# **JAMES NITZ**

### Software Developer

# **About Me**

It's fulfilling to be the one creating the code instead of just selling it.

My introduction to software development began with my career in software sales. Working closely with technology and developers, reignited a spark for development only previously ignited through basic computer science classes in college, and personal forays through sites like WordPress. I decided to take the plunge and formalize my education in software Development at Nashville Software School

## Contact

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# **Education**

MTSU - Bachelor of Science (B.S.)

# **Projects**

Prioritiser || Client-Side Capstone

React / CSS / Moment.js/ Bootstrap / Reactstrap chart.js / Cloudinary / Figma / dbdiagram

Prioritiser is a list-based app designed to increase efficiency and keep users on track by prioritizing their day-to-day tasks. Built with React, and based on strategies from "Seven Habits of Highly Successful People," Prioritiser asks users to rank or grade every item on a given list and lets them work their way down from most important to least. The app also features an archive to look up completed lists and the ability to share lists with other users.

https://github.com/jamesnitz/prioritiser

#### Nutshell

HTML / CSS / javaScript / Bootstrap / React

A single page social application for users to view and organize tasks, events, news article, friends, and chat via a message board.

Personal responsibilities included: creating login and registration components, creating news component with full CRUD functionality, and styling in accordance with project manager.

https://github.com/jamesnitz/nutshell-bed-of-sloths

# **EXPERIENCE**

#### **SOFTWARE DEVELOPER**

Nashville Software School Nov 2019- May 2020 Full time boot camp for full stack development

- Working with modular JavaScript to create web applications including: travel sites, itinerary builders, and social media apps
- Use of JSON database to practice fetch calls: GET, POST, PUT, and Patch
- Use of external APIs such as Nasa and NPS, and openWeather to augment web applications with photos, weather alerts, and additional information
- Using ERD's to understand complex data relationships prior to building of applications
- Working with SCRUM methodology for team projects and participating in daily stand ups
- Use of Git and GitHub for version control

#### **SOFTWARE SALES**

BerniePortal Dec 2018-Nov 2019

Bernard Health along with BerniePortal are a benefits brokerage, technology, and HR company located in Nashville, Tennessee.

- Consistently exceeded monthly KPIs resulting in company earnings up to \$14,000 per deal
- Developing and qualifying new sales opportunities through both warm and cold leads
- Leading prospective clients through entirety of sales process including: introductions, product demonstrations, negotiations and closes
- Leveraging companies CRM to maintain, update and organize prospects and client records

# CUSTOMER SUCCESS MANAGER AND RENEWALS REPRESENTATIVE

Cisco Webex Feb 2018- Dec 2018

Cisco Webex is the leading enterprise solution for video conferencing, online meetings, screen share, and webinars.

- Working with multiple departments to manage and create quotes for new and existing customers to mitigate company
- Co-managed multi-million dollar profiles and building relationships with customers and channel partners
- Working with customers to meet the needs of their business in timely manners for continued business
- Consistently exceeding KPIs for retention, mitigating churn and allowing upselling/cross-selling of additional products and services

#### **CLAIMS PROCESSOR**

CGS Administrators through Kelly Services

June 2017-Jan 2018 (6month contract)

CGS is a provider of administrative and business services for state Medicaid agencies

- Analyzed, interpreted, sorted, and processed insurance claims involving reimbursements and denials
- Communicated to other divisions through data entry to facilitate proper processing of claims
- Assisted in training coworkers in systems and procedural operations