

James Lau

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Profile Statement:

- Recent Computer Science graduate with several years of stable experience in the restaurant industry with a strong work ethic and customer service practices. Seeking an opportunity with a company that offers growth, where I can build my career, expand my technical skills, and make meaningful contributions while growing alongside the organization.

Current Employment:

- Kizuki Ramen & Izakaya: Restaurant Captain *Aug. 2023 - now*
 - Restaurant assistant manager position that includes tasks such as taking orders, customer service, food running, closing, bussing tables, minor micromanaging, and food ordering prep.
 - Manager: Todd Nishimoto, contact: 808-351-6073
- JMJ Enterprises: Janitorial Manager *Feb. 2010 - now*
 - Family-owned cleaning company. Tasks include basic cleaning, such as vacuuming, sweeping, window cleaning, bathroom cleanup, landscaping. Special projects include power washing and carpet cleaning.

Previous Employments:

- Coding Minds: Programming Instructor and Tutor *Jan. 2025 - July 2025*
 - Teaching K-12 students languages, coding basics, and principles. Languages include Java, Python, Minecraft Makecode, and Scratch.
 - Hiring Manager: Kevin Gee, contact: kevin.gee@codingmindsacademy.com
- Undergraduate TA/Grader for Professor Menaka Abraham at the University of Washington Tacoma: *Jan. 2024 - Jul. 2024*
 - Assisted In: TCSS 371: Machine Organization, TCSS 496 Portfolio Based Learning, TUNIV 190 Undergraduate Seminar For Success In Stem
 - Contact Email: mmuppa@uw.edu
- Target General Merchandise Expert: *Oct. 2022 - Oct. 2023*
 - Worked as a team member on the sales floor. Had a wide range of tasks that included restocking/back stocking, cashiering, order preparation.
 - Store #: 425-556-9533 (Ask for an ETL)
- Dough Zone Dumping House Server: *Sep. 2021 - Sep. 2022*
 - Worked as a server, which includes tasks such as taking orders, customer service, food running, closing, and bussing tables.
 - Manager: Aurora Wancha: 425-246-2094

Education:

- University of Washington Tacoma: *Sep. 2022 - Aug. 2024*
 - Bachelors of Science in Computer Science and Systems, Dean's List 5x, GPA: 3.66
- Bellevue College: *Sep. 2020 - Apr. 2022*
 - Associates in Arts and Sciences, GPA: 3.87

Skills:

- Certifications and Permits:
 - Food Handler's Permit
 - Alcohol Server Training
 - Wave Trained
- Experience:
 - Opening/Closing Store
 - Cash Handling
 - Cashiering
 - Customer Service
 - Food Running
 - Supply Orders/Inventorying
 - Stocking/Back Stocking