

# JAMES DAVEY

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Digital Accessibility Expert (DHS Trusted Tester) skilled at simplifying complex accessibility concepts and guiding teams to implement practical, effective solutions. Extensive experience in front-end web development and WCAG conformance, with a strong focus on enabling developers and designers to build accessible, user-friendly interfaces.

## WORK EXPERIENCE

- 7/2025 - Present     **Miles Partnership, Senior Digital Accessibility Specialist**
- Oversee accessibility testing and remediation for 50+ high-traffic tourism websites, including many official city and state destinations, ensuring WCAG 2.2 compliance.
  - Write articles on accessibility in the travel and tourism space, helping raise awareness and shape best practices across the industry.
  - Collaborate with design and development teams to build accessibility into new projects, adding detailed annotations in Figma and QA-ing implemented fixes.
- 6/2022 - 9/2024     **Paramount, Senior Accessibility Architect (Contract)**
- Led accessibility remediation efforts and created comprehensive requirements for Pluto TV's Web, Roku, and Android TV platforms, achieving significant improvements across new and existing components.
  - Managed backlogs and led meetings with stakeholders to prioritize and resolve accessibility bugs and tasks.
  - Defined and documented new text-to-speech standards, improving screen reader experiences across multiple TV platforms.
  - Oversaw accessibility compliance for Paramount's extensive network of refreshed brand sites, including MTV, Showtime, Nick, and several others.
- 8/2021 - 5/2022     **Lunchbox Technologies, Senior Accessibility Engineer**
- Managed a large backlog of accessibility-related Jira tickets, providing detailed descriptions and solutions for engineering teams.
  - Planned and executed remediation for high-priority sites, evaluating defects by impact, severity, and visibility across platforms.
  - Wrote and pushed React code to fix accessibility issues, working directly with teams to get fixes deployed.

1/2021 - 7/2021

### **CVS Health, Accessibility Engineer Lead (Contract)**

- Coordinated and executed accessibility testing, remediation, and educational initiatives across multiple internal product teams.
- Improved accessibility in the component library by advising designers, supporting developers, and writing usage guidelines for inclusive applications.
- Established and enforced internal standards for accessible data visualization, including grids, charts, graphs, and data tables.

3/2019 - 1/2021

### **Level Access, Senior Accessibility Analyst**

- Performed comprehensive accessibility audits to ensure compliance with legal standards, guiding organizations to minimize digital risk.
- Managed long-term projects and cultivated strong client relationships, resulting in significant sales growth and service renewals.
- Authored VPAT documents and conducted training sessions for developers and designers across Fortune 500 companies.
- Served as an Accessibility Design Specialist on a Kaiser Permanente contract, conducting in-depth design reviews for high-traffic web components and guiding UX teams on accessibility best practices.

## **EDUCATION**

### **University of California, Davis**

B.A. in Film and Technocultural Studies (2014)

## **TECHNICAL SKILLS**

**Accessibility:** WCAG, ADA, Section 508, Assistive Technology

**Technologies:** HTML, CSS, JavaScript, React, Git

**Tools:** VS Code, Figma, Jira, Confluence, Notion