SHOV Corp Fax Srvr 4/15/2019 4:01:39 PM PAGE 1/002 Fax Server

From: CLP To: 9492321052

P.O. BOX 1410 TROY, MI 48099-1410







Current Balance: \$610.37
Current Owner: LVNV Funding LLC
Original Creditor: Capital One, N.A.
Account ID: 678061026

Original Account Number ending in: 4910

S-SFIRUX10 L-SIFDSA R-18 DS-699 P9XAV300100028 - 100055 CRYSTAL BATRES 52462 JENNIFER WAY COACHELLA CA 92236-2916

04/15/2019

This letter confirms that on 04/15/2019 you agreed to resolve your above-referenced account by making payment in the amount of \$257.00. The \$257.00 total amount will be paid in the following installment(s):

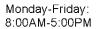
\$257.00 04/26/2019

Your payment(s) must be received no later than the dates provided above. If you fail to comply with the agreed-upon terms outlined above, the arrangement may be reevaluated, modified, or cancelled.

If you have any questions about your payment agreement feel free to call us at our toll-free number provided below. Sincerely,

Resurgent Capital Services L.P.







Correspondence address: P.O. Box 10497 Greenville, SC 29603-0497



Phone: 877-893-0165 Fax: 866-467-0912



Pay online: Portal.Resurgent.com e-Mail: contactcs@resurgent.com

SHOV Corp Fax Srvr 4/15/2019 4:01:39 PM PAGE 2/002 Fax Server

From: CLP To: 9492321052

Please read the following important notices as they may affect your rights.

This is an attempt to collect a debt and any information obtained will be used for that purpose. This communication is from a debt collector.

The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov.

El acto estatal de Rosenthal Fair Debt Collection Practices, y el acto federal de Fair Debt Collection Practices requieren que, a menos de circunstancias inusuales, los cobradores no podrán contactarlo antes de las 8 a.m. o después de las 9 p.m. Ellos no lo podrán acosar usando amenazas violentas o arrestarlo o usar un lenguaje ofensivo. Los cobradores no podrán usar declaraciones falsas o engañosas o llamarlo a su trabajo si ellos saben o tienen razón para saber que usted no puede recibir llamadas personales en su trabajo. En general, cobradores no le podrán decir a otra persona, aparte de su abogado o su esposa, acerca de su deuda. Los cobradores se podrán comunicar con otras personas para poder comunicarse con usted, y para entablar un juicio. Para más información sobre las actividades de colección de deuda, usted puede contactar Federal Trade Commission al 1-877-FTC-HELP o www.ftc.gov

Please note that a negative credit bureau report reflecting on your credit record may be submitted to a credit reporting agency by the current account owner if you fail to fulfill the terms of your credit obligations. This notice in no way affects any rights you may have.