

SMARTShare

Platform

Business Requirements Document

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1. SmartShare

1.1. Properties

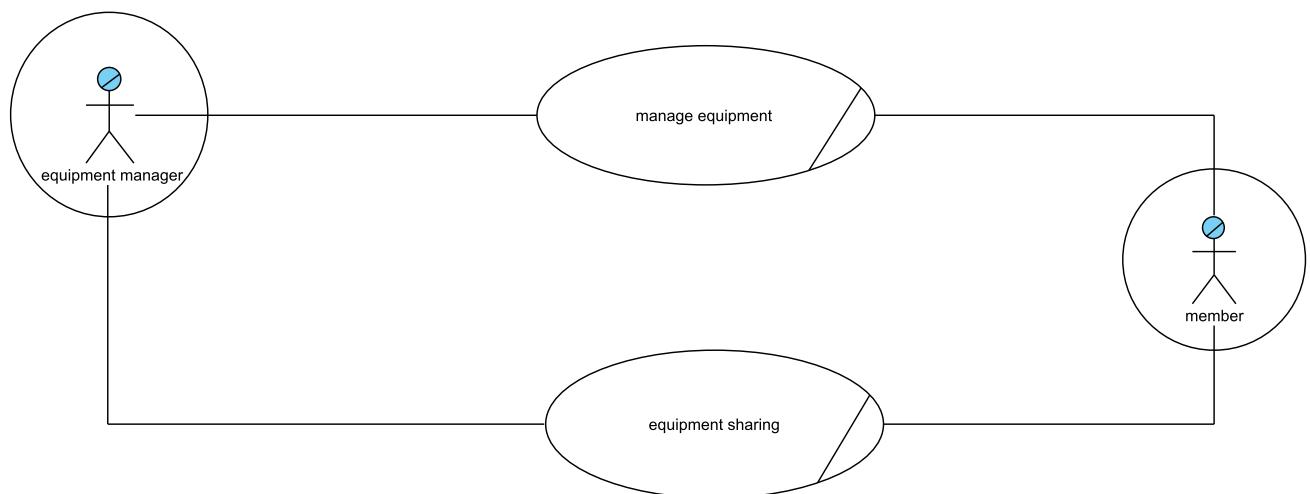
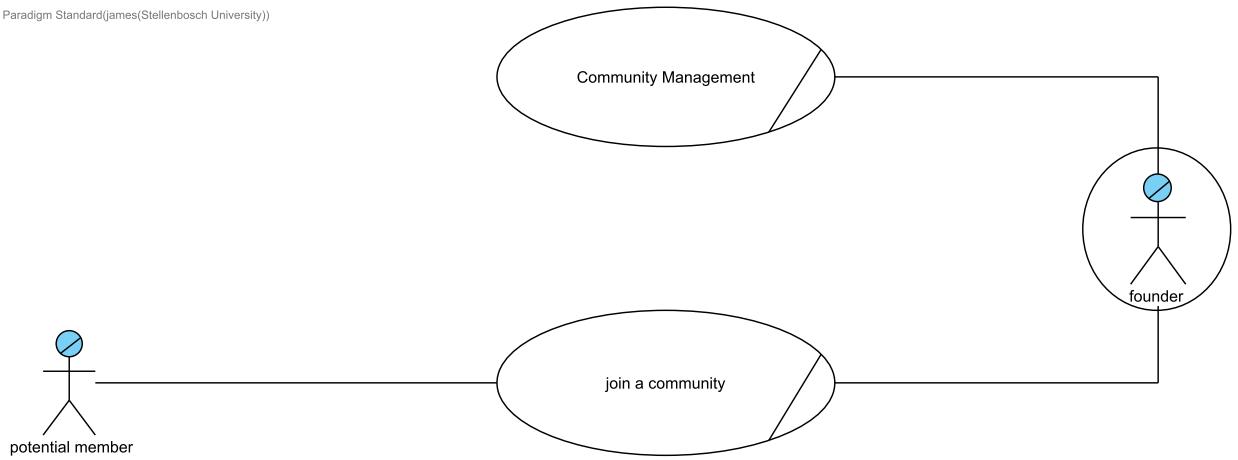
Author	19808941	
Company		
Description	Version	Date of Submission
	1	5 February 2018
	2	12 March 2018
	3	19 March 2018
	4	16 April 2018
	5	23 April 2018
	6	30 April 2018
	7	15 May 2018

UML Version 2.x

2. Business Use Case

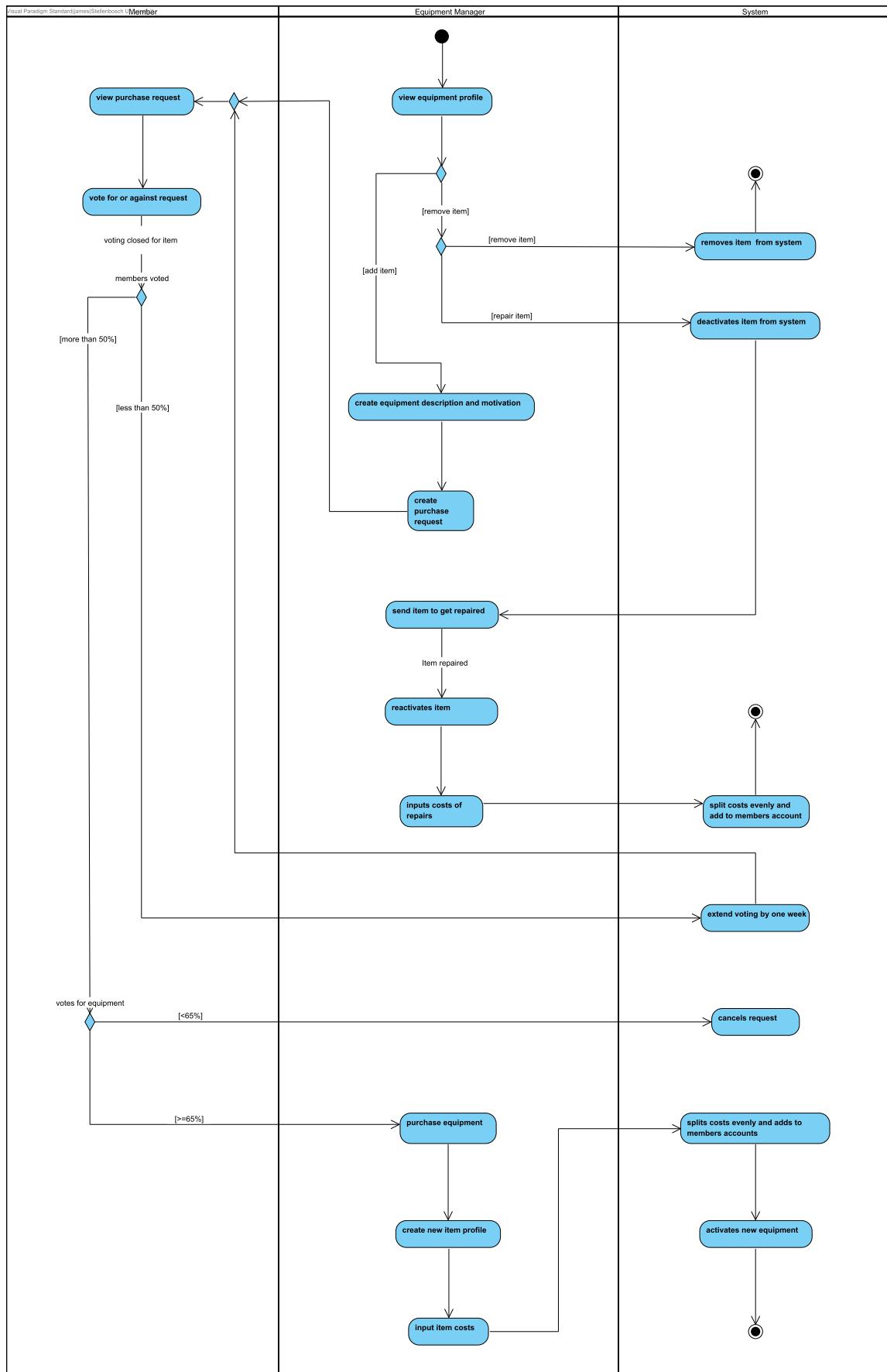
2.1. Business use case diagram

Visual Paradigm Standard(james(Stellenbosch University))

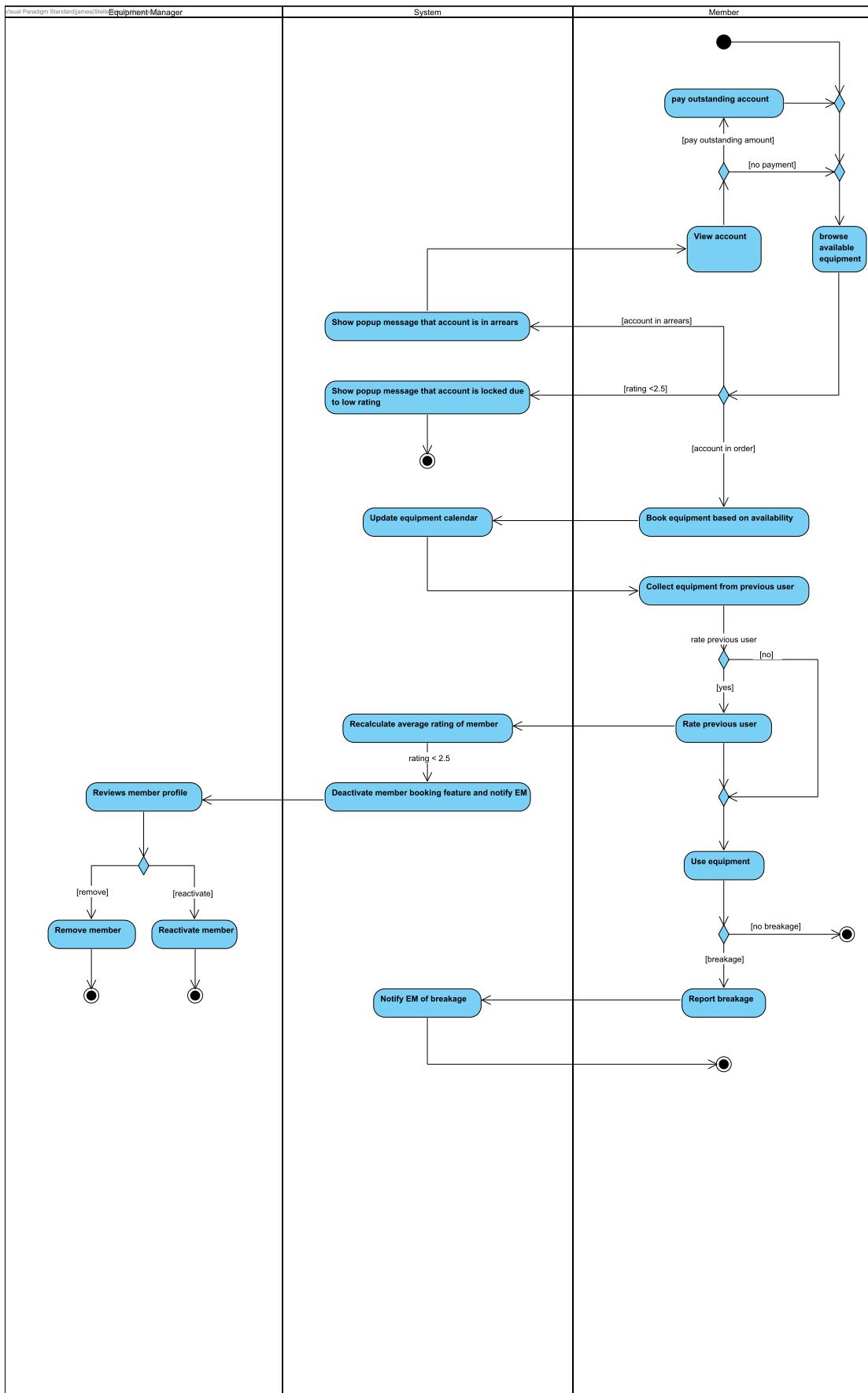


3. Activity Diagrams

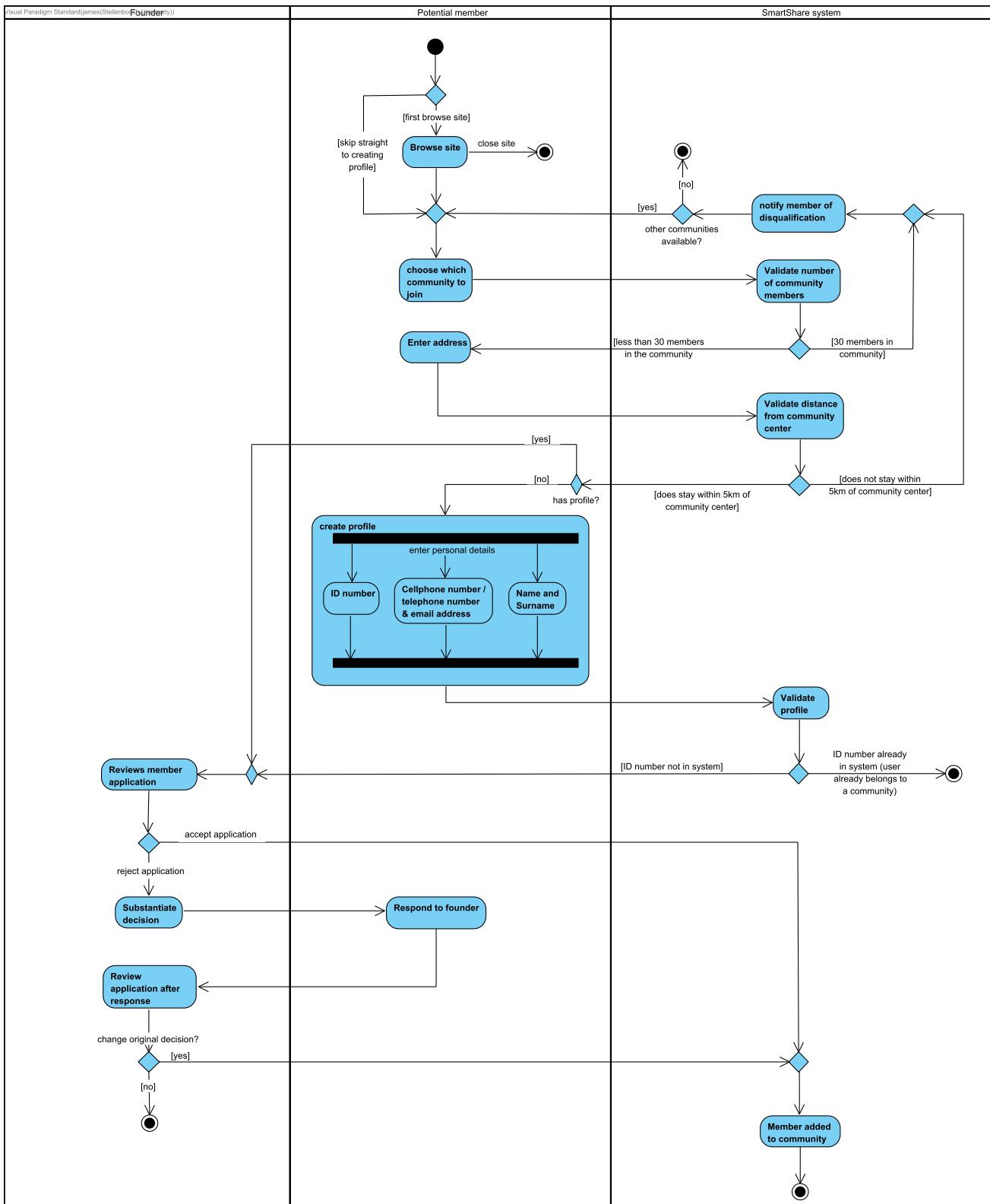
3.1. final_manage_equipment



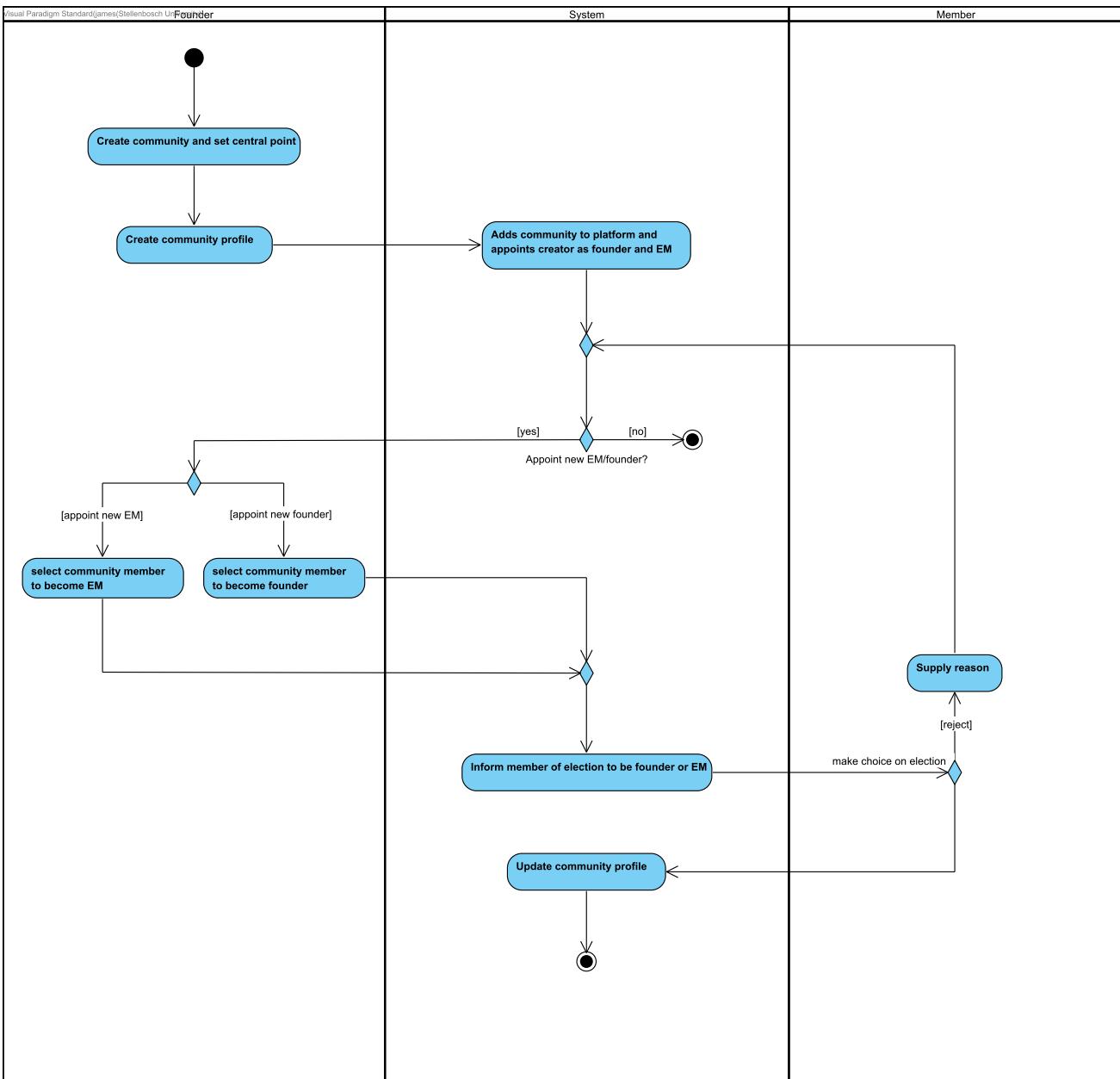
3.2. final_equipment_sharing



3.3. final_join_community



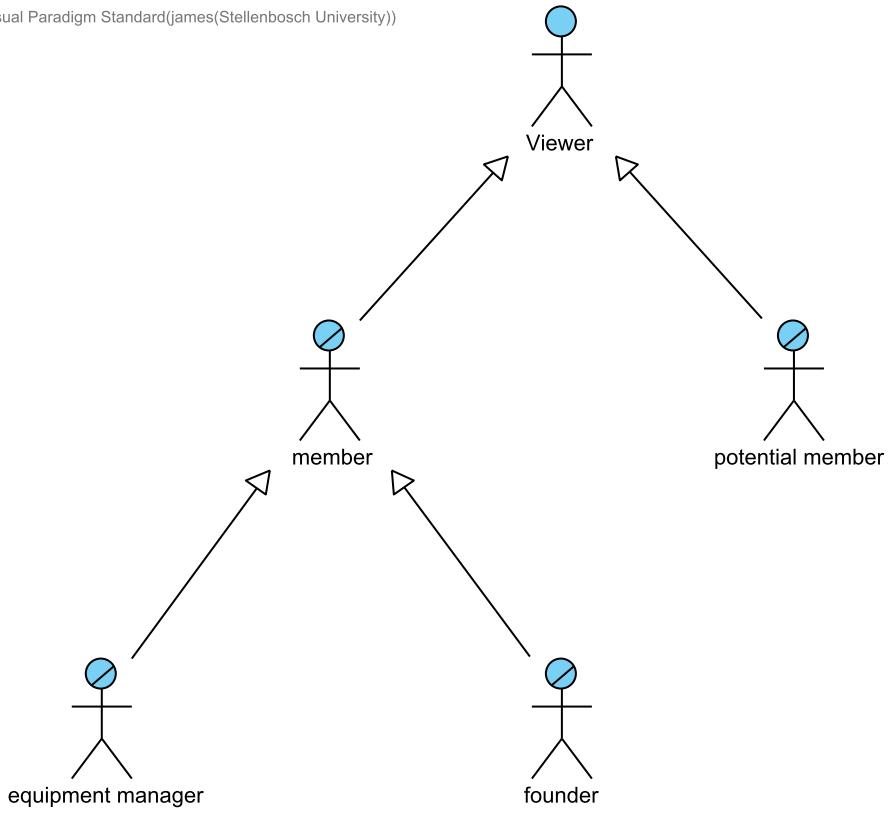
3.4. final_community_management



4. Role Map

4.1. Role Map

Visual Paradigm Standard(james(Stellenbosch University))

