# James Wiggins

jameswiggins.com jameswiggins@gatech.edu | 229.224.0120

### **EXPERIENCE**

# **EXXONMOBIL IT** | CORPORATE SOLUTIONS ANALYST Sept 2019 – present | The Woodlands, TX

- Selected multiple times to develop insights and Tableau dashboards for company-wide leadership involving historical & projected performance of assets and nominal vs target spend
- Created company-wide resources and best-practice documentation specifically for using Tableau within ExxonMobil's environment
- Held weekly office hours as an 'Analytics Doctor' helping individuals throughout the company solve their analytics related issues
- On-boarded and mentored one summer intern and one full-time hire
- Won company-wide analytics competition 'aGame' in December 2019
- Fostered team collaboration by creating Zoom and Slack channels

#### **DELTA AIR LINES** | Coop

Aug 2016 - Aug 2018 | Atlanta, GA

- Used SAS to automate the end-to-end process of creating myriad high visibility reports such as the Daily Domestic Operations Competitive Performance, the Weekend Stats Report, and the NYC Report
- Developed and distributed the OCC Performance Review 7 times
- Routinely delivered the 9AM briefing informing Delta's SVP Operations on yesterday's performance
- Strategized overhaul of ATL Logistics headcount forecasting model
- Routinely performed ad-hoc data gathering and visualization

### GEORGIA TECH HOUSING | RESIDENT ASSISTANT

Aug 2016 - May 2019 | Atlanta, GA

- Built community on a floor of 54 residents, hosted 32+ social and informational floor programs, designed and produced 24 bulletin boards, and was on-call for emergencies in a 700+ occupancy building
- Awarded Event-of-the-Year for 20+ residents sending thank you notes to a hospitalized veteran of United States Armed Forces

### **PROJECTS**

## HOTSPOT RIDE | Co-Founder and CEO

May 2016 - Apr 2017 | New York City, NY

- Coordinated with lawyers, GT mentors, and 3 co-founders to kick-start a big data based mobile app on iOS and Android
- Leveraged machine learning to determine real-time high frequency customer locations enabling taxi drivers to compete with ride services
- Launched in Manhattan with the New York Taxi and Limousine Commission (TLC)
- \$20k venture capital raised with angel investors

# NTG | INDUSTRIAL ENGINEERING SENIOR DESIGN Jan 2018 - May 2018 | Atlanta, GA

- Personally contributed by using GurobiPy to implement shortest path integer program which consolidated individual orders into optimally combined delivery routes (think UberPool for 18-wheelers)
- New combined shipments method alone estimated increase of 5.27% (\$467k) to client's net profit

### **EDUCATION**

# GEORGIA INSTITUTE OF TECHNOLOGY

MASTER OF SCIENCE IN ANALYTICS Dec 2019 | Atlanta, GA Concentration in Machine Learning

# GEORGIA INSTITUTE OF TECHNOLOGY

BACHELOR OF SCIENCE IN ISYE May 2018 | Atlanta, GA Graduated Highest Institutional Honor GPA: 3.71 / 4.0

### **SKILLS**

#### **EXPERT**

Tableau • Statistics
Communicating Insights • Visualization

### **PROFICIENT**

Python • Numpy • Pandas Scikit-Learn • MatPlotLib • SAS Alteryx • MS Office Suite • D3 • SQL

### **TECHNOLOGY**

Automation • Virtual Environments • SVG • Jupyter Notebook • Git/Github

### **COURSEWORK**

### **GRADUATE**

Analytical Modeling Data Visualization Machine Learning Optimization Time Series Analysis

### **UNDERGRADUATE**

Accounting (Teaching Assistant)
Manufacturing Quality Improvement
Optimization
Regression/Forecasting
Simulation
Statistics/Probability
Stochastic Modeling
UI Design

### **LINKS**

Website: jameswiggins.com LinkedIn: jamesmichaelwiggins GitHub: jameswiggins