

# JAMES DAVEY

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Digital Accessibility Expert (DHS Trusted Tester) skilled at simplifying complex accessibility concepts and guiding teams to implement practical, effective solutions. Extensive experience in front-end web development and WCAG conformance, with a strong focus on enabling developers and designers to build accessible, user-friendly interfaces.

## WORK EXPERIENCE

7/2025 - Present    **Miles Partnership, Senior Digital Accessibility Specialist**

- Oversee accessibility testing and remediation for 50+ high-traffic tourism websites, including many official city and state destinations, ensuring WCAG 2.2 compliance.
- Prioritize and manage large volumes of accessibility fixes, providing clear code and design recommendations in a fast-paced production environment.
- Collaborate with design and development teams to build accessibility into new projects, adding detailed annotations in Figma and QA-ing implemented fixes.
- Write articles on accessibility in the travel and tourism space, helping raise awareness and shape best practices across the industry.

6/2022 - 9/2024    **Pluto TV, Senior Accessibility Architect (Contract)**

- Led accessibility remediation efforts and created comprehensive requirements for Pluto TV's Web, Roku, and Android TV platforms, achieving significant improvements across new and existing components.
- Managed backlogs and led meetings with stakeholders to prioritize and resolve accessibility bugs and tasks.
- Defined and documented new text-to-speech standards, improving screen reader experiences across multiple TV platforms.
- Oversaw accessibility compliance for Paramount's extensive network of refreshed brand sites, including MTV, Showtime, Nick, and several others.

8/2021 - 5/2022    **Lunchbox Technologies, Senior Accessibility Engineer**

- Managed a large backlog of accessibility-related Jira tickets, providing detailed descriptions and solutions for engineering teams.
- Planned and executed remediation for high-priority sites, evaluating defects by impact, severity, and visibility across platforms.

- Wrote and pushed React code to fix accessibility issues, working directly with teams to get fixes deployed.
- 1/2021 - 7/2021      **CVS Health, Accessibility Engineer Lead (Contract)**
- Coordinated and executed accessibility testing, remediation, and educational initiatives across multiple internal product teams.
  - Improved accessibility in the component library by advising designers, supporting developers, and writing usage guidelines for inclusive applications.
  - Established and enforced internal standards for accessible data visualization, including grids, charts, graphs, and data tables.
- 7/2020 - 1/2021      **Kaiser Permanente, Accessibility Design Specialist (Contract)**
- Conducted thorough design reviews and risk assessments for Kaiser's high-traffic web components, ensuring accessibility for millions of users.
  - Partnered with design teams to optimize accessibility and usability during the design phase, streamlining handoff to developers.
  - Enhanced Kaiser's design system documentation with new accessibility guidelines, maintaining high standards for industry-leading healthcare design.
- 3/2019 - 1/2021      **Level Access, Senior Accessibility Analyst**
- Performed comprehensive accessibility audits to ensure compliance with legal standards, guiding organizations to minimize digital risk.
  - Managed long-term projects and cultivated strong client relationships, resulting in significant sales growth and service renewals.
  - Authored VPAT documents and conducted training sessions for developers and designers across Fortune 500 companies.
- ## EDUCATION
- University of California, Davis**  
B.A. in Film and Technocultural Studies (2014)
- ## TECHNICAL SKILLS
- Accessibility:** WCAG, ADA, Section 508, Assistive Technology  
**Technologies:** HTML, CSS, JavaScript, React, Git  
**Tools:** VS Code, Figma, Jira, Confluence, Notion