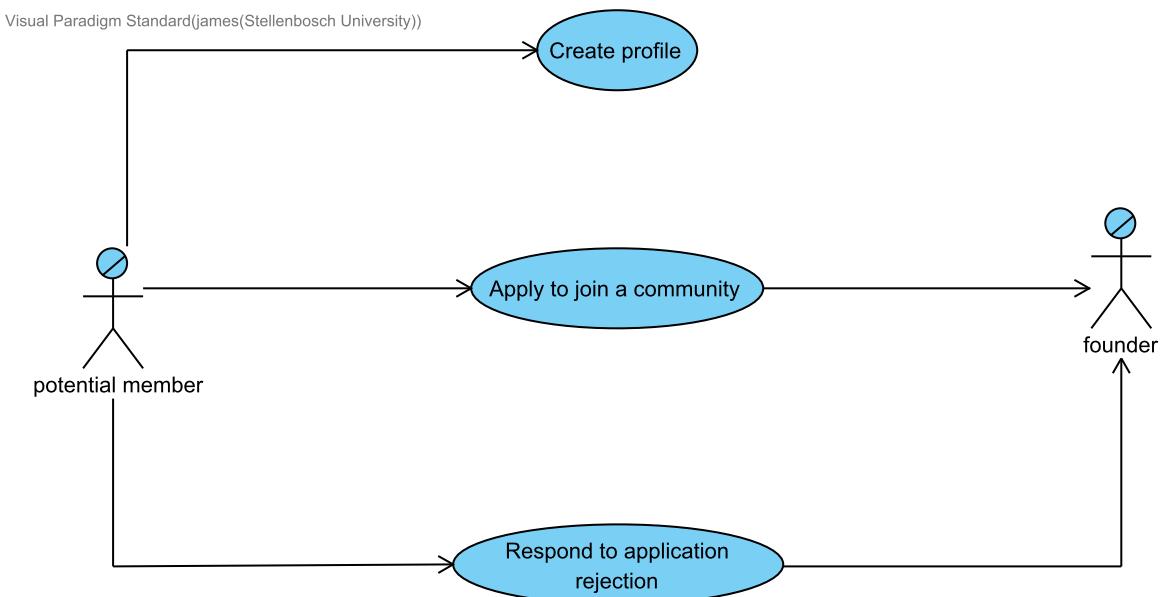


5. System Use Cases

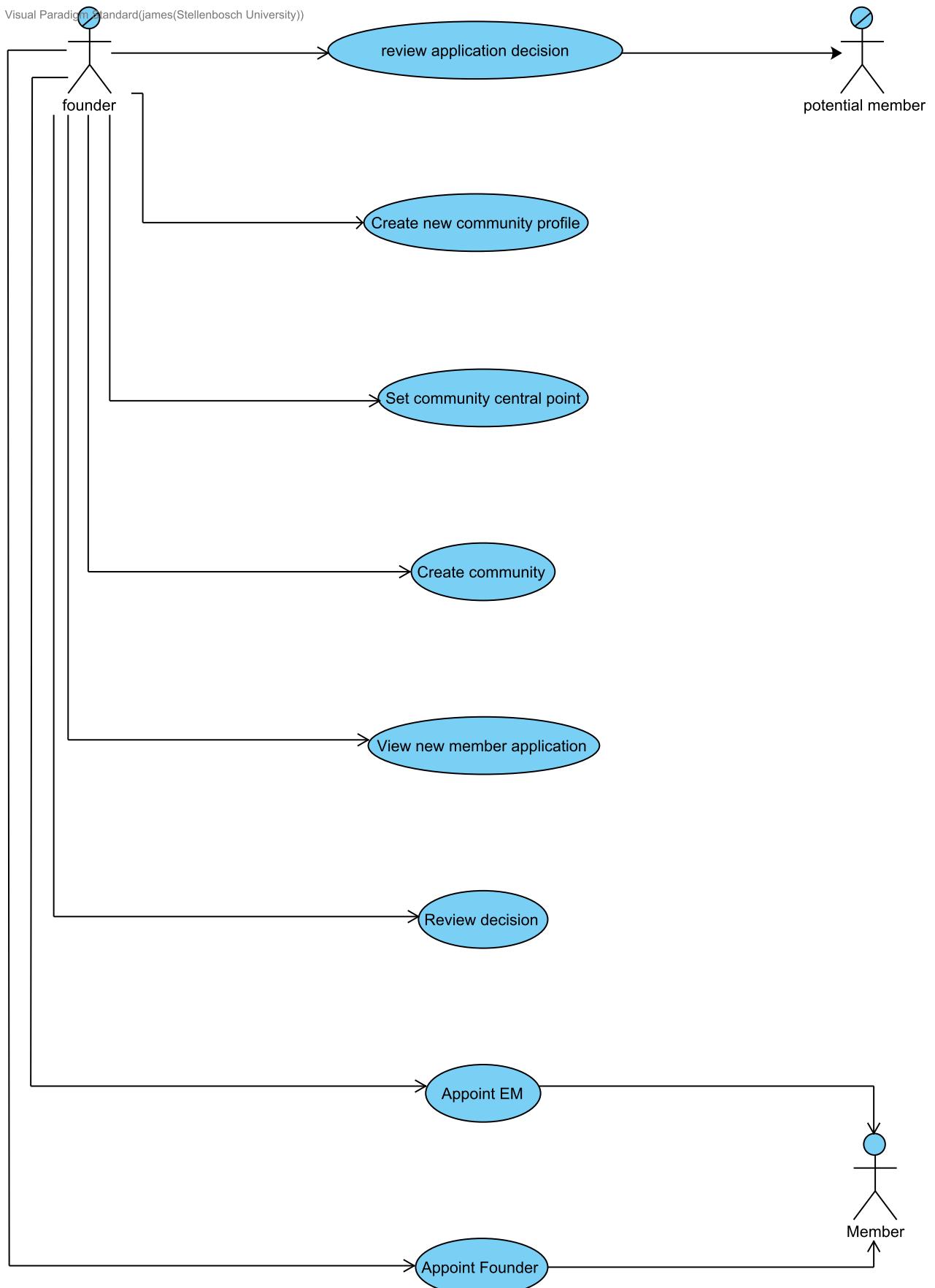
5.1. Viewer



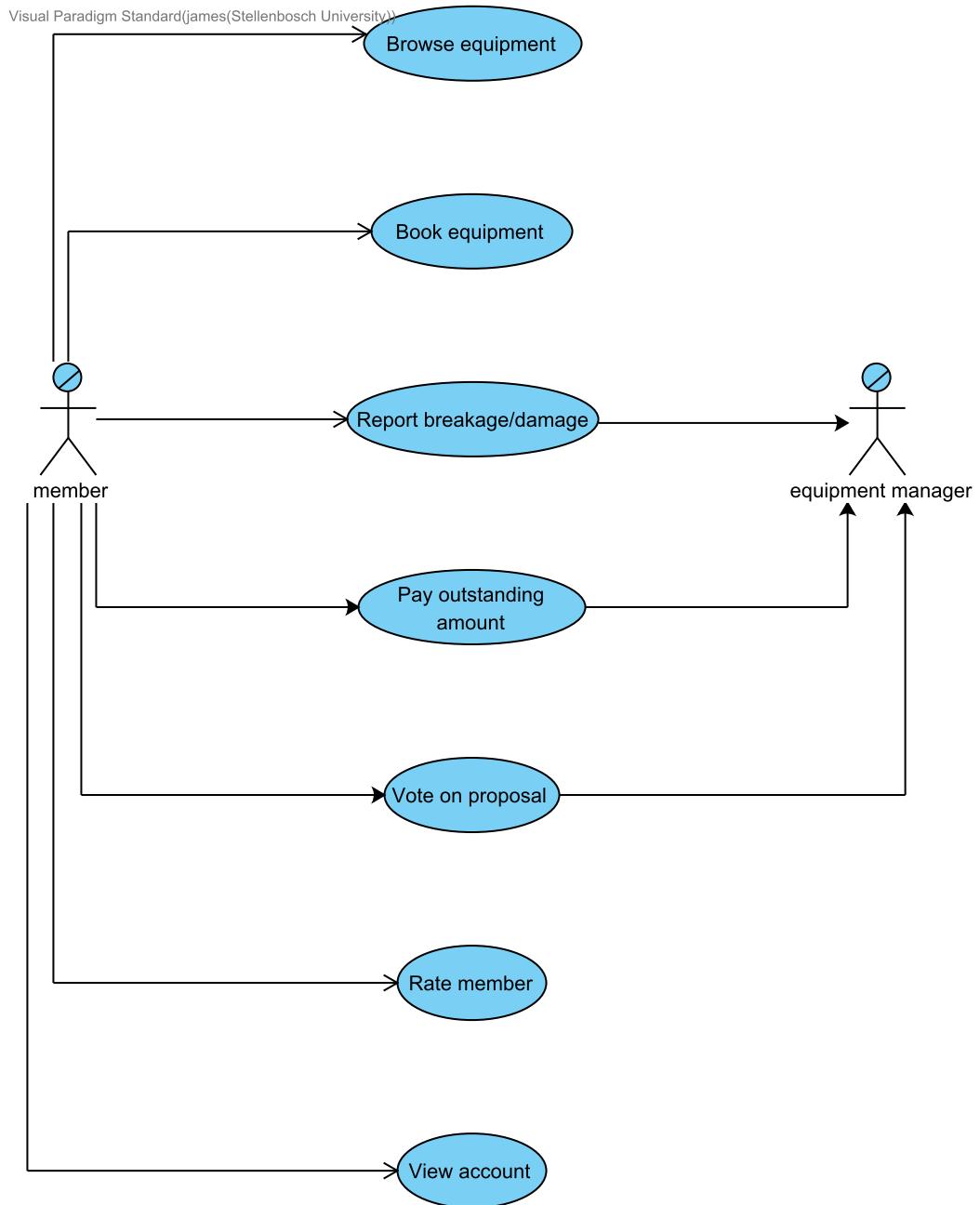
5.2. Potential member



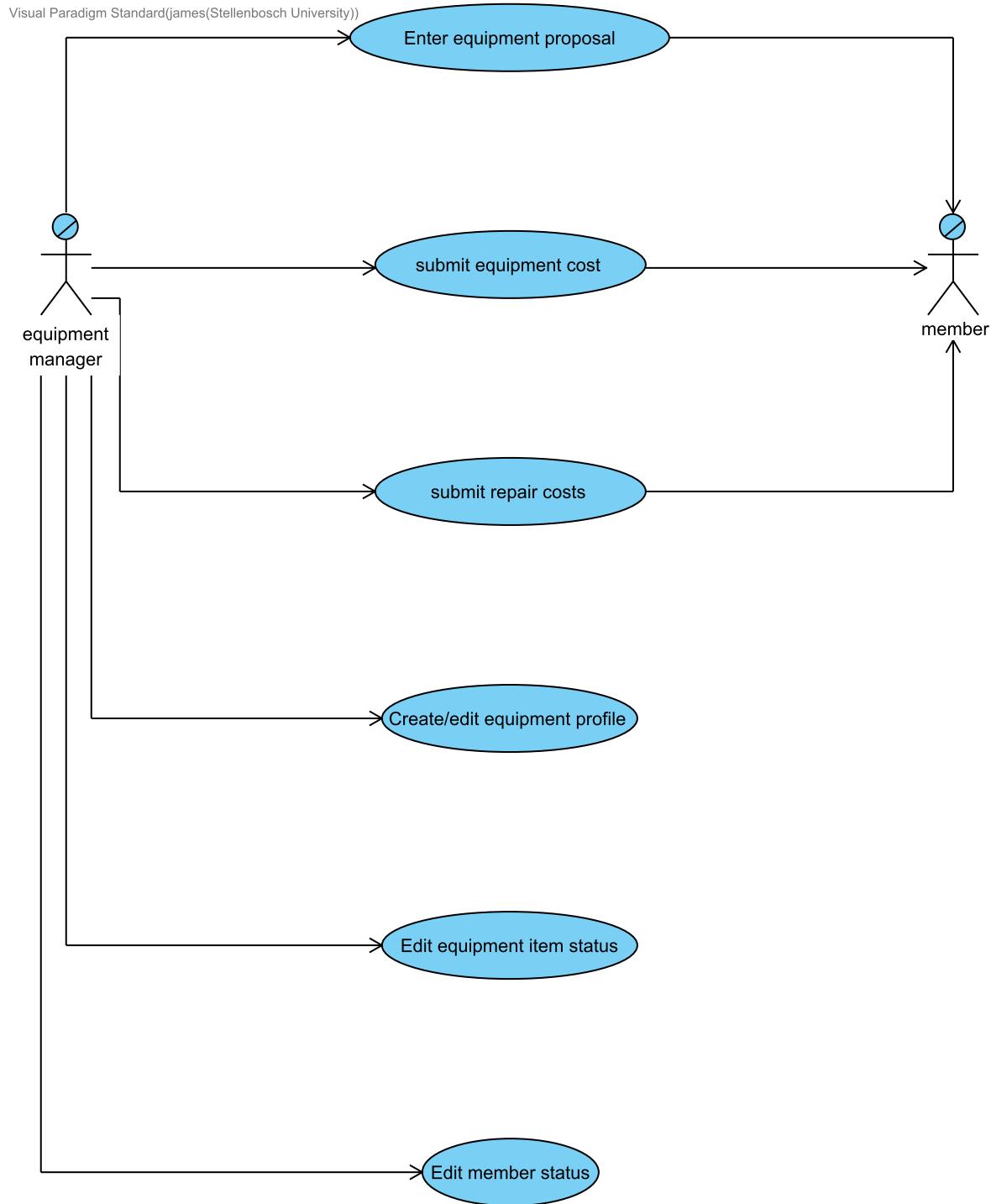
5.3. Founder



5.4. Member



5.5. Equipment manager



6. Basic Flow (per system's use case)

6.1. add community to SSP

1. System displays the "founder operations" screen
2. Founder selects the "Add community to SSP" option
3. System adds the community to the SSP
4. System displays "success" popup message

6.2. apply to join community

1. System displays the different available communities (with link, "join" or "browse equipment")
2. User selects the "join" option of a community
3. System validates the application (*decision table ADD REF LATER)
4. System notifies the Founder of new applicant
5. System displays popup "success"

6.3. appoint em

1. System displays the "founder operations" screen
2. Founder selects the "appoint equipment manager" option
3. System displays the list of current members in the community
4. Founder selects the "appoint" option on a member
5. System notifies the potential new equipment manager by email
6. System displays a "success" popup

6.4. appoint new founder

1. System displays the "founder operations" screen
2. Founder selects the "appoint new founder" option
3. System displays the list of current members in the community
4. Founder selects the "appoint" option on a member
5. System notifies the potential new founder by email
6. System displays a "success" popup message

6.5. book equipment

1. System displays the list of available equipment
2. Member selects a piece of equipment to book
3. System asks the member to fill in booking details (time and date)
4. Member fills in details
5. System validates this booking (i.e. time and date not clashing with other bookings)
6. System displays "success" popup

7. System sends proof of booking to member

6.6. browse communities

1. System displays home screen
2. User clicks on the "browse communities" button
3. System displays a list of the communities within a 5km radius of user, and all the other communities as well
4. User selects the "browse equipment" option of a community
5. System displays the list of available equipment at this community

6.7. browse equipment

1. System displays the "member operations" screen
2. Member selects the "browse equipment" option
3. System displays the available equipment

6.8. create profile

1. System displays home page
2. User clicks on the "sign up" button
3. System displays the "enter personal details page"
4. User enters personal information
5. System validates this information (Refer to Section 10.1: Table 1)
6. System displays "success" popup
7. System notifies new member by email

6.9. create/edit community profile

1. System displays the "founder operations" screen
2. Founder selects the "create community profile" option
3. System displays the "create/edit community profile" screen with information fields
4. Founder fills in this information
5. System validates the information
6. System displays "success" popup message

6.10. create/edit equipment profile

1. System displays the "Equipment Manager operations" screen
2. Equipment manager selects the "create/edit equipment profile" option
3. System displays information about the existing pieces of equipment
4. System displays fields that need to be filled
5. Equipment manager fills in and submits the required information
6. System makes item available for booking
7. System displays "success" message

6.11. edit equipment item status

1. System displays the "Equipment Manager operations" screen
2. Equipment manager selects the "edit equipment item status" option
3. System displays information about the existing pieces of equipment
4. Equipment manager selects the "edit" option of a piece of equipment
5. System provides equipment manager with options
6. Equipment manager selects the status drop down option and changes it
7. System displays "success" popup message

6.12. edit member status

1. System displays the "Equipment Manager operations" screen
2. Equipment manager selects the "edit member status" option
3. System displays information about the member's current booking status
4. Equipment manager selects the "reactivate" option for a member
5. System enables the booking feature of this member
6. System notifies the member
7. System displays success message

6.13. enter equipment motivation

1. System displays the "Equipment Manager operations" screen
2. Equipment manager selects the "enter equipment motivation" option
3. System displays the "setup equipment proposal" page
4. Equipment manager enters required information
5. System uploads this proposal
6. System displays "success" popup
7. System notifies the members of a new proposal
8. System displays screen with voting status which is updated as members cast their votes

6.14. pay account

1. System displays the "member operations" screen
2. Member selects the "pay account" option
3. System displays the "credit card details" page
4. Member enters credit card details
5. Member selects the "pay now" option
6. System verifies payment
7. System displays "success" popup messages
8. System transfers the money to the equipment manager's account
9. System notifies the equipment manager of incoming funds

6.15. rate member

1. System displays the "member operations" screen
2. Member selects the "rate member" option
3. System displays the "rate member" screen

4. Member fills in fields and submits rating
5. System displays "success" popup
6. System validates rated member's booking status (Refer to Section 10.3: Table 3)
7. System deactivates the rated member's booking feature (based on rating)
8. System notifies the Equipment Manager via email

6.16. report breakage

1. System displays the "member operations" screen
2. Member selects the "report breakage" option
3. System displays the "report breakage" screen
4. Member submits the required information
5. System notifies the equipment manager of the breakage via email

6.17. respond to application rejection

1. System notifies potential member of rejection
2. System displays the "potential member operations" screen
3. Potential member selects the "respond to application rejection"
4. Potential member enters details and submits response
5. System notifies the Founder of response
6. System displays popup "success"

6.18. review decision

1. System displays the "founder operations" screen
2. Founder selects the "review new member application" option
3. System displays the list of potential member applications that need review
4. Founder selects a potential member
5. System displays the potential member's response to rejection
6. Founder clicks the accept option
7. System adds this member to the community and enables member operations
8. System displays the "success" popup message
9. System notifies the new member by email

6.19. set community central point

1. System displays the "founder operations" screen
2. Founder selects the "set community central point" option
3. Founder enters the coordinates of the central point
4. Founder enters the coordinates of his house
5. System checks that the Founder lives within 5km of the specified central point
6. System displays image of founder location and community center which updates live as the inputs change
7. System displays "success" popup message

6.20. submit equipment cost

1. System displays the "Equipment Manager operations" screen
2. Equipment manager selects the "submit equipment cost" option
3. System displays the "submit item costs" page
4. Equipment manager fills and submits the required information
5. System splits the cost equally between each member and adds it to their account accordingly
6. System displays "success" popup message
7. System notifies each member of the new payment by email

6.21. submit repair cost

1. System displays the "Equipment Manager operations" screen
2. Equipment manager selects the "submit repair cost" option
3. System displays the "submit item costs" page
4. Equipment manager fills and submits the required information
5. System splits the cost equally between each member and adds it to their account accordingly
6. System displays "success" popup message
7. System notifies each member of the new payment by email

6.22. view account

1. System displays the "member operations" screen
2. Member selects the "view account" option
3. System displays member's account details

6.23. view new member application

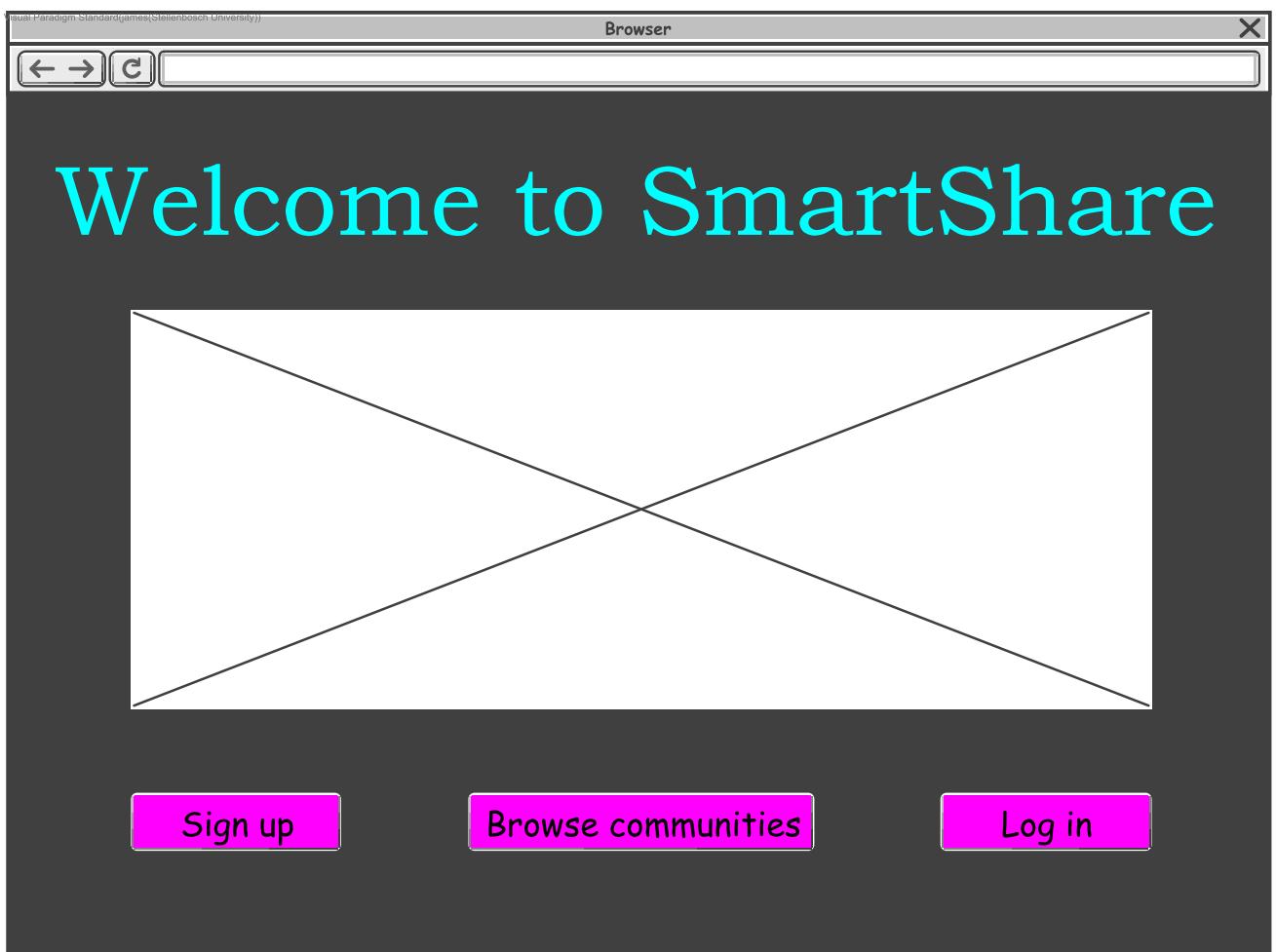
1. System displays the "founder operations" screen
2. Founder selects the "view new member applications" option
3. System displays the list of potential members
4. Founder selects the accept option of a potential member
5. System adds this member to the community and enables member operations
6. System notifies the new member by email

6.24. vote for new equipment proposal

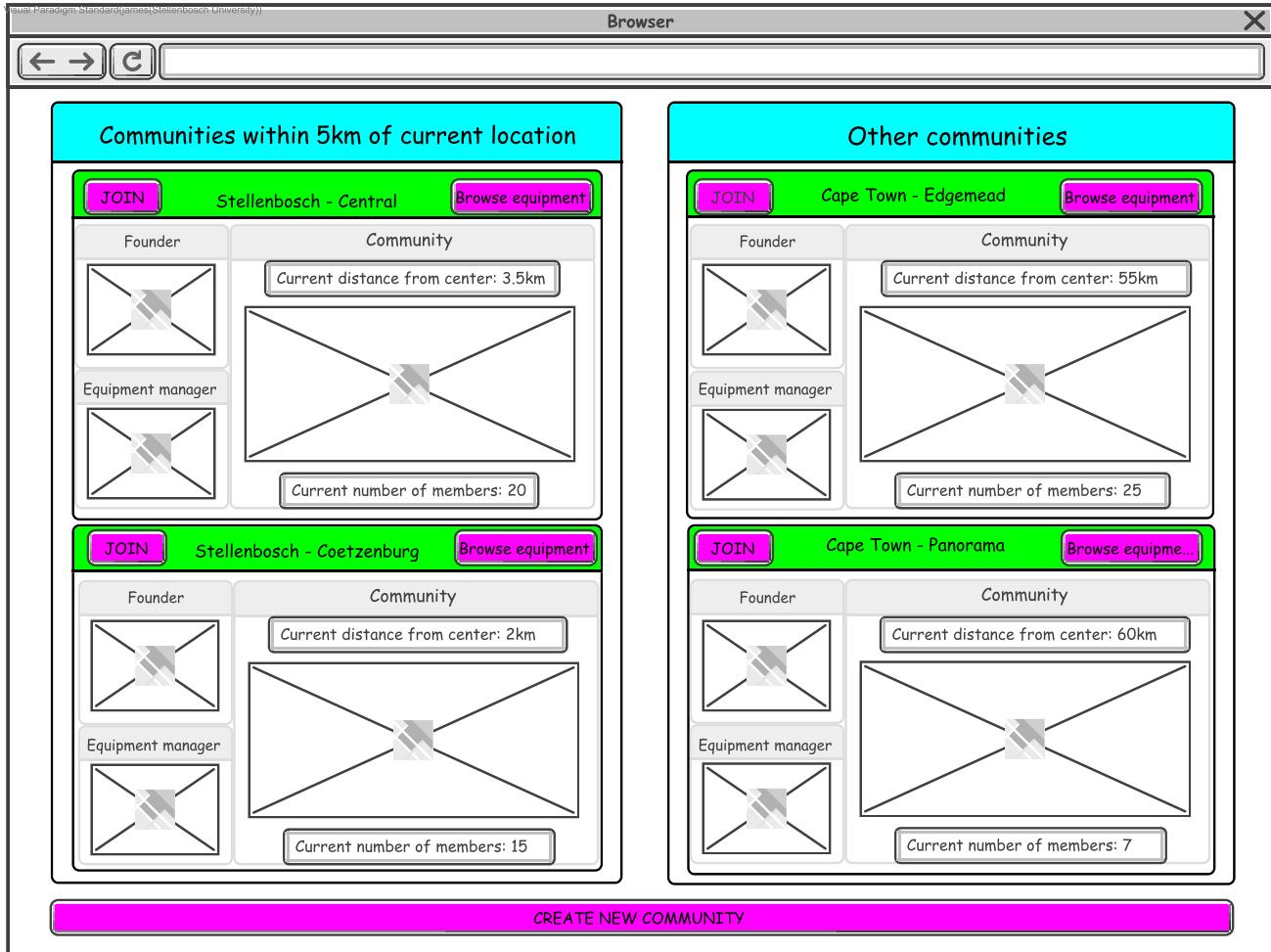
1. System displays the "member operations" screen
2. Member selects the "vote for new equipment proposals" option
3. System displays the list of different equipment proposals
4. Member selects the "accept" option
5. System records and recalculates the votes (Refer to Section 10.2: Table 2)
6. System displays "success" popup

