

JAMES DAVEY

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Digital Accessibility Expert (DHS Trusted Tester) skilled at simplifying complex accessibility concepts and guiding teams to implement practical, effective solutions. Extensive experience in front-end web development and WCAG conformance, with a strong focus on enabling developers and designers to build accessible, user-friendly interfaces.

WORK EXPERIENCE

- 7/2025 - Present **Miles Partnership, Senior Digital Accessibility Specialist**
- Oversee accessibility testing and remediation for 50+ high-traffic tourism websites, including many official city and state destinations, ensuring WCAG 2.2 compliance.
 - Prioritize and manage large volumes of accessibility fixes, providing clear code and design recommendations in a fast-paced production environment.
 - Collaborate with design and development teams to build accessibility into new projects, adding detailed annotations in Figma and QA-ing implemented fixes.
 - Write articles on accessibility in the travel and tourism space, helping raise awareness and shape best practices across the industry.
- 6/2022 - 9/2024 **Pluto TV, Senior Accessibility Architect (Contract)**
- Led accessibility remediation efforts and created comprehensive requirements for Pluto TV's Web, Roku, and Android TV platforms, achieving significant improvements across new and existing components.
 - Managed backlogs and led meetings with stakeholders to prioritize and resolve accessibility bugs and tasks.
 - Defined and documented new text-to-speech standards, improving screen reader experiences across multiple TV platforms.
 - Oversaw accessibility compliance for Paramount's extensive network of refreshed brand sites, including MTV, Showtime, Nick, and several others.
- 8/2021 - 5/2022 **Lunchbox Technologies, Senior Accessibility Engineer**
- Managed a large backlog of accessibility-related Jira tickets, providing detailed descriptions and solutions for engineering teams.
 - Planned and executed remediation for high-priority sites, evaluating defects by impact, severity, and visibility across platforms.

- Wrote and pushed React code to fix accessibility issues, working directly with teams to get fixes deployed.

1/2021 - 7/2021

CVS Health, Accessibility Engineer Lead (Contract)

- Coordinated and executed accessibility testing, remediation, and educational initiatives across multiple internal product teams.
- Improved accessibility in the component library by advising designers, supporting developers, and writing usage guidelines for inclusive applications.
- Established and enforced internal standards for accessible data visualization, including grids, charts, graphs, and data tables.

7/2020 - 1/2021

Kaiser Permanente, Accessibility Design Specialist (Contract)

- Conducted thorough design reviews and risk assessments for Kaiser's high-traffic web components, ensuring accessibility for millions of users.
- Partnered with design teams to optimize accessibility and usability during the design phase, streamlining handoff to developers.
- Enhanced Kaiser's design system documentation with new accessibility guidelines, maintaining high standards for industry-leading healthcare design.

3/2019 - 1/2021

Level Access, Senior Accessibility Analyst

- Performed comprehensive accessibility audits to ensure compliance with legal standards, guiding organizations to minimize digital risk.
- Managed long-term projects and cultivated strong client relationships, resulting in significant sales growth and service renewals.
- Authored VPAT documents and conducted training sessions for developers and designers across Fortune 500 companies.

EDUCATION

University of California, Davis

B.A. in Film and Technocultural Studies (2014)

TECHNICAL SKILLS

Accessibility: WCAG, ADA, Section 508, Assistive Technology

Technologies: HTML, CSS, JavaScript, React, Git

Tools: VS Code, Figma, Jira, Confluence, Notion