# Welcome to the Consumer Rights

Exposing the overlooked exploitation of modern consumers

Currently serving **830** articles

Join the conversation: discord invite link (https://discord.gg/8w5rSN AXRf)

# **Categories and links**

## **Browse** Products Services Organizations Individuals **Incidents** Software User guides Learn **M** Legislation Common terms Protocols Contribute Video based Article Wiki policy suggestions

# **How to Help**

**Your #1 mission: Help build this wiki.** We're looking for contributors who care about protecting consumer rights. Here's how you can get started:

## Write a new article

- Visit the <u>article suggestions page</u>.
- Pick a topic that interests you.
- Create an article using our content guidelines.
- Once you're done, remove the topic from the list to avoid duplication.

Check out our guide on creating your first article for some tips!

## Other ways to help

Don't want to write a full article? No problem, here are other ways to contribute:

- Improve and expand <u>existing articles</u>.
- Remove suggestions that are already covered or don't fit the wiki's scope.
- Add missing but relevant topics to the suggestions list.

Want to understand the bigger picture? Read our <u>Mission Statement</u> to learn what we're about.

## **Announcements**

#### 2025-07-22

We've just launched an update to the create-a-page flow for most pages, which now includes a form! This new form will collect a few basic details about the specific article you're creating, and will use your answers to auto-populate a table which will provide machine-readable information for third party projects (for company and product articles, it will also populate the infobox in the template!). This information will be used by projects like the in-development browser extension, as well as anyone who wants to access some hard data on the Wiki's pages.

Check it out by hitting the create a page button in the sidebar!

#### 2025-07-03

We're phasing out the <u>Louis Rossmann video directory</u> in favour of a more general <u>Article</u> suggestions page, created by the eminent JamesTDG!

This will allow anyone to contribute their (hopefully sourced!) ideas to the Wiki without needing to create a full article, and will provide an excellent repository of ideas for editors in need of inspiration.

#### 2025-06-10

We're opening up applications for moderators! Please see <u>here</u> for full instructions on how to apply.

In short, we're looking for motivated individuals who are willing to patrol the Wiki, make sure that articles are up to scratch, and take actions to protect the wiki from spam or malicious content whenever appropriate.

#### 2025-01-30

We made it easier for you to create a new article! Simply click on <u>Create a page</u> in the sidebar on the left, fill in the title for your page and click on "Create page".

# **Current Highlight**

## Wemo

Wemo is a smart home accessory manufacturer founded in 2011 by Belkin. In 2025, they announced the closure of their cloud services for the following year, which affects smart assistant integrations and all



devices without Thread or HomeKit protocol support. This renders older devices unusable without locally hosted software such as Home Assistant or HomeBridge.

Want to suggest a featured article? Add it to the discussion page.

## In The News

#### August 2025

Clippy the paperclip is taking over profile pics across the internet in protest of big tech (https://www.dailydot.com/culture/youtube-clippy-pfp/) – Coverage of the Clippy Campaign

### **July 2025**

Buy now, pay later loans will now hit credit scores — and experts think Gen Z could be at risk (https://www.theguardian.com/business/2025/jul/05/bnpl-credit-score) — FICO plans to include BNPL loans in credit scores this fall, raising flags for young and vulnerable borrowers

Want to suggest a story? Add it to the discussion page.

Also see: In the news for coverage about this project.

## **Consumer Tools**

## **Price & product transparency**

- <u>CamelCamelCamel (https://camelcamel.com/)</u> Amazon price tracker to detect deceptive price drops.
- Keepa (https://keepa.com/) Detailed price history and deals on Amazon products.

■ TrueStar (http://truestar.pro/) — Analyzes Amazon reviews for manipulation. [Subscription needed]

#### Subscription & dark pattern tracking

- Trim (https://www.asktrim.com/) Finds and cancels unwanted subscriptions.
- Goodbudget (https://goodbudget.com) Budgeting app with debt tracker. [Subscription needed]
- Terms of Service; Didn't Read (https://tosdr.org/) Summarizes privacy policies and rates companies by trustworthiness.
- Deceptive Design (https://www.deceptive.design/) Defines, identifies, and catalogs dark patterns and deceptive design practices in various software and services.
- <u>Dark Pattern Games (https://www.darkpattern.games/)</u> A game review website devoted to helping you find games that don't use psychological tricks to manipulate you into becoming an addicted gamer.

#### **Privacy & surveillance tools**

- PrivacyTools.io (https://www.privacytools.io/) Recommends tools to protect online privacy.
- SimpleOptOut (https://simpleoptout.com/) Direct links to opt out of data brokers.
  - EasyOptOuts (https://easyoptouts.com/) Automated data broker opt-out service. [Subscription needed]
- Cover Your Tracks (https://coveryourtracks.eff.org/) See how trackable your browser is.
- Am I Unique? (https://amiunique.org) Detailed list of device fingerprint.

