

Client name: Harold Stanley
Creditor: CITIBANK
Acct: 4269371000275498
Balance: \$930.07

I called today into the Internal Recovery Unit (IRU) (800) 685-4654, and spoke with one of their reps, Vina, and she informed me that Citibank is no longer collecting this account due to the fact that the account has already charged-off and is closed. Only voluntary payments are accepted.

I asked her if Citibank can mail a letter stating the above to our office but Vina said Citibank does not have such a letter. Citibank IRU can be reached at (800) 685-4654.