James K. Howard

CONTACT

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Portfolio Website:
https://jkh-personal.vercel.app

EDUCATION

Honours BA: *2020*

University of Toronto, Toronto, ON
Double Major – Political Science and Sociology

CERTS & LICENSES

AWS – DevOps on AWS - 2024
AWS – Cloud Technology Consultant - 2024
IBM - DevOps and Software Engineering - 2024

Web Age Solutions – Full Stack Developer Bootcamp – 2023

Ten peer cohort selected; designed to re-skill Loblaw employees into Web developers.

Meta – Back-End Developer – 2023
Google - IT Automation with Python - 2022

WORK

Manager - Supply Chain Technology *(June 2023 – Present)* // *Loblaw Companies Ltd, Brampton*

- Prepared executive reporting dashboards leveraging Agile tools, facilitating issue burn down.
- Triaged Major Incidents, ensuring quick remediation and mitigating business interruption.
- Owned the Change Management process, MAWM (Manhattan Active Warehouse Management) application Bi-Weekly releases and code drops, Incident queue and Problem Management to track and maintain production stability.
- Drove MAWM product enhancement and innovation, focusing on business ROI.
- Collaborated with the Business and key stakeholders to manage operational support for multiple Distribution Centers.
- As a project manager, led multiple projects to completion leveraging Agile best practices.

IT Specialist - ITPMO *(Jan 2022 – May 2023)* // *Loblaw Companies Ltd, Brampton*
Intern - ITPMO (*May 2021- Dec 2021*) // *Loblaw Companies Ltd, Brampton*

- Functioned in various capacities, including process automation (often programmatically), data analysis, IT administration, product management, portfolio reporting, end-user support and end-user training.
- Successfully led all resource management, collaborated with adjacent systems to ensure accurate and punctual payment processing for all Loblaw IT contract work.
- Well versed in the Agile methodology and best practices, having collaborated with Loblaw's *Agile Center of Excellence* while assisting them in a number of their initiatives.
- Lauded for outstanding tool training; to further this aim, spearheaded the creation of a weekly drop-in session to promote tool best-practices and successful adoption.
- Automated E-2-E our Executive Reporting Packages, incorporating Power Apps, Python and Power BI.

Analyst – Intern *Multiple Summers (2017 - 2018)* // *Capital City Shopping Centre Limited, Toronto*

- Performed equity analysis and ad hoc research assignments. CCSC is a privately held company that manages a large portfolio of Canadian real estate, alongside other investments.

PROJECTS

Programming Projects: A number of applications using industry leading stacks. Self-led, individually designed, moving through all stages of the SDLC.

MAWM: Rollout and continued support to modernize Loblaw and Shoppers Drug Mart Distribution Centers, migrating them to the latest Warehouse Management System.

SKILLS

Programming Languages: Javascript (TypeScript, Node), Java, Python, SQL, Bash
Key Frameworks and Libraries: React, React-Native, Django (REST), Next.js, Spring Boot, Pandas, Numpy, Express, TailwindCSS
Tools and Platforms: Postman, Git/Gitbash, Android Studio, Expo, Firebase, Maven, Gradle, Power BI, Clarity, Jira, Confluence, MS 365, Docker, Kubernetes, AWS, GCP
Soft skills: Strong communicator, excellent problem-solver, well organized, conscientious team player