Nidzam PC FAQ

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Welcome to Nidzam PC!

We're here to help you with all your PC needs. Here are some frequently asked questions to get you started.

General Questions

- **What are your store hours?** Our store hours are:

  - Monday - Friday: 10:00 AM - 7:00 PM

  - Saturday: 10:00 AM - 6:00 PM

  - Sunday: Closed

- **Do you offer in-store pickup?** Yes, we offer in-store pickup for online orders. Please allow 24 hours for your order to be ready for pickup.

- **Do you offer shipping?** Yes, we offer shipping to most locations. Shipping costs will be calculated at checkout.

- **What payment methods do you accept?** We accept cash, credit card, and debit card.

Product Questions

- **What kind of warranty do you offer on your products?** We offer a 1-year warranty on all of our products.

- **Can I return or exchange a product?** Yes, you can return or exchange a product within 30 days of purchase, as long as it is in its original condition.

- **Do you offer custom PC builds?** Yes, we offer custom PC builds to meet your specific needs. Please contact us for more information.

Services

- **Do you offer PC repair services?** Yes, we offer a variety of PC repair services, including:

  - Virus removal

  - Hardware upgrades

  - Data recovery

  - Operating system installation

- **How long does a PC repair typically take?** The time it takes to repair a PC will vary depending on the issue. However, we will do our best to get your PC back to you as soon as possible.

- **What is your pricing for PC repair services?** Our pricing for PC repair services will vary depending on the issue. Please contact us for a quote.

Additional Questions

- **Do you offer financing options?** No, we do not currently offer financing options.

- **Can I trade in my old PC for a new one?** Yes, we offer trade-in options for select products. Please contact us for more information.

- **Do you offer tech support?** Yes, we offer tech support for all of our products. You can contact us by phone or email.

Troubleshooting Tips

Here are some troubleshooting tips for common PC problems:

- **My computer won't turn on:**
  - Make sure the power cord is plugged in and the power switch is turned on.
  - Check for loose cables.
  - Try resetting the power supply.

- **My computer is running slow:**
  - Close any unnecessary programs.
  - Run a virus scan.
  - Free up disk space.
  - Upgrade your RAM or hard drive.

- **My computer is crashing:**
  - Update your drivers.
  - Check for overheating issues.
  - Run a memory test.
  - Reinstall your operating system.

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Contact Information

- **Phone:** (603) 1234 5678

- **Email:** nidzampc@gmail.com

- **Address:** No. 123, Jalan 1/23, Taman 1/23, 40400 Shah Alam, Selangor

Social Media

- **Facebook:** www.facebook/nidzampc

- **Instagram:** www.instagram/nidzampc

- **Twitter:** www.twitter/nidzampc

Thank you for choosing Nidzam PC!

We hope this FAQ has been helpful. If you have any other questions, please don't hesitate to contact us. We're always happy to help.