JALINDER JAGTAP

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A dynamic individual with over 5 years of progressive IT experience in Technology Operations, IT Security, Information Technology and Network Security, Managing IT across the Enterprise with vast experience ranging in Information Systems, Servers and Network Infrastructure, with Linux, IT Security and MS-Windows. Can offer a diverse and eclectic background in System Administration, Consulting, HelpDesk and Vendor Management.

Tech Skills

- **MS Windows / RedHat / Ubuntu**

  Installation**,** configuration and hardening of OS. Server tuning with various tools, debugging and troubleshooting with SysStat, HTOP, Log Analysis, ELK stack. Managing Repo and Update servers.

- **IT Security**

  PFSence, SOPHOS-Cyberoam firewall with central logging, hands on experience with Snort IDS/IPS. OWSASP, hands-on with Infosec tools - NMAP, WIRESHARK, LYNIS, TCPDUMP.

- **Networking / DevOps**

  Cyberoam UTM & Firewall, VPN, Ample experience with WiFi Networks, Shell scripting, Virtualization – Vmware EXSI, Jekyll, Wordpress, Github, Photoshop.

Academics & Certifications

- **Information Security**

  CISA® - Certified Information Systems Auditor From ISACA® (Preparing for certification) CISC - Certified Information Security Consultant from IIS Security.

- **Linux & Networking**

  RHCSS RH423 Directory Services and Authentication, RH413 Server Hardening from Vibrant Computers. RHCE from CMS computers. Cisco Certified Network Associate (CCNA).

- **Bachelor's Degree**

  MGM COE | Mumbai University
  B.E. in Computer Engineering with 66.33%.
  MPMFP | MSBTE Board
  Diploma in Computer Engineering with 63.67%.

Personal Profile:

DOB:	08-11-1986.	PGP Keys:	keybase.io/jalindr
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Experience Details:

OSLabs Technology (Indus OS), *Sakinka Andheri***, *System Administrator | Aug 2016.*

OSLabs Technology develops a regional language Android OS for mobile platform. It offers Indus OS, an application that is designed for local language smart phone users.
In charge of IT Operations, Managed Wireless/Wired Network infrastructure, Firewall, ProxyServer, FreePBX VOIP, Sophos/EnGenius wireless controllers & Access Points, handled IT billing, support, maintenance-contracts, license subscriptions and Vendor relations.

- Re-engineered and administrated Network infrastructure - LAN & Wireless Network with Cyberoam UTM Firewall. Involved in complete LAN, WAN deployment (including IP address planning, load balancing, Installation, configuration and maintenance.)
- Collaborated with the management and department heads to guarantee the efficiency and availability of IT Resources and Technology for each defined process.
- Designed and Deployed IT Asset Management Portal, used to manage Mobile Test-Devices and IT Assets, thus simplifying device tracking, management and procurement. Increased productivity and quality by establishing FAQs, Documentation, IT policies and procedures
- Assisted CTO to craft IT Security Policies, Network Firewall filters and policies, Managed IT operations and infrastructure budgets, Responsible for contracts and vendor management.
- Defined requirements for a new help-desk ticketing system that improved overall reporting and visibility of operational performance metrics.

SCIT Consultrainers, *Navi Mumbai, Tech coordinator / System Administrator | Dec 2014 - Aug 2016*

SCIT Consultrainers is a Pune based open source solutions provider. Clientele includes ISP, R&DLabs, Tech Startups. I worked with different roles, system administrator and Tech Coordinator.

- Configured and administrated PFSence firewalls, deployed with ELK Stack to log incidence and network usage with an ability to correlate system events from multiple servers, network devices.
- Handled responsibilities of regular maintenance of wireless network like periodic testing and Software/Firmware upgrades,
- Designed centralized log server with ELK Stack (Elasticsearch, Logstash, Kibana) with an ability to correlate system events from multiple servers, network equipment's and IDS.
- Hands on experience with Snort IDS, implemented rules and configured using PulledFork.
- Administered and managed all aspect of technical training and strategy activities. Skilled in coordinating, planning and supporting administrative functions.

Compix Systems & Solutions, *Mumbai, Sr. System Engineer | Dec 2011 - Aug 2014*

- Installation and Administration of RHEL and CentOS Servers. Including client setup, networking, installations of OS, Services, Managed server security.
- Involved in Planning and Designing System Administration aspects of Linux Server/Network.
- File system Administration - RAID Config, Installation, setting up Disk Quota configuration and troubleshoot of Disks, Backups services.
- Monitored Linux Servers for CPU, Memory and Disk Utilization for performance monitoring and tweaking, Configured Centralized LOG server for all network attached devices.
- Provided Desktop support for Windows XP/Vista/2000, Windows Vista, Red Hat, and Debian.
- Configured & Managed Hardware, Software Installations, Network Devices, Mail Clients. Created and maintained documentation, i.e. backups, Systems/Network Logs, IT Assets Inventory.

Freelance Work Experience:

- ***Website Development:*** BribeMeNot.com, celebrationcaterers.in
  - o Programming: HTML, CSS, CMS-Drupal, Jekyll, WordPress, Octopress
  - o Website design, Online Promotion, Brand awareness
- ***Design***: Logo, Brochure, Promotions:
  RNA Developers, Vivalon HealthCare, Celebration Caterers, Phinix Exports.

St. John freight systems, *Belapur - Navi Mumbai Infra-IT Support | 2010 – 2013*

- Directed and provided Desktop support as vendor for Windows XP/Win7 and Ubuntu consisting of over 100 Systems at 3 facilities.
- Managed vendor relations. Analysed client hardware/software needs and presented solutions.
- Created, maintained and evaluated documentation, i.e. Backups, IT Assets Inventory.