To: 9492321052 Page: 1/4 Date: 4/12/2019 4:48:40 PM





To:	Adriana Roybal	From: Fax:	Nationwide Credit, Inc.
Fax:	949 232 1052	Total Pages Including Cover Letter:	4
Phone:	9095817444	Date:	04/12/2019
Re:	19024122491	cc:	

See attached communication for additional information.

Confidential/Privileged Facsimile Communication

This message is intended only for use by the individual whom it is addressed to, and may contain confidential information exempt from disclosure under applicable federal and state law. If the reader of this message is not the intended recipient, or the agent responsible for delivering the message, you are hereby notified that any distribution or copying of this communication is prohibited.

If you have received this communication in error, please notify us immediately by telephone at 1-877-779-3472 during Monday – Friday: 8:00am – 6:00pm ET, or return the original message to the sender.

Thank you.

Nationwide Credit, Inc.

To: 9492321052

Page: 2/4

Date: 4/12/2019 4:48:40 PM

PERSONAL AND CONFIDENTIAL PO Box 10354 Des Moines, IA 50306-0354

ACCOUNT NO:	XXXXXXXXXXX83005
ID NUMBER:	19024122491
ACCOUNT BALANCE:	\$5212.92
AMOUNT ENCLOSED:)

o Change of address: Print New Address on Back

REMIT TO:

NATIONWIDE CREDIT, INC. PO Box 14581 Des Moines IA 50306-3581

HOLLY OLIVIER C/O PHILIP SELLERS PC 7945 CARTILLA AVENUE STE#A115 RANCHO CUCAMONGA, CA 91730

*** Please see the reverse side of this letter for important notices concerning your rights ***

Please Detach and Return this Stub in the Enclosed Envelope with your Check or Money Order - Make Sure the "Remit to" Address appears in the Window



Nationwide Credit, Inc.

PO Box 14581 Des Moines, IA 50306-3581 Monday – Friday: 8:00am – 6:00pm ET 1-877-779-3472 Creditor: AMERICAN EXPRESS
Account Number: XXXXXXXXXXX83005

Account Balance: \$5212.92

Date: 04/12/2019

Dear HOLLY OLIVIER:

This letter is to confirm our telephone conversation with Nationwide Credit, Inc. ("NCI") regarding settlement of the balance owed on your American Express account referenced above. When we discussed the settlement offer, you agreed to pay the settlement amount listed below to resolve this account.

Settlement Amount

\$2086.00

ſ	Payment No.	Payment Date	Payment Amount
	1	4/26/2019	\$1712.00
	2	5/28/2019	\$374.00

This offer is contingent upon NCI receiving the payment(s) pursuant to the payment schedule outlined in this letter. If you fail to meet any terms of the Settlement Agreement, NCI may, at its discretion, cancel the Settlement Agreement and / or offer you a new agreement. NCI is not obligated to offer the same terms in any new settlement offer.

Other than communication regarding your payment plan, no further attempts will be made to collect the remaining balance while you are making payments in accordance with the terms listed above. Upon receipt and clearance of payment for the settlement amount, no further attempts will be made to collect the remaining balance. Failure to remit payment(s) for the Settlement Amount in accordance with the terms referenced above may result in further collection efforts to recover the account balance owed.

If you require more information or have any further questions, please call us at 1-877-779-3472 between Monday through Friday between the hours of 8:00am – 6:00pm (ET), or email us at customersupport@ncirm.com* from your registered email mentioning your NCI ID.

Sincerely,

Nationwide Credit, Inc.

This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose.

*By sending an email to this address, you are authorizing Nationwide Credit, Inc. to contact you at this email address. If at any point you want to withdraw your e-mail consent, please call us at 1-877-779-3472 or send an email requesting to be un-enrolled.

If you provide access to your email account to any other persons, such persons may be able to read the emails that we send to you. If you have

provided your work place email, it may be subject to your employer's email monitoring policies and therefore may be read by your employer. Some written communications will continue to be sent via US Postal Service.

To: 9492321052 Page: 3/4

Date: 4/12/2019 4:48:40 PM

NOTE CHANGES ONLY

FIRST NAME]		MI													
LAST NAME												I]															
ADDRESS																													
CITY									Ι			Ι					Н	OMI	E PH	ION	E								
STATE			ZIF	9		Ι] -									W	/OR	K PI	ION	Ε]			

This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose.

To: 9492321052 Page: 4/4 Date: 4/12/2019 4:48:40 PM

This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose.

CALIFORNIA The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov.

COLORADO This communication is an attempt to collect a debt by a debt collector or collection agency and any information obtained will be used for that purpose. A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debtor collector or collection agency from taking any other action authorized by law to collect the debt. FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE WWW.COAG.GOV/CAR. NATIONWIDE CREDIT, INC., COLORADO OFFICE: 1776 S. JACKSON STREET #900 DENVER, CO 80210 TELEPHONE: 720-287-8670

MINNESOTA This collection agency is licensed by the Minnesota Department of Commerce.

NEW YORK The New York City Department of Consumer Affairs Permit Number is 0914159.

The State of New York Department of Financial Services requires NCI provide you with the following disclosure(s):

If a creditor or debt collector receives a money judgment against you in court, state and federal laws may prevent the following types of income from being taken to pay the debt:

- 1. Supplemental security income, (SSI);
- 2. Social security;
- 3. Public assistance (welfare);
- 4. Spousal support, maintenance (alimony) or child support;
- 5. Unemployment benefits;
- 6. Disability benefits;
- 7. Workers' compensation benefits;
- 8. Public or private pensions;
- 9. Veterans' benefits;
- 10. Federal student loans, federal student grants, and federal work study funds; and
- 11. Ninety percent of your wages or salary earned in the last sixty days.

NORTH CAROLINA North Carolina Department of Insurance Permit No. 924.

TENNESSEE This collection agency is licensed by the Collection Service Board, State Department of Commerce and Insurance.