7. Wireframes (per systems use case)

7.1. Browse Communities



7.1.1. home_page - Initial



7.1.2. browse_communities - Initial

Visual Paradigm Standard (Stellenbosch University)

Browser

Stellenbosch - Paradys Kloof Equipment list Join community

Spade

Picture	Brief description	Current location	Status
	year, condition, how to use, etc.	Address GPS coordinates	Will be blank for potential member

Ladder

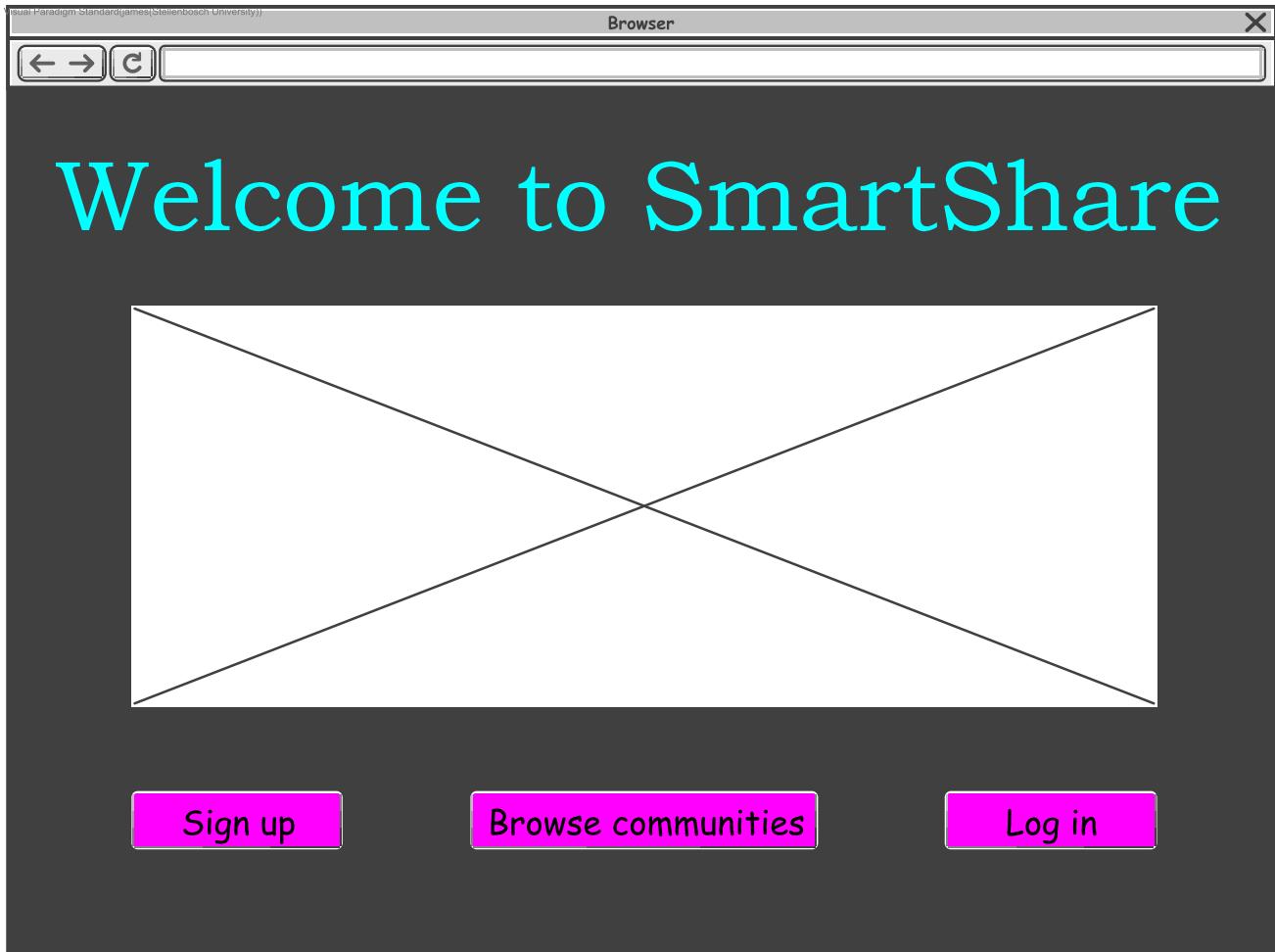
Picture	Brief description	Current location	Status
	year, condition, how to use, etc.	Address GPS coordinates	Will be blank for potential member

Lawn mower

Picture	Brief description	Current location	Status
	year, condition, how to use, etc.	Address GPS coordinates	Will be blank for potential member

7.1.3. equipment_list - Initial

7.2. Create Profile



7.2.1. home_page - Initial

Visual Paradigm Standard (Stellenbosch University))

Browser

← → C X

Please fill in your personal details

General

Name: [Text Input]

Surname: [Text Input]

Date of birth: [Text Input] dd/mm/yyyy

Brief description/motivation

Interests, personality, motivation, useful information, etc.

Contact

Cellphone number: [Text Input] +27

Email address: [Text Input]

Photo

Upload your profile photo here

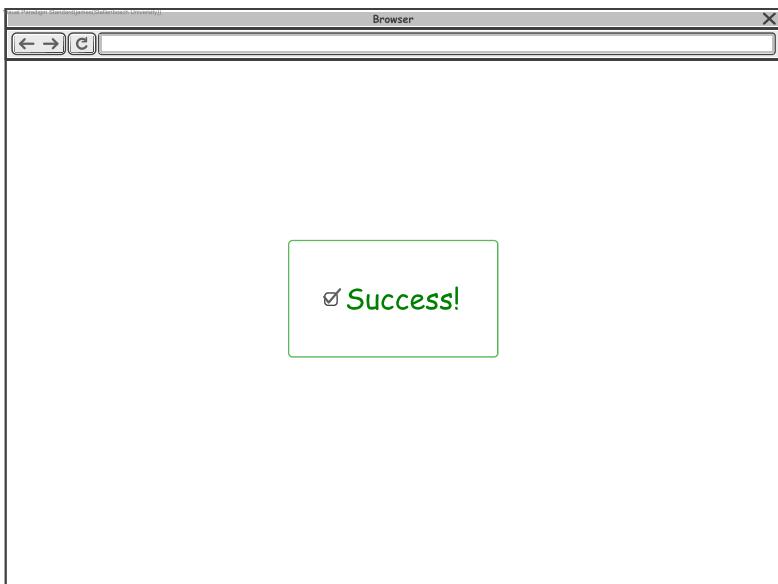
X

Choose File No file chosen

SUBMIT

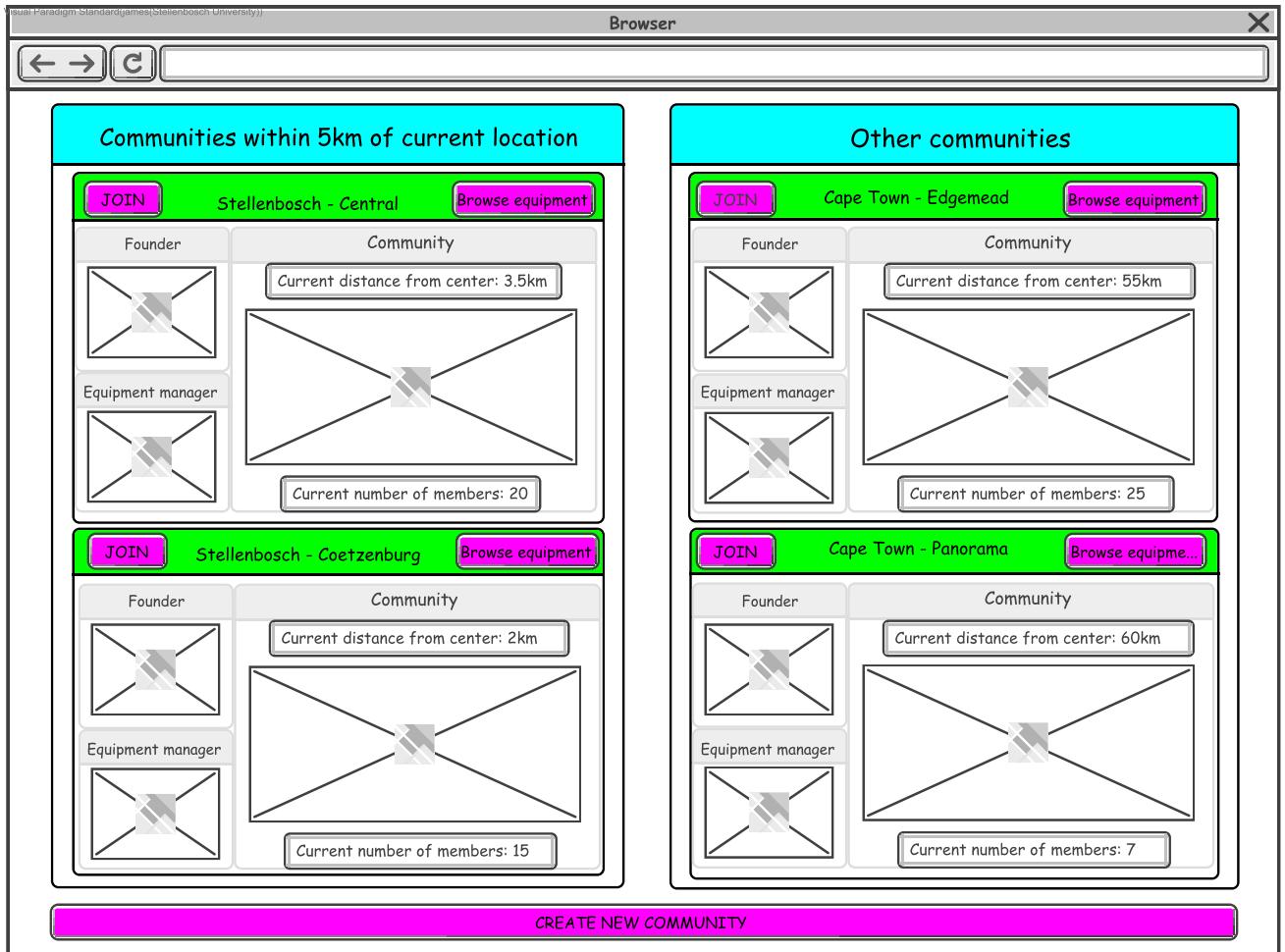
This wireframe illustrates a user interface for entering personal details. It features a header bar with browser controls and a title 'Please fill in your personal details'. The form is divided into several sections: 'General' (Name, Surname, Date of birth), 'Brief description/motivation' (a text area for interests, personality, etc.), and 'Contact' (Cellphone number and Email address). There is also a 'Photo' section with a placeholder for a profile picture, indicated by a large 'X' and a 'Choose File' button. A pink 'SUBMIT' button is located at the bottom of the form.

7.2.2. enter_personal_details - Initial

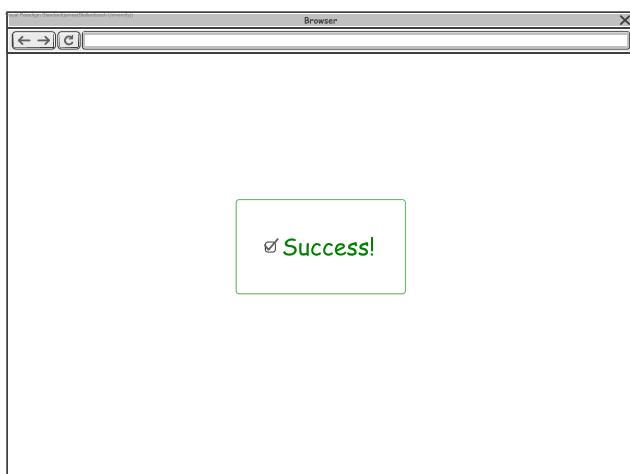


7.2.3. success - Initial

7.3. Apply to Join Community

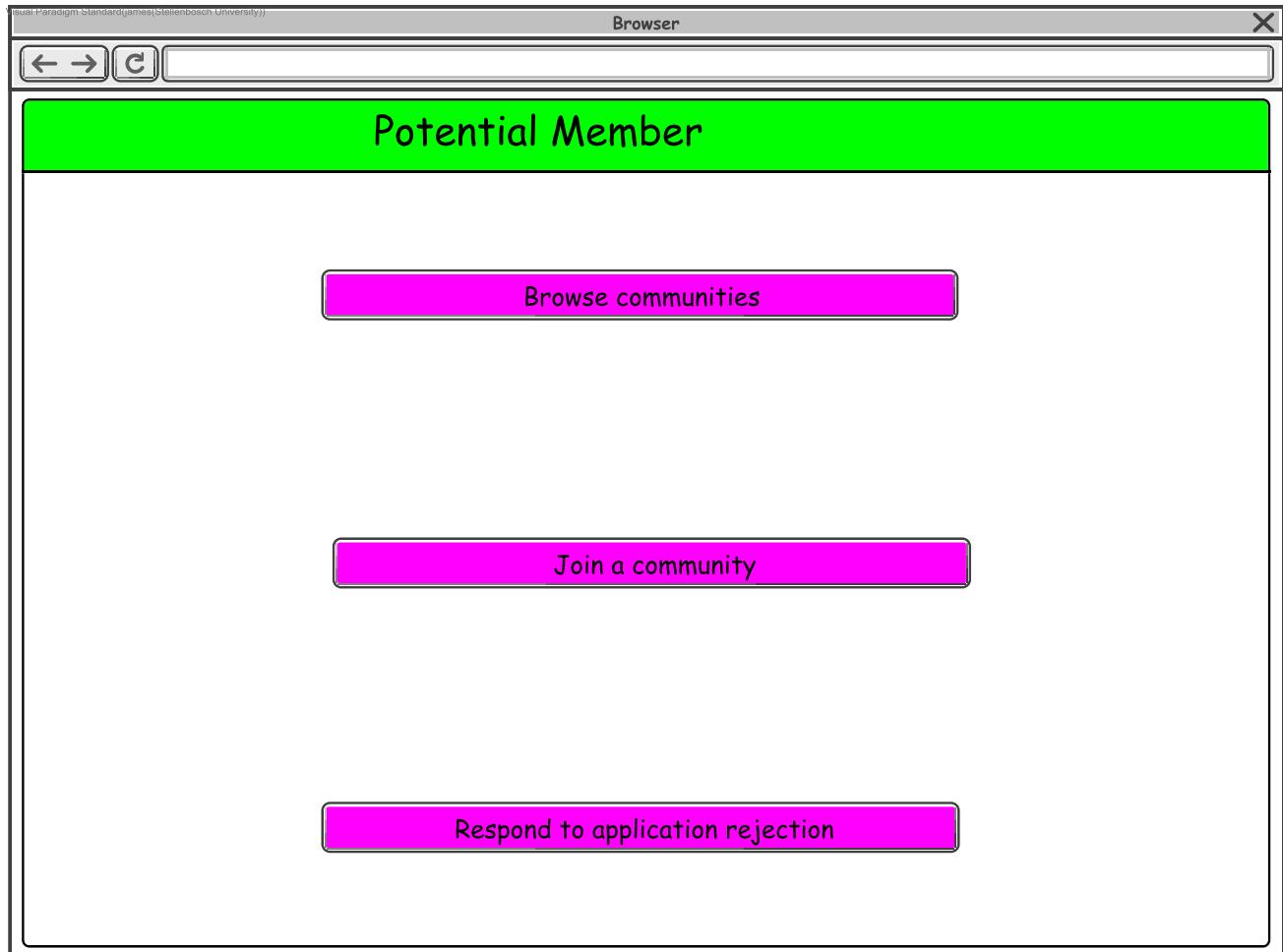


7.3.1. browse_communities - Initial



7.3.2. success - Initial

7.4. Respond to Application Rejection



7.4.1. potential_member_functions - Initial

Java Paradigm Standard Games (Stellenbosch University)

Browser

Reason supplied by

Reason

Your response

<Enter response here>

SUBMIT

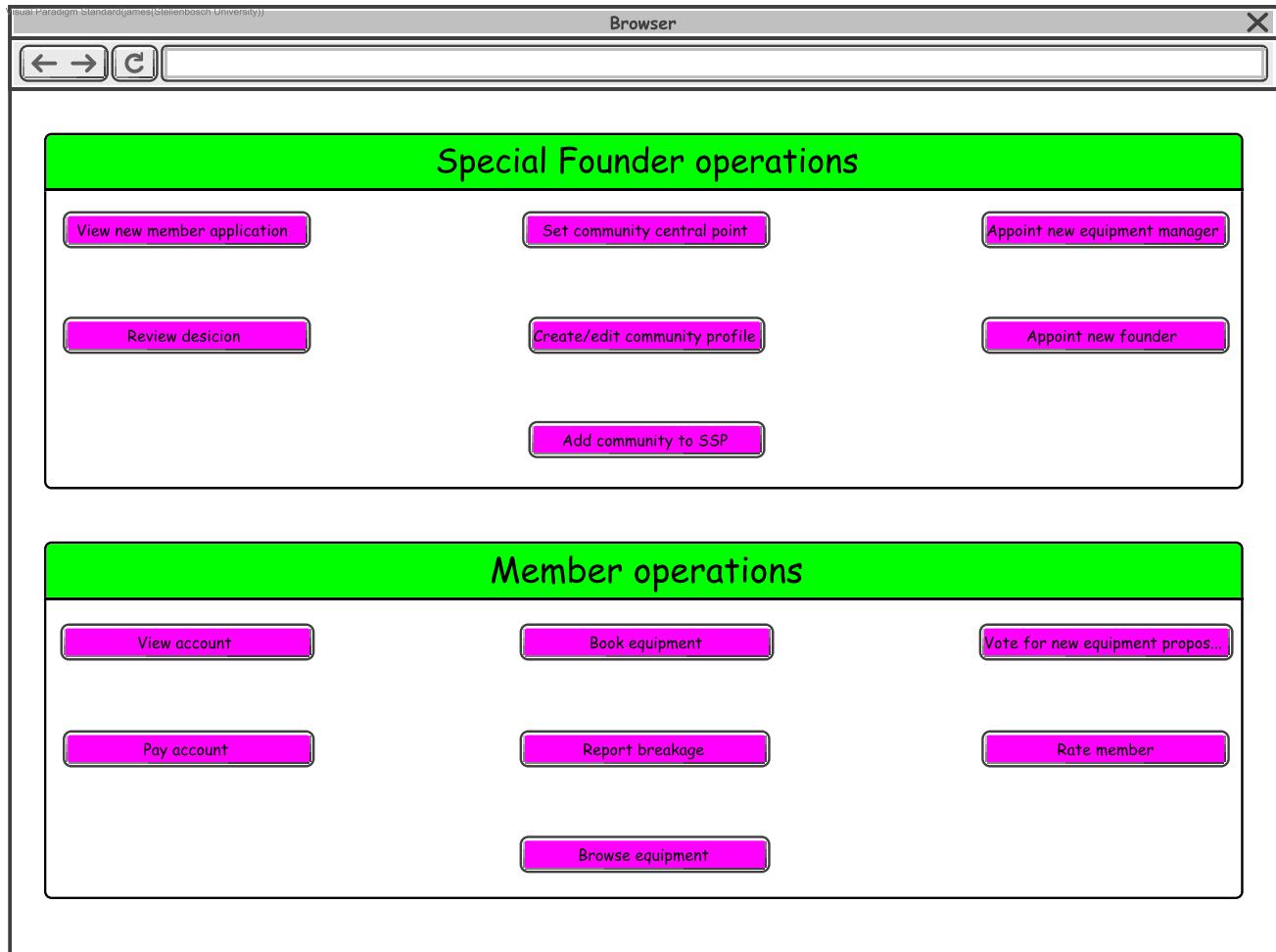
7.4.2. respond_to_rejection - Initial

Browser

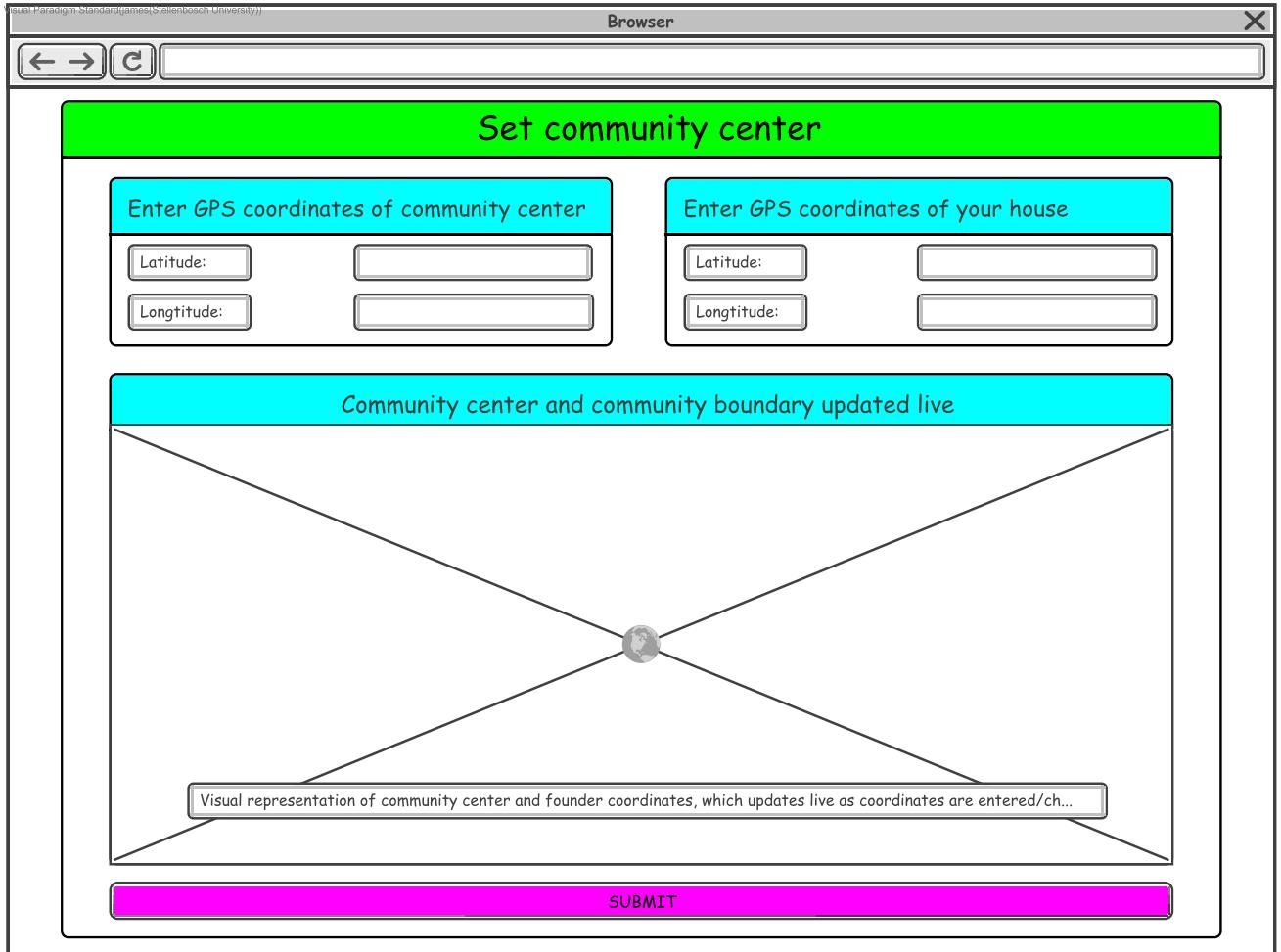
Success!

