Jamie Catania

Digital Product Designer

Jamie@CataniaInteractive.com / 219.242.2687 / Baltimore, MD

Software Engineer & Product Designer

Granicus (formerly GovDelivery) / Washington, DC / 2016 - 2017

- Designed and engineered client- and server-side features, including reporting dashboards, course progression UX, and Section 508 compliance for a variety of media formats.
- Conducted ongoing user research and design tasks, including journey mapping, user flow diagramming, UI wireframing, rapid prototyping, and end-user testing.
- ▶ Facilitated team-wide Agile Scrum ceremonies, including daily stand-ups, retrospective ceremonies, and sprint product demos.
- ▶ Implemented an automated regression testing approach using Codeception.

Learning Experience Designer & Strategist

GovDelivery & GovLoop / Washington, DC / 2014 - 2016

- Interfaced directly with government clients across seven projects, managing expectations, pitching design concepts, delivering status updates, and submitting deliverables.
- Defined and implemented Agile-based, inter-departmental procedures and best practices for learning product design and media production.
- ▶ **Designed** and **developed** five 30-minute, on-demand learning experiences for GovLoop Academy covering topics like Human-Centered Design and Digital Services Acquisitions.
- ▶ Founded and led several company-wide, internal learning initiatives, including the GovDelivery Learning Community of Practice, GovLoop Book Club, and DC Code Club.

Instructional Systems Designer

Booz Allen Hamilton / Washington, DC / 2012 - 2014

- Planned and executed a detailed UX strategy and product development plan for the Digital Leadership Challenge Simulation (DLCS).
- Wireframed user interface elements based on data gathered via focus groups, interviews, and usability testing.
- ▶ Managed the day-to-day design activities of a 4-person multidisciplinary team.

Instructional Designer

Nokia (formerly Navteq) / Chicago, IL / 2010 - 2012

Designed and produced over 20 hours of online, on-demand microlearning experiences for globally-dispersed engineers working with complex mapping database software.

Serious Game Designer (Intern)

Information in Place, Inc. / Bloomington, IN / 2008

Designed game mechanics for Astronaut: Moon, Mars, and Beyond, a massively multiplayer online game that promotes STEM education for children.

E-Learning Consultant

Banker's Life & Casualty / Chicago, IL / 2007 - 2008

▶ Produced wireframes and UI mockups of an internal, enterprise training portal.

UX/Prototyping Tools

Sketch, Adobe XD, Balsamiq, Invision, Figma, ScormCloud

Web Development Tools

HTML5, CSS3/SCSS, Javascript, jQuery, React, Bootstrap, PHP, WordPress, Jekyll, Docker, Grunt, XDebug, Codeception, Behat, MySQL, JSON, xAPI, SCORM

Media Production Tools

Storyline, Captivate, VideoScribe, Illustrator, Photoshop, InDesign, Premiere, Camtasia, AfterEffects, AnimateCC

Collaboration & Workflow

Agile, Scrum, Slack, JIRA, Trello, BaseCamp, Confluence, Asana, Git, Github, GitLab

Education

M.S. Instructional Systems Tech. Indiana University / 2008 - 2010

B.S. Informatics
Indiana University / 2005 - 2008

Sample work available at www.CataniaInteractive.com