

James Bester

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 [GitHub](#)

EXPERIENCE

Scorptec Computers — IT Specialist & Support Officer

Nov 2021 - Current

Providing level 2-3 support for office and remote staff. Executing and planning projects regarding core network & processing infrastructure. As well as documenting and updating networks across multiple sites.

Arrow Worldwide — IT Systems Administrator

Oct 2020 - Nov 2021

Part of a small team of two providing Remote and On site IT support. Troubleshooting, Diagnosing and resolving Software & hardware issues. Along with day to day maintenance of the network, server equipment and software.

As well as MDM of 100+ mobile devices pushing out updates, patches and APK's.

Full Spectrum Networks — Graduateship

Jan 2019 - Oct 2020

On Site network diagnostics, analysis and surveys. Installing and patching CISCO/MERAKI networking equipment. Performing on site wifi surveying with ekahau site surveyor.

Centrecom — Sales Assistant / Computer Technician

Feb 2019 - Dec 2020

On boarded as a Sales Assistant, later stepping in to help the computer tech department.

Doing diagnostics of clients technical issues, As well as repair of consumer hardware and software. And Customer support ticketing and warranty claims.

SKILLS / KNOWLEDGE

Programming language

- C# (moderate - mid)
- Java (moderate - mid)
- Javascript (moderate - high)
- HTML (moderate - high)
- CSS (moderate - high)

MicroSoft

- Active Directory user management
- Windows Server Core
- Group Policies
- Domain Controller
- Dns
- DHCP
- PowerShell
- Hyper-V
- VMWare

Linux

- Bash / GitBash
- Redhat
- Ubuntu

Other

- SQL management
- Trend Micro
- FortiNet Firewalls
- Sophos Firewalls
- Hexnode / SureMDM MDM's

EDUCATION

Monash University — Coding Boot Camp (current)

Jan 2022 - Current

- | | |
|-------------|--------|
| -HTML5 | -CSS |
| -Javascript | -SQL |
| -MongoDB | -React |
| -Node.js | -API |

RMIT — Diploma of Information Technology

Feb 2019 - 2020

- | | |
|-------------------------|--------------------|
| -Programming | -Web Programming |
| -Networking 1-2 | -Virtualisation |
| -Systems Administration | -Database Concepts |

Victoria University — Diploma of Business

Feb 2013 - 2016

- | | |
|---------------|----------------------|
| -Accounting | -Economics |
| -Business Law | -Information Systems |
| -Marketing | -Business Statistics |

Certificates

Cisco:

CCNA

CyberOps

FortiNet:

NSE 1,2,3

Sophos:

Sophos ET-015 (Engineer)

Victoria

Victorian White Card

Victorian Drivers License

INTERESTS

Programming

Photography

Reference on Request