Good afternoon

I hope you are doing okay. About the Sim card, first I should apologies for the delay. So during that time the robbery at place, my phone was stolen which had the card in it. I wanted to replace it, I told Douglas about it because he was the one who was using it before because I thought it was registered in his name. He told me it’s okay so I did not proceed with the process. When you called and I told you that I have the card because I wanted to just replace it and send it but the card was registered not in Douglas’s name but as ministry of Health.

So I have sent the money for the Card to Larking’s Airtel Money account, I talked Joseph and he said we need to send an email for replacement and he will forward it to HTSS for approval then it will be replaced.

I am really sorry for not getting it replaced earlier on. I apologies for that.