

James W Ortiz

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EDUCATION

Pace University, Seidenberg School of Computer Science and Information Systems
Bachelor of Science in Computer Science

Pleasantville, NY
May 2020

CERTIFICATIONS

The Complete React Developer Course (w/ Hooks and Redux)

May 2023

Udemy.com

Relevant skills: JavaScript, React.js

PROJECTS

Firetyper

2023

- Typing test for improving your typing skills
- Developed using React
- Styled with SCSS

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2023

- Personal Portfolio Website for hosting projects
- Developed using React
- Styled with SCSS

Expenses Tracker

2023

- Web Application for managing your expenses
- Developed using React
- Utilizes Google Firebase for user authentication and for storing/retrieving expenses data per user

EXPERIENCE

Tata Consultancy Services

New York, NY

Software Engineer

October 2020 – Now

- Create capacity analysis reports to analyze server capabilities, growth, and recommend capacity adjustments
- Manage alerts for 500+ live applications, diagnose application errors, and work with app teams to resolve issues swiftly

Pace University ITS Helpdesk

Pleasantville, NY

Technician

August 2018 – May 2019, September 2019 – May 2020

- Provide support for desktop issues, account maintenance, and educational technologies
- Utilize Active Directory and Remote Desktop to resolve client issues

iD Tech

Palo Alto, CA

Lead Instructor

June 2019 – August 2019

- Created and instructed courses on Java Game and App Development, and creating mods in Java for Minecraft
- Students without prior experience were able to create their own apps/mods by the end of the courses
- Ensured safe and effective learning environments for over 1000 students each week

SKILLS

Languages: JavaScript, Java

Other: Customer Support, Git