

JORGE AMAYA

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BUSINESS INTELLIGENCE ANALYST and SAP TECHNICAL DEVELOPER

Methodical, service-oriented Business Intelligence Analyst and SAP Technical Developer with expertise in leveraging functional knowledge and expertise in transforming data into insights that drive business value and improve organizational processes. Equipped with a solid understanding of cutting-edge technologies to provide data analytics solutions.

- Qlik
- Crystal Reports
- SQL
- JavaScript
- SAP BW/BO
- SAP ERP
- SAP ABAP

PROFESSIONAL EXPERIENCE

DYNO NOBEL INC, Salt Lake City, UT

1994 – 2020

Business Intelligence Analyst/Developer (2015 – 2020)

Collaborated with cross-functional teams, liaising between various business units and IT team in gathering requirements for developing reports via business analytics tools. Developer overseeing technical analysis, design, development, debugging, testing, and deployment of reporting capabilities for maintenance.

- Built business dashboards (QlikView/QlikSense/Nprinting) reflecting organization trend analysis of KPIs including overall equipment efficiency on manufacturing; on-time and in-full deliveries, on-hand inventories, inventory turns, demand planning, invoice management for supply chain.
- Provided business insights to decision-makers using the Qlik platform building financial dashboards, analyzing sales revenue, margin, costs, and production volumes.
- Implemented in Qlik automation of cash fix cost reporting; visualization of accounts receivable KPIs; monthly financial statements automation.
- Developed new weekly inventory movement compliance report and monthly cash fix cost report using SAP Crystal Reports, which provided more timely information.
- Utilized data modeling and data warehousing concepts in the SAP BW applications that developed a schema describing the content requiring data warehouse support.
- Qlik User Administrator - accessed the QMC and added the server license; obtained the role root administrator (RootAdmin) for the Qlik Sense system.
- SAP BO (Business Objects) Administrator – accessed the Central Management Control to perform management tasks.

SAP Technical Developer (2007 – 2015)

Streamlined SAP/ERP reports, interfaces, conversions, and enhancements providing powerful tools to support businesses in managing their finances, logistics, human resources, and other areas of enterprise. Collaborated with business to develop ABAP objects following requisite functional requirements, and document technical specifications.

- Developed SAP forms design and supported (SAP Scripts and SmartForms) building functionality and solutions via the latest design trends.
- Implemented the application of data governance principles, ensuring data accuracy, consistency, quality, and completeness, allowing for the use of data to optimize business planning, maximize profitability, and enhance financial performance.
- Understood and analyzed functional specifications, wrote technical specifications, developed prototypes and full ABAP solutions, unit testing and bug fixing.
- Built and maintained SAP/salesforce.com interface to import and export customers and product data.
- Executed SAP/HR end-to-end project implementation across Mexico operations; set, enhanced, and promoted the SAP SDLC & ABAP development standards of the client.

DYNO NOBEL MEXICO, Gomez Palacio, Mexico

IT Administrator (1994 – 2007)

Updated hardware and software systems, directly supporting internal staff workstations and laptops with a consistent, viable computer network. Managing and maintaining assets, policies, procedures, and solutions documentation.

- Established payroll software support, allowing for straightforward management of employees' salaries, wages, taxes, and other deductions.
- Administered financial systems support, enabling the financial intermediation process to facilitate the flow of funds, ensuring financial resources were allocated efficiently.
- Delivered manufacturing, inventory, shipping software support, reducing costs and driving operational efficiency.

EDUCATION

Master of Science in Information Technology

Management of Information Technologies

Instituto Tecnológico de Estudios Superiores de Monterrey

Bachelor of Science in Computer Science

Computer Systems & Programming Engineer

Instituto Tecnológico de La Laguna

Coding Boot Camp – Student

Full-Stack developer

University of Utah Professional Education Boot Camps

AFFILIATIONS

HELPING HANDS, INC.
Board Member

Mar 2019 – Present

LANGUAGES

English, Spanish