James Nanthikattu
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[GitHub](#) | [Tableau](#)

Summary

Information Systems graduate with skills in data analysis, business analysis, and data engineering. Proficient in Python, SQL, Tableau, Power BI, and Excel, with experience in data modeling and business intelligence. Seeking an entry-level role in Data Analysis, Business Analysis, or Data Engineering to apply technical and analytical expertise in a dynamic environment.

Education

University of Texas at San Antonio | BBA, Information Systems, Expected May 2025 | GPA: 3.77

CareerFoundry Data Analysis Bootcamp | Certificate in Data Analysis | Expected May 2025
Gaining hands-on experience in Python, SQL, Tableau, and Excel through real-world data projects.

Experience

Valero Energy – Information Services Intern, San Antonio, Texas

- **May 2024 – August 2024:** Led TrendMiner implementation across refineries, enhancing operational efficiency. Designed Power BI dashboards for strategic decision-making.
- **May 2023 – August 2023:** Created Key Performance Indicator (KPI) and Action Item Cards for shift communication, improving data visibility. Collaborated with site directors to align KPIs with goals.

Code Ninjas – Code Sensei, San Antonio, Texas
May 2022 – May 2023

- Taught Python, JavaScript, and block-based coding to children aged 6–14.

Athletic Ticket Worker – University of Texas at San Antonio
September 2021 – Present

- Managed ticket sales and operations for athletic events with 500+ attendees, ensuring smooth processes and positive experiences.

Volunteer Experience

University Health Jun 2019 – Jul 2019 | Volunteer – Assisted in ER, Newborn Facility, and Front Desk, supporting medical staff, patient inquiries, and HIPAA compliance.

Skills

Technical: SQL | SQL Server | PostgreSQL | Google BigQuery | Python | Tableau | Power BI | Advanced Excel (VLOOKUP, Pivot) | Google Cloud Platform (GCP) | Git | Jupyter | Anaconda | Postman | REST API | Statistical Analysis | IT Process Management

Business: ITIL | Process Documentation | KPI Reporting | Project Management | Requirements Gathering | Leadership | Communication | Collaboration | Presentation

Certifications

ITIL 4 Foundation: Knowledge of IT service lifecycle, process improvement, and business alignment
Google Data Analytics Professional Certificate (Expected April 2025)

Awards

- Eagle Scout - Boy Scouts of America; First Sergeant, JROTC (4 years)