

James W Ortiz

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EDUCATION

Pace University, Seidenberg School of Computer Science and Information Systems
Bachelor of Science in Computer Science

Pleasantville, NY
May 2020

EXPERIENCE

Tata Consultancy Services

Software Engineer

New York, NY
October 2020 – Now

- Design and develop REST based Microservices utilizing Spring Boot
- Develop DTOs, DAOs, Service, and Controller classes
- Implement database connectivity using JDBC with Oracle SQL
- Utilize React.js to design interactive web applications
- Resolve application errors swiftly in a production environment
- Work in teams applying Scrum development methodology

Pace University ITS Helpdesk

Technician

Pleasantville, NY
August 2018 – May 2020

- Provide support for desktop issues, account maintenance, and educational technologies
- Utilize Active Directory and Remote Desktop to resolve client issues

iD Tech

Lead Instructor

Palo Alto, CA
June 2019 – August 2019

- Lead and assisted Instructors in a fast-paced environment
- Ensured safe and effective learning environments for over 1000 students each week

Instructor

- Created and instructed courses on Java Game and App Development, and creating mods in Java for Minecraft
- Students without prior experience were able to create their own apps/mods by the end of the courses

PROJECTS

Shop Client

2020

- Designed and developed REST based Microservices utilizing Spring Boot
- Developed DTOs, DAOs, Service, and Controller classes
- Implemented database connectivity using JDBC with Oracle SQL
- Used GIT for Source Control and Version Management
- Deployed on Apache Tomcat Server

WEDC Senior Providers Network

2018

- Created a website for WEDC Senior Providers Network non-profit organization
- Utilized HTML to create page to display members of organization, with images and click to open biographies

Minesweeper

2016

- Recreated the game “Minesweeper” using Java
- Added additional customization options not present in original such as additional game modes and board sizes

SKILLS

Languages: Java, JavaScript, SQL

Frameworks: Spring Boot, React.js

Other: Docker, Agile Methodology, Customer Support, Github, Moogsoft, Microsoft Excel, ServiceNow, Grafana