**Get shop details:**

Method: Get

Link: https://shopee.ph/api/v4/product/get\_shop\_info?shopid=750545717

Important Data:

* shopid
* userid
* last\_active\_time
* vacation
* place
* account
  + portrait
  + username
  + status
* is\_shopee\_verified
* is\_preferred\_plus\_seller
* is\_official\_shop
* shop\_location
* item\_count
* rating\_star
* response\_rate
* session\_info
* name
* response\_time
* follower\_count
* shop\_official\_shop\_label
* rating\_bad
* rating\_good
* rating\_normal
* status

**Get product details:**

Method: Get

Link: https://shopee.ph/api/v4/item/get?itemid=16154559507&shopid=750545717

Important Data:

* categories
* catid (what categories)
* description
* discount
* discounted\_stock
* fe\_categories
* historical\_sold (how many items sold)
* image
* item\_rating
  + rating\_count
  + rating\_star
* itemid
* item\_status
* item\_type
* liked\_count (how many hearts)
* name
* normal\_stock
* global\_sold
* price
* price\_before\_discount
* price\_max
* price\_max\_before\_discount
* price\_min
* price\_min\_before\_discount
* raw\_discount
* shop\_location
* shop\_vouchers
* shopee\_verified
* shopid
* show\_discount
* stock

**Get ratings details:**

Method: Get

Link:https://shopee.ph/api/v2/item/get\_ratings?filter=0&flag=1&itemid=16154559507&limit=6&offset=0&shopid=750545717&type=0

Important Data:

* item\_rating\_summary
  + rating\_count
    - 0 (1 Star)
    - 1 (2 Star)
    - 2 (3 Star)
    - 3 (4 Star)
    - 4 (5 Star)
* rating\_total
* rcount\_local\_review
* rcount\_oversea\_review
* rcount\_repeat\_purchase
* rcount\_with\_context (with comments)
* rcount\_with\_media (with media)

**Seller's Reputation**

Check the seller's reputation and reviews. Look for sellers with a high rating and positive feedback from previous buyers.

**Product Information**

Check the product information carefully. Look for clear descriptions, specifications, and clear product images. Be wary of vague or incomplete product information.

**Price**

If the price is too good to be true, it probably is. Compare the price of the product with similar products from other sellers to determine if it is reasonable.

**Payment and Shipping**

Be wary of sellers who only accept payment via untraceable methods such as bank transfer or cryptocurrencies. Check the shipping details and delivery timeframe to ensure they are reasonable and consistent with other sellers.

**Brand Authenticity**

If the product is a branded item, check if the seller is an authorized reseller. You can usually find this information on the brand's website.

**Customer Support**

Check the seller's customer support channels such as email, chat or phone. Make sure they are responsive and able to answer your questions.

[How Chat Response Rate is Calculated | Shopee PH Seller Education Hub](https://seller.shopee.ph/edu/article/3057#:~:text=Chat%20Response%20Rate%20%28CRR%29%20and%20Chat%20Response%20Time,requirements%20to%20become%20a%20Preferred%20Seller%20on%20Shopee.)