

James W Ortiz

JWOrtiz.dev | James@jwortiz.dev | <https://www.linkedin.com/in/jameswortiz/>

EDUCATION

Pace University, Seidenberg School of Computer Science and Information Systems
Bachelor of Science in Computer Science

Pleasantville, NY
May 2020

EXPERIENCE

Tata Consultancy Services

Software Engineer

New York, NY
October 2020 – Now

- Create capacity analysis reports to analyze server capabilities, growth, and recommend capacity adjustments
- Manage alerts for 500+ live applications, diagnose application errors, and work with app teams to resolve issues swiftly

Pace University ITS Helpdesk

Technician

Pleasantville, NY
August 2018 – May 2019, September 2019 – May 2020

- Provide support for desktop issues, account maintenance, and educational technologies
- Utilize Active Directory and Remote Desktop to resolve client issues

iD Tech

Lead Instructor

Palo Alto, CA
June 2019 – August 2019

- Created and instructed courses on Java Game and App Development, and creating mods in Java for Minecraft
- Students without prior experience were able to create their own apps/mods by the end of the courses
- Ensured safe and effective learning environments for over 1000 students each week

PROJECTS

Firetyper

2023

- Typing test with dynamic prompts for improving your typing ability
- Utilizes Google Firebase for user authentication
- Developed using React

JWOrtiz.dev

2023

- My portfolio website for hosting projects
- Developed using React
- Styled with SCSS

Expenses Tracker

2023

- Web application for managing your expenses
- Utilizes Google Firebase for user authentication and for storing/retrieving expenses data per user
- Developed using React

CERTIFICATIONS

The Complete React Developer Course (w/ Hooks and Redux)
Udemy.com

May 2023

Relevant skills: JavaScript, React.js

SKILLS

Languages: JavaScript, Java

Other: Customer Support, Git