

**JAMES K SMITH, Agile Coach, Transformation Lead, SAFe RTE, Scrum Master, Risk Management, Organizational Change Management (OCM)**

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**See my book: AGILE V2 COACH'S FIELD MANUAL, available on Amazon, or free on [Github](#).**

**SAFe 6 Practice Consultant (current SPC - 24906958-1135):** enabled to teach all SAFe certifications (**SAFe SA, SAFe SSM, SAFe SASM, SAFe POPM, SAFe SGP, SAFe ASE, SAFe ARCH, SAFe RTE, SAFe SDP, SAFe LPM, SAFe SP, SAFe APM**).

**Certified Scrum@Scale Practitioner (current RSASP-5479328)**  
**CSM (current 504356)**  
**CSPO (current 512533)**

#### Summary Timeline at a glance:

Organization	Title/Services	Term	Clients,Market,Vertical
<b>Increase Signal</b>	Owner/CTO, Agile Consultant, Value Stream design	Nov 2023 - Current	Product management and application development. Products include SitelineOS business operating system (under development)
<b>Infosys</b>	Change management, Scrum Master, Agile Coach, Transformation Lead, SAFe RTE	Feb 2019 - Nov 2023	Ford Motor, Northern Trust Bank, Voya Financial. Citi Bank, ATT
<b>Grid-Sky Consulting</b>	Owner, Principal Consultant, Agile Coach, Scrum Master, Kanban Admin, OCM Consultant	May 2015 - Feb 2019	State of Alabama, CSX, L3/Harris, Bank of America
<b>Global Treasury Systems</b>	Scrum Master, Director of Development, Treasury Software	2011 - 2015	Treasury software market worldwide

#### Professional Experience Detail

## Additional Information

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### **Author, “AGILE V2 COACH’S FIELD MANUAL”**

### **Community Involvement**

- Speaker
- Article Author

## Competencies/Education

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### **Regulations**

- HIPAA, PHI Compliance

### **Industry Standards and Methods**

- SSAE 16

### **Process Know-how**

- SCRUM, Kanban Expertise, Risk Management

### **Education**

- University of Alabama, Birmingham