

10/3/23  
Morning shift (Social Media)



2023-10-03 14:51:21 - 2023-10-03 15:00:02

8 minutes processing

honestly name cheap is the best

[Client message](#)

[Our reply](#)

checked

2023-10-03 14:41:06 - 2023-10-03 14:43:55

2 minutes processing

Happy birthday 🥳🍰 namecheap

[Client message](#)

[Our reply](#)

checked

2023-10-03 14:40:26 - 2023-10-03 14:43:38

3 minutes processing

Sir namecheap birthday discount offer available

[Client message](#)

[Our reply](#)

checked ✓

2023-10-03 14:13:18 - 2023-10-03 14:59:36

46 minutes processing

Hi there! I had some domains I no longer need auto renew and I'm wondering if it's too late to reverse the renewal? Thanks! <https://t.co/VrVQTGdaEc>

[Client message](#)

[Our reply](#)

checked ✓

2023-10-03 14:01:45 - 2023-10-03 14:12:24

10 minutes processing

@Namecheap hi there question please?

[Client message](#)

[Our reply](#)

checked ✓

2023-10-03 13:17:54 - 2023-10-03 13:18:25

0 minutes processing



[Client message](#)

[Our reply](#)

checked 



2023-10-03 12:36:19 - 2023-10-03 12:37:05


0 minutes processing

Ok

[Client message](#)

[Our reply](#)

checked 



2023-10-03 12:33:16 - 2023-10-03 12:35:29


2 minutes processing

Ticket number LDJ-201-28692

[Client message](#)

[Our reply](#)

checked 



2023-10-03 12:32:59 - 2023-10-03 12:35:29

2 minutes processing

Okey

[Client message](#)

[Our reply](#)

checked 



2023-10-03 12:29:34 - 2023-10-03 12:32:16


2 minutes processing

You said this Domin suspensd

[Client message](#)

[Our reply](#)

checked 



2023-10-03 12:29:19 - 2023-10-03 12:32:16


2 minutes processing

This website still running

[Client message](#)

[Our reply](#)

checked 



2023-10-03 12:29:12 - 2023-10-03 12:32:16

3 minutes processing

<https://t.co/o6lrPx7cqD>

[Client message](#)

[Our reply](#)

checked ✓

2023-10-03 12:24:07 - 2023-10-03 12:24:47

0 minutes processing

@Namecheap 4 لیست <sup>100</sup> فالبوک حتمی @mr\_gomnam1333 add @khalili133 add  
@Yazdaaaaaan ✨ @taranom87382686 @fatemeh\_nejat99 @sara01234953014 ✨  
@pwrya66321 @mamanm\_f @zhra896 ✨ @malihekhatoon @mahafariliid  
@mahdiye1400 ✨ @montazer\_\_1 @sadatbano\_1377 @h\_zakareiaie  
@seyyed\_hamzeh

Client message

Our reply

checked ✓

2023-10-03 12:21:36 - 2023-10-03 12:26:44

5 minutes processing

Also hxxps://detma-ui [.] detpro [.] org/

Client message

Our reply

checked ✓

2023-10-03 12:20:33 - 2023-10-03 12:26:44

6 minutes processing

<https://t.co/yza5ohGqAq>

Client message

### Our reply

checked



2023-10-03 12:20:05 - 2023-10-03 12:26:44

6 minutes processing

Hi team! Hope you are doing well today :) hxxps://online-detma [.] onprofile [.] org/ is being used to impersonate <https://t.co/bppWpTZnmH> and steal credentials from people.

### Client message

### Our reply

checked



2023-10-03 12:19:40 - 2023-10-03 12:23:07

3 minutes processing

@Namecheap getting a lot of Cloudflare errors while accessing your site. That an everyone thing or just me somehow?

### Client message

### Our reply

checked



2023-10-03 11:26:56 - 2023-10-03 11:27:20

0 minutes processing

Pretty good renewal deal from @Namecheap i just wish they offered these prices year round! <https://t.co/ipQ4fEBzXZ>

### Client message

### Our reply

checked



2023-10-03 11:14:36 - 2023-10-03 11:15:26

0 minutes processing

Namecheap.com ok

### Client message

### Our reply

checked



2023-10-03 11:10:54 - 2023-10-03 11:14:08

3 minutes processing

Namecheap.com hosting also ?

### Client message

### Our reply

checked



2023-10-03 10:44:03 - 2023-10-03 10:49:09

5 minutes processing

@Namecheap @NamecheapCEO There a people with bad intentions but as a host you should also have a moral responsibility pictures of people get abused damage all their lives their private.

### Client message

### Our reply

checked 



2023-10-03 10:42:09 - 2023-10-03 10:49:09

7 minutes processing

@Namecheap @NamecheapCEO I did you guys don't help me any s\*&#  
@NamecheapCEO @richardkirkendall #namecheap

### Client message

### Our reply

checked 



2023-10-03 10:35:13 - 2023-10-03 10:39:08

3 minutes processing

@Namecheap @JaMe20013574682 @rishi\_raj\_jain\_ @astrodotbuild what does it mean???

