1. Can I identify all info needed to tell a customer their room?

Even if the hotel has multiple floors? If it’s a chain with multiple hotels?

~Yes. We have a Floor column in the Room table.

~FK BranchID gives us coverage through multiple hotels

1. Can promotions handle a 10% decrease, or a 100$ discount?
2. Can I pull a bill by reservation? By room? By customer?

How can I print a complete invoice?

1. If room #20 orders 3 bottles of champagne over 3 different days during their stay...

How does that appear on their bill?

\*need a date for when add-on was ordered

1. If I decide to do a rate hike on my room service, or stop offering valet...

How does this effect my billing & old records?

1. How are rooms priced? Base rate for all? By type? By bed size, or things in it?

Or maybe even the location in the hotel? (Kingsized bed room vs pent house)?

1. What happens if I cancel a reservation?
2. Can a wedding party have many rooms on the same reservations?

Do they all have to arrive and leave on the same day?

1. Can I track 2 TVs in a room, or other multiple amenities? Can the room TYPE change?

10. Are guests allowed to use multiple promotion codes? Per reservation? Per room?

11. Can I waive the price of an amenity or add-on?

(e.g., Can I offer a free bottle of champagne or a free king bed upgrade?)

~ Our amenities aren't priced ... they're built-in to the room rate

~ We have override for room rate and add-ons