# JAMIE DORST

JAMIEDORST.GITHUB.IO

# CONTACT

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# **EXPERIENCE**

#### **ROLE & TOOLS**

UX Researcher & Designer

User Interviews Affinity Diagramming Figma Behavior Coding

#### CLASSINSIGHT RESEARCH ASSISTANT @ CMU HCII

September 2019 - Present

Code students'/professors' actions in participating classrooms to help learn about beneficial behaviors in the classroom and how we can increase them. Assist with user interviews, then transcribe and analyze data. Use resulting insights to inform the design of a teacherfacing dashboard from the ground up.

### **ROLE & TOOLS**

Designer & Front-End Developer

Sketch Principle React HTML/CSS/JavaScript

## CMU COURSE ADVISOR @ SELF

May 2019 - Present

Creating a website with two of my peers that will help Carnegie Mellon students more accurately choose their courses. Interviewed students from across colleges to understand what they would want in a tool like this, then designed a working prototype using Sketch and Principle. Currently working on front-end development using React, on track to publish by the end of the Spring 2020 semester.

#### **ROLE & TOOLS**

UI Designer

Typography/Branding Grid Systems Wireframes and Mockups Think Aloud Protocol

# SEEING TO LEARN RESEARCH ASSISTANT @ CMU HCII October 2018 - May 2019

Created informed and thoughtful site content for a teaching/learning tool about aquatic insect identification. Designed new teaching content using Adobe CC including an updated landing page and the first digital and interactive dichotomous key with printable info popups. Conducted think aloud protocol with users and analyzed the results to further improve my work.

# **SKILLS**

Sketching

# **EDUCATION**

# **TECHNICAL**

Adobe Creative Cloud
Sketch/Principle
HTML/CSS
Javascript/React
Think Aloud Protocol
User Interviews
Affinity Diagramming
Stakeholder Mapping
Customer Journey Mapping
SPSS

#### CARNEGIE MELLON UNIVERSITY

August 2018 - May 2021

B.A. in Human-Computer Interaction and Psychology GPA: 3.9

#### RELEVANT COURSEWORK

Interaction Design Studio I & Interaction Design Studio II User-Centered Research and Evaluation Service Design Computing for Creative Practice Experiment Design for Social and Behavioral Sciences Methodology of Visualization