# **Jewel James**

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## **Summary**

Manager at Deloitte Australia's Data & Al practice with 7+ years of experience leading complex data transformation, migration, and analytics programs across Health, Retail, Public and Mining sectors. Skilled in designing and delivering scalable data solutions that enable clients to modernise their platforms, uplift data quality, and unlock business value. Experienced at managing end to end project lifecycles, from strategy and solution design to execution, with expertise spanning data engineering, cloud platforms, and business intelligence. Recognised for strong stakeholder engagement, team leadership, and the ability to bridge technical delivery with business outcomes.

#### **Skills**

**Data Engineering & Migration**: ETL/ELT design, data ingestion, data modeling, data warehousing, metadata-driven pipelines.

**Data Management**: Data Quality Uplift, Data Wrangling, Data Warehousing, Database Management, Data Governance.

**Cloud & Tools**: AWS, Azure, Talend Cloud, Power BI, Tableau, Azure DevOps, SAP SuccessFactors, UKG Dimensions.

**Business & Stakeholder Management**: Client facing delivery, Workshops, Solution Design, Agile Leadership, Technical Business Analysis.

**Tech**: SQL, Talend Studio, Data Stewardship, Metadata Frameworks.

**Leadership**: Leading Agile teams, mentoring, project/program management, stakeholder engagement.

## **Experience**

## Deloitte, Australia | Manager

Nov 2021 - Current

- + Led Data Migration for large scale \$200M+ Health industry project(2022–2025), replacing legacy HR/payroll/rostering systems with SAP SuccessFactors & UKG Dimensions.
- + Directed end to end Data Migration lifecycle sourcing, data quality uplift, data modelling, transformation, mapping, remediation, and target system loading.
- + Facilitated Design Workshops with SAP SMEs and senior stakeholders, defining complex deliverables in the Data Migration SOW.
- + Led the end to end modernization of mining sector business intelligence reporting, driving KPI automation and overseeing Snowflake data modeling and delivery of enterprise PowerBI dashboards for cross-domain insights
- + Designed and implemented metadata driven ingestion pipelines in Talend/DataRemedy, reducing setup time and enabling scalable, reusable data processes.
- + Oversaw manual & automated remediation (via Talend Data Stewardship and custom pipelines), ensuring high quality cleansed data for deployment.
- + Orchestrated ETL workflows & migration pipelines, optimising load times, performance, and data accuracy across multiple tenancies (AWS, Azure, WA Health DPC).
- + Managed a team of consultants in executing business transformation rules, achieving compliance with target state objectives.
- + Delivered Power BI dashboards for modern reporting, driving transparency in data quality KPIs, migration progress, and stakeholder reporting.
- + Partnered with senior client executives, aligning technical delivery with business objectives, enabling smooth go-lives.

+ Played a key role in embedding Agile practices in program delivery, improving sprint velocity and collaboration across client, Deloitte, and SME teams.

# Amazon, India | Analyst

Aug 2015 - Sept 2018

- + Extracted and processed vast amounts of data from diverse sources, employing Python scripting
- + Delivered accurate, high-quality data with granular-level accuracy, surpassing 100 million rows under tight SLAs.
- + Identified the valuable information within the unstructured data and transformed it in a tabulated form to enable further analysis.
- + Delivered descriptive and prescriptive analytics on customer and product datasets, enabling customer profiling and actionable business insights.
- + Contributed significantly to the Product Compatibility Platform team, yielding an incremental turnover of \$9 million in 2015.
- + Reviewed work of analysts, provided technical oversight, and conducted 25+ technical interviews, playing a key role in talent acquisition.
- + Recognized with "Extra Mile Performer" (2016) and "Pure Performer" (2017) awards for consistently exceeding performance expectations and driving process improvements.

## **Education**

Masters of Data Science (Future Leaders Scholarship) Feb 2019 - Jul 2021 RMIT University, Australia

Bachelor of Technology (Computer Science and Engineering)

Jul 2011 - Jun 2015

Anna University, India

#### **Achievements**

# Hackathon

- Winner of 2021 BuildwithAI hackathon <u>Link</u>
- Winner Of GovHack2021 Link

### Referees

Available on request.