7.4.3. success - Initial

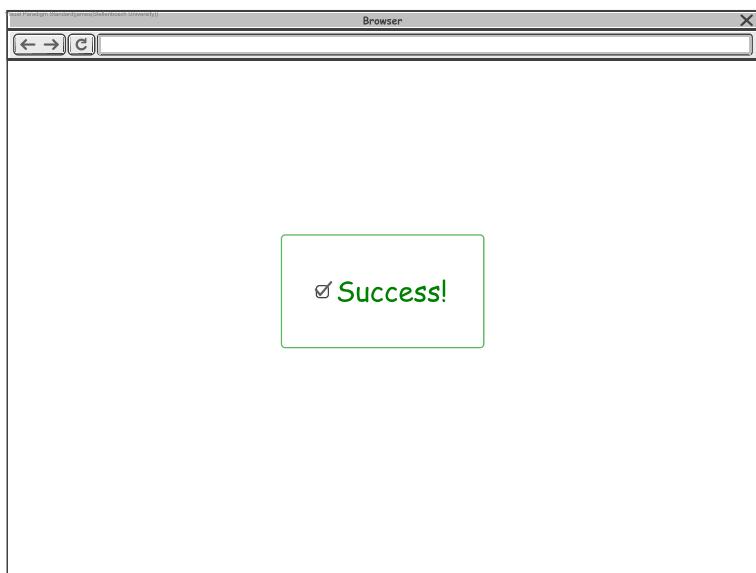
7.5. Set Community Central Point



7.5.1. founder_operations - Initial

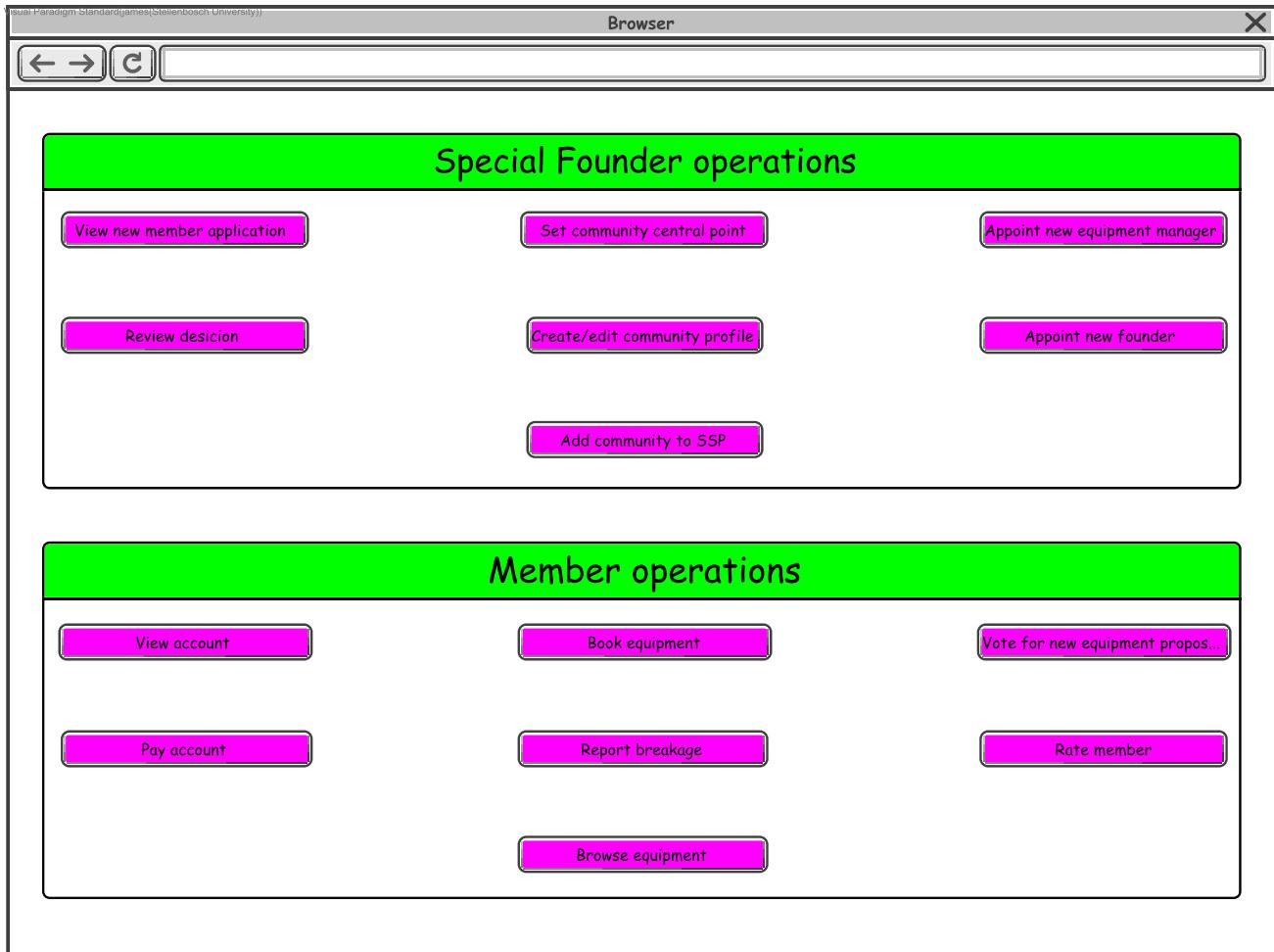


7.5.2. set_community_center_point - Initial



7.5.3. success - Initial

7.6. Create Community Profile



7.6.1. founder_operations - Initial

Visual Paradigm Standard Games (Stellenbosch University))

Browser

Create / Edit Community

Upload Profile

Enter Community

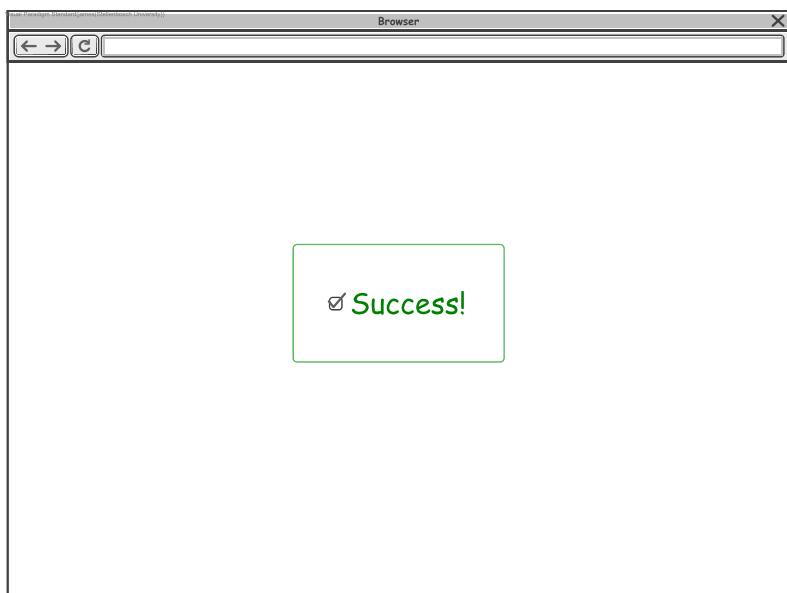
Name:

Description:

Choose File No file chosen

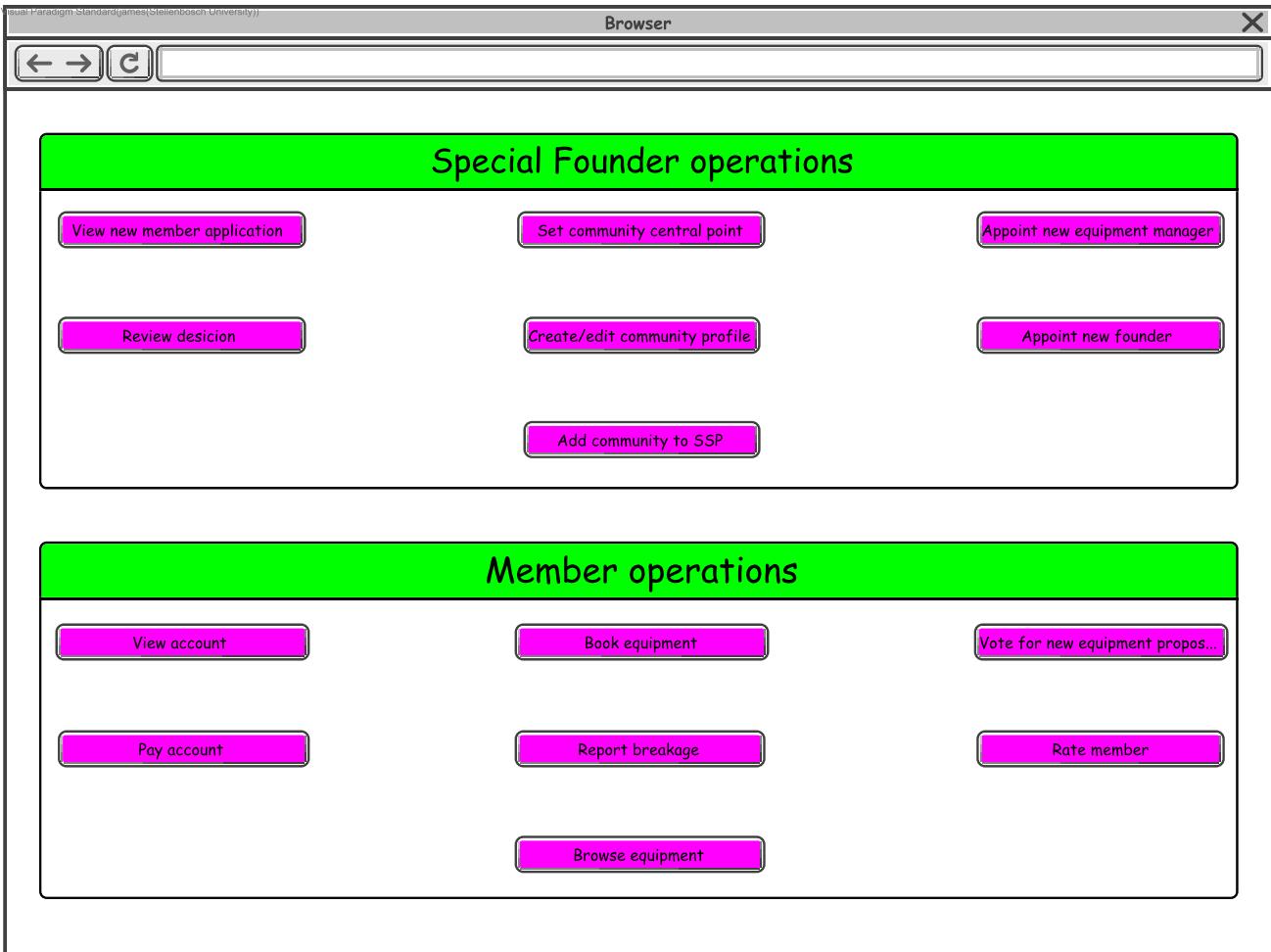
CREATE / EDIT PROFILE

7.6.2. create/edit community profile - Initial



7.6.3. success - Initial

7.7. Create Community



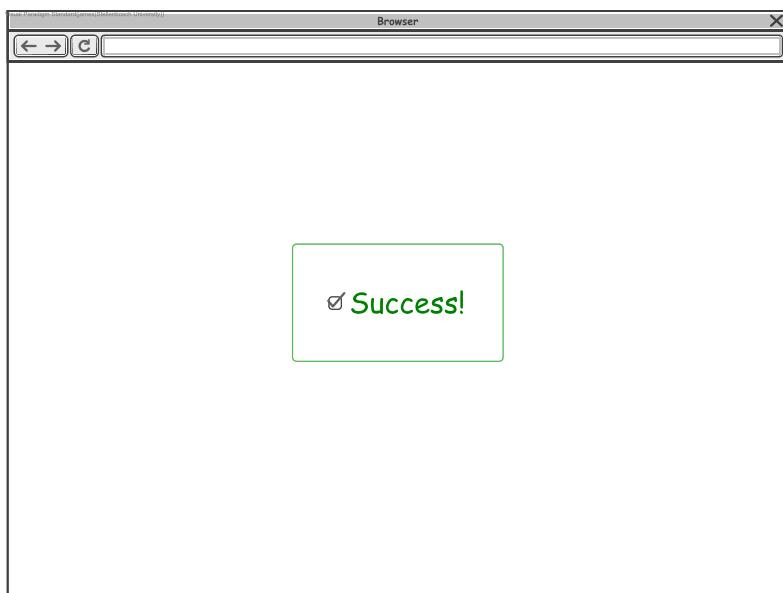
7.7.1. founder_operations - Initial

Visual Paradigm Standard Games (Stellenbosch University))

Browser

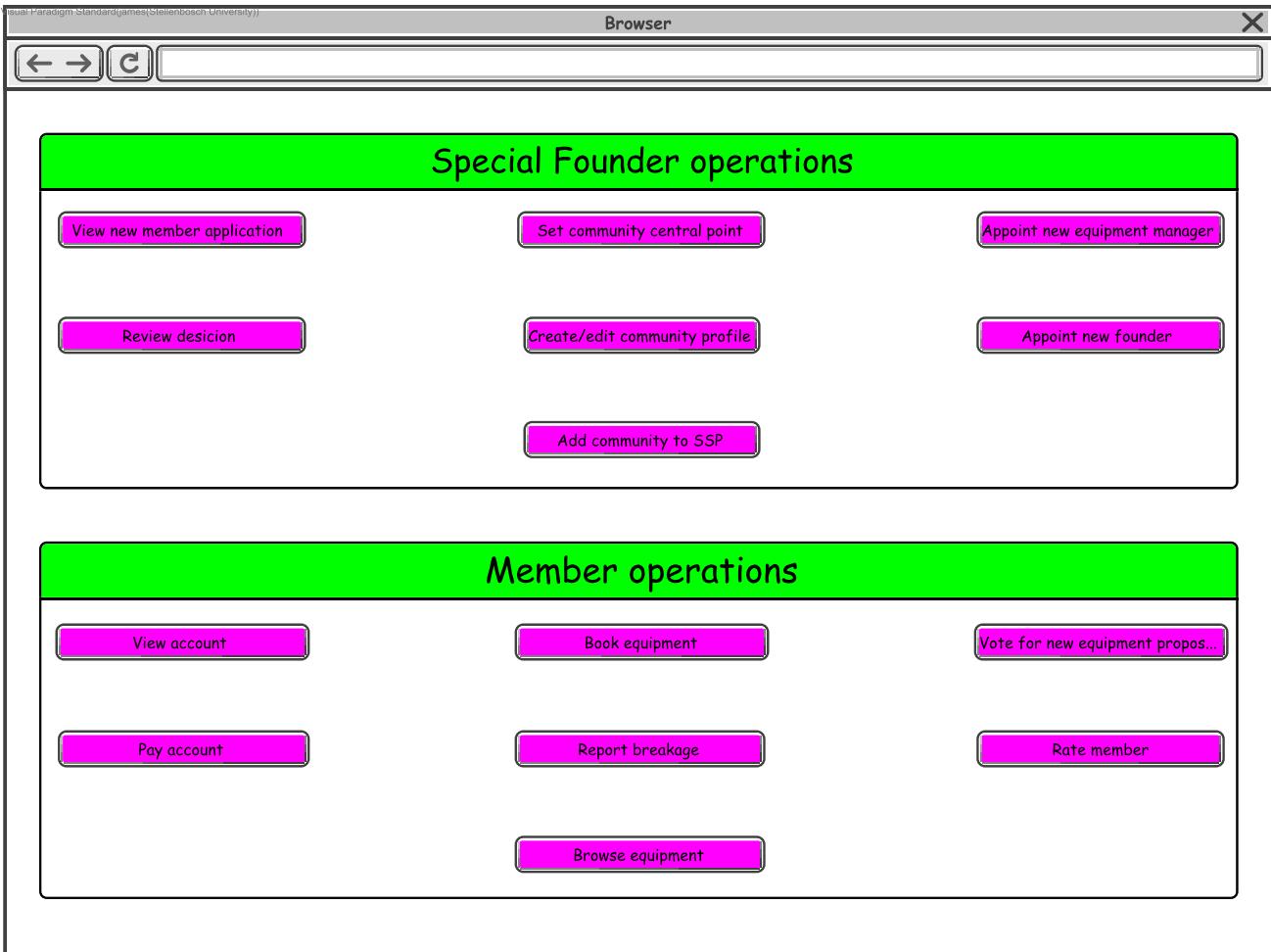
The wireframe shows a browser window titled 'Edit Profile'. At the top, there's a green header bar with the title 'Add Community to SmartShare'. Below it, the main content area has two sections: 'Upload Profile' on the left and 'Enter Community' on the right. The 'Upload Profile' section contains a large input field with a red 'X' mark, a 'Choose File' button, and a placeholder 'No file chosen'. The 'Enter Community' section contains fields for 'Name:' and 'Description:', each with a corresponding input box. At the bottom, there are two large pink buttons: 'SAVE CHANGES' on the left and 'ADD COMMUNITY' on the right.

7.7.2. add_community - Initial



7.7.3. success - Initial

7.8. View New Member Application



7.8.1. founder_operations - Initial

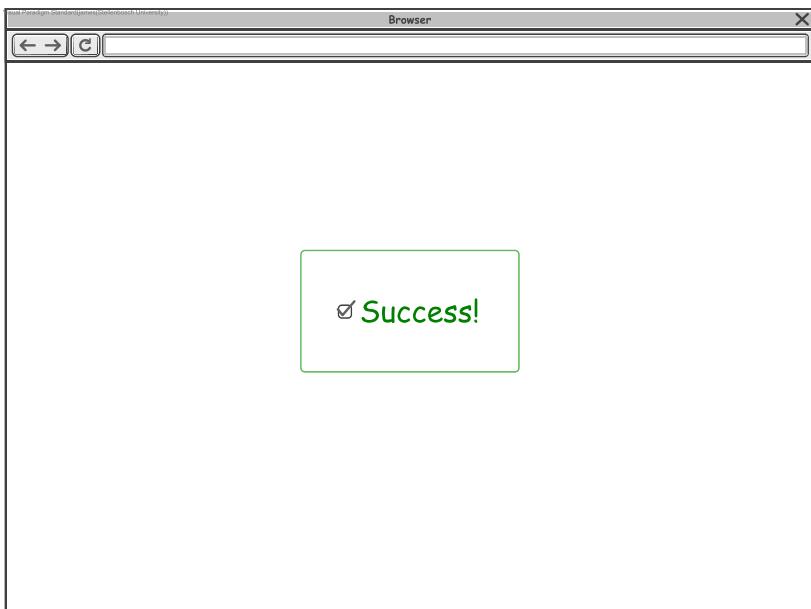
Visual Paradigm Standard Games (Stellenbosch University))

Browser

New Member Applications

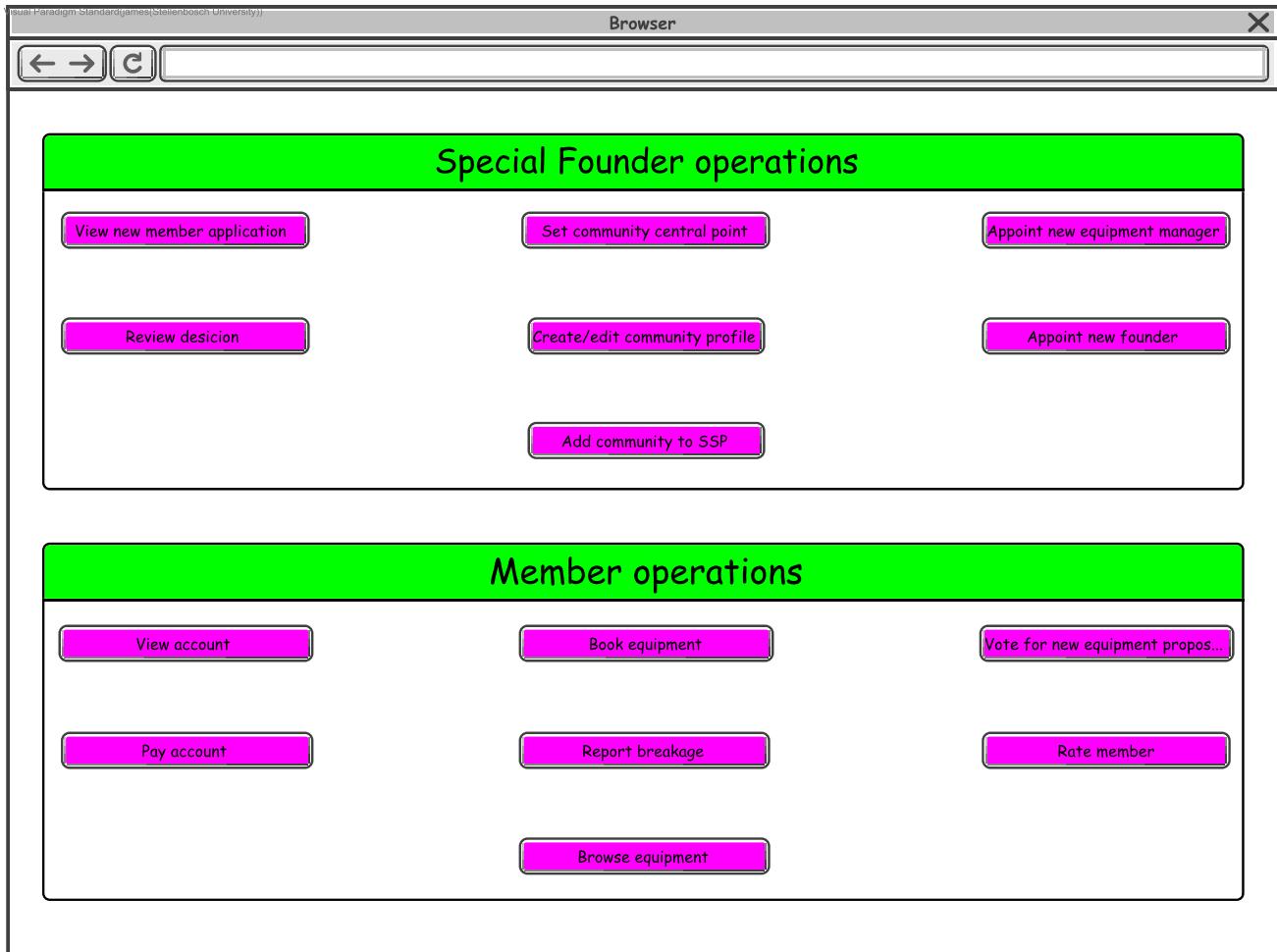
Member Name	Contact	Description/Motivation	Action
John Smith	Contact email address cellphone number	Description/Motivation description...	ACCEPT REJECT
Susan Jones	Contact details email address cellphone number	Description/Motivation description...	ACCEPT REJECT
Joe Black	Contact details email address cellphone number	Description/Motivation description...	ACCEPT REJECT

7.8.2. view_applications - Initial



7.8.3. success - Initial

7.9. Review Decision



7.9.1. founder_operations - Initial

Euclid Paradigm Standard Games (Stellenbosch University))

Browser

Rejection Responses

John Smith	ACCEPT	REJECT
Susan Jones	ACCEPT	REJECT
Joe Black	ACCEPT	REJECT

Response

Response..

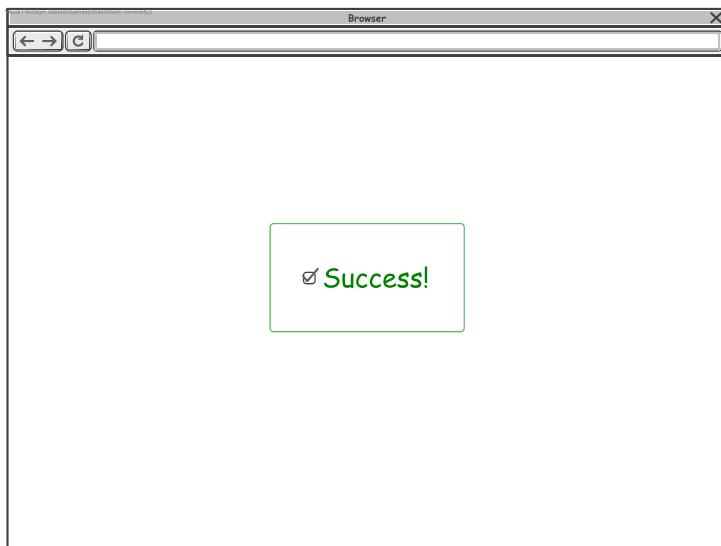
Response

Response..