## Ad & tracking blockers

- Pi-hole (https://pi-hole.net/) Self-hosted network-based ad blocker.
- uBlock Origin (https://github.com/gorhill/uBlock) Efficient browser-based ad and tracker blocker.
- LocalCDN (https://codeberg.org/nobody/LocalCDN) Replaces third-party CDNs with local resources to block trackers.

## Corporate accountability & recalls

- Better Business Bureau (BBB) (https://www.bbb.org/) Lookup business complaints and file your own.
- <u>SaferProducts.gov</u> (https://www.saferproducts.gov/) U.S. product recall and complaint site.
- FDA Recalls (https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts) Drug and food recall database.

#### **Anti-scam resources**

- Have I Been Pwned (https://haveibeenpwned.com/) Check if your email/password was exposed in a breach.
- CFPB (https://www.consumerfinance.gov/) File complaints and view alerts about financial services.
- ScamAdviser (https://www.scamadviser.com/) Analyze websites for trustworthiness.

VirusTotal (https://virustotal.com/)/Hybryd Analysis (https://hybrid-analysis.com) – Scan files and websites for malware.

#### **Legal & complaint filing**

- Consumer Reports (https://www.consumerreports.org/) Independent product reviews and ratings.
- Ripoff Report (https://www.ripoffreport.com/) Public consumer complaint database.
- ClassAction.org (https://www.classaction.org/) View or join consumer class-action lawsuits.

## **New Pages**

#### 20 August 2025

- 11:47, 20 August 2025 Kinsa QuickScan Thermometer Requires Mobile App for Setup (hist | edit) [931 bytes] David5873 (talk | contribs) (Created product)
- 08:12, 20 August 2025 Tesla blamed drivers for failures of parts it long knew were defective (hist | edit) [3,198 bytes] Starrynight (talk | contribs) (Wheels falling off at speed, axels breaking under pressure, suspensions collapsing due to defective parts in Tesla vehicles were blamed on the consumer despite internal engineers acknowledging flaws.)
- 07:39, 20 August 2025 KSP2 made abandonware in early access, charges full price for the game and still misleads players into having a "roadmap". (hist | edit) [919 bytes] Tomster (talk | contribs) (Create page.)
- 04:17, 20 August 2025 Minecraft (hist | edit) [1,298 bytes] Pyrarius (talk | contribs) (Mojang has frequently added and removed clauses to the EULA without notification or consent, has hidden clauses in various documents from public viewing whilst considering them legally apprehensible for violation, do not follow their own legal statements, and denied access to all accounts to the paid product unless the user agrees to Microsoft's, Xbox's, and Mojang's Terms of Service.)
- 01:20, 20 August 2025 Link to the main article (hist | edit) [2,003 bytes] Blake (talk | contribs) (this is my page.) (Tag: Visual edit)
- 00:36, 20 August 2025 Meta Al driven erroneous permanent account suspensions (hist | edit) [2,817 bytes] Dinkster9000 (talk | contribs) (For months Meta's Al conetent moderation tools are permanently suspending people's accounts in error, usually under accusation of breaking platform rules on child sexual exploitation (CSE) or account integrity. No evidence or explanation is provided. Appeals are automatically denied. Meta provides no customer support outside of paying Meta Verified customers. This support rarely behaves human and rarely solves any issue.)

#### 19 August 2025

- 22:42, 19 August 2025 Okkazeo (hist | edit) [2,627 bytes] 2a01:cb04:e48:2400:f9ec:6dc1:60b7:a712 (talk) (Created page with "{{CompanyCargo | Founded=2007 | Industry=Board Games, Second Hand | Type=Private | Website=https://www.okkazeo.com/ | Description=Okkazeo allows board game players selling/buying second hand game }} {{Ph-C-Int}} ==Consumer-impact summary== {{Ph-C-CIS}} ==Incidents== {{Ph-C-Inc}} This is a list of all consumer-protection incidents this company is involved in. Any incidents not mentioned here can be found in the [[:Category:{{FULLPAGENAME}}] {{PAGENAME}} category]]....")
- 16:00, 19 August 2025 T-Mobile T-Life app screen recording controversy (hist | edit) [4,276 bytes] CSCR (talk | contribs) (T-Mobile T-Life app discovered to include a default-on, in-app only, screen recording feature on some devices, raising concerns about privacy.)

- 14:51, 19 August 2025 Crave app refuses TV's based on production date (hist | edit) [2,108 bytes]
   188.64.79.178 (talk)
   (https://www.reddit.com/r/cravetv/comments/1msl80f/change\_notice\_re\_crave\_app\_for\_samsung\_tvs/)
- 08:14, 19 August 2025 Volkswagen locks horsepower behind paid subscription (hist | edit) [2,588 bytes] Emanuele (talk | contribs) (created page) (Tag: Visual edit)

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