

# Jamie Bradley

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## Personal Profile

Due to my sound level of experience in the area and desire to work with computers, I hold a strong passion to be a part of the computing industry. I have currently finished studying Computer Science at the University of Ulster Magee. I'm currently seeking a computing based Job. Working as a team and good customer interaction are two qualities I feel I strongly possess. I believe my current skill set and achievements listed below, make me a valuable asset to your company. I will grasp every opportunity and challenge with both hands, and work hard to achieve goals.

## Certifications

**IT Technician**, *LinkedIn Learning Program* (Jan 2018)

(Windows 10 and Mac OS: Administration, Networking, Remote Desktop, Servers, SQL, Mojo Helpdesk, Mobile Security, Troubleshooting and Microsoft deployment toolkit 2013)

**Advanced Skills as an IT Help Desk Specialist**, *LinkedIn Learning Program* (Jan 2018)

## Education

**2014/2017 University of Ulster, Magee – BSc (Hons) Computer Science 2:2**

### Year 1 Modules:

Mathematics  
Programming I  
Programming II  
Database Systems  
Computer Hardware and Organisation  
System Analysis and Design

### Year 2 Modules:

Visual Programming  
Professional Issues  
Object Orientated Programming  
Object Orientated Modelling  
Computer Networks and Op Systems  
Interactive Interface design

### Year 3 Modules:

Research Studies & Project management  
Systems' Security  
Mobile technology  
Mobile Robotics  
Intelligent Systems  
Final Year Project

**St. Patricks High School Keady 2007/2014**

**A Level:** ICT B

Moving Image Arts B

Travel and Tourism C

**7 G.C.S. E'S:** B-C Including a C in English and Maths

## SKILLS PROFILE

### Leadership/Teamwork and Communication:

I have involved myself and taken part in many different projects within my chosen course at university. Many of these projects required coming together as a team, thus allowing me the opportunity to identify and apply my team working skills to a specific situation. Being captain of my football team, taught me vital skills on how not only to lead, but to be an equal team player. My role of captain meant using effective communication in order to have a successful play. I believe teamwork and unselfishness create the backbone of a great team, without them a team cannot realistically compete. Effective constructive criticism is a skill I acquired through my seven years in a Karate club, where I both participated in, and taught the sport.

### Problem Solving and Decision-Making Skills:

Quick decision making for the benefit of my football team was a vital skill this sport taught me, and I am now able to carry this through and apply it to any team based situation. The act of problem solving is a core skill needed when doing a computer science degree, with many aspects of my course enhancing this skill. For example; I was presented with many tasks requiring me to identify and fix incorrect coding within certain programs, in a limited amount of time. My thorough knowledge of coding and ability to problem solve quickly, meant I completed each challenging task correctly, and always finishing within the time scale given.

**Technical Skills:**

During my time at university I have developed a large range of professional computing skills such as:

- Knowledge on SQL, XML, HTML and CSS.
- Programming Languages: Java, JavaScript, C# and C++
- Proficient Knowledge on networking, operating systems (Windows, Linux and Apple) and human-computer interaction.
- Microsoft Servers 2008-16, Active Directory, Desktop Security, and Mobile Technology.
- Microsoft Office

## WORK EXPERIENCE

**HCL Armagh (June 2015 – September 2015)**

- My duties included taking inbound calls for “post office savings” customers, performing a professional conversation with each customer, and help with any problems or queries they had.
- Ability to problem solve quickly due to fast paced call times. My initiative was key when having to solve problems for many customers, and I feel I provided them with the best possible customer service.
- All my tasks were carried out in an efficient and professional manner.
- Working in the customer service industry gave me the chance to spend time communicating with people, thus enabling me to now possess excellent interpersonal skills. I have learnt to be helpful, friendly and efficient. HCL has allowed me the opportunity to work with a diverse group of people, and deal with a mixture of personality types.

**Armagh City Hotel (May 2013-September 2014)**

- I was a temporary waiter and my job was to provide a high standard of serving food to customers. I feel this position greatly improved my interpersonal communication skills, working closely alongside a team of chefs and other waiters to ensure the customers every needs were met.
- This position allowed me to improve and expand on the crucial skill of multitasking.
- This particular job also taught me how to understand and deal with high-pressure situations in a professional manner.
- Time management and attention to detail was vital for this fast pace job. These skills allowed me to complete tasks efficiently and effectively.
- I was hard working and worked well with others to keep up staff morale.

**24 heaven boarding kennels (May 2011-September 2013)**

- I fed, groomed and walked the customer’s pets, this allowed me to communicate with customers and ensure that their pets every needs where met.
- Taking reservations via phone, emails and walk in’s, allowed me to further develop my management and interpersonal skills.
- Ensuring the environment was safe for the animals at all times by keeping it clean and sanitary, shows that I provided a professional working environment.
- I am experienced in the handling of cash.
- This job allowed plenty of initiative and the opportunity to work alone or within a team.

## INTERESTS & ACHIEVEMENTS

- I thrive on staying up to date with the latest advances in technology.
- I am part of a music society and have taught myself to play guitar.
- I have a keen interest in travelling and exploring different cultures around the world.
- My proudest achievement so far has been the McAleavey Bursary award and this was for being the most improved student from GCSE’s to the end of My Alevel’s.
- I enjoy being physically active in sports such as MMA, Karate and Gaelic football and have won many competitions in each sport.