JAMES K SMITH, Project/Program Management, Agile Coach, Transformation Lead, SAFe RTE, Scrum Master, Risk Management, Organizational Change Management (OCM), Software Development, Director of Agile Delivery

Any location considered. jksmith@operational.art, 305-956-6482, LinkedIn, Github

See my book: AGILE V2 COACH'S FIELD MANUAL, available on Amazon, or free on Github.

See a detailed work-history version of this resume on <u>Github</u>, describing my extensive experience building and training teams, working with 3rd party vendors, and designing/executing value streams at all levels, investment, portfolio, delivery, release.

Substantial experience with Rally, Jira, ADO, VersionONE. Expertise in product management, SDLC, and agile product delivery. Substantial experience delivering classroom training, having trained hundreds of students in both on-location and virtual formats.

SAFe 6 Practice Consultant (current SPC - 24906958-1135): enabled to teach all SAFe certifications (SAFe SA, SAFe SSM, SAFe SASM, SAFe POPM, SAFe SGP, SAFe ASE, SAFe ARCH, SAFe RTE, SAFe SDP, SAFe LPM, SAFe SP, SAFe APM).

Certified Scrum@Scale Practitioner (current RSASP-5479328)
CSM (current 504356)
CSPO (current 512533)

Summary Timeline at a glance:

Organization	Title/Services	Term	Clients,Market,Ver tical
Increase Signal	Owner/CTO, Agile Consultant, Value Stream design, Software Development	Nov 2023 - Current	Product management and application development. Products include

			SitelineOS business operating system (under development). Leadership agile consulting
Infosys	Change management, Scrum Master, Agile Coach,Transformatio n Lead, SAFe RTE	Feb 2019 - Nov 2023	Ford Motor, Northern Trust Bank, Voya Financial. Citi Bank, ATT, Navy Federal CU
Grid-Sky Consulting	Owner, Delivery Lead, Agile Coach, Scrum Master, Kanban Admin, OCM Consultant, RTE, Software Development	May 2015 - Feb 2019	State of Alabama, CSX, L3/Harris, Bank of America
Global Treasury Systems	Scrum Master, Director of Development, Treasury Software	2011 - 2015	Treasury software market worldwide

Professional Experience Detail

Additional Information

Author, "AGILE V2 COACH'S FIELD MANUAL"

Community Involvement

- Speaker
- Article Author

Competencies/Education

Regulations

• HIPAA, PHI Compliance

Industry Standards and Methods

• SSAE 16

Process Know-how

• SCRUM, Kanban Expertise, Risk Management

Education

• University of Alabama, Birmingham