

# Jamiela Reneilwe Lemena

## Junior Cyber Security Analyst

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<http://www.linkedin.com/in/jamielalemena-86b299206> • <https://github.com/jamielalemena/jamielarene> •  
<https://www.hyperiondev.com/portfolio/JL24110016730/>

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Motivated career-changer with a background in customer service, recently completed a Cyber Security bootcamp, and discovered a passion for cybersecurity. Committed to leveraging strong analytical and communication skills from the customer service industry to excel in security operations and threat analysis. Eager to apply adaptability and problem-solving abilities, having gained proficiency in Python, HTML, CSS, Kali Linux, SIEM, IDS/IPS, and ethical hacking practices.

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### EXPERIENCE

#### **HyperionDev • Cyber Security Bootcamp**

01/2025 - 06/2025

Worked with industry-standard cybersecurity tools and techniques to protect networks, systems, and data. Focused on developing practical skills in penetration testing, network security, and vulnerability assessments.

- Achieved an overall grade average of 99% for the bootcamp tasks.
- Mastered Python programming within six months, enhancing coding skills and efficiency in automation and data analysis.
- Acquired hands-on experience with key cybersecurity tools, including Kali Linux, SIEM, and IDS/IPS.
- Successfully completed five practical, real-world projects such as Databases, Networks, and Forensics.

#### **Shoprite Checkers Home office • Customer Service agent**

07/2023 - Present

- Supported online customers under the Checkers Sixty60 platform, resolving order and delivery issues
  - Handled refunds, complaints, and real-time queries across digital and phone channels
  - Currently manage escalated cases in the Customer Care Line, liaising with store and regional managers
  - Utilize SAP Cloud and CRM systems to track and resolve product-related enquiries
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### EDUCATION

#### **Cyber Security Bootcamp Bootcamp • HyperionDev • 01/2025 - 06/2025**

#### **Cape Peninsula University of Technology • Diploma in Interior Design • 02/2020 - 11/2024 (Incomplete)**

- Completed core modules including - Interior Design, Project Management, Presentation skills, and Business Practice
  - Gained strong time management, creative problem-solving, and project execution skills
  - Studies were discontinued due to financial constraints
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### PROJECTS

#### **• Inventory Stock list project (Python)**

Independently created a stock list for a shoe company using Python.

<https://github.com/hyperiondev-bootcamps/JL24110016730/blob/757ed7bcbcc4aee08654639b90e8dd5ffe4fd56/Level%201%20%E2%80%93Python%20Basics%20for%20Cyber%20Security/L1T26%20%E2%80%93Capstone%20Project%20%E2%80%93OOP/inventory.py>

#### **• About Me webpage project (HTML & CSS)**

Independently created a minimal personal webpage using HTML and CSS

<https://jamielalemena.github.io/jamielarene/>

## • Cyber Security Course Project (Kali Linux)

Penetration testing and vulnerability assessments project using Kali Linux.

[https://github.com/hyperiondev-bootcamps/JL24110016730/blob/757ed7bcbbcc4aee08654639b90e8dd5ffe4fd56/Level%203%20%E2%80%93%20Databases%2C%20Networks%2C%20and%20Forensics/L3T14%20%E2%80%93%20Capstone%20Project%20%E2%80%93%20Case%20Study/case\\_study.pdf](https://github.com/hyperiondev-bootcamps/JL24110016730/blob/757ed7bcbbcc4aee08654639b90e8dd5ffe4fd56/Level%203%20%E2%80%93%20Databases%2C%20Networks%2C%20and%20Forensics/L3T14%20%E2%80%93%20Capstone%20Project%20%E2%80%93%20Case%20Study/case_study.pdf)

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### **SKILLS**

**Technical Skills** Python • Kali Linux • HTML • CSS • SIEM • IDS/IPS • Cryptography • Penetration Testing • Ethical Hacking

**Soft Skills** Analytical thinking • Effective communication • Adaptability • Problem-solving • Resilience under pressure

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### **ACCOMPLISHMENTS**

- Successfully applied analytical skills from Customer service to identify and resolve cybersecurity issues.
- Completed online courses in Python, Kali Linux, and network security to build foundational cybersecurity knowledge.

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### **PORTFOLIO AND OTHER LINKS**

**Portfolio** <https://www.hyperiondev.com/portfolio/JL24110016730/>

**LinkedIn** [www.linkedin.com/in/jamiela-lemena-86b299206](http://www.linkedin.com/in/jamiela-lemena-86b299206)

**Personal Github** <https://github.com/jamielalemena/jamielarene>

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### **REFERENCES**

References are available on request