

JAMES K SMITH, Project/Program Management, Agile Coach, Transformation Lead, SAFe RTE, Scrum Master, Risk Management, Organizational Change Management (OCM), Software Development, Director of Agile Delivery, Value Stream Design

Any location considered, inside or outside the US.

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See my book: AGILE V2 COACH'S FIELD MANUAL, available on Amazon, or free on [Github](#).

See a detailed work-history version of this resume on [Github](#), describing my extensive experience building and training teams, working with 3rd party vendors, software development, and designing/executing value streams at all levels, investment, portfolio, delivery, release.

Development/management/coaching/scrum master/RTE experience across banking, financial, treasury, manufacturing, state gov, real estate, legal, fed gov domains. Experienced in OCM comms, training, and readiness prep. See Infosys and State gov (Alabama) Medicaid migration experience.

Substantial experience with Rally, Jira, ADO, VersionONE. Expertise in product management, SDLC, and agile product delivery. Substantial experience delivering classroom training, having trained hundreds of students in both on-location and virtual formats.

SAFe 6 Practice Consultant (current SPC - 24906958-1135): enabled to teach all SAFe certifications (SAFe SA, SAFe SSM, SAFe SASM, SAFe POPM, SAFe SGP, SAFe ASE, SAFe ARCH, SAFe RTE, SAFe SDP, SAFe LPM, SAFe SP, SAFe APM).

**Certified Scrum@Scale Practitioner (current RSASP-5479328)
CSM (current 504356)
CSPO (current 512533)**

Summary Timeline at a glance:

Organization	Title/Services	Term	Clients,Market,Vertical
Increase Signal	Owner/CTO, Agile Consultant, Value Stream design, Software Development	Nov 2023 - Current	Product management and application development. Products include SitelineOS business operating system (under development). Leadership agile consulting
Infosys	Change management, Scrum Master, Agile Coach, Transformation Lead, SAFe RTE	Feb 2019 - Nov 2023	Ford Motor, Northern Trust Bank, Voya Financial. Citi Bank, ATT, Navy Federal CU
Grid-Sky Consulting	Owner, Delivery Lead, Agile Coach, Scrum Master, Kanban Admin, OCM Consultant, RTE, Software Development	May 2015 - Feb 2019	State of Alabama, CSX, L3/Harris, Bank of America
Global Treasury Systems	Scrum Master, Director of Development, Treasury Software	2011 - 2015	Treasury software market worldwide

Professional Experience Detail

Additional Information

Author, “AGILE V2 COACH’S FIELD MANUAL”

Community Involvement

- Speaker
- Article Author

Competencies/Education

Regulations

- HIPAA, PHI Compliance

Industry Standards and Methods

- SSAE 16

Process Know-how

- SCRUM, Kanban Expertise, Risk Management

Education

- University of Alabama, Birmingham