

James W Ortiz

[JWOrtiz.dev](https://jwortiz.dev) | James@jwortiz.dev | <https://www.linkedin.com/in/jameswortiz/>

EDUCATION

Pace University, Seidenberg School of Computer Science and Information Systems

Pleasantville, NY

Bachelor of Science in Computer Science

May 2020

CERTIFICATIONS

The Complete React Developer Course (w/ Hooks and Redux)

May 2023

Udemy.com

Relevant skills: JavaScript, React.js

PROJECTS

JWOrtiz.dev

2023

- Personal Portfolio Website for hosting my projects
- Developed using React
- Styled with SCSS
- Hosted on Heroku

Expenses Tracker

2023

- Web Application for managing your expenses
- Developed using React
- Utilizes Google Firebase for user authentication and for storing/retrieving expenses data per user
- Developed full test suite for testing application using Jest

EXPERIENCE

Tata Consultancy Services

New York, NY

Software Engineer

October 2020 – Now

- Create capacity analysis reports to analyze server capabilities, growth, and recommend capacity adjustments
- Manage alerts for 500+ live applications, diagnose application errors, and work with app teams to resolve issues swiftly

Pace University ITS Helpdesk

Pleasantville, NY

Technician

August 2018 – May 2019, September 2019 – May 2020

- Provide support for desktop issues, account maintenance, and educational technologies
- Utilize Active Directory and Remote Desktop to resolve client issues

iD Tech

Palo Alto, CA

Lead Instructor

June 2019 – August 2019

- Created and instructed courses on Java Game and App Development, and creating mods in Java for Minecraft
- Students without prior experience were able to create their own apps/mods by the end of the courses
- Lead and assisted Instructors in a fast-paced environment
- Ensured safe and effective learning environments for over 1000 students each week

SKILLS

Languages: JavaScript, Java

Frameworks: React.js

Other: Github, Customer Support