James Flores

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Highly skilled and motivated System Engineer, Incident Responder, and military Veteran with a proven track record of excelling in dynamic and challenging environments.

Skills & Qualifications

- 8 Years experience with PowerShell automation
- Proficient in handling/responding to cybersecurity incidents
- Expertise in dealing with complex IT infrastructures
- 8 Years experience with Windows/Linux Administration
- Possess a Top Secret SCI security clearance

Certifications

- **CompTIA**: Security+, Linux+
- **GIAC**: Forensic Analyst (GCFA)

Education

- **Associate of Applied Science**: Cyber Security, 2021
- **Bachelor of Science**: Cloud Computing, Projected 2023

Work History

INCIDENT RESPONDER | U.S AIR FORCE RESERVES

09/2019 - Present

Completed Undergraduate Cyberspace Training (UCT) in early 2021. Responded to suspicious activity detected on the Air Force Cyberspace Defense (ACD) weapon system.

- Utilized EnCase and Tanium to investigate and perform incident response activities
- Conducted analysis to identify indicators of compromise (IOCs) on the network
- Facilitated vulnerability scanning by automating the surveying of firewall rules, processes, services, autorun directories, etc. with PowerShell scripts
- Responded to security events and initiated triage of devices by collecting and sending data to the appropriate departments

SYSTEMS ENGINEER | CACI INTERNATIONAL INC.

06/2020 - Present

Engineered and administered complex IT systems and infrastructures spanning 3 classifications.

- Created Active Directory PowerShell scripts to automate administrative tasks
- Deployed downstream/upstream Windows Server Update Services (WSUS) servers into 4 networks
- Used Nutanix to create servers and manage virtual desktop infrastructure
- Ran SCAP and Nessus scans to implement STIG compliance and mitigate vulnerabilities on all Windows 10 workstations
- Implemented FSLogix to containerize User Profiles
- Utilized Citrix Virtual Apps and Desktops to deliver gold images and applications to users

SYSTEMS ADMINISTRATOR | CNF TECHNOLOGIES

10/2019 - 06/2020

Served as the lone systems administrator and technician to an organization of around 60 employees.

- Pushed scripts through Group Policy Objects which allowed for the automation of daily routines

- Accompanied Quality Assurance team by running through processes and correcting any issues
- Updated certificate revocation list weekly, allowing the use of two factor authentication for the development network

CLIENT SYSTEMS TECHNICIAN | U.S AIR FORCE

09/2015 - 09/2019

Provided technical assistance and support to end-users. Ensured users had functional and reliable computer systems, peripherals, and software to perform their day-to-day tasks efficiently.

- Provided IT support ranging from password reset to the installation and removal of IT equipment
- Replaced 400+ systems, installed CAT5, and installed various telecommunication equipment
- Accomplished administrative tasks on Windows and Linux systems