

# James K. Howard

## CONTACT

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Portfolio Website:

<https://jkh-personal.web.app>

## EDUCATION

**Honours BA: 2020**

University of Toronto, Toronto, ON  
Double Major – Political Science and Sociology

## CERTS & LICENSES



Google IT Automation With Python



Meta Back-End Developer



Web Age Solutions - 6 Month Bootcamp

## WORK

**Manager - Supply Chain Technology** (June 2023 – Present) // Loblaw Companies Ltd, Brampton

- Prepared executive reporting dashboards leveraging Agile tools, facilitating issue burn down.
- Triaged Major Incidents, ensuring quick remediation and mitigating business interruption.
- Owned the Change Management process, MAWM (Manhattan Active Warehouse Management) application Bi-Weekly releases and code drops, Incident queue and Problem Management to track and maintain production stability.
- Drove MAWM product enhancement and innovation, focusing on business ROI.
- Collaborated with the Business and key stakeholders to manage operational support for multiple Distribution Centers.
- As a project manager, led multiple projects to completion leveraging Agile best practices.

**IT Specialist - ITPMO** (Jan 2022 – May 2023) // Loblaw Companies Ltd, Brampton

**Intern - ITPMO** (May 2021- Dec 2021) // Loblaw Companies Ltd, Brampton

- Functioned in various capacities, including process automation (often programmatically), data analysis, IT administration, product management, portfolio reporting, end-user support and end-user training.
- Successfully led all resource management, collaborated with adjacent systems to ensure accurate and punctual payment processing for all Loblaw IT contract work.
- Well versed in the Agile methodology and best practices, having collaborated with Loblaw's *Agile Center of Excellence* while assisting them in a number of their initiatives.
- Lauded for outstanding tool training; to further this aim, spearheaded the creation of a weekly drop-in session to promote tool best-practices and successful adoption.
- Automated E-2-E our Executive Reporting Packages, incorporating Power Apps, Python and Power BI.

**Analyst – Intern Multiple Summers** (2017 - 2018) // Capital City Shopping Centre Limited, Toronto

- Performed equity analysis and ad hoc research assignments. CCSC is a privately held company that manages a large portfolio of Canadian real estate, alongside other investments.

## PROJECTS

**Programming Projects:** A number of applications using industry leading stacks. Self-led, individually designed, moving through all stages of the SDLC.

**MAWM:** Rollout and continued support to modernize Loblaw and Shoppers Drug Mart Distribution Centers, migrating them to the latest Warehouse Management System.

## SKILLS

**Programming Languages:** Javascript (TypeScript, Node), Java, Python, SQL

**Key Frameworks and Libraries:** React, React-Native, Django (REST), Next.js, Spring Boot, Pandas, Numpy, Express, TailwindCSS

**Tools and Platforms:** Postman, Git/Gitbash, Android Studio, Expo, Firebase, Maven, Gradle, Power BI, Clarity, Jira, Confluence, MS 365, Docker, Kubernetes, AWS, GCP

**Soft skills:** Strong communicator, excellent problem-solver, well organized, conscientious team player