

**JAMES K SMITH, Agile Coach, Transformation Lead, SAFe RTE, Scrum Master, Risk Management, Organizational Change Management (OCM), Software Development, Director of Agile Delivery**

**jksmith@operational.art, 305-956-6482**

**See my book: AGILE V2 COACH'S FIELD MANUAL, available on Amazon, or free on [Github](#).**

**See a detailed version of this resume on [Github](#).**

**Substantial experience with Rally, Jira, ADO, VersionONE.**

**SAFe 6 Practice Consultant (current SPC - 24906958-1135):** enabled to teach all SAFe certifications (**SAFe SA, SAFe SSM, SAFe SASM, SAFe POPM, SAFe SGP, SAFe ASE, SAFe ARCH, SAFe RTE, SAFe SDP, SAFe LPM, SAFe SP, SAFe APM**).

**Certified Scrum@Scale Practitioner (current RSASP-5479328)**  
**CSM (current 504356)**  
**CSPO (current 512533)**

#### **Summary Timeline at a glance:**

Organization	Title/Services	Term	Clients,Market,Ver tical
<b>Increase Signal</b>	Owner/CTO, Agile Consultant, Value Stream design, Software Development	Nov 2023 - Current	Product management and application development. Products include SitelineOS business operating system (under development). Leadership agile consulting
<b>Infosys</b>	Change management, Scrum Master, Agile Coach,Transformation Lead, SAFe RTE	Feb 2019 - Nov 2023	Ford Motor, Northern Trust Bank, Voya Financial. Citi Bank, ATT, Navy Federal CU
<b>Grid-Sky Consulting</b>	Owner, Delivery Lead, Agile Coach, Scrum Master,	May 2015 - Feb 2019	State of Alabama, CSX, L3/Harris, Bank of America

	Kanban Admin, OCM Consultant, RTE, Software Development		
<b>Global Treasury Systems</b>	Scrum Master, Director of Development, Treasury Software	2011 - 2015	Treasury software market worldwide

## Professional Experience Detail

### Additional Information

---

**Author, "AGILE V2 COACH'S FIELD MANUAL"**

#### Community Involvement

- Speaker
- Article Author

### Competencies/Education

---

#### Regulations

- HIPAA, PHI Compliance

#### Industry Standards and Methods

- SSAE 16

#### Process Know-how

- SCRUM, Kanban Expertise, Risk Management

#### Education

- University of Alabama, Birmingham