

# James Ngai

Personal Website | [LinkedIn](#) | [GitHub](#)

Location: Seattle, WA

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## EDUCATION

### Carnegie Mellon University

BS Computer Science

GPA: 3.88/4.0

Aug 2022 – May 2026

## EXPERIENCE

### Machine Learning Researcher

Carnegie Mellon ZUZ Lab

Jan 2023 – Present

Pittsburgh, PA

- Research under Professor Seth Goldstein in developing pricing algorithms for **multi currency crypto transactions**
- Develop **Agent-Based Model** with **Reinforcement Learning** and **Game Theory** to simulate **real-world** trading
- Reduced **convergence time** on **average 43%** and increased **model accuracy 26%** with **Epsilon-Greedy Q-Learning**
- Enhanced reliability of **60,000 parameter model** testing on **Google Cloud** by implementing a **Linux bash script ledger system** to restore progress in case of failures
- Named **National Science Foundation** Summer Undergraduate **Research Fellow**, awarded **\$4500 grant** for **Machine Learning** research

### Teaching Assistant

ExpII/Daily Challenge/Po Shen-Loh

Feb 2022 – Sept 2022

Remote

- Co-taught classes in **combinatorics** and **algebra** for **40** students doing **AMC** and **MATHCOUNTS** competitions
- Accelerated TA training by **mentoring 10 junior TAs monthly**, fostering strong team cohesion for classes

### Software Developer

Allstate Hale Insurance

Jun 2018 – Jun 2022

Seattle, WA

- Led development of mailer ad software for **70,000** prospective clients **saving \$10000 annually**
- Corrected **15%** of all **ad data** by **cross-validating** SalesGenie data with King County **REST APIs** in **Python**
- Improved **Ad Efficiency by 27%** with **XML Requests** and runtime by **75%** with **multithreading**

## PROJECTS

### eBay 2023 Machine Learning Competition

PyTorch, SpaCy, BERT, Pandas, NumPy

Source Code Confidential

- Achieved **7th place** in 2023 eBay Machine Learning Competition among a field of mostly master's students
- Performed **NER** on German athletic wear using **roBERTA model**, K-Cross Fold validation, and hyperparameter tuning

### ScottyLabs: CMU Lost and Found

React.js, MongoDB, Node, Git, TypeScript

Source Code

- **Streamlined 120 returns per month** by redesigning **MongoDB** database to store admin emails
- Updated **Front-End React** to enhance information clarity for Carnegie Mellon admins

## TECHNICAL SKILLS

**Languages** : Python, C, Java, JavaScript, HTML, CSS, Git, SML, Julia, LaTeX

**Technologies** : NumPy, Pandas, Sklearn, Matplotlib, TensorFlow, PyTorch, MongoDB, SciPy, Linux Terminal

## RELEVANT COURSEWORK

**11-785** Intro Deep Learning, **15-213** Intro Computer Systems, **21-241** Linear Algebra, **21-266** Vector Calculus

## AWARDS

- AMATYC Student Math League **4th in Nation**
- DECA ICDC Certificate of Excellence — **Top 1% in world** at Financial Decision Making