

Panel Type: TS

System Type: TS Whole Home

TICKET #: 1234567

Date Ticket Created: 04/01/17

CS Number: T2101234567

Assigned To: System User

Account # 1234

Rcvr #: 18011234567

Customer Name: Tom Miller
Customer Phone: 18019876543
Customer Address
9 Alvord Ln
Redondo Beach, CA, 90260

Primary Problem: Panel Not Lighting up

Secondary Problem: None

Problem Reported : No communication with CS and panel not lighting up might need a new transformer or check if the plug is working.

Install Date: 01/04/14

Sales Name: Tanner Slaven

Install Tech: Chance Book

Time Dispatched: 0500

Time Arrived on Site: 0530

Time Departed Site: 0700

Total Site Time: 1.5

Equipment Sent: Sent transformer and a new panel just in case nothing else

Work Performed:

This will be all the work performed. This should be multiple lines so there could be alot to note. The tech will know what to put here.

Equipment Used:

	Part Number	Description	Qty Used	Price Per Unit	Extended Price
1	04	back door	01	\$45	\$100
2					
3					
4					

Total Equip = \$ 100

Equipment List: (Zone# / Equipment Name / Location ***)

Service: Charges

TOTAL PRICE

Hours on Site: 1.5

Hourly Rate: \$100

Tax: \$ 10

Equipment: \$100

Trip: \$ 150

Technician Signature: _____

Customer Signature: _____

Technician Name: Chance Brook

Customer Name: dan holburg

Date: _____

Customer Loyalty: 855-973-3323 / www.ivytechs.com / customersupport@ivytechs.com

pdfelement