

# J. Matthew Miguel

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## RELEVANT SKILLS

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- JavaScript
- Node.js
- Visual Studio Code
- React.js
- Jest Testing
- MongoDB
- HTML / CSS
- SQL
- GitHub/Git
- Microsoft Office Suite
- Ubuntu
- CRUD Operations
- Project Coordination
- Customer Service
- Business Communication
- Tailwindcss
- Material UI
- Zoom

## EXPERIENCE

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### Code Fellows, Seattle, WA

*Teachers Assistant*

October 2022 – Present

- Tailor individual instruction, guidance, and technical support to 100 students at all class levels, leading students to have a better understanding of programming concepts and best practices
- Resolve 10 tickets on average per day through efficient triaging, resulting in a 20% shorter ticket lifecycle
- Collaborated with peers on effective communication practices between management, students, and instructors, further developing teamwork among each other in addition to 25% more lab coverage

### Zillow Group, Seattle, WA

*Pricing Analyst*

March 2020 – January 2022

- Valued and analyzed the potential risk of investments via comparative market analysis for Zillow Offers asset portfolio, producing a 3%+- average margin of error per case
- Consistently exceeded weekly objectives and quotas leading, to top-performer accolades 4 times in 2021
- Managed inquiries and concerns from broker partners, leading to a more efficient workflow and a 30% drop in pricing errors

### Vulcan INC / Living Computers: Museum + Labs, Seattle, WA

*Tour Guide*

April 2014 – July 2018

- Hosted tours of vintage computer collections covering a span of 40 years of computer hardware, software, and notable figures, producing a 4.5-star rating on top reviewer sites
- Managed weekly schedules for 10+ employees based on daily tasks and assignments, leading to 90% floor coverage
- Managed quarterly museum safety committee meeting agenda and training, resulting in 100% participation in safety activities

## EDUCATION

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### Year Up / Seattle Central College, Seattle, WA

March 2022 – Present

*Year Up is an intensive, competitive technical training and career development program. The program includes college-level courses, professional training, and a six-month internship.*

- Completed coursework in Software Development and Testing, Project Management, and Business Communications, with specialized training in Application Development, including HTML, CSS, and JavaScript
- Recipient of “Professional of the Week” Award - Week 4

### Code Fellows Coding Bootcamp Seattle, WA

December 2020 – March 2022

- Completed intensive JavaScript-focused coding boot camp focused on CRUD operations, full-stack development, testing, and data structures