Response

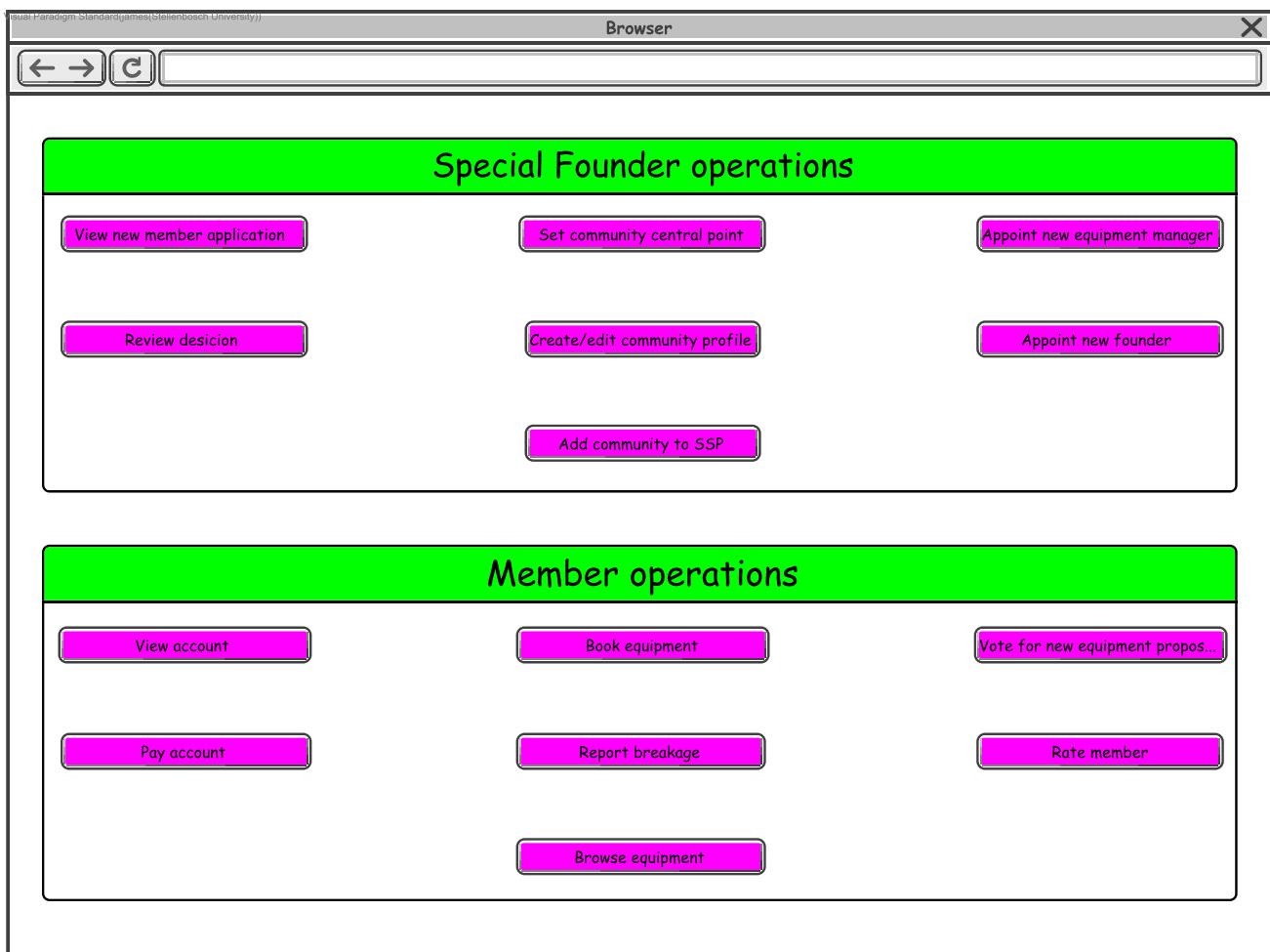
Response..

7.9.2. review_decision - Initial



7.9.3. success - Initial

7.10. Appoint Equipment Manager



7.10.1. founder_operations - Initial

Visual Paradigm Standard Games (Stellenbosch University))

Browser

Appoint Equipment Manager

John Smith

Susan Smith

Joe Black

APPOINT AS NEW EM

APPOINT AS NEW EM

APPOINT AS NEW EM

Contact

Other

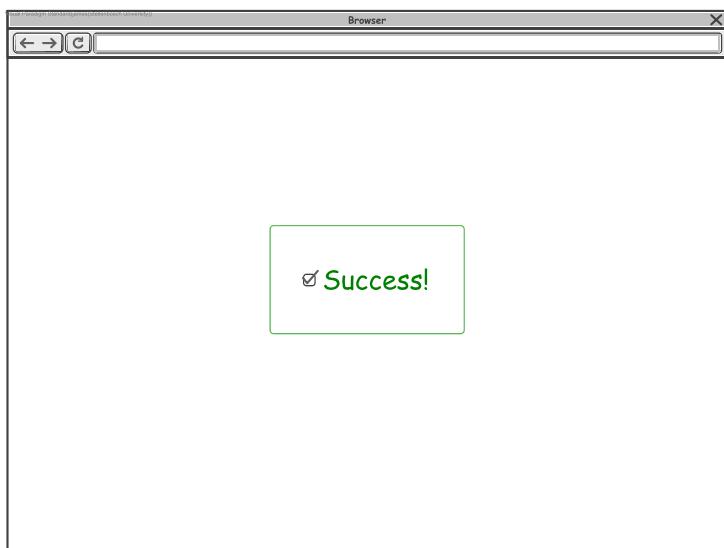
email address

home address: <house no, street, suburb>

cellphone number

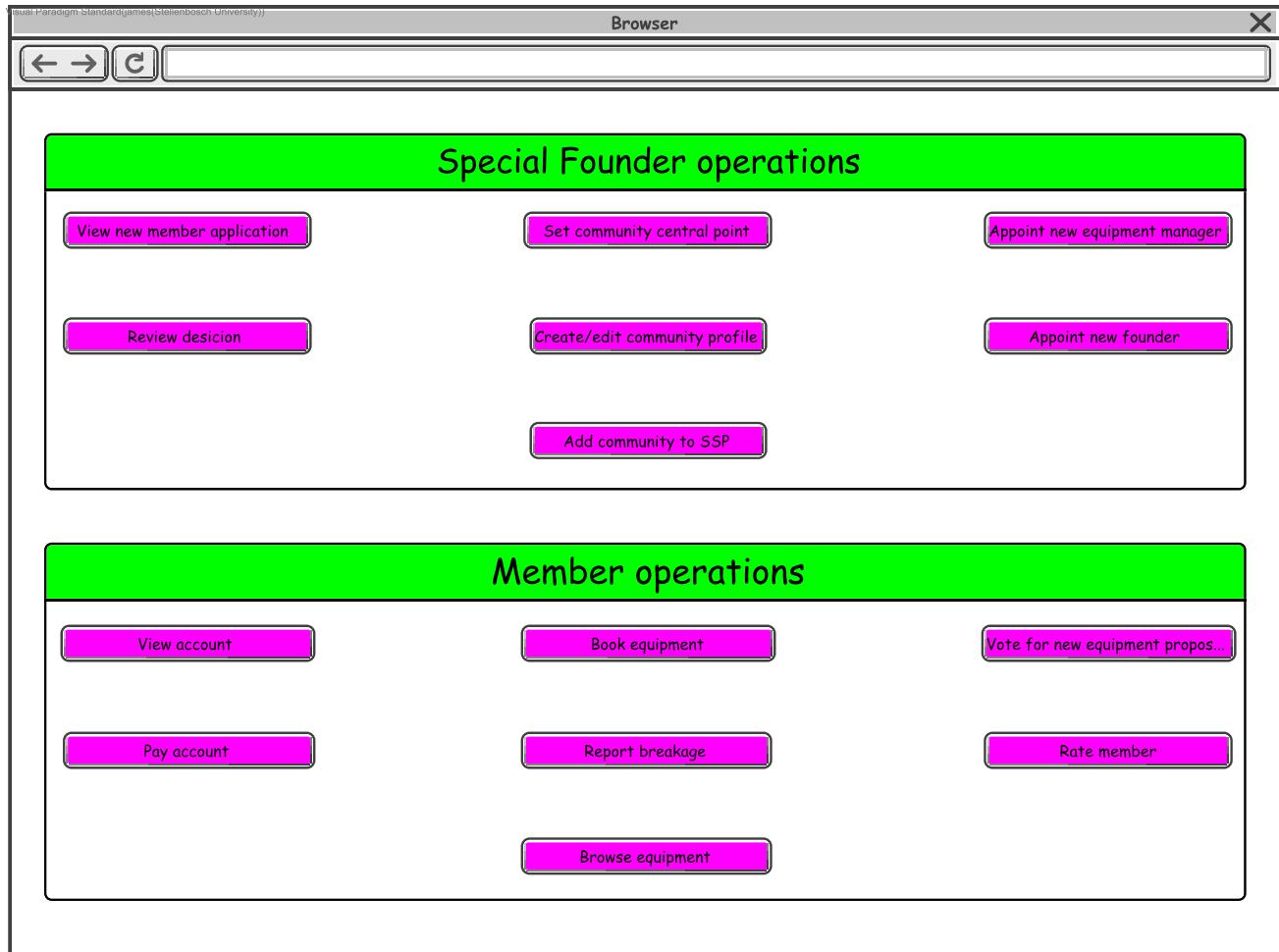
date joined community: <dd/mm/yyyy>

7.10.2. appoint_em - Initial



7.10.3. success - Initial

7.11. Appoint Founder



7.11.1. founder_operations - Initial

Visual Paradigm Standard Games (Stellenbosch University))

Browser

Appoint Founder

John Smith

Susan Smith

Joe Black

APPOINT AS NEW FOUNDER

APPOINT AS NEW FOUNDER

APPOINT AS NEW FOUNDER

Contact

Other

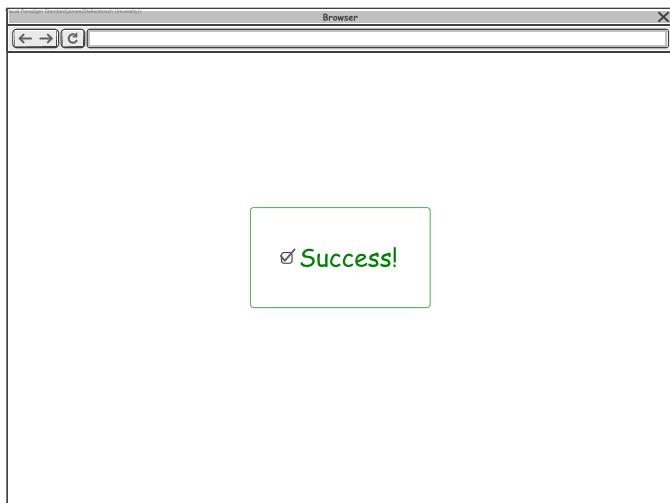
email address

home address: <house no, street, suburb>

cellphone number

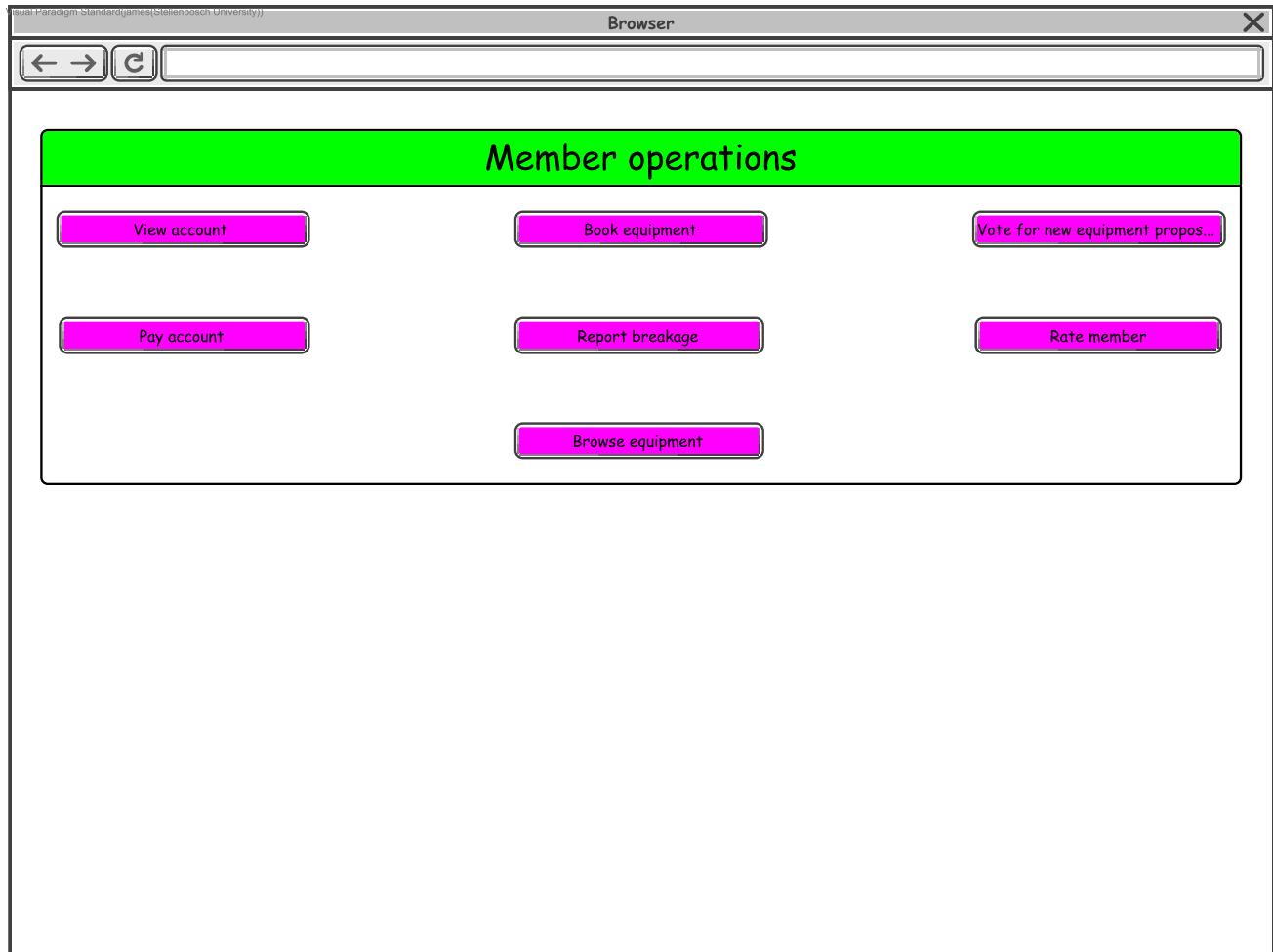
date joined community: <dd/mm/yyyy>

7.11.2. appoint_founder - Initial



7.11.3. success - Initial

7.12. Browse Equipment



7.12.1. member_operations - Initial

Visual Paradigm Standard (Stellenbosch University)

Browser

← → C X

Equipment list

Spade

BOOK

Picture 	Brief description year, condition, how to use, etc.	Current location Address GPS coordinates	Status Available for booking
-------------	--	--	---------------------------------

Ladder

BOOK

Picture 	Brief description year, condition, how to use, etc.	Current location Address GPS coordinates	Status Temporarily unavailable
-------------	--	--	-----------------------------------

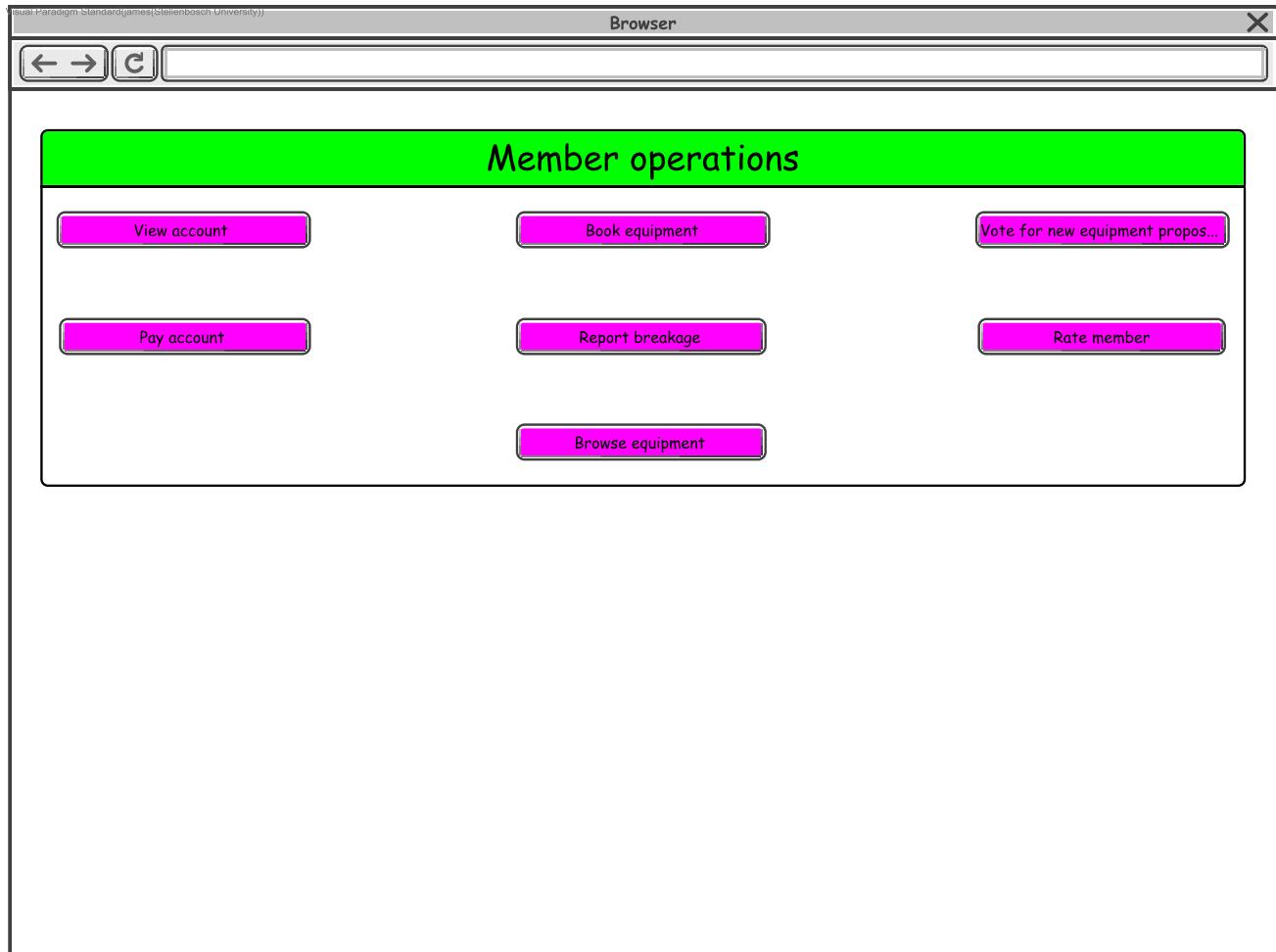
Lawn mower

BOOK

Picture 	Brief description year, condition, how to use, etc.	Current location Address GPS coordinates	Status In for repairs
-------------	--	--	--------------------------

7.12.2. browse_equipment - Initial

7.13. Book Equipment



7.13.1. member_operations - Initial

Visual Paradigm Standard Games (Stellenbosch University)

Browser

Booking

Date

Item to book:

Spade ▾

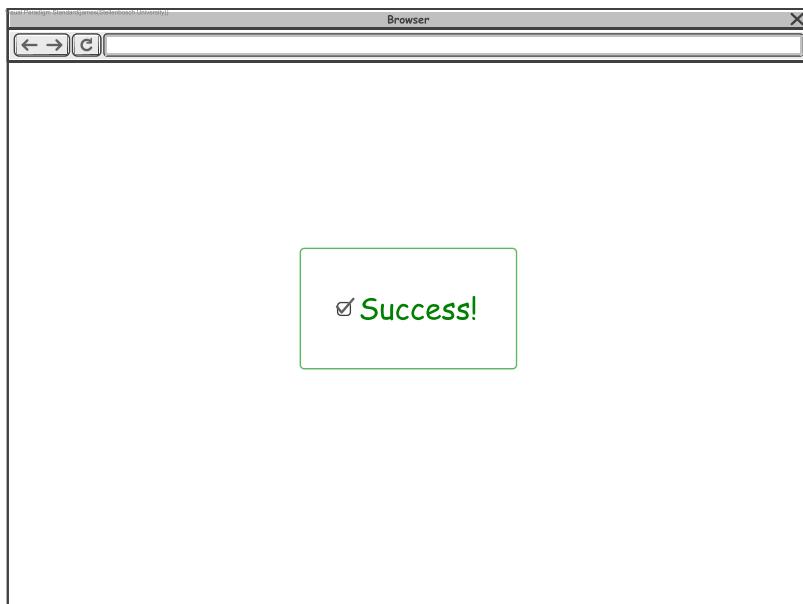
Time

<hh:mm>

SUBMIT

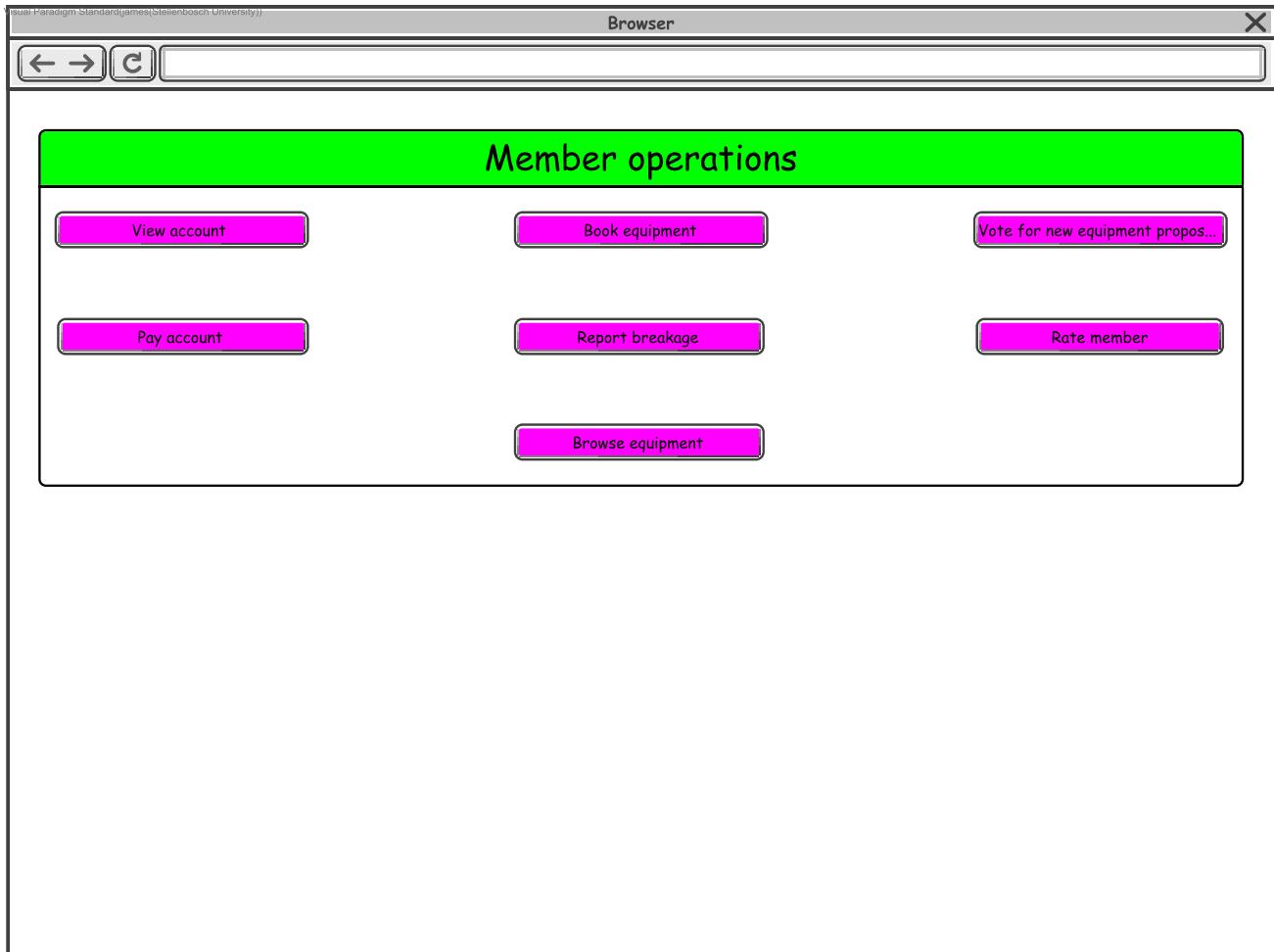
A wireframe diagram of a booking form. At the top is a green header bar with the word "Booking". Below it is a cyan "Date" section containing a calendar for June 2018. The date 14 is highlighted in gray. To the right is a cyan "Item to book:" field with a dropdown menu showing "Spade". Below that is a cyan "Time" section with a text input field containing "<hh:mm>". At the bottom is a pink "SUBMIT" button.

7.13.2. book_equipment - Initial



7.13.3. success - Initial

7.14. Rate Member



7.14.1. member_operations - Initial

Visual Paradigm Standard Games (Stellenbosch University)

Browser

Rate a Member

Which member do you wish to rate?

