



Scoot Booking Reference  
A7V5JM



Your Itinerary Details

Booking Status: **Confirmed**

Please check your flight and note the departure time. In some instances, your flight may be just after midnight; which means that you actually have to be at the airport the day before your flight date.

Scoot's check in counters open 3 hours before scheduled departure for B787 flights, and 2.5 hours before scheduled departure for A320 flights. They close 60mins before scheduled departure with no exceptions. We recommend that you be at the airport at least 90 minutes before departure time. Extra time would need to be taken into consideration in case of congestion at the airport. Web Check-in is available on selected flights between 48 hours and 1.5 hours to departure at [checkin.flyscoot.com](#). ( [Read more](#) )

**Checked Baggage:**For each checked baggage, the sum of the length, width and height should not exceed 158cm (62 inches). ( [Read more](#) )

**Cabin Baggage:**Two (2) pieces of carry-on luggage not exceeding the dimensions of 54cm X 38cm X 23cm per piece, with a maximum total combined weight of 10kg. ( [Read more](#) )

**Note:** Consumption of outside food & beverages is not allowed on board Scoot flights.

✈️ 1 Depart: Singapore to Melbourne				FlyBag
TR 18 ( Scoot 789-TRC ) - 7 h 15 min	Depart	Singapore (SIN)	02:30	
787 DREAMLINER™		Singapore - Changi Airport Terminal 1	11 July 2024	
Check-in time : 2024-07-10T23:30:00	Arrive	Melbourne (MEL)	11:45	
Fare Class: H1		Melbourne - Tullamarine Airport Terminal 2	11 July 2024	
All times displayed are local				

Passenger on this flight

SIN - MEL (TR18)	Seat	KrisFlyer Number	Baggage	Meals	Wifi	Snooze Kit
Ms Hui Xin Jaime Han	-	-	20kg	-	-	-

\* All menu items are subject to availability. Meal options may change

\* ScootPlus includes 30mb of WiFi and Priority Boarding to the aircraft



## Travel Insurance

You have purchased Scootsurance travel insurance underwritten by MSIG Insurance (Singapore) Pte. Ltd. and the insurance payment has been processed by Scoot Pte Ltd. Your travel insurance is only confirmed when you receive an email with the Certificate of Insurance and policy wording from MSIG. If you have not received it, please call MSIG at +65 6012 0516 (8.45am to 5.30pm, Monday to Friday) for help.



## Fare Rules

### Depart Singapore – Melbourne (FlyBag)

- Cancellations, refunds and credits are not permitted;
- Origin/destination changes are not permitted;
- Flight date, time and/or name changes are permitted up to 4 hours before departure for a fee, plus any applicable difference in fare. Please see the Scoot Fees Chart for current fees;
- Name changes for any passenger must apply to all flights for that passenger on the booking;
- If your booking contains flights operated by partner airlines, flight date, time or name changes, and upgrade to ScootPlus, are not permitted for all flights in the booking;
- Checked baggage allowance is 20kg in Economy (for FlyBag and FlyBagEat fares only) and 30kg in ScootPlus;
- Accrual of KrisFlyer miles is permitted for KrisFlyer member and his/her traveling party when login is performed with a valid KrisFlyer membership number before making a booking on Scoot, and will be credited take place after flight sector is flown. Exact number of miles accruable depends either on the prevailing transaction amount at time of departure and promotion bonus (if applicable), or route and fare type. Once accrual is completed, there can be no reversal of the process. More information can be found on [www.flyscoot.com/en/plan-your-trip/krisflyer/accrual](http://www.flyscoot.com/en/plan-your-trip/krisflyer/accrual);
- Subject to applicable laws, in the event of a significant schedule change or flight disruption, you may be able to cancel your tickets and obtain a refund with payment of a reasonable admin fee. Please refer to the Scoot Fees Chart for current fees;
- Conditions of Carriage apply.

### Mix miles and cash refund terms and conditions

- Except where required by law or government regulation, or where stated in these Conditions, no refunds will be given for unused, or partly used, fares, ancillary products, associated fees, charges, surcharges and taxes.
- Should you not travel on your Booking, the fare and associated fees and charges will be forfeited without refund.
- Should you be approved of a refund, you'll be refunded the total amount you've paid by credit card, excluding the relevant administrative fees. Your refund will be applied to your credit/debit card, up to the amount that you had paid using the card. Any remaining amount will be refunded in KrisFlyer miles. However, expired KrisFlyer miles can't be refunded.

**Privacy Policy**

You are subject to the Carrier's [Privacy Policy](#).

Got a question? Visit our [FAQ](#) page or [write](#) to us. If you prefer to contact us over the phone, [click here](#).

**NOTICE — OVERBOOKING OF FLIGHTS**

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadline of 60 minutes prior to each flight segment, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. However, some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.