

# JAMES THOMAS DAVEY

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Digital accessibility expert with DHS Trusted Tester certification, specializing in front-end web development, WCAG and Section 508 conformance, and educating developers to improve usability across all platforms.

## WORK EXPERIENCE

7/2021 - Present

### **Lunchbox Technologies, Senior Accessibility Engineer**

Responsible for the accessibility implementation of web ordering platforms for thousands of restaurants, kitchens, and marketplaces.

- Wrote and managed a backlog of hundreds of accessibility related Jira tickets that precisely described accessibility issues and prescribed fixes for engineers.
- Established action plans for at-risk sites, which prioritized defects based on their tractability, severity, noticeability, and frequency across our platforms.

1/2021 - 7/2021

### **CVS Health, Accessibility Engineer Lead (Contract)**

Responsible for coordinating and conducting accessibility testing, remediation, education sessions, and design reviews across several internal product teams.

- Developed accessible components and usage guidelines for the component library, directly improving accessibility in several web applications.
- Set internal accessibility standards for data visualization methods such as complex grids, charts, graphs, and data tables.

7/2020 - 1/2021

### **Kaiser Permanente, Accessibility Design Specialist (Contract)**

Responsible for design reviews and risk assessment for in-development components on Kaiser's front page and site-wide, to be used by millions of members.

- Collaborated with the design team to maximize accessibility and usability of components before handoff to the development team.
- Defined new accessibility optimizations for Kaiser's design system documentation, upholding their standards as a healthcare industry leader.

3/2019 - 1/2021

### **Level Access, Senior Accessibility Analyst**

Responsible for conducting accessibility audits to comply with legal standards, helping organizations to minimize risk for their websites and mobile applications.

- Oversaw long-term projects and maintained strong client relationships, resulting in multiple future sales and service product renewals.
- Authored VPAT documents following comprehensive audits within tight deadlines, enabling organizations to sell into the federal government.

## EDUCATION

### **University of California, Davis**

B.A. in Technocultural Studies (2014)

## TECHNICAL SKILLS

WCAG, Section 508, ADA, Assistive Technology, Inclusive Design  
HTML, CSS, JavaScript, React, Git, Rally, Jira