John Smith

Required Information

Item for which the member is being rated

Spade

Rating (1-5)

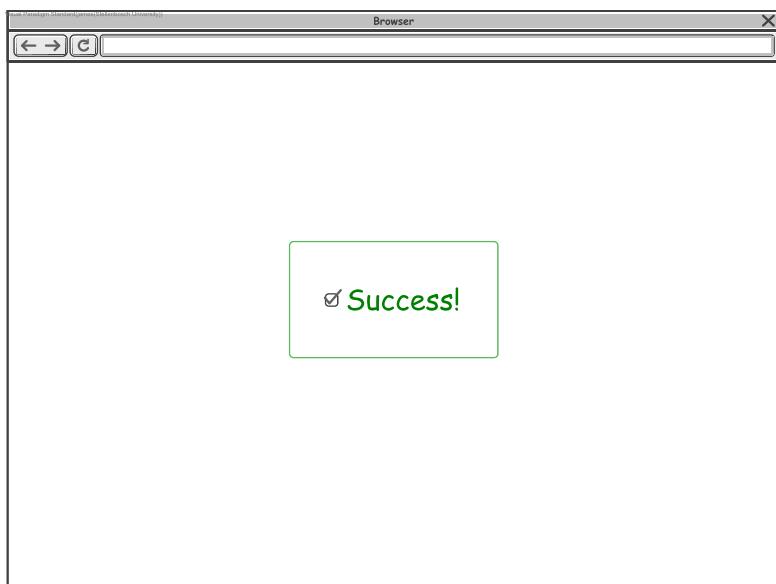
1 (Very poor. Broken)
 2 (Poor. Barely usable)
 3 (Average. Not cleaned)
 4 (Good. Well looked after and cleaned)
 5 (Excellent. Extra effort done)

Additional Comments

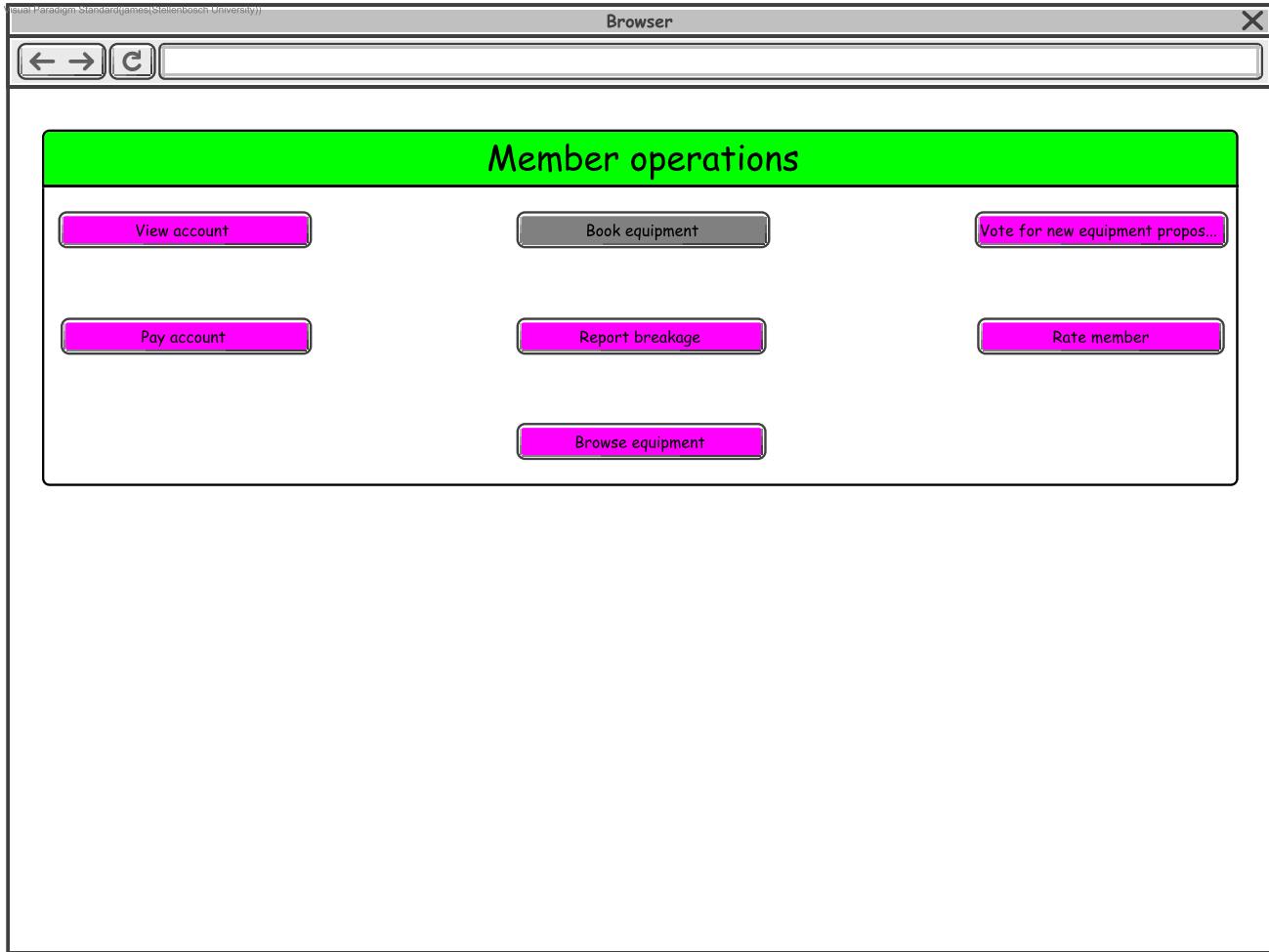
Comments....

SUBMIT

7.14.2. rate_member - Initial

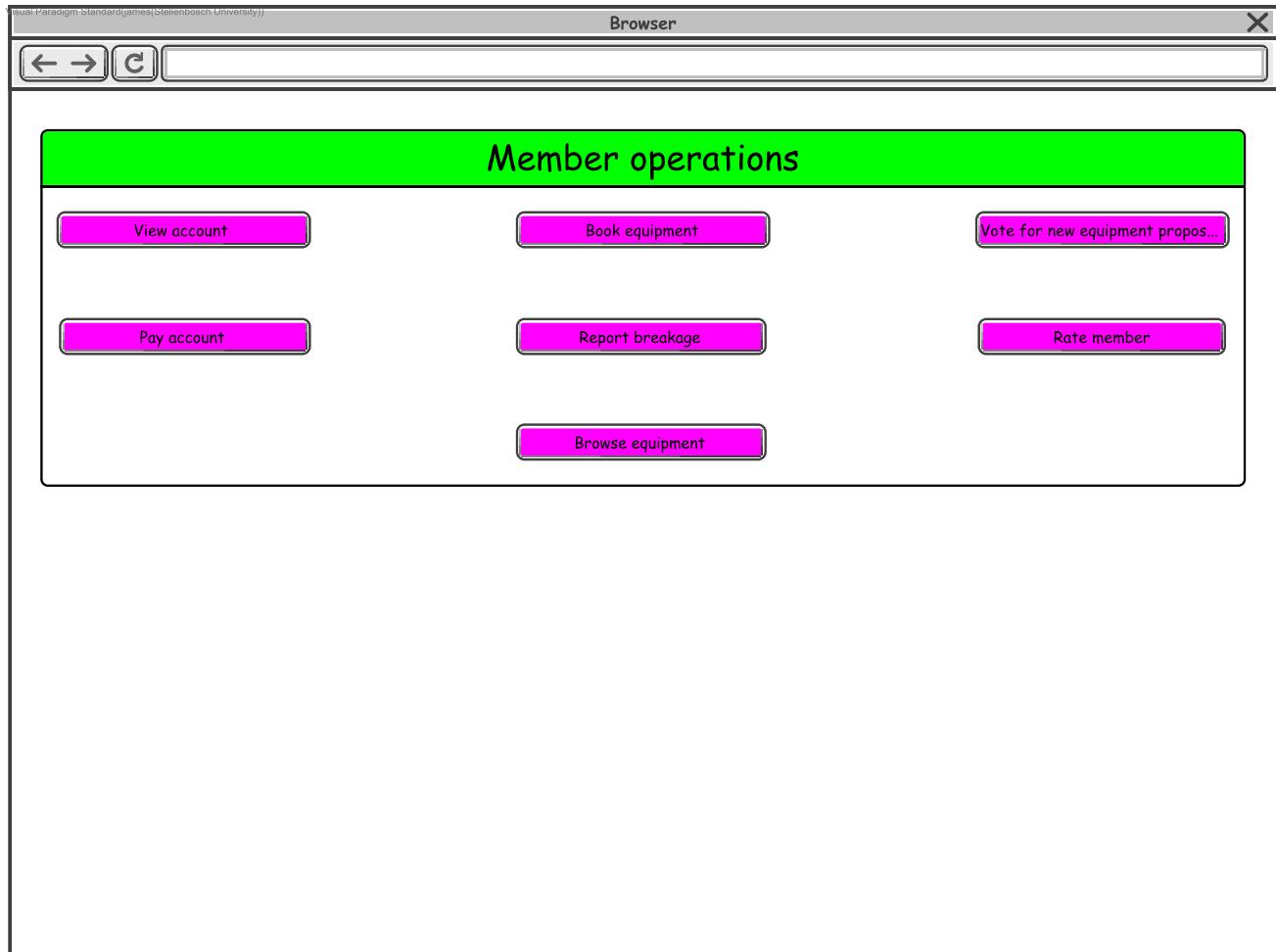


7.14.3. success - Initial



7.14.4. no_booking_member_operations - Initial

7.15. Report Breakage



7.15.1. member_operations - Initial

Visual Paradigm Standard (Stellenbosch University)

Browser

The wireframe shows a 'Report Breakage' page. On the left, under 'Required Information', there is a date input field, a calendar for May 2018, and a text area for a brief explanation of breakage. On the right, under 'Item', there is a dropdown menu set to 'Spade' and a large area for a picture of the broken item, which currently has a large 'X' drawn through it. A 'Comments....' text area is also present. A pink 'SUBMIT' button is at the bottom.

Report Breakage

Required Information

Date:

May 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Brief explanation
of breakage...

Additional Comments

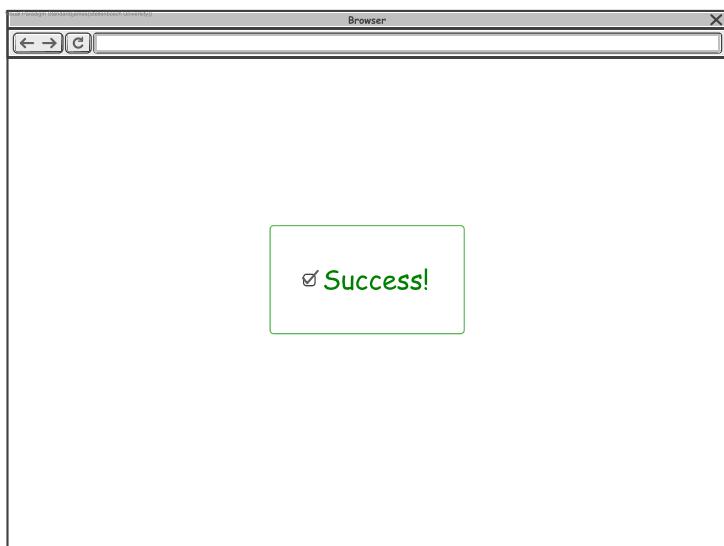
Comments....

Spade

Picture of broken item

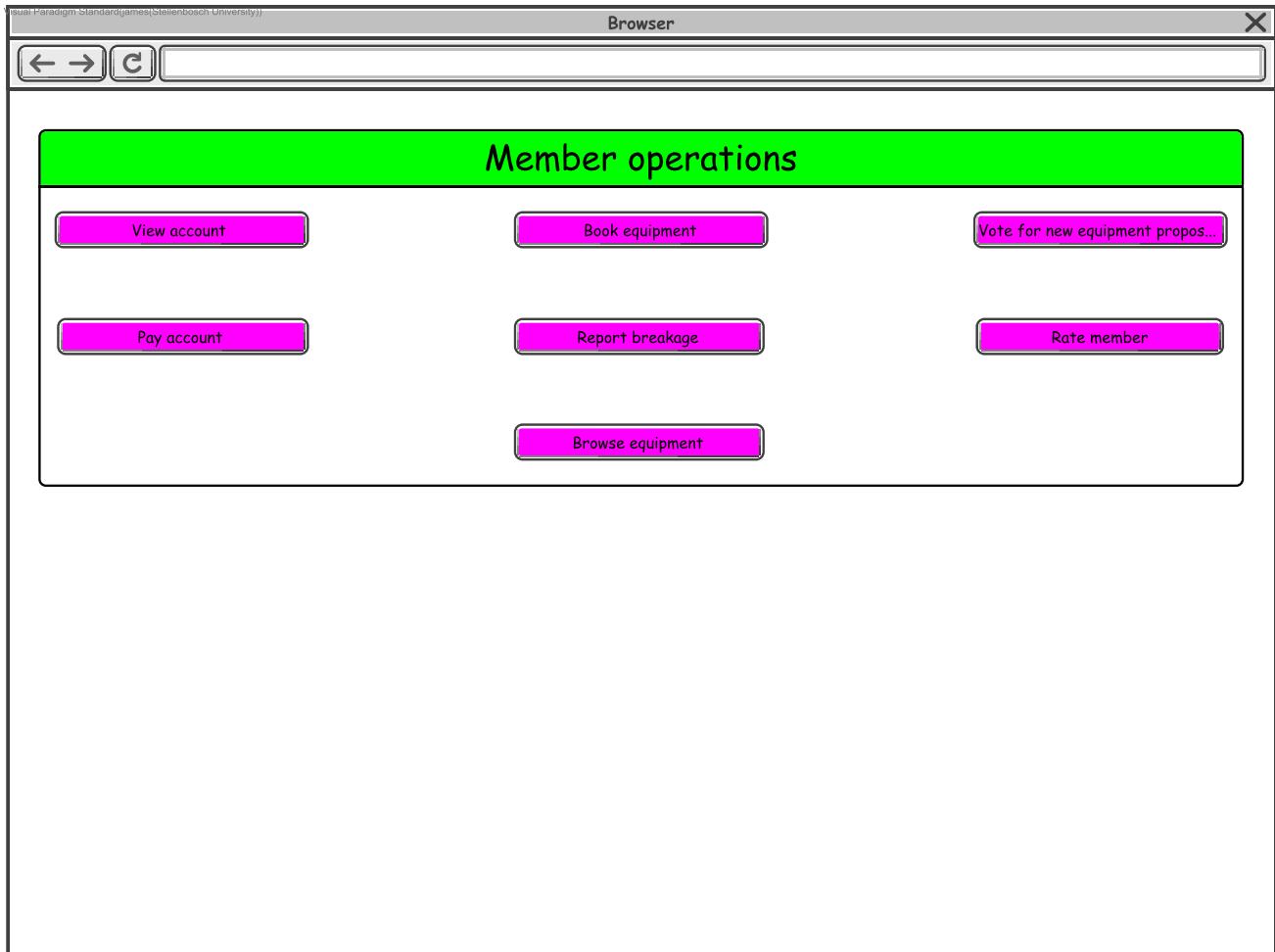
SUBMIT

7.15.2. report_breakage - Initial



7.15.3. success - Initial

7.16. View Account



7.16.1. member_operations - Initial

7.16.2. view_account - Initial

A screenshot of a web browser window titled "Browser". The address bar shows the URL "http://www.google.com/search?hl=en&q=success". The main content area displays a green rectangular box containing the text "Success!" next to a checked checkbox icon.

7.16.3. success - Initial

7.17. Pay Outstanding Amount

7.17.1. view_account - Initial

Java Paradigm Standard Games (Stellenbosch University))

Browser

Credit Card

Credit card number
5412 7512..

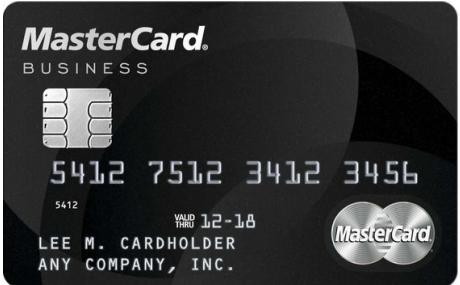
Card holder
MR LEE..

Expiration
12

Expiration
2018

CVV
043

Send me proof of payme...

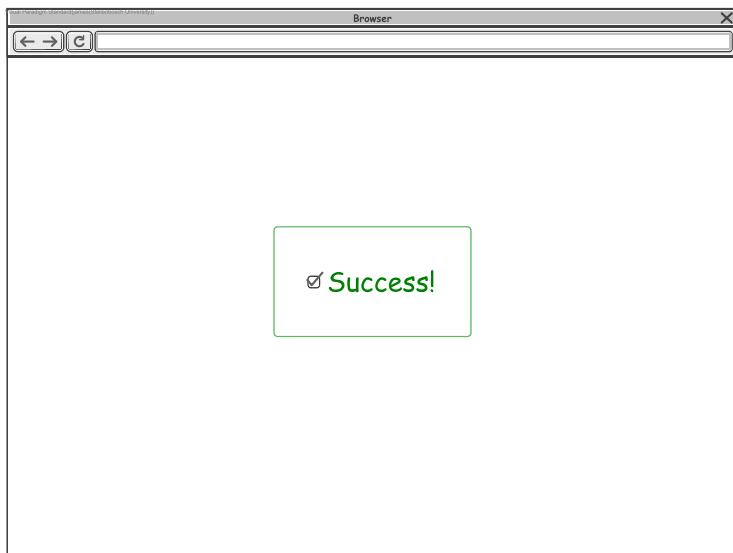

MasterCard BUSINESS
5412 7512 3412 3456
VALID THRU 12-18
LEE M. CARDHOLDER
ANY COMPANY, INC.

Update picture as details are entered

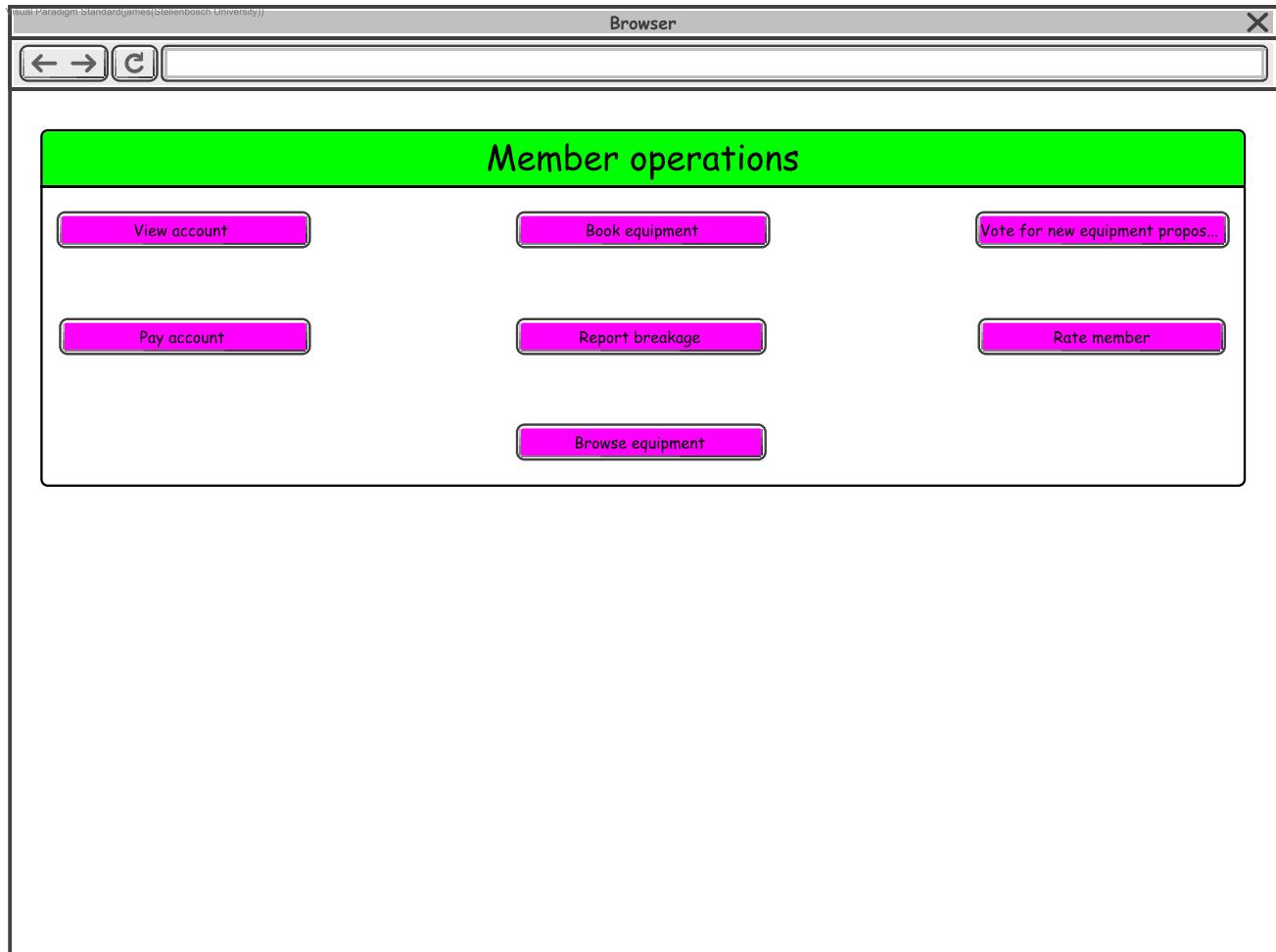
PAY NOW

7.17.2. credit_card - Initial



7.17.3. success - Initial

7.18. Vote for New Equipment Proposal



7.18.1. member_operations - Initial

Java Paradigm Standard Games (Stellenbosch University))

Browser

← → C X

Equipment Proposals

Spade

Picture	Brief description	Reason for purchase	Lowest Price
	<p>Item description provided by EM..</p> <p>Year, model, new or second hand, etc.</p>	<p>Old spade is rusty</p>	R100

Ladder

Picture	Brief description	Reason for purchase	Lowest Price
	<p>Item description provided by EM..</p> <p>Year, model, new or second hand, etc.</p>	<p>High demand and no ladder yet</p>	R400

ACCEPT REJECT ENQUIRE

7.18.2. vote_proposal - Initial

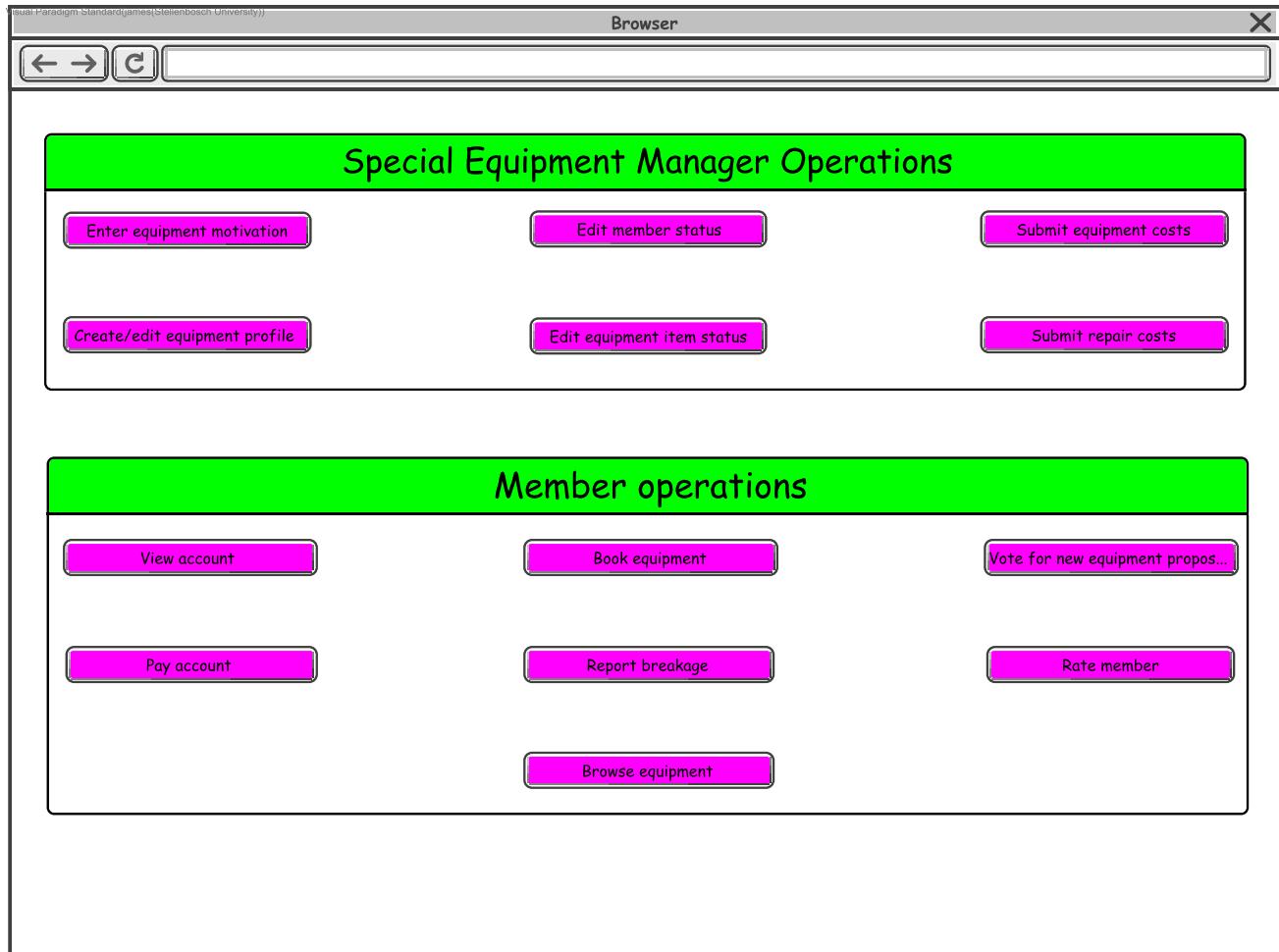
Browser

← → C X

Success!

