

Updated 10th February 2021

Octeract Ltd Privacy Policy

What we use your data for

We don't sell nor share your data, personal or otherwise. Your consent is irrelevant, we just don't do it. This is because we don't make money from ads, and also because we are not scumbags. Any data you give us, or that our products collect, is used internally for the purposes of providing or improving our services, and is anonymised where possible. As you can imagine, our system admins can access your data if they need to, otherwise they can't fix your stuff when it breaks. Also, even though we go out of our way to make sure we can't identify you, since you use your email address to log-in, if you for instance register as elon.musk@tesla.com, don't be surprised if we can infer that your name is Elon Musk and that you work for Tesla. There's only so much we can do.

How we protect your data

We try our best to keep your data safe, and use modern encryption protocols and all that jazz to do so. We also employ people who know what they're doing (in general, but also) when it comes to handling your data transmission and storage. However, keep in mind that once a computer is connected to the internet, data is never 100% safe, no matter what people might tell you. If \$multi-billion corporations can get hacked, so can we. If that ever happens, we will notify you as soon as possible, and take steps to fix the vulnerability.

Third-party hosts

In order to manage your personal information, some of it might be stored in reputable third-party cloud services that we pay for, such as Google Drive, MailChimp, AWS, and so on. Normal stuff. We use those because we develop specialised products and are not re-inventing the entire internet. We make no guarantees regarding the data protection & privacy provided by those services, other than those their providers give us.

Cookies

We use cookies mostly because Wordpress uses them and because that's kinda how the internet works. We use them for important things such as keeping you logged in. You can always disable them in your browser and be done with them, just don't come crying to us if things break. We don't use them to spy on you, nor do we need to. If you are logged in, we know because you are logged in. If you are not logged in, we also know because you are not logged in. Simple. If you are worried about us tracking what your favourite soft drink is when you solve logarithmic optimisation problems with quadratic constraints, don't worry, you're safe.

Web plugins

We vet the various Wordpress plugins we use for our website and only use reputable ones, but we can't read every line of code for everything, especially since plugins kinda have to update themselves automatically or the website breaks. If you ever spot that something is collecting information it's not supposed to, just let us know and we'll blitz it.

IP and geolocation

We use your IP address and other similar information for anonymised usage analytics that we use internally, and in order to certify that you are located in a country where it is legal to use our services (yes, that's a thing and a pretty important one, check our End-User Licence Agreement).

Children & parents

Just to be clear, a "child" is anyone under the age of 18. Yes we know, you don't want to be treated like a child, but in the eyes of the law you are one, so there you have it.

Children are not allowed to create user accounts on this website. It's a legal headache for us to process children's personal information, so please don't do that. If you are old enough to use a computer you should know this. If you are a child and you are reading this, first ask your parents what to do, come back with one of them, and have them read this page before you give us any personal information (spoiler alert: you shouldn't). Take your time, this website isn't going anywhere. Go. Now.

If, as a parent or guardian, you discover that your child has provided us with personal information, we will wipe that data upon your request and ban your child's email address until they come of age so that they learn their lesson.

Debacles with The Man

Finally, even though it's obvious, we'll tell you anyway: if we are ever required by law to disclose your data to the proper authorities, we will do so. We will not go on a crusade against The Man on your behalf. We don't have that kind of money. If we did, this policy would look very different.

Policy Updates

We can, and will, update this policy from time to time, mostly because you people keep finding loopholes.