



SUBJECT: Response with payment schedule

Creditor: Capital One®
Re: Account ending in 2235
Customer Name: ESTHER M SOTO
Customer Number: 785209388
Balance as of 3/5/2019: \$4,121.91

We have reviewed your offer to settle the above account. At this time we are able to offer a settlement in the amount of \$2,184.61 with the following payment arrangements:

\$2,184.61 on 5/4/2019

Payments must be received by 8:00 p.m. ET on the dates listed above.

Please be advised—if the scheduled payments are not paid as agreed, the settlement agreement will be void—at which point we will resume our collection efforts on the full balance. You would then need to call the office to renegotiate other payment arrangements.

Once we receive the final payment, we'll monitor the account for up to 22 days to ensure the funds clear. After that period has passed, you can contact us if you would like a settlement confirmation emailed, mailed or faxed.

If you have any questions, please call us at 1-800-258-9319 ext. 525-8049.

Thank you,
Recoveries Debt Settlements
Hours of operation Mon-Fri 8-5 EST
Debt.Settlements@capitalone.com

Payment Options Below:

Free secure check by phone:

Please call 1-800-258-9319 Ext 525-8049

Postal Mail:

Capital One Payment Remittance
Payment Processing
P.O. Box 71083
Charlotte, NC 28272-1083