7.18.3. success - Initial

7.19. Enter Equipment Motivation



7.19.1. em_operations - Initial

Java Paradigm Standard(James(Stellenbosch University))

Browser

← → C X

Setup Equipment Proposal

Load Photo of item

Motivation (reason for purchase)

Brief description of product

Price

Old one broke

Year, model, new/second hand, etc.

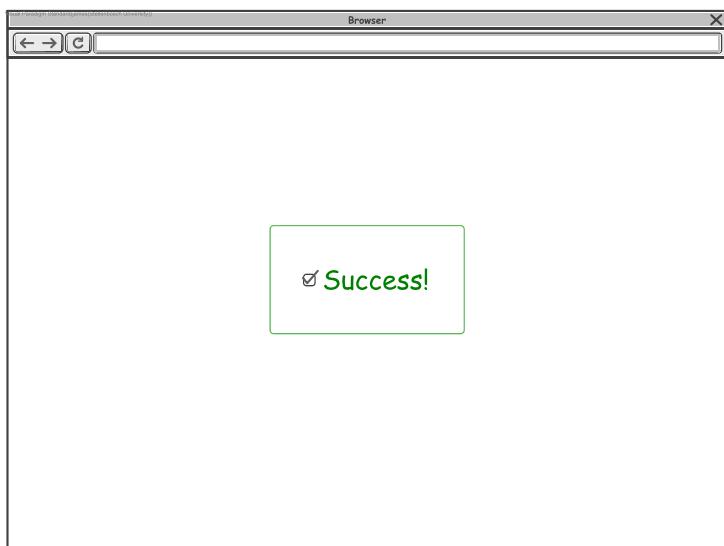
R100

Name:
Spade

SUBMIT

Motivation (reason for purchase)	Brief description of product	Price
Old one broke	Year, model, new/second hand, etc.	R100

7.19.2. equipment_proposal - Initial



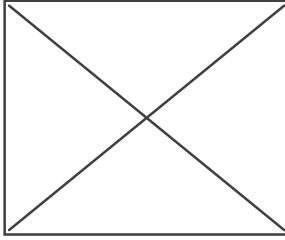
7.19.3. success - Initial

Visual Paradigm Standard Games (Stellenbosch University))

Browser

← → C X

Equipment Proposal

Photo of item		
		
Name:	Spade	

Motivation (reason for purchase)	Brief description of product	Price
Old one broke	Year, model, new/second hand, etc.	R100

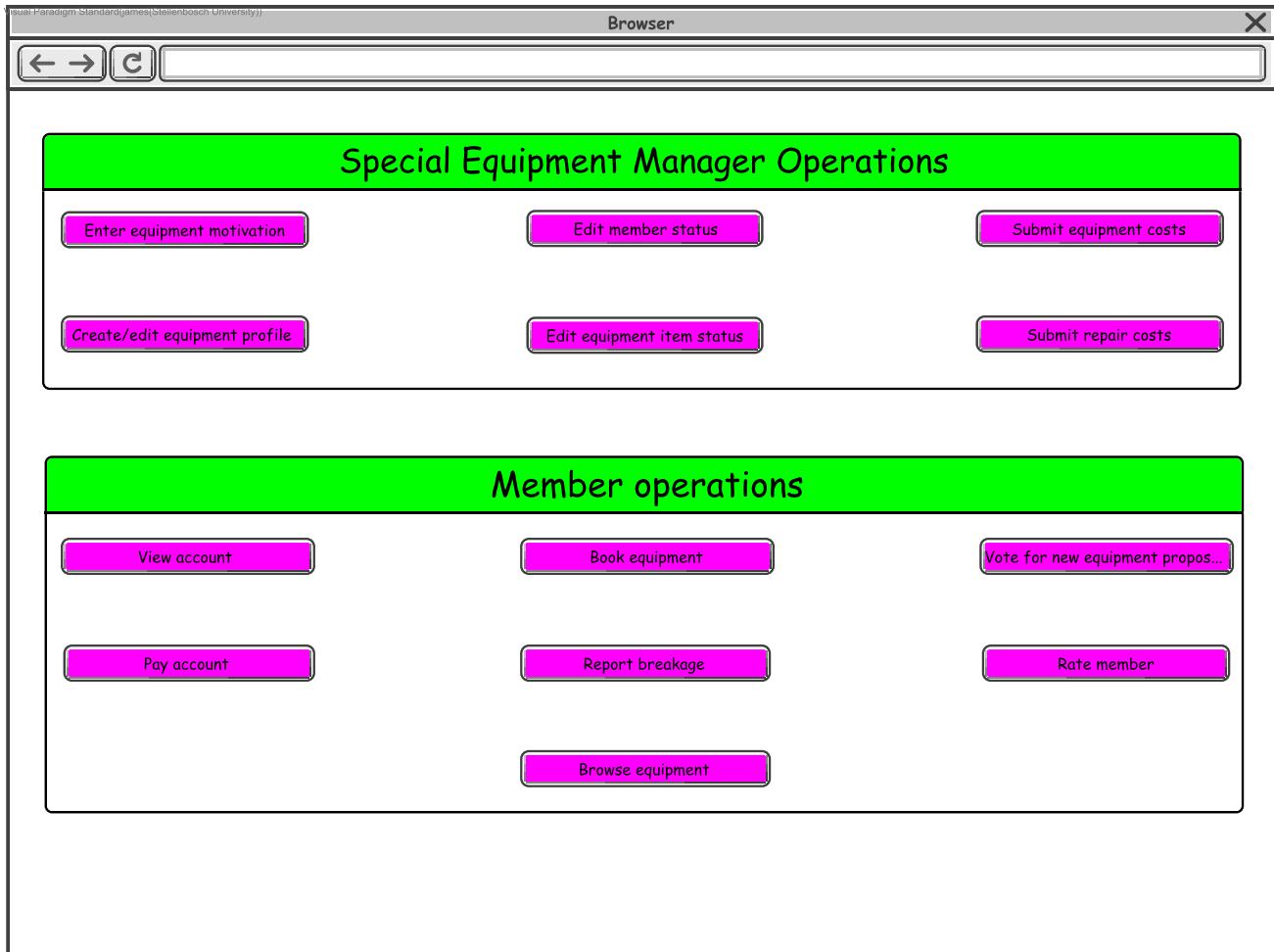
Status

updates as the members vote on the proposal

Percentage of Members that have voted	Percentage of Members in favour of proposal
<div style="width: 20%; height: 10px; background-color: #ccc;"></div> 20%	<div style="width: 75%; height: 10px; background-color: #ccc;"></div> 75%

7.19.4. status_equipment_proposal - Initial

7.20. Create / Edit Equipment Profile



7.20.1. em_operations - Initial

Equipment Standard (Stellenbosch University) Browser X

Equipment list

Edit existing item profiles

Ladder

Picture	Brief description	Current location	Status
	year, condition, how to use, etc.	Address GPS coordinates	Available for booking ▾

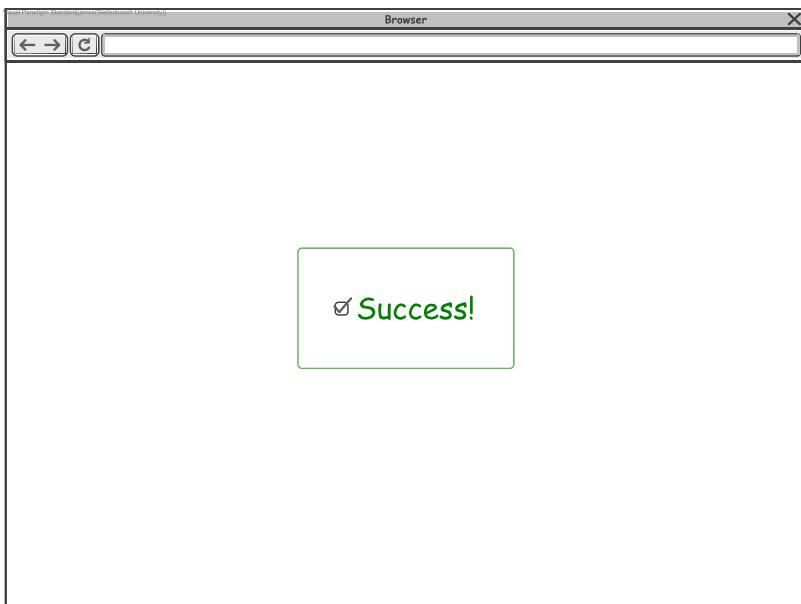
SAVE EDITS

Add new items

NAME	CREATE		
Picture	Brief description	Current location	Status
	year, condition, how to use, etc.	Address GPS coordinates	Available for booking ▾

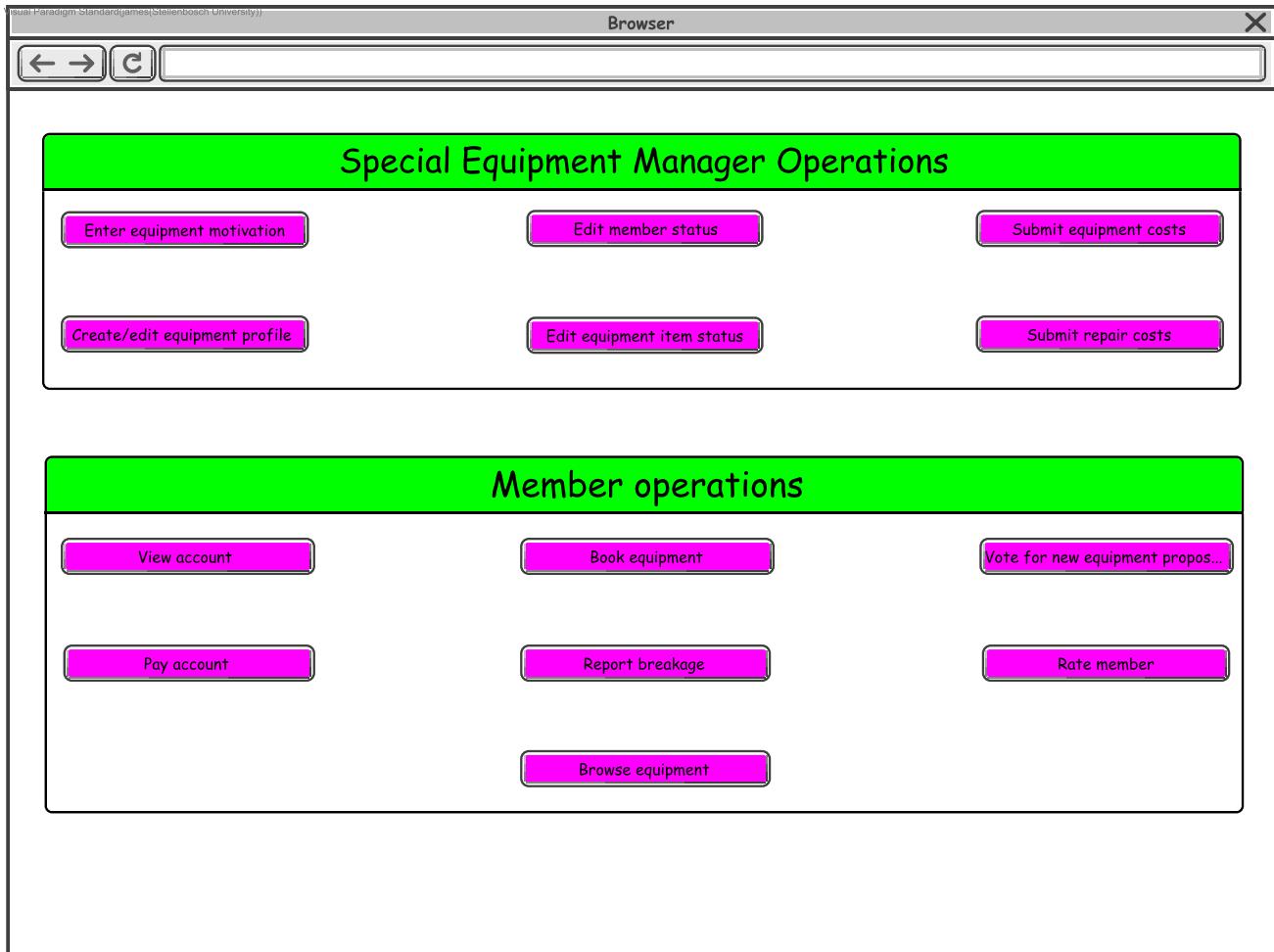
ADD NEW ITEMS

7.20.2. create/edit_equipment - Initial



7.20.3. success - Initial

7.21. Submit Equipment Costs



7.21.1. em_operations - Initial

Visual Paradigm Standard Games (Stellenbosch University))

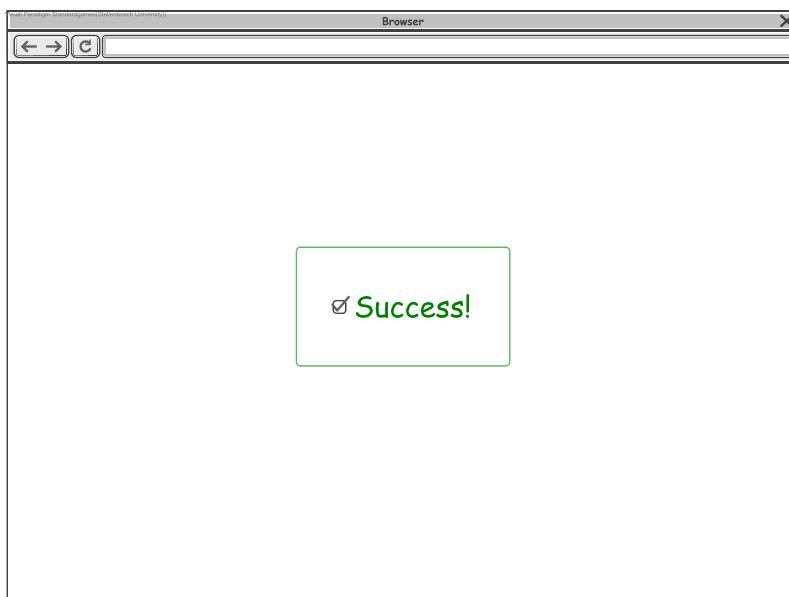
Browser

Submit Item Costs

Item	Description	Total Cost	Date
Spade	New spade bought	R1000	dd/mm/yyyy
Lawnmover	New fuel needed to be bought	R200	20/09/2018
Etc...			

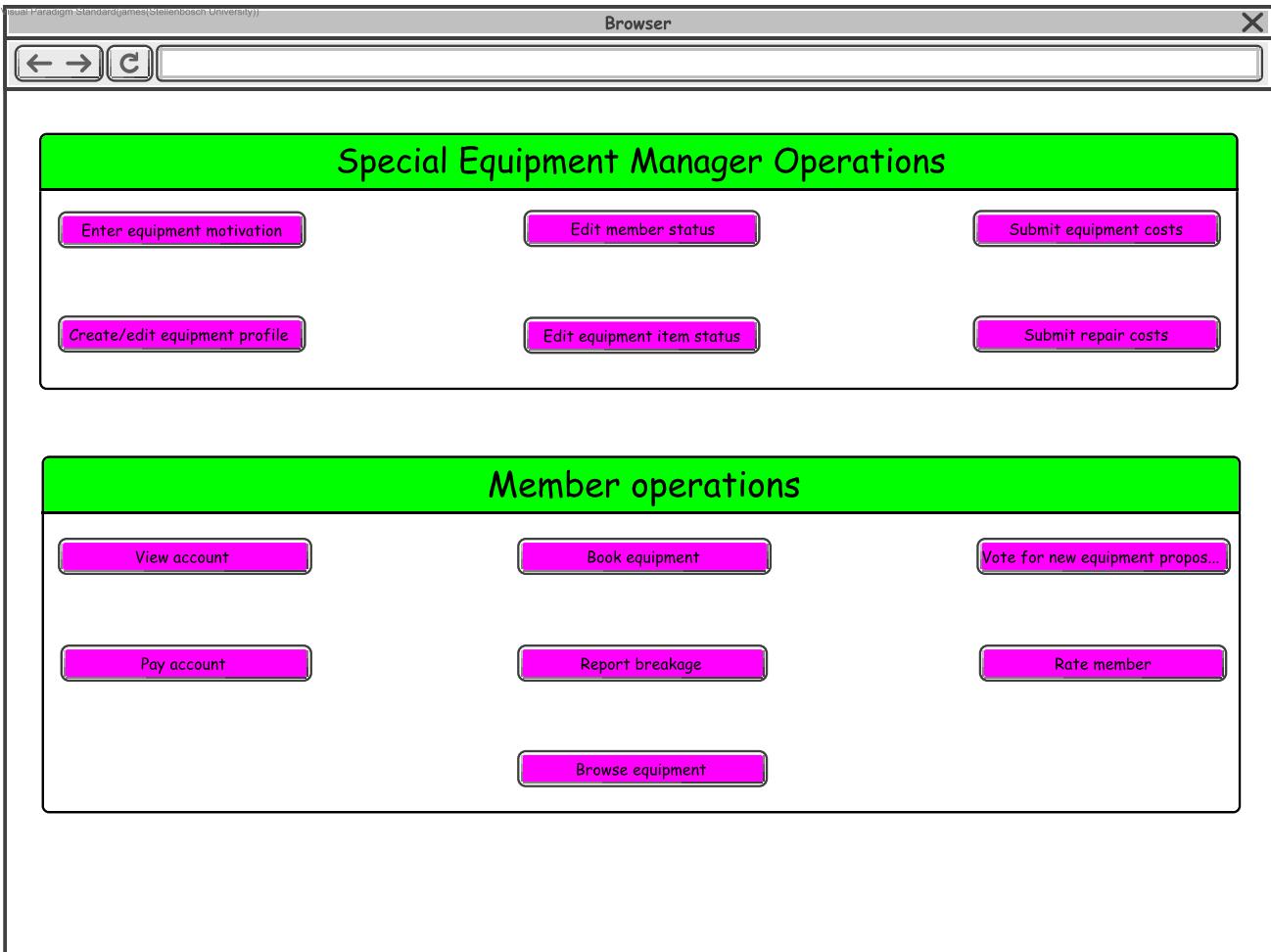
SUBMIT COSTS

7.21.2. submit_item_cost - Initial



7.21.3. success - Initial

7.22. Submit Repair Costs



7.22.1. em_operations - Initial

Visual Paradigm Standard (Stellenbosch University)

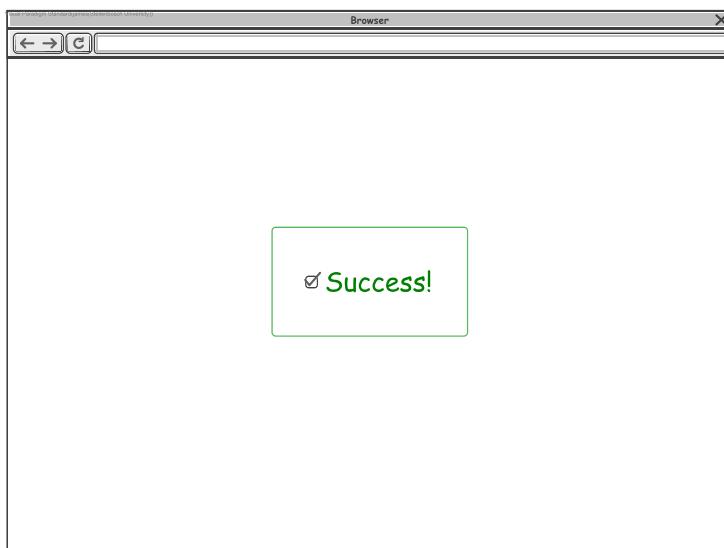
Browser

Submit Item Costs

Item	Description	Total Cost	Date
Spade	New spade bought	R1000	dd/mm/yyyy
Lawnmover	New fuel needed to be bought	R200	20/09/2018
Etc...			

