup, networking, installations of OS, Services, Managed server security.
- Involved in Planning and Designing System Administration aspects of Linux Server/Network.
- File system Administration - RAID Config, Installation, setting up Disk Quota configuration and troubleshoot of Disks, Backups services.
- Monitored Linux Servers for CPU, Memory and Disk Utilization for performance monitoring and tweaking, Configured Centralized LOG server for all network attached devices.

Wings InfoTech, *Mumbai System Engineer | Dec 2011 - Aug 2012*

- Provided Desktop support for Windows XP/Vista/2000, Windows Vista, Red Hat, and Debian.
- Configured & Managed Hardware, Software Installations, Network Devices, Mail Clients. Created and maintained documentation, i.e. backups, Systems/Network Logs, IT Assets Inventory.

Freelance Work Experience:

- ***Website Development:*** BribeMeNot.com, celebrationcaterers.in
    - o Programming: HTML, CSS, CMS-Drupal, Jekyll, WordPress, Octopress
    - o Website design, Online Promotion, Brand awareness
- ***Design***: Logo, Brochure, Promotions:
        RNA Developers, Vivalon HealthCare, Celebration Caterers, Phinix Exports.

St. John freight systems, *Belapur - Navi Mumbai Freelance IT engineer | 2010 – 2013*

- Directed and provided Desktop support for Windows XP/Win7 and Ubuntu consisting of over 100 Systems at 3 facilities.
- Managed vendor relations. Analyzed client hardware/software needs and presented solutions.
- Created, maintained and evaluated documentation, i.e. Backups, IT Assets Inventory.