
PLENTIFY WEB DESIGNS

SERVICE AGREEMENT

RWS (“we”, “us”):

Plentify Web Designs
of Unit 10/15 Margules Crescent
TAYLOR ACT 2913

Client (“you”):

Agreement:

.....
You have requested and we have agreed to provide you with the below website creation, management and related services on the terms and conditions attached to this agreement and the special conditions referenced below.

Services:

.....
(a description of the services to be supplied by us to you)

Commencement Date:

.....
(the date we will commence to provide the services to you)

Completion Date:

.....
(the date we will cease providing the services to you)

Price:

.....
(the price you will pay for the services – reference GST)

Payment Terms:

.....
(terms for payment including payment dates and instalment terms)

Special Conditions:

.....

Signed by **Benjamin Waller** on behalf
of Plentify Web Designs:

Signed by you the **Client**:

.....
Signature

.....
Signature

.....
Name and position of signatory

.....
Name and position of signatory

.....
Date of signature

.....
Date of signature

SCHEDULE A: SERVICE PACKAGE SPECIFIC TERMS AND CONDITIONS

LUMP SUM PACKAGE

Initial Payment Terms:

One-time payment of \$3,900 for design and development

Monthly hosting fee of \$40

Optional support and maintenance add-on at \$70 per month

Additional Pages:

\$100 per additional page (one-time fee)

Must be specified in writing before development begins

Deliverables:

Custom-coded website

Initial design and development

Hosting setup

Basic on-page SEO implementation

Site optimization for speed and accessibility

SERVICE LEVEL TERMS

RESPONSE TIMES

Edit Requests:

Submitted via email to ben@plentify.au

Processed through ticketing system

Response within 2 business days

PAYMENT AND BILLING

PAYMENT TERMS

Invoice Processing:

Invoices sent via email and link to payment

7-day grace period for payment

\$25 late fee after grace period

OWNERSHIP AND INTELLECTUAL PROPERTY

DOMAIN OWNERSHIP

Client retains full ownership of:

- Domain name
- Content provided by client
- Business information

SUBSCRIPTION PACKAGE

Payment Terms:

Setup fee of \$500

Monthly payment of \$180

Minimum commitment period of 12 months

Month-to-month thereafter

Early Termination:

If terminated before 12 months, Client pays difference

Difference = \$3,900 minus amounts already paid

No refund of setup fee

Included Services:

Website design and development

Hosting

Unlimited edits and support

Basic on-page SEO implementation

Site optimization for speed and accessibility

DEVELOPMENT TIMELINE

Initial Development:

2-4 weeks from start to finish

Timeline dependent on client response times

Subject to designer and developer availability

LATE PAYMENT CONSEQUENCES

For Subscription Clients:

Multiple overdue invoices may result in contract termination

Full site price becomes due upon termination

Reinstatement requires new 12-month commitment

WEBSITE OWNERSHIP

For Lump Sum Clients:

Perpetual license upon final payment

Subject to ongoing hosting fees

For Subscription Clients:

Company retains ownership of website

License contingent on active subscription

No ownership transfer upon cancellation

CANCELLATION AND RENEWAL

SUBSCRIPTION RENEWAL

After Initial Term:

Continues month-to-month

No automatic price increases

30-day notice required for cancellation

SERVICE REINSTATEMENT

After Cancellation:

Requires new 12-month commitment

Subject to current pricing and terms

New setup fee may apply

IMPORTANT NOTE: This Schedule A forms part of and is incorporated into the Master Services Agreement. In the event of any conflict between this Schedule and the Master Services Agreement, the terms of this Schedule shall prevail with respect to the specific services described herein.