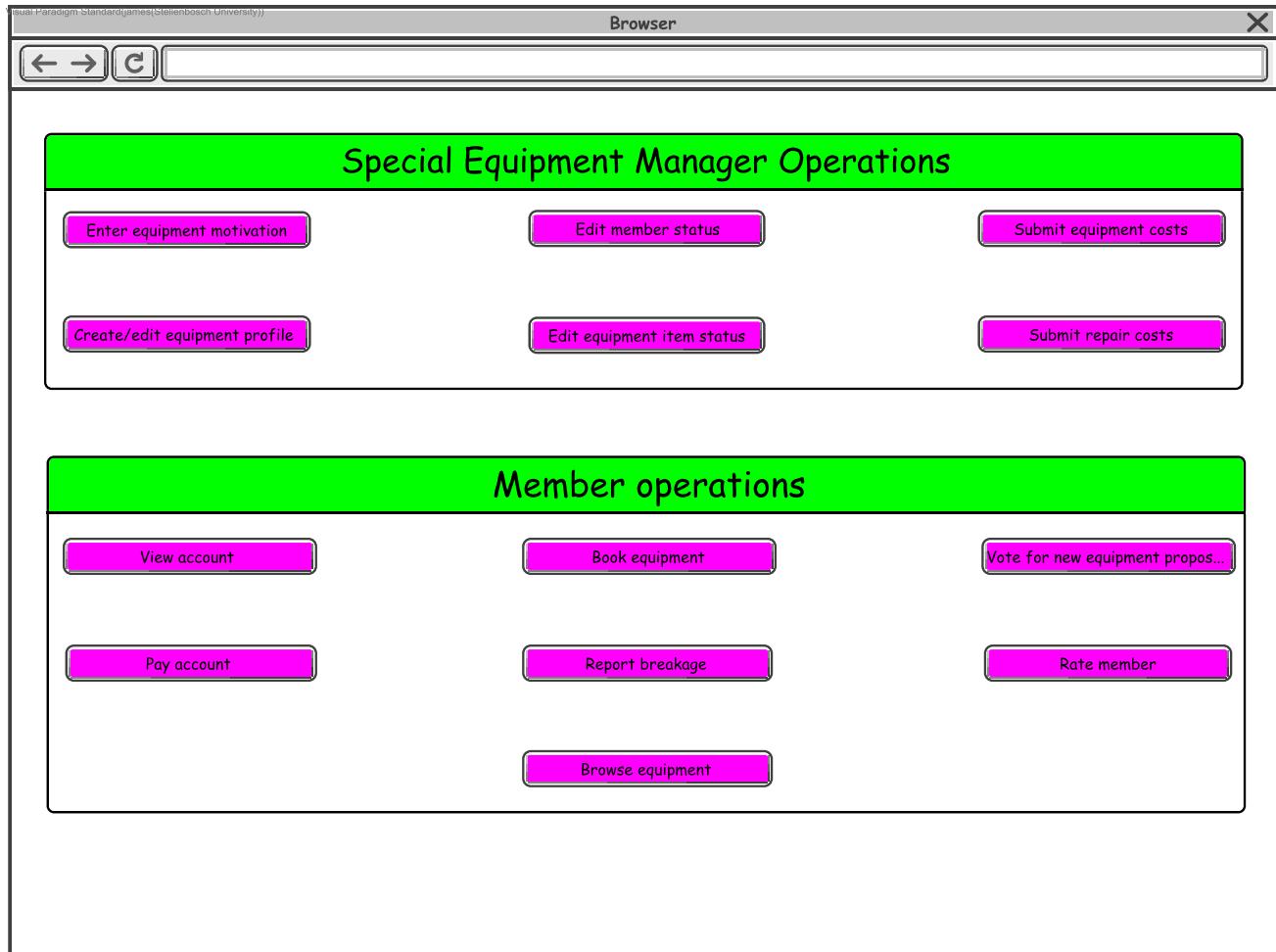
SUBMIT COSTS

7.22.2. submit_item_cost - Initial



7.22.3. success - Initial

7.23. Edit Equipment Item Status



7.23.1. em_operations - Initial

Equipment Standard (Stellenbosch University)

Browser

← → C X

Equipment list

Edit existing item profiles

Ladder

Picture	Brief description	Current location	Status
	year, condition, how to use, etc.	Address GPS coordinates	Available for booking ▾

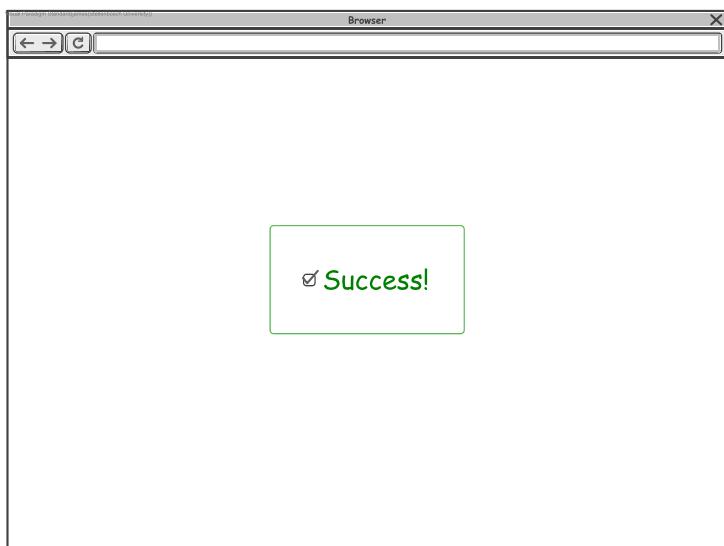
SAVE EDITS

Add new items

NAME	CREATE		
Picture	Brief description	Current location	Status
	year, condition, how to use, etc.	Address GPS coordinates	Available for booking ▾

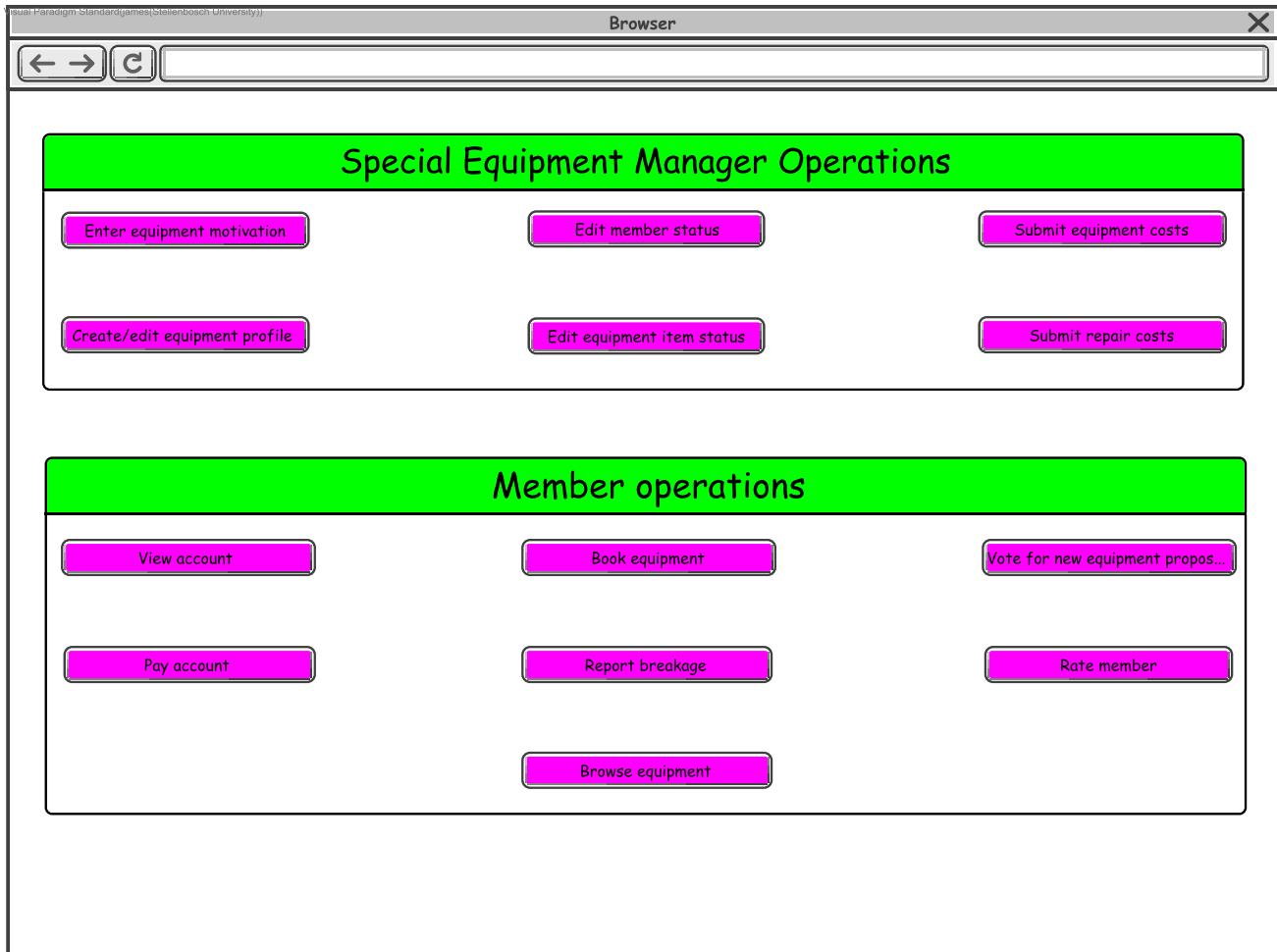
ADD NEW ITEMS

7.23.2. create/edit_equipment - Initial



7.23.3. success - Initial

7.24. Edit Member Status



7.24.1. em_operations - Initial

Java Paradigm Standard Games (Stellenbosch University))

Browser

← → C X

Edit Member Status

John Smith

	Contact	Booking	Reason
	<input type="text" value="email address"/>	<input type="text" value="ACTIVE"/>	<input type="text" value="N/A"/>
	<input type="text" value="cellphone number"/>		

Susan Jones

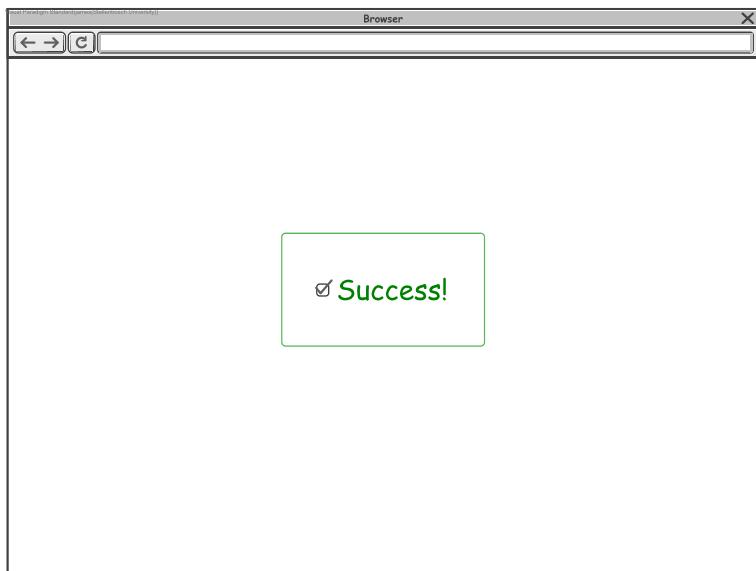
	Contact	Booking status	Reason
	<input type="text" value="email address"/>	<input type="text" value="DEACTIVATED"/>	<input type="text" value="Rating = 2.1"/>
	<input type="text" value="cellphone number"/>		

REACTIVATE REMOVE

Joe Black

	Contact	Booking status	Reason
	<input type="text" value="email address"/>	<input type="text" value="DEACTIVATED"/>	<input type="text" value="Account in arrears"/>
	<input type="text" value="cellphone number"/>		

7.24.2. edit_member_status - Initial

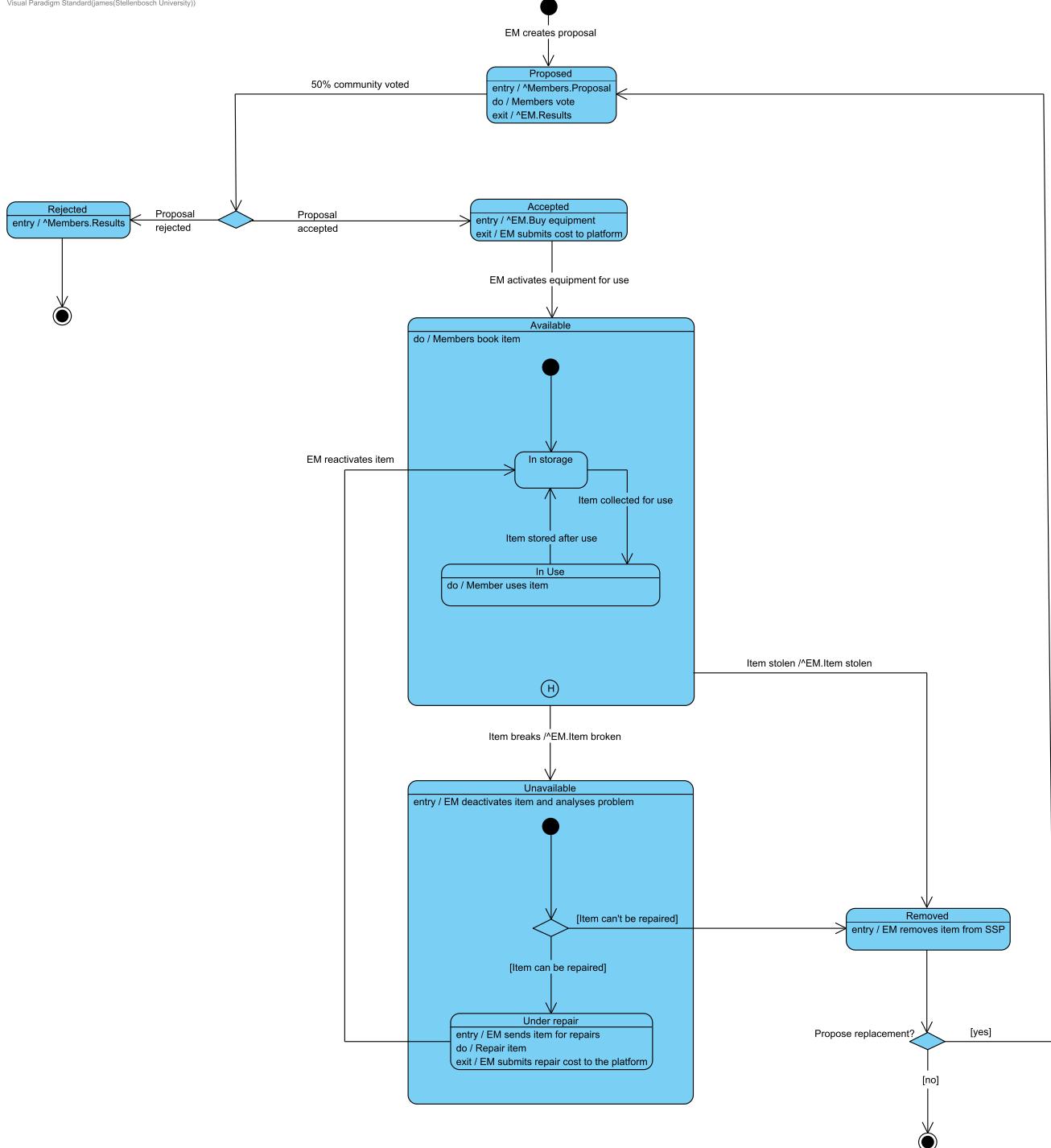


7.24.3. success - Initial

8. State Machine Diagrams

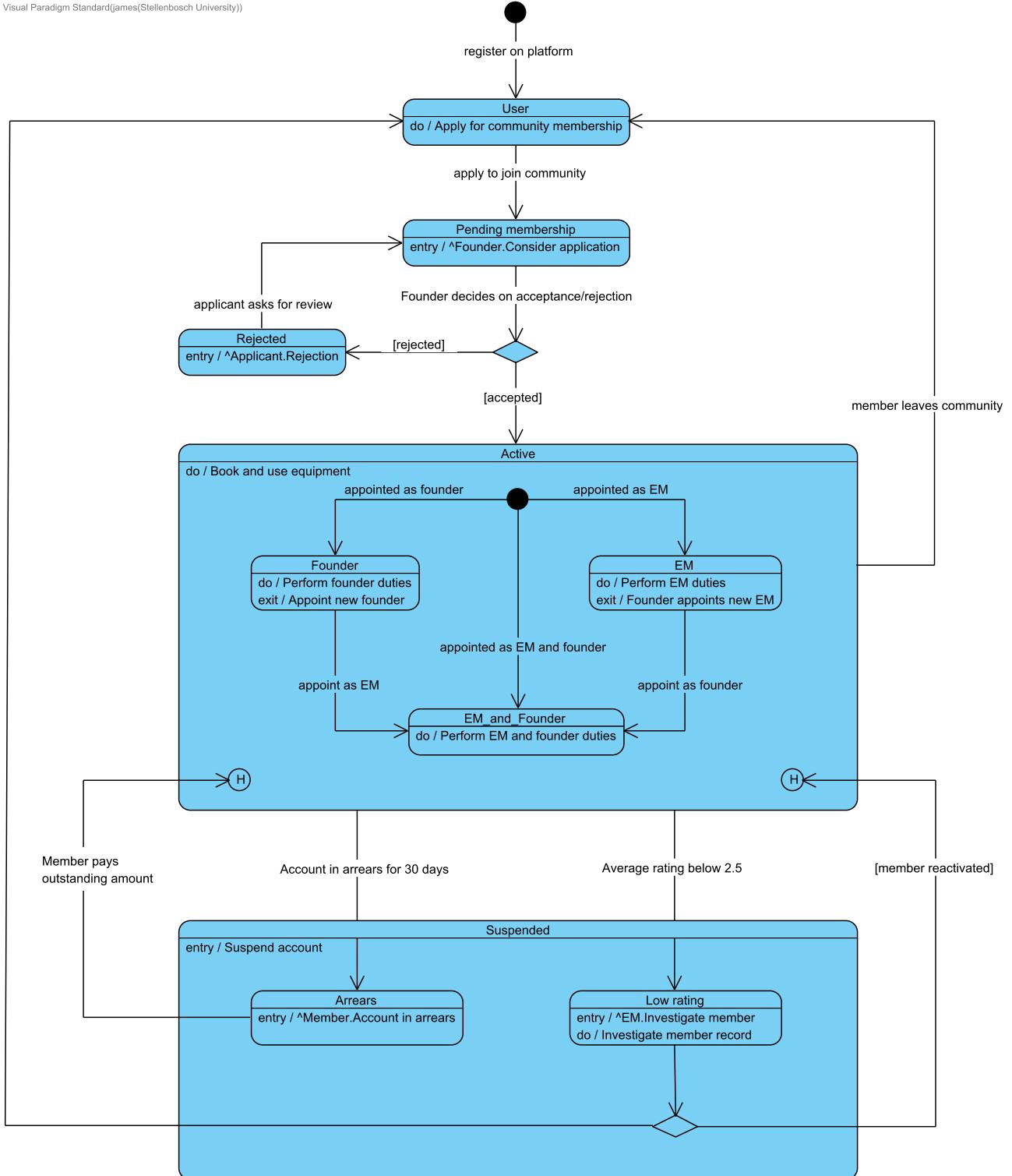
8.1. final_equipment

Visual Paradigm Standard(james(Stellenbosch University))



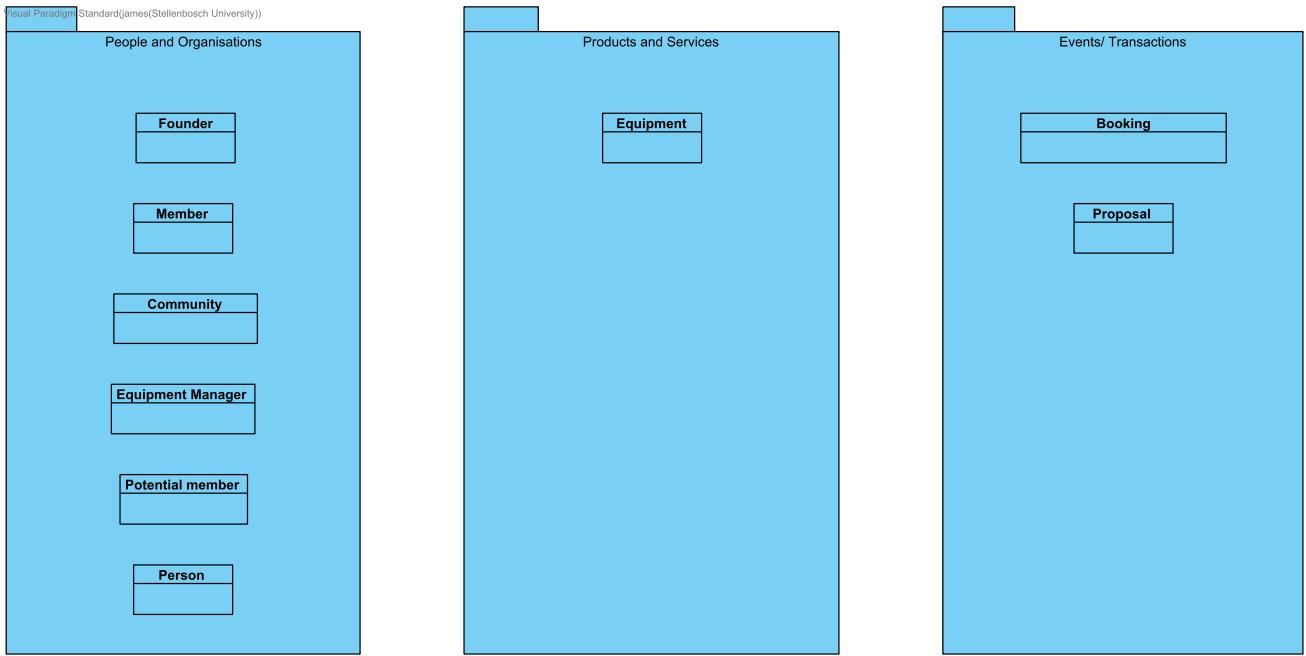
8.2. final_member

Visual Paradigm Standard(james(Stellenbosch University))

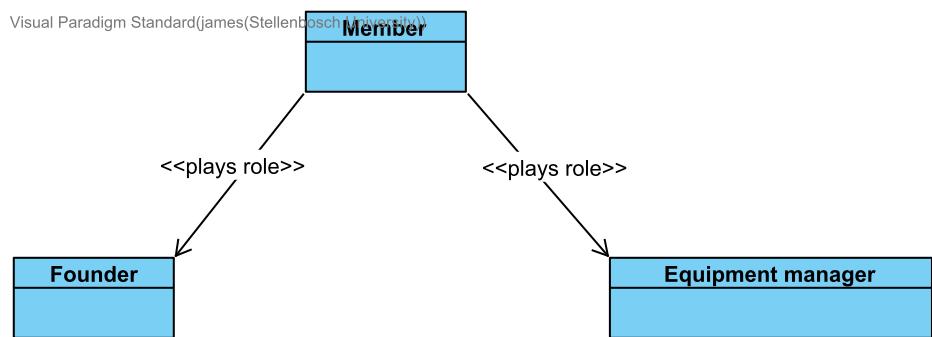


9. Class Diagrams

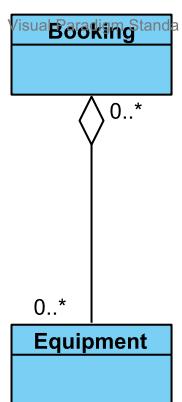
9.1. packages



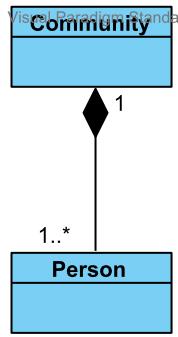
9.2. part_time



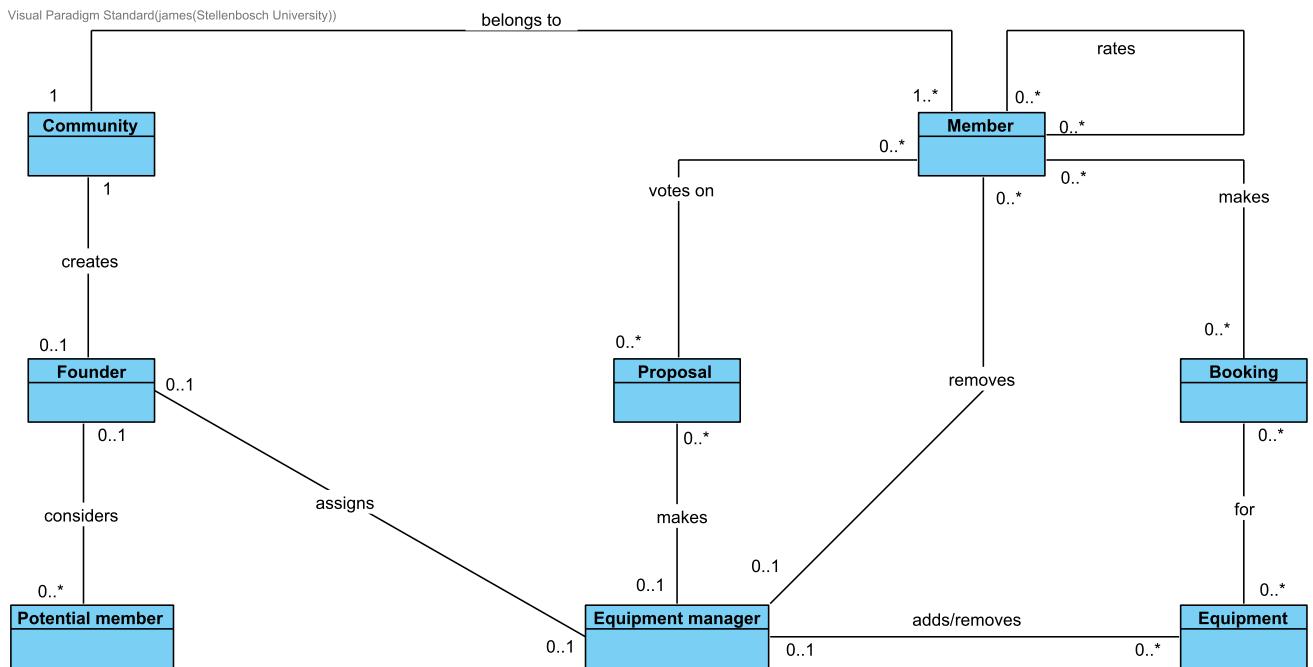
9.3. aggregation



9.4. composition



9.5. association



10. Decision Tables

10.1. Table 1

		1	2	3	4	5	6
condition	Distance (<=5 / >5)	<=5	>5	<=5	>5	<=5	>5
	Number of existing members (<30 / >=30)	<30	<30	>=30	>=30	<30	<30
	Member in other community already? (Y/N)	Y	Y	Y	N	N	N
action	ACCEPT					X	
	REJECT	X	X	X	X		X

10.2. Table 2

		1	2	3	4	5	6
condition	Percentage of community voted (<50 / >=50)	<50	>=50	<50	>=50	<50	>=50
	Percentage of community in favour (>=65 / <65)	>=65	>=65	<65	<65	>=65	>=65
	Number of weeks passed (<1 / >=1)	<1	<1	<1	>=1	>=1	>=1
action	EXTEND DEADLINE					X	
	ACCEPT						X
	REJECT				X		
	WAIT FOR DEADLINE TO END	X	X	X			

10.3. Table 3

		1	2	3	4
condition	Average rating (<2.5 / >=2.5)	<2.5	>=2.5	<2.5	>=2.5
	Number of ratings (<10, >=10)	<10	<10	>=10	>=10
action	DISABLE BOOKING			X	
	NOTHING	X	X		X