

3.2.3 External Requirements

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3.2.3.1 Regulatory Requirements

- All users should agree that if they want to take actions at platform they should have created an account at platform with all informations required. And those informations may be subject of any verification from management team.
- Also users should agree that some informations are shown at all parts sportists, usually users, sports centers managers and product team management.
- Owners of sports centers should agree that "ClickSports" isn't a free platform for businesses and for each transaction that is made at platform a percentage of profit is deducted for platform finance.
- All sportist users and business managers should agree that in case that platform detect any sign of abuse, scam, or false information they may be subject of penalisation like termination of account or disability of account for a temporary or permanently time.

3.2.3.2 Ethical Requirements

- Sportists and Sports centers should have an accepted name that fulfill the ethical criteria of the platform.
- Name of sport center should be normal and shouldn't attract public audience in an abnormaly way like example: "This_is_the_best_football_center_of_the_platform".
- Every users and sport centers should have an unique username which represent their profile at platform.
- Every sport center manager should post only images and decriptions that represent sport or their sport center. Every content that is outside of sports scope isn't allowed to be published at "ClickSports" System.
- Sport centers managers shouldn't make comparisons with other centers or trying to express at advertisement as better than other centers by harming fair competition.
- In case that "ClickSports" platform will provide a conservation section for his users, all users should follow the guideliness of "Clicksports" and not talking with abusive words that may offend any person.
- In case that any user report a content or a conservation between sportists or sport centers managers product team management will have the right to control the data and to check if any of Guideline terms are violated.
- The accounts that stay more than 4months unactive will automaticaly get deleted from system and the user that had this account will not have any way to appeal the decision or to retract the account back.
- In case that ClickSports team detect repeated violations the account will be subject of termination due up to getting the account permanently deleted.

3.2.3.3 Legislative Requirements

- The data that will be collected in the ClickSports platform will be processed and stored by the ClickSports system in full compliance with the provisions of law no. 9887 dated 10.03.2008 "On Personal Data Protection" amended. These actions will be carried out according to the principle of respect and guarantee of fundamental human rights and freedoms and in particular the right to privacy.

- ClickSports System states that the submission of your personal data is not mandatory and is at the discretion of any entity to voluntarily provide the requested information and to proceed further with the application for the purpose for which it is requested (e.g., account creation application , application for creating a shop for a sports center, application of a sports center reservation).
- In this context, ClickSports wants to put to the attention of every user after the information has reached the Web server of the ClickSports platform, the latter implements a security system of the highest standards for the storage and further processing of this data, in accordance with complete with the provisions of law no. 9887 dated 10.03.2008 "On Personal Data Protection" amended. We use appropriate security measures to protect data under our control against manipulation, loss, destruction, unauthorized access and unauthorized disclosure. Our security procedures are constantly being improved by putting new technologies into operation.
- The user confirms the completeness and veracity of the information provided by stating that he has correctly and truthfully completed all the required information. Also, by completing the online application, the user declares that he gives his consent for the further processing of the information provided for use by ClickSports according to the privacy statement on which the client gives his consent in the case of the application or for the purpose of which the user has voluntarily declared his personal data and / or for promotional announcements by various means of communication in case the data subject has given his consent online.
- We would like to clarify to all data subjects that the information provided by you will be processed by us according to the defined purpose, or the consent of the client, or the definitions of the Albanian legislation. This data is not transmitted to unauthorized third parties without the consent of the client, according to the framework of Albanian legislation on personal data protection.

3.2.3.3.1 *Accounting Requirements*

- Distributing of financially profits of the platform will be done in some parts. The platform will be used as a third part Service where users will make reservation and payment to the sport center, platform will guarantee the user that done payment that they will get the service for what they done payment and guarantee to sports centers managers that they will get their payments.
- A profit percentage of 25% will be deducted from the payment made in favor of the platform to further contribute to the development of the platform and the payments of system team members.
- In case that a cancellation is done no percentage from the payment will not affect the budget of the clients.
- The "ClickSports" platform will be used also as a Social Media App where sport centers manager can advertise and promote their centers to be appeared first on the front page unlike the other centers in exchange of any additional payment for the platform.

3.2.3.3.2 **Security Requirements**

- From day one, the primary principle of "ClickSports" will be security and privacy of his clients and the purpose of the platform will be helping people getting in touch with sports more easy than any time ever, and to share information with people with same interest like owner of sport centers that want their centers to be reserved from sportists or sportists to connect with each other at platform so they can create new teammate or creating different tournaments. And this can happen only by sharing informations at platform. So "ClickSports" to avoid security risks will built end-to-end encryption everything that have to be about informations of users platform.
- This is because with end-to-end encryption, informations of users are secured with a lock, and only the recipient and users have the special key needed to unlock and read them. All of this happens automatically: no need to turn on settings or set up special secret chats to secure users informations.
- Payments on "ClickSports", which will be available in Albania and Kosovo, enable transfers between accounts at financial institutions. Card and bank numbers are stored encrypted and in a highly-secured network. However, because financial institutions can't process transactions without receiving information related to these payments, these payments will not be end-to-end encrypted.