### Client message

### Our reply

checked 



2023-10-03 10:10:57 - 2023-10-03 10:26:05

15 minutes processing



Out of nowhere and totally unrelateable @Namecheap has the best customer service ever! NGL! Saved again today, thanks to them!🥰

[Client message](#)

[Our reply](#)

checked



2023-10-03 10:05:45 - 2023-10-03 10:24:51

19 minutes processing



[Client message](#)

[Our reply](#)

checked



2023-10-03 10:02:52 - 2023-10-03 10:24:09

21 minutes processing

i think your customer service agents were better when i started using namecheap many years ago. this is not the first time in recent memory where it feels like your agents are barely reading what im saying to them!

[Client message](#)

[Our reply](#)

checked



2023-10-03 10:01:53 - 2023-10-03 10:24:09

22 minutes processing

Anna Bolshakova

[Client message](#)

[Our reply](#)

checked



2023-10-03 10:00:23 - 2023-10-03 10:03:24

3 minutes processing

@itstimconnors @serglotz @Namecheap 🕶️

[Client message](#)

[Our reply](#)

checked



2023-10-03 09:57:14 - 2023-10-03 09:57:33

0 minutes processing

@serglotz @Namecheap 🤖 looks cool

[Client message](#)

[Our reply](#)

checked



2023-10-03 09:15:35 - 2023-10-03 09:16:14

0 minutes processing

@Namecheap Your help is appreciated.

[Client message](#)

[Our reply](#)

checked



2023-10-03 09:12:30 - 2023-10-03 09:15:15

2 minutes processing

@DomainNameCity @Namecheap welcome :)

[Client message](#)

[Our reply](#)

checked



2023-10-03 09:12:15 - 2023-10-03 09:15:03

2 minutes processing

When I clicked on our website this page was showing.. why?? Before 2 days ago we renewed the SSL certificate.. <https://t.co/ugyKj6dG08>

[Client message](#)

[Our reply](#)

checked



2023-10-03 09:10:31 - 2023-10-03 09:15:03

4 minutes processing

Hi

Client message

Our reply

checked 



2023-10-03 09:10:05 - 2023-10-03 09:10:53

0 minutes processing

@ileyNames @Namecheap 👍 👍 👍 thanks for sharing

Client message

Our reply

checked 



2023-10-03 09:04:18 - 2023-10-03 09:04:31


0 minutes processing

Mass DM Marketing 🔥 The best current growth method to promote your business and increase traffic, get new leads and increase SALES! We are offering Mass DM service on Instagram, Telegram and Twitter! Send us a DM on @igmassdmpro! 💥

Client message

Our reply

checked 



2023-10-03 08:33:44 - 2023-10-03 08:39:24

5 minutes processing

Hi Namecheap, We've been following your brand's success and believe we can help you reach new heights. Our system has the potential to become your biggest sales channel, driving growth and brand awareness. I'd love to discuss this opportunity further in a brief call. Please let me know a convenient time for you, and we can set up a meeting. In the meantime, you can watch a brief video about our platform here: [www.trendappend.com](http://www.trendappend.com) Looking forward to connecting with you. Best regards, Your TrendAppend Team

[Client message](#)

[Our reply](#)

checked



2023-10-03 08:22:00 - 2023-10-03 08:22:56

0 minutes processing

@ileyNames @Namecheap That's a great deal - congrats 🎉

[Client message](#)

[Our reply](#)

checked



2023-10-03 08:15:02 - 2023-10-03 08:16:58

1 minutes processing

<https://t.co/37G4Qrd3FH>

[Client message](#)

[Our reply](#)

checked



2023-10-03 08:14:22 - 2023-10-03 08:16:58

2 minutes processing

<https://t.co/AuXV0O4q3S>

[Client message](#)

[Our reply](#)

checked



2023-10-03 08:13:51 - 2023-10-03 08:16:58

3 minutes processing

<https://t.co/K48KMV3BfZ>

[Client message](#)

[Our reply](#)

checked



2023-10-03 08:10:13 - 2023-10-03 08:16:58

6 minutes processing

Wrote\*

[Client message](#)

[Our reply](#)

checked



2023-10-03 08:10:01 - 2023-10-03 08:16:58

6 minutes processing

<https://t.co/D0yz8U3rem>

[Client message](#)

[Our reply](#)

checked



2023-10-03 08:09:56 - 2023-10-03 08:16:58

7 minutes processing

Where did you get “server” from? I write “domain”

[Client message](#)

[Our reply](#)

checked



10/9/23  
Night shift (Social Media)

v

10/17/23  
Night shift (Social Media)

v

10/26/23  
Evening shift (Social Media)

v

10/27/23  
Evening shift (Social Media)

v