

## Paging MIS Department

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1. See bottom of screen on Terminal Main menu

Press **F11** SndAdMsg (Send administrative message)

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LKVL TM1                TERMINAL MAIN MENU                2/17/04 14:20:32
 1. Review Bill & Pro Lookup      20. Non-Delivery Exception Codes
 2. Customer Master Inquiry      21. Delivery Update by Pro
 3. Inquiry Menu                 22. Delivery Update by City Trlr
 4. Manifest Menu               23. Correct Delivery Date by Pro
 5. Print Delivery/Handle Copy Bills 24. Unloading Exceptions History
 6. Home Depot Delivery Information 25. Sales Menu
 7. Daily Performance Worksheet   26. Customer Discount Inquiry
 8. Planning/Dispatch/Arrive     27. Fastrack
 9. Equipment Control Menu       28. 5-Star Service
10. Enter Freight Billing         29. O/B Projection Entry
11. Trailer Unloading Exceptions 30. O/B Projection Inquiry/Report
12. Shortage Menu               31. Xpress Gold Undelivered Pros
13. Pros Not at Destination     32. Route Guide Inquiry
14. Undelivered Pros by Terminal 33. Safety Menu
15. Pros Delivered Late         34. Dock Automation Menu
16. Appointment Inquiry/Maintenance 35. EDI Billing By Pro
17. Hot Sheet Pro Entry         36. ExpressLINK Sign-on
18. Hot Sheet Pro Inquiry       37. Pros w/o Imaged BLs,DRs
19. Check Correction Status     38. City Delivery Manifest Update
    Option: █                 90. SIGNOFF

F4=Pkup  F5=DvMsg  F6=PrMsg  F7=PrQue  F8=PrCtl  F9=TmClk  F10=PhDir  F11=SndMsg
System: DPI      Dev: QPADEV0160      User: LHJTS      Printer: SLSprt

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2. See bottom of Admin. Message screen. Press **F9** – Send DPI pager msg

[illegible]

3. Enter information in spaces provided and press **Enter** to send.

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SYM006 LHJTS                                CONTACT DPI PAGERS                                10/27/04 14:11:06

Terminal: █ (Terminal having the problem)

Name: _____ (Name of person for DPI to call)

Phone: _____ (Number for DPI to Call - If blank defaults
                  to terminal main phone)

Desc of Problem: _____
                  _____

Type of Problem: _ (H = Hardware, S = Software)

Hardware: Printer, monitor, PC, phone lines, equipment or connection problems.

Software: Any option taken from your menu not functioning as expected.

F3=Exit    F12=Return    Press ENTER to send

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