

# James Harrell

James.Harrell71@gmail.com | (606) 499-8416  
2600 Chandler Dr, Apt 631, Bowling Green, KY 42104

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## EDUCATION

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### **Western Kentucky University, Bowling Green, KY**

BS in Computer Science Anticipated May 2018

### **University of Kentucky, Lexington, KY**

Studies in Computer Science

August 2014 – May 2015

### **Southeast Kentucky Community and Technical College, Middlesboro, KY**

AS in Science May 2014

### **Cisco Systems (Information Technology), Pineville KY**

Cisco Certified Entry Network Technician (CCENT)

August 2010 – May 2012

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## PROFESSIONAL EXPERIENCE

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### **Papa Johns Pizza, Bowling Green, KY**

Delivery Driver

January 2017 – Present

### **University of Kentucky Patient Experience, Lexington, KY**

Staff Support Associate

October 2015 – May 2016

- Assisted staff, visitors and patients in person, on the phone, and via e-mail.
- Created and generated patient experience evaluation reports
- Accessed patient database in order to assist in way-finding

### **University of Kentucky Police Department, Lexington, KY**

Security Training Officer

June 2014 – October 2015

- Dispatched officers from central hub
- Managed databases of lost items, security footage and training material
- Generated daily shift reports to build security database
- Trained and supervised new officers
- Accessed and implemented Persona Non-Grata database

### **K-VA-T Food City, Middlesboro KY**

Produce Manager

August 2013 – June 2014

Produce Clerk

February 2011 – August 2013

Cashier and Courtesy Clerk

January 2010 – June 2012

- Completed produce department ordering, stocking, and inventory reports
- Managed order history and department effectiveness database
- Managed a team of produce clerks

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## TECHNICAL SKILLS

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- Proficient in Python, C++, Java, mSL, HMTL, CSS, PHP, Angular, Javascript.
- Previously certified as a Cisco Networking Technician
- Proficient in most environments including Windows, Linux, macOS, iOS, and Android