

Answering Printer Messages on Computer

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1. Get to Terminal Main menu
2. Press **F7** PrQue (Printer Queue)

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Work with Output Queue

Queue:  SLSVRT      Library:  QUSRSYS      Status:  RLS/WTR

Type options, press Enter.
  1=Send   2=Change   3=Hold   4=Delete   5=Display   6=Release   7=Messages
  8=Attributes   9=Work with printing status

Opt  File      User      User Data  Sts  Pages  Copies  Form Type  Pty
-   CSM432     DPIOPS   CSM432     SAV   1      1      *STD      5
-   ECL442     DPIOPS   MORNRPT    SAV   8      1      *STD      5
-   RVT401     DPIOPS   TP-Daily   SAV   7      1      *STD      5
-   RVM416     DPIOPS   OB/IB_REV  SAV   3      1      *STD      5
-   REV410     DPIOPS   OB/IB_Rev  SAV   1      1      *STD      5
-   P0080S     DPIOPS   SlsGoals   SAV   2      1      *STD      5
-   P0080S     DPIOPS   SlsGoals   SAV   2      1      *STD      5
-   P0120S     DPIOPS   RVS233     SAV   3      1      *STD      5
-   P0120S     DPIOPS   RVS233     SAV   1      1      *STD      5
                                           More...

Parameters for options 1, 2, 3 or command
====>
F3=Exit  F11=View 2  F12=Cancel  F20=Writers  F22=Printers
F24=More keys
    
```

3. Press **F22** Printers

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Work with All Printers

Type options, press Enter.
  1=Start   2=Change   3=Hold   4=End   5=Work with   6=Release
  7=Display messages   8=Work with output queue

Opt  Device      Sts  Sep  Form Type  File      User      User Data
-   ACCTS3      END
-   APPPRT      STR   *FILE *ALL
-   CHIPRT      STR   *FILE *ALL
-   CHIPRT4     STR   *FILE *ALL
-   CHIPRT5     STR   *FILE *ALL
-   CHRISS3     END
-   CLIPRT      MSGW  *FILE *ALL  ECC302  DPIOPS  CtyDlvMnf
-   CLIPRT2     STR   *FILE *ALL
-   CLIPRT3     STR   *FILE *ALL
-   DIALPRT     END
-   DPIPRT      END
                                           More...

Parameters for options 1, 2, 3, 4, 6 or command
====>
F3=Exit  F11=View 2  F12=Cancel  F17=Top  F18=Bottom  F24=More keys
    
```

4. Scroll to the printer you are working with.
5. Refer to options on top of screen to solve the problem.
6. If problem cannot be solved, call MIS Dept. at STP Corporate Office.

See
[Troubleshooting – Paging MIS Dept](#)
 for after-hours contact