

James Lau

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Profile Statement:

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- Recent Computer Science graduate with several years of stable experience in the restaurant industry with a strong work ethic and customer service practices. Seeking an opportunity with a company that offers growth, where I can build my career, expand my technical skills, and make meaningful contributions while growing alongside the organization.

Current Employment:

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- Kizuki Ramen & Izakaya: Restaurant Captain Aug. 2023 - now
 - Restaurant assistant manager position that includes tasks such as taking orders, customer service, food running, closing, bussing tables, minor micromanaging, and food ordering prep.
 - Manager: Todd Nishimoto, contact: 808-351-6073
 - JMJ Enterprises: Janitorial Manager Feb. 2010 - now
 - Family-owned cleaning company. Tasks include basic cleaning, such as vacuuming, sweeping, window cleaning, bathroom cleanup, landscaping. Special projects include power washing and carpet cleaning.

Previous Employments:

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- Coding Minds: Programming Instructor and Tutor Jan. 2025 - July 2025
 - Teaching K-12 students languages, coding basics, and principles. Languages include Java, Python, Minecraft Makecode, and Scratch.
 - Hiring Manager: Kevin Gee, contact: kevin.gee@codingmindsacademy.com
 - Undergraduate TA/Grader for Professor Menaka Abraham at the University of Washington Tacoma: Jan. 2024 - Jul. 2024
 - Assisted In: TCSS 371: Machine Organization, TCSS 496 Portfolio Based Learning, TUNIV 190 Undergraduate Seminar For Success In Stem
 - Contact Email: mmpappa@uw.edu
 - Target General Merchandise Expert: Oct. 2022 - Oct. 2023
 - Worked as a team member on the sales floor. Had a wide range of tasks that included restocking/back stocking, cashiering, order preparation.
 - Store #: 425-556-9533 (Ask for an ETL)
 - Dough Zone Dumping House Server: Sep. 2021 - Sep. 2022
 - Worked as a server, which includes tasks such as taking orders, customer service, food running, closing, and bussing tables.
 - Manager: Aurora Wancha: 425-246-2094

Education:

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- University of Washington Tacoma: Sep. 2022 - Aug. 2024
 - Bachelors of Science in Computer Science and Systems, Dean's List 5x, GPA: 3.66
 - Bellevue College: Sep. 2020 - Apr. 2022
 - Associates in Arts and Sciences, GPA: 3.87

Skills:

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- Certifications and Permits:
 - Food Handler's Permit
 - Alcohol Server Training
 - Wave Trained
 - Experience:
 - Opening/Closing Store
 - Cash Handling
 - Cashering
 - Customer Service
 - Food Running
 - Supply Orders/Inventorying
 - Stocking/Back Stocking