

Work Experience

CIANA DECORATIVE LIGHTING, HEBER, UT

Project Manager March 2020 - Oct 2021

- Ensured that the quality standard was met by meeting with overseas Quality Assurance team
- Actively communicated with clients to oversee service orders and completed repairs on needed
- Trained the team members and overseas teams on new procedures or processes
- Increased productivity by 25% by reducing duplication of information between departments

Production Manager Dec 2019 - March 2020

- Lead, trained, problem solved, and consulted with a team of 12 production workers
- Increased productivity output in the lacquer and finish areas by 4X by implementing a better flow
- Inspected products, provided feedback to team, and wrote up Quality Control Inspection Reports

WILD WEST DESIGNS, HEBER, UT

Product Supervisor Dec 2014 - Aug 2017

- Inspected stained glass, metal finish, and parts to ensure the light fixture was ready for assembly
- Participated and trained others in metal casting process using the lost wax method of casting
- Instructed and lead a team 3-4 people on manufacturing processes and standards

MOXIE PEST SERVICES, CARROLLTON, TX

Route Manager April 2013 - August 2013

- Sold the company's service by communicating clearly the benefits of the service to potential clients
- Reported back to the technicians on the scope of work needed for the client

Education

UTAH STATE UNIVERSITY, LOGAN UT

Bachelor's Degree in Tech Systems with an emphasis on Product Development - GPA 3.11 - May 2019

- Emphasis in textile, clothing, soft and hard-goods production
- Studied patternmaking and how to present production drawings for overseas production

Additional Skills

- Fluent in Spanish
- Overseas factory inspections and coordination
- Quality control, inspection and reporting

References

- Jared Wright 480-381-7742 (Wrightworks)
- Mike Mower 208-403-9854 (CEO at Millennium Pest Management)
- Brooke Collier 801-205-2666 (Team Lead at CIANA)